



SHARED SERVICES CANADA

Amendment No. 003

to the Request for Proposal for the Procurement Process for IRCC Stakeholder Database Information Management System

Solicitation No.	18-69092	Date	June 15, 2018
GCDocs File No.		GETS Reference No.	PW-18-00828774

This Amendment is issued to answer question(s) raised by supplier(s) as of **2018-06-08**. Except as expressly amended by this document, all the terms and conditions of the RFP remain unchanged.

THIS SOLICITATION AMENDMENT IS ISSUED TO:

1. Publish Canada's Responses to suppliers' questions.

NOTE: Respondents' clarification questions are numerically sequenced upon arrival at SSC. Respondents are hereby advised that questions and answers for this solicitation may be issued via BuyandSell.gc.ca out of sequence.

1. CANADA'S RESPONSES TO RESPONDENTS QUESTIONS

Question 3:

Within the RFP 18-69092 in which IRRC is seeking a Stakeholder Information Management System, the following requirements are identified:

- Section 5.7.5 "The solution must permit the security classification [Protected A] of the database to be marked on all database screens and report."
- 1) Operation Security a) "Data must be stored, accessed and transmitted in accordance with the Government of Canada's "Protected A" security control profile as outlined in ITSG-33 (Communications Security Establishment Canada publication, <https://www.cse-cst.gc.ca/en/node/265/html/22839>)."
- 8) Network Security "a) The Contractor must encrypt all information that is gathered, stored, transferred and transmitted in system and must use the CSEC approved algorithms specified in ITSP.40.111 Cryptographic Algorithms for UNCLASSIFIED, PROTECTED A, and PROTECTED B Information <https://www.cse-cst.gc.ca/en/node/1831/html/26515>"

According to Shared Services Canada (SSC) website and instructions to partner/client Departments, SSC only has contracts with cloud suppliers to provide "Unclassified" data protection using its services.

Would the Crown please clarify whether IRCC is expecting vendors to use cloud services provided by SSC for the solution and thus the security classification of the data to be held will be "Unclassified" or is the Vendor to provide a solution that will be installed on the Government of Canada Infrastructure that is classified to hold "Protected A" data.

Answer to Question 3:

Cloud services provided by SSC will not be used for this requirement. The vendor must provide all required hardware platforms and storage to support the solution at "Protected A" level as per the Statement of Work section 5.3. TECHNICAL ENVIRONMENT: The solution and all stored data must be hosted on a dedicated secure server within Canada which aligns with the requirements listed in Appendix A.

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The following is a summary of Attachments/Amendments issued to date for this solicitation:

Document	Distribution	Date	Description
Amendment 1	Buyandsell.gc.ca	June 8, 2018	1. Publish Canada's Response for Question 1.
Amendment 2	Buyandsell.gc.ca	June 15, 2018	1. Publish Canada's Response for Question 2.
Amendment 3	Buyandsell.gc.ca	June 15, 2018	1. Publish Canada's Response for Question 3.