

RETURN BIDS TO: RETOURNER LES SOUMISSION À:

Canada Revenue Agency Agence du revenu du Canada

Proposal to: Canada Revenue Agency

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.

Proposition à : l'Agence du revenu du Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du Chef du Canada, en conformité avec les conditions énoncées dans la présente incluses par référence dans la présente et/ou incluses par référence aux annexes jointes à la présente les biens et/ou services énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Bidder's Legal Name and Address (ensure the Bidder's complete legal name is properly set out)
Raison sociale et adresse du Soumissionnaire (s'assurer que le nom légal au complet du soumissionnaire est correctement indiqué)

Bidder MUST identify below the name and title of the individual authorized to sign on behalf of the Bidder – Soumissionnaire doit identifier ci-bas le nom et le titre de la personne autorisée à signer au nom du

la personne autorisée à signer au nom du soumissionnaire	
Name /Nom	
Title/Titre	
Signature	
Date (yyyy-mm-dd)/(aaaa-mm-jj)	
Telephone No. – No de téléphone	
Fax No. – No de télécopieur	
F-mail address - Adresse de courriel	

REQUEST FOR PROPOSAL / DEMANDE DE PROPOSITION

Title – Sujet

Kantech Global Edition Access Ca Alarm System	ard System Integration with
Solicitation No. – No de l'invitation	Date
1000341238	(yyyy-mm-dd) (aaaa-mm-jj) 2018-08-15
Solicitation closes –	Time zone – Fuseau
L'invitation prend fin	horaire
on – le 2018-09-24 at – à 2:00 P.M. / 14 h	EDT/HAE Eastern Daylight Time/ Heure Avancée de l'Est
Contracting Authority – Autorite	é contractante
Name – Nom :	
Tanya Di Virgilio	

Address – Adresse :

250 Albert St. Ottawa, ON, K1A 0L5

E-mail address – Adresse de courriel :

tanya.divirgilio@cra-arc.gc.ca -

Telephone No. – No de téléphone 613-957-2354

Fax No. – No de télécopieur

613-957-6655

Destination - Destination

See herein / Voir dans ce document



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Request for Proposal (RFP)

THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT

Title: Kantech Global Edition Access Card System Integration with Alarm System

Part 1 General Information

1.1 Introduction

The solicitation is divided into seven parts plus appendices and annexes, as follows:

Part 1 General Information: provides a general description of the requirement;

Part 2 Bidder Instructions: provides the instructions, clauses and conditions applicable to the solicitation;

Part 3 Proposal Preparation Instructions: provides bidders with instructions on how to prepare their bid;

Part 4 Evaluation and Selection: indicates how the evaluation will be conducted, the evaluation criteria that must be addressed in the bid, and the basis of selection;

Part 5 Certifications and Additional Information

Part 6 Security, Financial and Other Requirements: includes specific requirements that must be addressed by bidders; and

Appendix 1: Mandatory Criteria

Appendix 2: Financial Proposal

Part 7 Model Contract: includes the clauses and conditions and any annexes that will apply to any resulting contract.

Annexes

Annex A: STATEMENT OF WORK

Annex B: BASIS OF PAYMENT

Annex C: SECURITY REQUIREMENTS

1.2 Summary

The Canada Revenue Agency (CRA) has been running Kantech access card system and DSC intrusion alarm system independently of each other with the alarm system being monitored by an outside service provider. The CRA needs to integrate the two systems and have the monitoring of the alarm systems done internally through the access card system.

This integration will allow CRA to do the monitoring internally. The integration are for the following regions across Canada: Atlantic, Quebec, Ontario, Prairies, Pacific, and National Capital Region (Headquarters (HQ)).

The contract will be for a period of three (3) years from contract award with 3 weeks from start to finish for each site. The contract will include a 1 year option to extend the period of the contract and options to add any additional panels/sites as needed.

This requirement has a security requirement.

1.3 Glossary of Terms

TERM	DEFINITION
CRA	Canada Revenue Agency
Day/Month/Year	For purposes of technical evaluation, one (1) month shall equal a minimum of 16.67 billable days (a day equals 7.5 hours) and one (1) year equals a minimum of 200 billable days. Any additional billable days within the same year will not increase the experience gained for the purposes of evaluation.
Project	A set of activities required to produce certain defined outputs, or to accomplish specific goals or objectives, within a defined schedule and resource budget. A project exists only for the duration of time required to complete its stated objectives.
Proposal	A solicited submission by one party to supply certain goods or services. The word "proposal" is used interchangeably with "bid"
Solicitation	An act or instance of requesting proposals/bids on specific products and/or services.

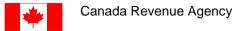
1.4 Debriefings

Bidders may request a debriefing on the results of the solicitation process. Bidders should make the request to the Contracting Authority within ten (10) business days of receipt of the results of the solicitation process. The debriefing may be in writing, by telephone or in person.

1.5 Canadian International Trade Tribunal

As a general rule, a complaint regarding this procurement process must be filed with the Canadian International Trade Tribunal (the Tribunal) within 10 working days from the date on which a bidder becomes aware, or reasonably should have become aware, of a ground of complaint. Alternatively, within that time frame, a bidder may first choose to raise its ground of complaint by way of an objection to the CRA; if the CRA denies the relief being sought, a bidder may then file a complaint with the Tribunal within 10 working days of that denial. More information can be obtained on the Tribunal's Web site (www.citt-tcce.gc.ca) or by contacting the Registrar of the Tribunal at 613-993-3595.

Also consult Recourse Mechanisms (https://buyandsell.gc.ca/for-businesses/selling-to-the-government-of-canada/recourse-mechanisms).



Part 2 Bidder Instructions

2.1 Mandatory Requirements

Wherever the words "shall", "must" and "will" appear in this document or any related document forming a part hereof, the item being described is a mandatory requirement.

Failure to comply or demonstrate compliance with a mandatory requirement will render the bid non-responsive and the bid will receive no further consideration.

2.1.1 Signatures

Bidders MUST sign Page 1 (front page) of the Request for Proposal and any certifications identified in Part 5.

2.2 Standard Instructions, Clauses and Conditions A0000T (2012-07-16)

All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual issued by Public Works and Government Services Canada (PWGSC). The Manual is available on the PWGSC Website: https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual.

Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of this solicitation and accept the clauses and conditions of the resulting contract.

The standard instructions and conditions 2003 (2016-04-04) are incorporated by reference into and form part of the bid solicitation.

The following clauses are incorporated by reference:

SACC Reference	Clause Title	Date
A3005T	Status and Availability of Resources	2010-08-16
A3010T	Education and Experience	2010-08-16
A3015T	Certifications	2014-06-26
C3011T	Exchange Rate Fluctuation	2013-11-06

2.2.1 Revisions to Standard Instructions 2003

Standard Instructions - Goods or Services - Competitive Requirements 2003 (2016-04-04) are revised as follows.

Section 01 titled "Integrity Provisions- Bid", is deleted in its entirety and replaced with the following:

- 1. The Supplier Integrity Directive (SID) dated May 24, 2016, is incorporated by reference into, and forms a binding part of the bid solicitation. The Bidder must comply with the SID, which can be found on the Canada Revenue Agency's website at http://www.cra-arc.gc.ca/gncy/prcrmnt/menu-eng.html.
- 2. Under the SID, charges and convictions of certain offences against a Supplier, its affiliates or first tier subcontractors, and other circumstances, will or may result in a determination by Public Works and Government Services Canada (PWGSC) that the Supplier is ineligible to enter, or is suspended from

entering into a contract with Canada. The list of ineligible and suspended Suppliers is contained in PWGSC's Integrity Database. The SID describes how enquiries can be made regarding the ineligibility or suspension of Suppliers.

- 3. In addition to all other information required in the bid solicitation, the Bidder must provide the following:
 - a. by the time stated in the SID, all information required by the SID described under the heading "Mandatory Provision of Information"; and
 - b. with its bid, a complete list of all foreign criminal charges and convictions pertaining to itself, its affiliates and its proposed first tier subcontractors that, to the best of its knowledge and belief, may be similar to one of the listed offences in the SID. The list of foreign criminal charges and convictions must be submitted using an Integrity Declaration Form, which can be found at Declaration form for procurement.
- 4. Subject to subsection 5, by submitting a bid in response to this bid solicitation, the Bidder certifies that:
 - a. it has read and understands the SID (http://www.cra-arc.gc.ca/gncy/prcrmnt/menu-eng.html)
 - it understands that certain domestic and foreign criminal charges and convictions, and other circumstances, as described in the SID, will or may result in a determination of ineligibility or suspension under the SID;
 - c. it is aware that Canada may request additional information, certifications, and validations from the Bidder or a third party for purposes of making a determination of ineligibility or suspension;
 - d. it has provided with its bid a complete list of all foreign criminal charges and convictions pertaining to itself, its affiliates and its proposed first tier subcontractors that, to the best of its knowledge and belief, may be similar to one of the listed offences in the SID;
 - e. none of the domestic criminal offences, and other circumstances, described in the SID that will or may result in a determination of ineligibility or suspension, apply to it, its affiliates and its proposed first tier subcontractors; and
 - f. it is not aware of a determination of ineligibility or suspension issued by PWGSC that applies to it.
- 5. Where a Bidder is unable to provide any of the certifications required by subsection 4, it must submit with its bid a completed Integrity Declaration Form, which can be found at Declaration form for procurement.
- 6. Canada will declare non-responsive any bid in respect of which the information requested is incomplete or inaccurate, or in respect of which the information contained in a certification or declaration is found by Canada to be false or misleading in any respect. If Canada establishes after award of the Contract that the Bidder provided a false or misleading certification or declaration, Canada may terminate the Contract for default. Pursuant to the SID, Canada may also determine the Bidder to be ineligible for award of a contract for providing a false or misleading certification or declaration.

Section 02 titled "Procurement Business Number", is hereby deleted in its entirety and replaced with:

Suppliers should obtain a Business Number (BN) before contract award. Suppliers may register for a BN online at http://www.cra-arc.gc.ca/tx/bsnss/tpcs/bn-ne/menu-eng.html.

Section 03 titled "Standard Instructions, Clauses and Conditions", "Pursuant to the <u>Department of Public Works and Government Services Act</u> (S.C. 1996, c.16)," is hereby deleted.

Section 05 titled "Submission of Bids", paragraph 2 (d) is deleted in its entirety and replaced with the following:

(d) send its bid only to the Canada Revenue Agency Bid Receiving Unit or to the address specified in the solicitation in Section 2.3.

Section 05 titled "Submission of Bids" paragraph 4, delete sixty (60) days and replace with one hundred and twenty (120) days.

Section 06, titled "Late Bids", reference to "PWGSC" is hereby deleted and replaced with CRA.

Section 07 titled "Delayed Bids", all references to "PWGSC" are hereby deleted and replaced with "CRA".

Section 12 titled "Rejection of Bid", delete subsections 1(a) and 1(b) in their entirety.

Section 20 titled "Further Information", Paragraph 2 is hereby deleted and replaced with the following: Enquiries concerning receipt of bids may be addressed to the Contracting Authority identified in the bid solicitation.

Section 21 titled "Code of Conduct for Procurement-bid" is hereby deleted in its entirety.

2.3 Submission of Proposals

When responding, the proposal SHALL be delivered to the Bid Receiving Unit address indicated below by the time and date indicated on Page 1.

BIDDERS ARE TO SUBMIT PROPOSALS TO:

Canada Revenue Agency Bid Receiving Unit Ottawa Technology Centre Receiving Dock 875 Heron Road, Room D-95 Ottawa, ON K1A 1A2 Telephone No: (613) 941-1618

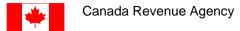
Bidders are hereby advised that the Bid Receiving Unit of CRA is open Monday to Friday inclusive, between the hours of 0730 and 1530, excluding those days that the federal government observes as a holiday.

ELECTRONIC BIDS WILL NOT BE ACCEPTED. Due to the nature of this solicitation, electronic transmissions of a proposal by such means as electronic mail or facsimile is not considered to be practical and therefore will not be accepted.

2.4 Communications - Solicitation Period SACC A0012T (2014-03-01)

All enquiries must be submitted to the Contracting Authority no later than seven (7) calendar days before the bid closing date. Enquiries received after that time may not be answered.

Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a "proprietary" nature must be clearly marked "proprietary" at each relevant item. Items identified as proprietary will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated and the enquiry can be answered to all bidders. Enquiries not submitted in a form that can be distributed to all bidders may not be answered by Canada.



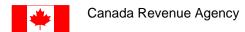
2.5 Applicable Laws SACC A9070T (2014-06-26)

Any resulting contract shall be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

The Bidder may, at its discretion, substitute the applicable laws of a Canadian province or territory of its choice without affecting the validity of its bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of its choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidder.

2.6 Terms and Conditions

By submitting a bid, the Bidder hereby certifies compliance with and acceptance of all of the articles, clauses, terms and conditions contained or referenced in this Request for Proposal (RFP) and Statement of Work (SOW). Any modifications or conditional pricing by the bidder, including deletions or additions to the articles, clauses, terms and conditions contained or referenced in this RFP and/or SOR document will render the bid non-responsive and the bid will receive no further consideration.



Part 3 Proposal Preparation Instructions

3.1 Bid - Number of Copies CRA MODA0055T (2007-11-30)

Canada requests that bidders provide their bid in separately bound sections as follows:

Section I: Technical Bid (3 hard copies and 1 soft copy on CD or DVD)

In their technical bid, bidders should demonstrate their understanding of the requirements contained in the bid solicitation and explain how they will meet these requirements. Bidders should demonstrate their capability in a thorough, concise and clear manner for carrying out the Work.

The technical bid should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the bid will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient. In order to facilitate the evaluation of the bid, Canada requests that bidders address and present topics in the order of the evaluation criteria under the same headings. To avoid duplication, bidders may refer to different sections of their bids by identifying the specific paragraph and page number where the subject topic has already been addressed.

Section II: Financial Bid (1 hard copy and 1 soft copy on CD or DVD)

Bidders must submit their financial bid in accordance with the format outlined in Appendix 3: Financial Proposal. The total amount of Applicable Taxes must be shown separately.

If there is a discrepancy between the wording of the soft copy and the hard copy, the wording of the hard copy will have priority over the wording of the soft copy.

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

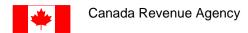
Section III: Certifications (1 hard copy)

Bidders must submit the certifications required under Part 5.

3.2 Bid Format and Numbering System CRA MODA0054T (2007-11-30)

Canada requests that bidders follow the format instructions described below in the preparation of their bid.

- a. use 8.5 x 11 inch (216 mm x 279 mm) paper;
- b. Use recycled-fibre content paper and two-sided printing. Reduction in the size of documents will contribute to CRA's sustainable development initiatives and reduce waste;
- c. avoid the use of colour and glossy formats
- d. use a numbering system corresponding to that of the bid solicitation;
- e. include the certification as a separate section of the bid.



Part 4 Evaluation and Selection

4.1 General

A committee composed of representatives of CRA will evaluate the proposals on behalf of the Agency. The services of independent consultants may be called upon to assist in the evaluation of, or in the validation of, specific aspects of the solution proposed. CRA reserves the right to engage any independent consultant, or use any Government resources, which it deems necessary to evaluate any proposal.

Proposals will be evaluated in accordance with the evaluation criteria identified in Appendix 1 and in conjunction with the Statement of Work (SOW). Bidders are encouraged to address these criteria in sufficient depth in their proposals to permit a full evaluation of their proposals. The onus is on the Bidder to demonstrate that it meets the requirements specified in the solicitation.

Bidders are advised that only listing experience without providing any supporting information to describe where and how such experience was obtained will not be considered to be demonstrated for the purpose of the evaluation. The Bidder should not assume that the evaluation team is necessarily cognizant of or knowledgeable about the experience and capabilities of the Bidder or any of the proposed resource(s); as such, any relevant experience must be demonstrated in the Bidders' written proposal.

4.2 Steps in the Evaluation Process

The selection process to determine the successful Bidder will be carried out as follows:

Notwithstanding Step 1 below, in order to expedite the evaluation process, CRA reserves the right to conduct Step 2 - Evaluation of Financial Proposals concurrently with Step 1. Should CRA elect to conduct Step 2 prior to the completion of Step 1, the information in the Financial Proposal will not be disclosed to the team evaluating the mandatory section until the completion of Step 1. However, if the Contracting Authority is able to ascertain that a proposal is non-responsive by virtue of incomplete information or an error in the financial proposal, the Contracting Authority will advise the team evaluating the mandatory section that the proposal is not compliant and should no longer be considered. The concurrent evaluation of the financial proposal does not in any way construe compliance in Steps 1 despite the statement "All bids meeting the minimum thresholds in Step 1 will proceed to Step 2".

Bids will be ranked in accordance with the Selection Methodology.

Step 1 – Evaluation against Mandatory Criteria

All bids will be evaluated to determine if the mandatory requirements detailed in Appendix 1 "Mandatory Criteria" have been met. Only those bids meeting ALL mandatory requirements will then be evaluated in accordance with Step 2 below.

Step 2 – Evaluation of Financial Proposals

Only technically compliant bids meeting all of the requirements detailed in Steps 1 will be considered at this point.

Prices submitted will be evaluated to determine the bid evaluation price as defined in Appendix 3: "Financial Proposal". Once the bid evaluation prices are determined under Step 2, the proposals will proceed to Step 4.

Bidders must provide a price, percentage, or weight, as applicable, for each item identified in the format specified in Appendix 3: Financial Proposal. Ranges (e.g., \$10-\$13) are not acceptable.

Step 3 – Basis of Selection

Mandatory Technical Criteria:

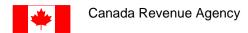
A bid must comply with the requirements of the bid solicitation and meet all mandatory technical evaluation criteria to be declared responsive. The responsive bid with the lowest evaluated price will be recommended for award of a contract.

Step 4 - Conditions Precedent to Contract Award

The Bidder recommended for award of a Contract must meet the requirements provided in Part 5 "Certifications and Additional Information" and Part 6 "Security, Financial and Other Requirements" of this RFP.

Step 5 – Contract Entry

The Bidder(s) with the lowest priced responsive bid and meeting all the requirements listed above will be recommended for award of a contract.



Part 5 Certifications and Additional Information

Bidders must provide the required certifications and associated information to be awarded a contract.

The certifications provided by bidders to Canada are subject to verification by Canada at all times. Canada will declare a bid non-responsive, or will declare a contractor in default in carrying out any of its obligations under the Contract, if any certification made by the Bidder is found to be untrue, whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority may render the bid non-responsive or constitute a default under the Contract.

5.1 Certifications Required To Be Submitted At Time of Bid Closing

5.1.1 Joint Venture Certification

(a)

(g)

Only complete this certification if a joint venture is being proposed

The Bidder represents and warrants the following:

contrac proper	actual joint venture" is an association of two or more parties who have entered int but in which they have set out the terms under which they have agreed to combine ty, knowledge, skills, time or other resources in a joint business enterprise, sharing ses and each having some degree of control over the enterprise.	their money,
(b)	The name of the joint venture is:	(if applicable).
. ,	The members of the contractual joint venture are (the Bidder is to add lines to ac of all members of the joint venture, as necessary):	commodate the
` '	The Business Numbers (BN) of each member of the contractual joint venture are is to add lines for additional BNs, as necessary):	as follows (the
(e)	The effective date of formation of the joint venture is:	-
(f)	Each member of the joint venture has appointed and granted full authority to (the "Lead Member") to act on behalf of all mem	bers as its
	entative for the purposes of executing documentation relating to the Contract issuet award, including but not limited to Contract Amendments and Task Authorization	ued subsequent to

The bidding entity is a contractual joint venture in accordance with the following definition. A

The joint venture is in effect as of the date of bid submission.

This Joint Venture Certification must be signed by <u>each</u> member of the joint venture.

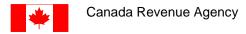
The Joint Venture Certification shall be effective throughout the entire period of the Contract, including any exercised option period, if exercised.

The CRA has the right to request documentation from the Bidder evidencing the existence of the contractual joint venture.

Signature of an authorized representative of <u>each</u> member of the joint venture

(the Bidder is to add signatory lines as necessary):

			
Signature of Duly	Name of	Legal Name of	Date
Authorized	Individual (Please	Business Entity	
Representative	Print)		
Circulations of Duby	Nome of	Large Name of	
Signature of Duly	Name of	Legal Name of	Date
Authorized	Individual (Please	Business Entity	
Representative	Print)		



5.2 Certifications Precedent to Contract Award and Associated Information

The certifications listed below should be completed and submitted with the bid but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to comply with the request of the Contracting Authority and to provide the certification within the time frame provided will render the bid non responsive and the bid will receive no further consideration.

5.2.1 Integrity Provisions – Associated Information

By submitting a bid, the Bidder certifies that the Bidder and its Affiliates are in compliance with the provisions as stated in Section 01 Integrity Provisions - Bid of Standard Instructions 2003. The associated information required within the Integrity Provisions will assist Canada in confirming that the certifications are true.

5.2.2 Employment Equity

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list (http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/list/inelig.shtml) available from Employment and Social Development Canada (ESDC)-Labour's website

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list at the time of contract award.

5.2.3 Former Public Servant CRA Mod A3025T 2014-06-26

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. Bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

Definitions:

For the purposes of this clause, "former public servant" is any former member of a department as defined in the <u>Financial Administration Act</u>, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.



"pension" means, a pension or annual allowance paid under the <u>Public Service Superannuation Act</u> (PSSA), R.S., 1985, c.P-36, and any increases paid pursuant to the <u>Supplementary Retirement Benefits Act</u>, R.S., 1985, c.S-24 as it affects the PSSA. It does not include pensions payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S., 1985, c.C-17, the <u>Defence Services Pension Continuation Act</u>, 1970, c.D-3, the <u>Royal Canadian Mounted Police Pension Continuation Act</u>, 1970, c.R-10, and the <u>Royal Canadian Mounted Police Superannuation Act</u>, R.S., 1985, c.R-11, the <u>Members of Parliament Retiring Allowances Act</u>, R.S., 1985, c.M-5, and that portion of pension payable to the <u>Canada Pension Plan Act</u>, R.S., 1985, c.C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension? Yes () No ()

If so, the Bidder must provide the following information, for all FPSs in receipt of a pension, as applicable:

- name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports.

Work Force Adjustment Directive

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive?

YES() NO()

If so, the Bidder must provide the following information:

- (a) name of former public servant;
- (b) conditions of the lump sum payment incentive;
- (c) date of termination of employment;
- (d) amount of lump sum payment;
- (e) rate of pay on which lump sum payment is based;
- (f) period of lump sum payment including start date, end date and number of weeks;
- (g) number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.



5.2.4 Vendor Reporting Information

The following information should be provided to enable CRA compliance with paragraph 221(1)(d) of the Income Tax Act, R.S.C. 1985, c.1 (5th Supp.) and report payments made to contractors under applicable services contracts (including contracts involving a mix of goods and services) on a T1204 Government Service Contract Payments slip.

For the purpose of this clause:

"Legal Name" means the name of the company, corporation or other entity constituted as a legal person under which this person exercises its rights and performs its obligations.

"Operating Name" means the name that is legally protected and used in the course of its business by a company, corporation or other entity legally constituted as a legal person, or by the individual.

The Bidder is requested to provide the following:

Legal Name:	
Operating Name:	
Address:	
Payment/T1204 Address (if different)	Payment address is same as above
City:	
Province:	
Postal Code:	
Telephone:	
Fax:	

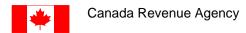
Type of Bu	isiness (Select only one)			
☐ Corporation	☐ Partnership	☐ Sole Proprietor	☐ Non-Profit Organization	US or International Co.
provide the	eir Goods and Services	g Non-Profit organizations Fax (GST) or Business Nu /www.cra-arc.gc.ca/tx/bsr	ımber (BN). Additiona	al details on how to
If the servi	ces will be rendered by a	an individual, please provi	de the Social Insurar	nce Number (SIN).
Goods ar Number:	nd Services Tax (GST)			
Business	Number (BN):			
		informa	number is being provition should be place i e marked "Protected	in a sealed
Social Ins ☐ N/A Reason:	surance Number (SIN):	-		
Note: If you	u select "N/A", then you	must give a reason.		
Date:				
Name:				
Signature:				
(Signature	of duly authorized repre	sentative of business)		
Title:				
(Title of du	ly authorized representa	tive of husiness)		



Part 6 Security, Financial and Other Requirements

6.1 Security Requirements

- 1. Before Contract Award the following conditions must be met:
 - (a) the Bidder must hold a valid organization security clearance as indicated in Part 7 Model Contract;
 - (b) the Bidder's proposed individual(s) requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirements as indicated in Part 7 - Model Contract;
 - (c) the Bidder must provide the name, clearance level and clearance expiry date of all individuals who will require access to classified or protected information, assets or sensitive work sites;



Appendix 1: Mandatory Criteria

1.1 Evaluation Procedures

Bids will be evaluated in accordance with the process outlined in Part 4 Evaluation and Selection and all the mandatory evaluation criteria detailed below. The Bidder must provide supporting documentation in its proposal as requested by CRA, in order to demonstrate that each technical mandatory requirement has been met. To assist with the evaluation process, it is preferred that the Bidder complete the table included below, to indicate where in its proposal the information can be located. Bids that fail to meet all mandatory requirements will be declared non-responsive and the bid will receive no further consideration.

	Mandatory Requirements	Provide location in proposal where substantiation can be found
1.	The Bidder must provide a letter from Kantech stating they are an authorized dealer of Kantech Products and that the Bidder is able to receive Kantech Technical Support.	
2.	The bidder must include in its proposal a copy of its installer certification from Kantech to work on the Global Entrapass building security software system V7.4.2.	
3.	The bidder must provide a description of one (1) project (project must include a reference for verification) working in the security industry, performing security services similar in scope to the services described in the Statement of Work within the last five (5) years of the bid closing date. The bidder must complete Table A below for the project. Similar in scope: The Bidder must show how they have integrated the alarm system to the Kantech card access system on a network. Please refer to the Statement of Work for details of the requirement.	
4.	The Bidder must provide training details as per Table B on the Kantech Global Edition from the Distributor(s) for all technicians that will be required to program the access management system(s) within CRA at the time of bid closing. Please complete Table B below for each technician.	
5.	The bidder must provide a corporate history showing that they have a minimum of 5 consecutive years installing Access Management Systems, Intrusion Alarm Systems and CCTV systems preceding the closing date of the RFP.	
6.	The bidder must confirm that they can meet this requirement within three (3) years of contract award (award is due approximately October 5, 2018). Each site must be completed within 3 weeks of starting the site.	

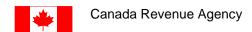


Table A: References*

Table A: Project Reference Form			
Project #1 Information	Bidder Response		
Department or Organization:			
Start Date: (must be within the past 5 years from bid closing)			
End Date: (must be prior to closing date of this solicitation)			
Indicate if the bidder was a:			
a) Primeb) Subcontractorc) Consortium memberd) Joint Venture member			
Brief Description of the work completed, including supply and delivery challenges.			
This must include how many sites were on the network, how many alarm points were integrated, how many virtual keypads were set and any other details related to the Statement of Work.			
(add any additional pages if necessary)			
Primary reference name and email:			
Secondary reference name and email:			
	NOT TO BE COMPLETED BY THE BIDDER		
(The following section is to be	completed by the Primary or Secondary Reference indicated above.)		
Provide your name:			
Provide date this form was completed:			
Please indicate if the information above is accurate. (YES or NO)			
Please provide additional information if necessary.			



- * The reference verification process will be as follows:
 - 1. The completed reference form (as submitted by the bidder) will be emailed to the primary contact for verification.
 - 2. The primary contact must provide a response within 72 hours (excluding weekends and statutory holidays).
 - 3. If there is no response within the 72 hours (from CRA email time stamp) the secondary contact will be emailed the completed reference form and given 72 hours to provide a response.
 - 4. Once the response is received within the specified timeframe, the response provided by the primary or secondary contact will determine compliance.
 - 5. If the primary contact and secondary contact do not respond, within the specified timeframes, the bidder will be deemed non-compliant.
 - 6. If the primary contact or secondary contact respond after the specified timeframe, it will not be considered.

Table B: Kantech Training Details

(If additional space is required please insert a separate page.)

	Training Kantech Entrapass Global Edition
LEAD TECHNICIAN	Bidder Response
Name:	
All Dates of Training: (Start date and end date and where a certificate has been received. CRA may request a copy of each certificate.) Total Number of Hours:	
TECHNICIAN	Bidder Response
Name:	
All Dates of Training: (Start date and end date and where a certificate has been received. CRA may request a copy of each certificate.)	
Total Number of Hours:	
TECHNICIAN	Bidder Response
Name:	
All Dates of Training: (Start date and end date and where a certificate has been received. CRA may request a copy of each certificate.)	
Total Number of Hours:	

Appendix 2: Financial Proposal

Bidders must submit firm prices in Canadian funds, Applicable taxes excluded, for the provision of the goods and services outlined in Annex A "Statement of Work".

The Bidder must submit their financial bid in accordance with the Basis of Payment in Annex B.

Please consult the Statement of Work for exact locations.

Atlantic:

Moncton, NB/Halifax, NS/Dartmouth, NS/Sydney, NS

Table A1

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price)
1	Kantech Panel KT-4401	4		
		S	Sub Total A1 (1):	

Table B1

Item	Description	Estimated number of hours	Labour Rate per Hour	Total
2	All Inclusive Labour Rate			
			Sub Total B1 (2):	

Quebec

Laval/Rimouski/Broussard/Montreal/Quebec

Table A2

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price)
1	Kantech Panel KT-4401	7		
		S	ub Total A2 (1):	

Table B2

Item	Description	Estimated number of hours	Labour Rate per Hour	Total
2	All Inclusive Labour Rate			
		_	Sub Total B2 (2):	

Ontario

Thunder Bay/North Bay/London/Peterborough/Belleville/Oshawa/Kingston/Windsor

Table A3

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price)
1	Kantech Panel KT-4401	30		
2	Training (One 8 hour session)	1		
		Sub	Total A3 (1+2):	
			` ,	

Table B3

Item	Description	Estimated number of hours	Labour Rate per Hour	Total
3	All Inclusive Labour Rate			
			Sub Total B3 (3):	

Prairies

Regina, SK/Saskatoon, SK/Calgary, AB/Lethbridge, AB/Edmonton, AB

Table A4

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price)
1	Kantech Panel KT-4401	12		
		S	ub Total A4 (1):	

Table B4

Item	Description	Estimated number of hours	Labour Rate per Hour	Total
2	All Inclusive Labour Rate			
			Sub Total B4 (2):	

Pacific

Vancouver, BC

Table A5

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price)
1	Kantech Panel KT-4401	1		
2	Training (One 8 hour session)	1		
		Sub	Total A-5 (1+2):	

Table B5

Item	Description	Estimated number of hours	Labour Rate per Hour	Total
3	All Inclusive Labour Rate			
			Sub Total B5 (3):	

National Capital Region (HQ)

Ottawa, ON

Table A6

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price)
1	Kantech Panel KT-4401	119		
Sub Total A6 (1):				

Table B6

Item	Description	Estimated number of hours	Labour Rate per Hour	Total
2	All Inclusive Labour Rate			
			Sub Total B6 (1):	

Options during Installation Period only for additional sites:

Table A7

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price)
1	Kantech Panel KT-4401	1		
Sub Total A7 (1):				

Table B7

Item	Description	Quantity	Labour Rate per Hour	Total
2	All Inclusive Labour Rate	1		
			Sub Total B7 (2):	

Bid Evaluation Price:

Part 7 Model Contract

THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT

The following clauses and conditions apply to and form part of any contract resulting from the solicitation.

7.1 Revision of Departmental Name

Reference to the Minister of Public Works and Government Services or to Public Works and Government Services Canada contained in any term, condition or clause of the contract shall be interpreted as a reference to the Commissioner of Revenue or the Canada Revenue Agency, as the case may be, with the exception of the following clauses:

- a) Standard Clauses and Conditions; and
- b) Security Requirements.

7.2 Agency Restructuring

In cases where the Contracting Authority's department or agency is being reconfigured, absorbed by another government department or agency, or disbanded entirely, the Commissioner may, by giving notice to the Contractor, designate another Contracting Authority for all or part of the Contract.

7.3 Requirement

The Contractor must perform the Work in accordance with the Statement of Work (SOW) at Annex A, attached hereto and forming part of the Contract

7.4 Period of Contract

The period of the Contract is from date of award to _____. (To be completed at time of award)

7.4.1 Option to Extend the Contract

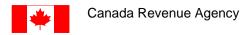
The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to one (1) additional one (1) year period under the same conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment.

The option may only be exercised by the Contracting Authority and will be evidenced, for administrative purposes only, through a contract amendment. The Contracting Authority may exercise an option at any time before the expiry of the Contract by sending a written notice to the Contractor.

7.4.2 Option to Purchase Additional Quantities of the Goods, Services or Both

The Contractor grants to Canada the irrevocable option to acquire additional KT-4401 Panels described at Annex A: Statement of Work of the Contract under the same terms and conditions and at the prices and/or rates stated in the Contract.

The option may only be exercised by the Contracting Authority and will be evidenced, for administrative purposes only, through a contract amendment. The Contracting Authority may exercise an option at any time before the expiry of the Contract by sending a written notice to the Contractor.



7.5 Standard Clauses and Conditions SACC A0000C (2012-07-16)

All clauses and conditions identified in the Contract by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual issued by Public Works and Government Services Canada (PWGSC).

The Manual is available on the PWGSC Website: https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual

The following Clauses are incorporated by reference:

SACC Reference	Clause Title	Date
A2000C	Foreign Nationals (Canadian Contractor)	2006-06-16
A3015C	Certifications	2014-06-26
A9065C	Identification Badge	2006-06-16
A9068C	Site Regulations	2010-01-11
A9117C	T1204 – Direct Request by Customer Department	2007-11-30
B9028C	Access to Facilities and Equipment	2007-05-25
C6000C	Limitation of Price	2011-05-16
C0711C	Time Verification	2008-05-12
G1005C	Insurance	2008-05-12
H1000C	Single Payment	2008-05-12

7.6 General Conditions

2035 (2016-04-04) General Conditions – Higher Complexity - Services, apply to and form part of the Contract.

Section 01 titled "Interpretation" the definition of "Canada", "Crown", "Her Majesty" or "the Government" is hereby amended to read: "Canada", "Crown", "Her Majesty" or "the Government" means Her Majesty the Queen in right of Canada as represented by the Canada Revenue Agency (CRA).

Section 02 titled "Standard Clauses and Conditions" is hereby amended to delete the phrase "Pursuant to the Department of Public Works and Government Services Act, S.C. 1996, c. 16," The remainder of Section 02 remains unchanged.

Section 22 titled "Warranty" is hereby amended to delete Subsection 1 in its entirety and replace with:

1. Despite inspection and acceptance of the Work by or on behalf of Canada and without restricting any provisions of the Contract or any condition, warranty or provision imposed by law, the Contractor, if requested by Canada to do so, must replace, repair or correct, at its own option and expense any work that becomes defective or fails to conform to the requirements of the Contract, where applicable. The warranty period will be 12 months after delivery and acceptance of the Work or the length of the Contractor's or manufacturer's standard warranty period, whichever is longer.

Section 22 titled "Confidentiality",

Subsection 5 is hereby amended to delete Public Works and Government Services (PWGSC) and insert Canada Revenue Agency (CRA).

Subsection 6 is hereby amended to delete "PWGSC Industrial Security Manual and its supplements", and insert "Security Requirements for the Protection of Sensitive Information" issued by the CRA, Security and Internal Affairs Directorate (SIAD). The remainder of Section 22 remains unchanged.

Section 41 titled "Integrity Provisions- Contract" is hereby deleted in its entirety and replaced with:

The Supplier Integrity Directive (SID) incorporated by reference into the bid solicitation is incorporated into, and forms a binding part of the Contract. The Contractor must comply with the provisions of the SID, which can be found on the Canada Revenue Agency's website at http://www.cra-arc.gc.ca/gncy/prermnt/menu-eng.html.

Section 45 titled "Code of Conduct for Procurement—Contract" is hereby deleted in its entirety.

7.7 Security Requirements

The following security requirement (SRCL and related clauses) applies and forms part of the Contract.

7.7.1 Personnel only – No Document Safeguarding Capability

- The Contractor personnel and/or subcontractor personnel requiring access to Protected information, assets or sensitive work site(s) must each hold a valid Reliability screening, granted by the Security and Internal Affairs Directorate (SIAD) of the Canada Revenue Agency (CRA) or granted/approved by the Canadian Industrial Security Directorate (CISD) of Public Works and Government Services Canada (PWGSC).
- 2. The Contractor must not remove any Protected information or assets from the identified work site(s), and the Contractor must ensure that its personnel are made aware of and comply with this restriction.
- 3. Notwithstanding paragraph 1, Subcontracts which contain security requirements are not to be awarded without the prior written permission of CRA.
- 4. The Contractor must comply with the provisions of the:
 - Security Requirement Check List (SRCL), attached as Appendix C of the contract; and
 - Security Requirements for Protection of Sensitive Information issued by CRA, Security and Internal Affairs Directorate.

These may be viewed at http://www.cra-arc.gc.ca/gncy/prcrmnt/menu-eng.html

7.8 Authorities

7.8.1 Contracting Authority A1024C (2007-05-25)

The Contracting Authority for the Contract is:

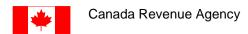
Name: Tanya Di Virgilio

Telephone Number: 613-957-2354

Fax Number: 613-957-6655

E-mail address: Tanya.Divirgilio@cra-arc.gc.ca

The Contracting Authority is responsible for the management of the Contract, and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.



7.8.2 Project Authority A1022C (2007-05-25)

	To be completed at the time of Contract award.	
	Name:	
	Address:	
	Telephone Number:	
	Fax Number:	
	E-mail Address:	
	The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of th Work under the Contract. Technical matters may be discussed with the Project Authority, however the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.)
7.8.3	Contractor's Representative	
	To be completed at the time of Contract award.	
	Name:	
	Address:	
	Telephone Number:	
	Fax Number:	

7.9 Contractor Identification Protocol

E-mail Address:

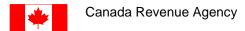
The Contractor must be responsible for ensuring that each of its employees, officers, directors, agents, and subcontractors (hereinafter referred to as "Contractor Representative") complies with the following self-identification requirements:

A Contractor Representative who attends a Government of Canada meeting whether internal or external must identify themselves as being a representative of the Contractor prior to the commencement of the meeting to ensure that each meeting participant is aware of the fact that the individual is not a government employee;

During the performance of any Work at a Government of Canada site, each Contractor Representative must be clearly identified at all times as being a Contractor Representative; and

If a Contractor Representative requires the use of the Government of Canada's e-mail system in the performance of the Work, then the individual must clearly identify themselves as a non-government employee in all electronic mail in the signature block as well as under "Properties".

This identification protocol must also be used in all other correspondence, communication and documentation.



7.10 Travel and Living Expenses

The CRA will not cover any travel and living expenses.

7.11 Delivery

Deliverables must be received by the Project Authority at the place and time specified herein.

7.12 Work Location

The work location will be at the following CRA premises:

Various sites across Canada as per Appendix A of the SOW.

7.13 Inspection and Acceptance

All deliverables under the Contract shall be subject to inspection and acceptance by the Project Authority at destination.

7.14 Basis of Payment

Refer to Annex B: Basis of Payment.

7.15 Payment Process

At Canada's discretion the Contractor will be paid using direct deposit or cheque. All communications regarding the specific method of payment, including changes thereto, will be in writing via email as it's not Canada's desire to formally amend the Contract if the payment method is changed.

At its sole discretion Canada may change the method of payment at any time during the period of the Contract, including any extension thereto, to one of the other two payment methods stated above.

It is the sole responsibility of the Contractor to ensure that their organization is entitled to receive payment from the Government of Canada.

7.15.1 Payment by Direct Deposit

The Contractor shall accept Direct Deposit for payment of the goods and/or services described herein. Payments by direct deposit will be subject to Article 16 – Payment Period and Article 17 - Interest on Overdue Accounts, set out in 2035 General Conditions (2016-04-04) forming part of the Contract.

To complete or amend a direct deposit registration, the Contractor must complete the Vendor Electronic Payment Registration form accessible at: http://www.cra-arc.gc.ca/E/pbg/tf/rc231/rc231-14e.pdf

It is the sole responsibility of the Contractor to ensure that the information and account number submitted to Canada via their Vendor Electronic Payment Registration form is up to date. Should the Contractor's information within the Vendor Electronic Payment Registration form not be accurate or up to date, the provisions identified herein under Article 16 – Payment Period and Article 17 - Interest on Overdue Accounts, set out in 2035 General Conditions (2016-04-04) forming part of the Contract will not apply, until the Contractor corrects the matter.



7.15.2 Payment by Cheque

The Contractor shall accept Government of Canada cheques for the payment of goods and/or services described herein.

7.16 Certifications

The continuous compliance with the certifications provided by the Contractor in its bid and the ongoing cooperation in providing associated information are conditions of the Contract. Certifications are subject to verification by Canada during the entire period of the contract. If the Contractor does not comply with any certification, fails to provide the associated information, or it is determined that any certification made by the Contractor in its bid is untrue, whether made knowingly or unknowingly, Canada has the right, pursuant to the default provision of the Contract, to terminate the Contract for default.

7.16.1 Federal Contractors Program for Employment Equity - Default by the Contractor

The Contractor understands and agrees that, when an Agreement to Implement Employment Equity (AIEE) exists between the Contractor and Employment and Social Development Canada (ESDC) - Labour, the AIEE must remain valid during the entire period of the Contract. If the AIEE becomes invalid, the name of the Contractor will be added to the "FCP Limited Eligibility to Bid" list. The imposition of such a sanction by ESDC will constitute the Contractor in default as per the terms of the Contract.

7.17 Joint Venture (NOTE to bidders: to be deleted at contract award if not applicable)

If the Contract is awarded to a joint venture, all members of the joint venture will be jointly and severally or solidarily liable for the performance of the Contract.

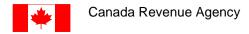
In the case of a contractual joint venture, no dispute, claim or action for damages, whether based in contract, or in tort, or any other theory of law, howsoever arising from the Request for Proposal, Contract, or any other related or subsequently issued documents including without limitation Task Authorizations, Contract Amendments, may be commenced, or brought against the CRA, including without limitation any of its officers, employees or agents unless each member of the joint venture is a party to such dispute, claim, or action (as the case may be).

The Contractor shall obtain the prior written approval of the Contracting Authority to any change in the membership of a contractual joint venture after Contract Award. Any change in the membership of a contractual joint venture after Contract Award without the prior written approval of the Contracting Authority shall be deemed to be default under the Contract.

The joint venture represents and warrants that it has appointed and granted full authority to (name to be inserted at Contract Award), the "Lead Member", to act on behalf of all members as its representative for the purposes of executing documentation relating to the Contract, including but not limited to Contract Amendments and Task Authorizations.

In the event of a contractual joint venture, all payments due and owing to the joint venture shall be made by the Canada Revenue Agency to the Lead Member of the joint venture. Any such payment to the Lead Member of the joint venture shall be deemed to be payment to the joint venture and shall act as a release from all the members of the joint venture.

By giving notice to the Lead Member the Canada Revenue Agency will be deemed to have given notice to all the members of the joint venture.



7.18 Proactive Disclosure of Contracts with Former Public Servants CRA Mod A3025C 2013-03-21

By providing information on its status, with respect to being a former public servant in receipt of a <u>Public Service Superannuation Act</u> (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports.

7.19 Applicable Laws SACC A9070C (2014-06-26)

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario

7.20 Priority of Documents SACC A9140C (2007-05-25)

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- 1. the Articles of Agreement;
- 2. the General Conditions 2035 General Conditions Higher Complexity Services (2016-04-04);
- 3. Annex A: Statement of Work;
- 4. Annex B: Basis of Payment;
- 5. Annex C: Security Requirement Check List (SRCL)
- 6. The Contractor's proposal dated (insert date of bid), as amended on (insert date(s) of amendment(s), if applicable).

7.21 Training and Familiarization of Contractor Personnel

7.21.1 Training of Contractor Personnel

Any training required by a new or replacement resource will be the responsibility of the Contractor, including training the resource for newly implemented software. The Contractor will assume all associated costs, including training pertaining to familiarization during the start-up of the Contract and Contract period for staff replacements. Training of the resource during the start-up period must take place without a reduction in service level. Time spent on such training will not be billed to, nor paid by, CRA.

7.21.2 Familiarization Period

Prior to the completion of the Contract, it may be necessary for another resource to undertake a period of familiarization and training before the completion date. The Contractor will be required to familiarize the incoming resource according to the process described above or through the use of another approach negotiated with and acceptable to CRA.

7.22 Alternative Dispute Resolution

NEGOTIATION FOLLOWED BY MANDATORY MEDIATION, THEN, IF NECESSARY BY ARBITRATION OR LITIGATION

The parties agree to meet, negotiate in good faith, and attempt to resolve, amicably, any dispute arising out of or related to the contract or any breach thereof.



If the parties are unable to resolve the dispute through negotiations within 10 working days, the parties agree to attempt to resolve the dispute through mediation by submitting the dispute to a sole mediator selected jointly by the parties. All costs shall be shared equally between the disputing parties.

If a dispute cannot be settled with a 15 calendar day period after the mediator has been appointed, or if the parties are unable to select a mediator within 15 calendar days of the date of provision of notice by one party to the other of the intention to proceed to mediation, or such longer period as agreed to by the parties, the parties shall have the right to resort to any remedies permitted by law, including but not limited to arbitration or litigation.

All defences based on the passage of time shall be tolled pending the termination of the mediation.

7.22.1 Procurement Ombudsman

The parties understand that the Procurement Ombudsman appointed pursuant to Subsection 22.1 (I) of the Department of Public Works and Government Services Act will, on request and consent of the parties, participate in these meetings to resolve any such dispute, and subject to their consent to bear the cost of such process, provide to the parties a proposal for an alternative dispute resolution process to resolve their dispute. The Office of the Procurement Ombudsman may be contacted by telephone at 1-866-734-5169 or by e-mail at boa.opo@boa.opo.gc.ca.

7.22.2 Contract Administration

The parties understand that the Procurement Ombudsman appointed pursuant to Subsection 22.1 (I) of the Department of Public Works and Government Services Act will review a complaint filed by [the supplier or the contractor or the name the entity awarded the contract] respecting administration of the contract if the requirements of Subsection 22.2(1) of the Department of Public Works and Government Services Act and Sections 15 and 16 of the Procurement Ombudsman Regulations have been met, and the interpretation and application of the terms and conditions and the scope of the work of the contract are not in dispute. The Office of the Procurement Ombudsman may be contacted by telephone at 1-866-734-5169 or by e-mail at boa.opo@boa.opo.gc.ca.

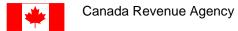
Annexes

The following Annexes apply to and form part of the Contract:

ANNEX A: STATEMENT OF WORK

ANNEX B: BASIS OF PAYMENT

ANNEX C: SECURITY REQUIREMENTS CHECK LIST (SRCL)



Annex A - Statement of Work

1.0 TITLE

Kantech Global Edition Access Card System Integration with Alarm System

2.0 OBJECTIVE

The Canada Revenue Agency (CRA) is currently running version 7.4.2 of the Kantech software. The intrusion system is a Maxsys DSC intrusion system. The access card system is running on the CRA network while the intrusion is running on the internet. The Contractor will integrate the two systems to run on the CRA network resulting in the removal of the internet line to an outside monitoring station. The CRA will do alarm monitoring internally. The integration are for the following regions across Canada as per Appendix A below: Atlantic, Quebec, Ontario, Prairies, Pacific, and National Capital Region.

3.0 BACKGROUND

The CRA has been running Kantech access card system and DSC intrusion alarm system independently of each other with the alarm system being monitored by an outside service provider. The CRA needs to integrate the two systems and have the monitoring of the alarm systems done internally through the access card system at the Surrey, BC site and Sudbury, ON site..

4.0 TASK

The Contractor must provide the following services for the integration of the access card and intrusion system:

- Supply and install KT-4401's at each site and program keypads;
- Connect the Maxsys and Kantech system using the KT-4401;
- Program all intrusion system points into the Kantech system for each site as per Appendix A;
- Verify that all points are viewed on the Kantech system when activated and provide a commissioning report for each site:
- Program "pop ups" for alarm points;
- Provide two training sessions in English on the intrusion and Kantech systems to our monitoring room employees located in Surrey, BC and Sudbury, ON;
- The system must be able to be armed/disarmed at the keypad, by virtual keypad;
- Officers must be able to produce alarm reports from the Kantech system.

5.0 CONSTRAINTS

- The Contractor will not be permitted to remove, or copy the data base or any information contained in the data base from the CRA premises;
- The Contractor will need to ensure that the intrusion system is active at all times during silent hours during the length of the project;
- Access to CRA space may be restricted at certain times.

6.0 CLIENT SUPPORT

CRA will:

- Provide the alarm point description for each site;
- Provide access to the site;
- Provide all contact information for the programming of the pop ups.

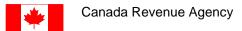
7.0 DELIVERABLES

- The Contractor will submit a plan outlining the actions and timelines to integrate each site while ensuring that intrusion system is active at the end of each business day and provide detail on the final cut over;
- The Contractor will provide a commissioning report for each site that the system has been fully tested and is completely operational;
- The Contractor will provide the CRA with a fully integrated access card and intrusion alarm system that will be monitored from our Surrey, BC and Sudbury, ON sites.

Appendix A:

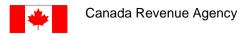
Region/ Region	Site name and address/ Nom et addresses de site	How many doors on the system	Type of door controller (KT 400, KT 300, KT 200)	Number of alarm panels	Alarm Panel model
ATL	NB TSO- Moncton 217-770 Rue Main Street Moncton, NB	21	KT 300	1	DSC power 832 PC5010
ATL	Halifax TSO 145 Hobson Lake Drive Halifax, NS	53	KT 400	2	PC 4020
ATL	Atlantic Regional Office 40 Alderney, Halifax, NS	8	KT 400	1	PC 4020

		1	1		
QC	BSF de Laval 3400 av Jean- Beraud, Laval, QC	47	KT 400	2	PC 4020
QC	BSF Montérégie Rive-Sud 3200 boul. Lapinière Brossard, QC	19	KT 400	1	PC 4020
QC	BSF Quebec Est 180 De la Cathédrale Rimouski, QC	8	KT 400		PC 4020
QC	BSF Quebec Est 2575 boul. Ste-Anne Quebec, QC	26	KT 400	1	PC 4020
QC	Division des enquêtes criminelles (DEC) 200 René-Levesque (Guy- Favreau), QC	24	KT 400	1	PC 4020
QC	Bureau Régionale 105 McGill Montréal, QC	3	KT 400	1	PC 4020



Region/ Region	Site name and address/ Nom et addresses de site	How many doors on the system	Type of door controller (KT 400, KT 300, KT 200)	Number of alarm panels	Alarm Panel model
ON	Toronto W- Thunder Bay TSO 130 Syndicate Ave. Thunder Bay, ON	18	KT 400	1	PC 4020
ON	North Bay 180 Shirreff, North Bay, ON	4	KT 300	6	PC 4020
ON	London-Windsor TSO 451 Talbot St. London, ON	53	KT400	3	PC 4020
ON	East Central Ontario TSO 1161 Crawford Dr. Peterborough, ON	8	KT400	4	PC 4020
ON	East Central Ontario TSO 11 Station St Belleville, ON	41	KT300	2	PC 4020
ON	East Central Ontario TSO 1475 John Counter Kingston, ON	16	KT400	4	PC 4020
ON	Oshawa office 55 Athol St. Oshawa, ON	48	KT400	10	PC 4020

PRA	Regina TSO 1955 Smith Regina, SK	28	KT400	8	PC4020
PRA	Saskatoon TSO 340 3rd Ave. N Saskatoon, SK	27	KT400	1	PC4020
PRA	Calgary Call Centre 1601 Airport Rd. Calgary, AB	22	KT300	1	PC4020
PRA	Lethbridge TSO 200, 419-7th St. South, Lethbridge, AB	12	KT300	1	PC4020
PRA	Edmonton TSO Epcor Tower 10423 101 St. Edmonton, AB	9	KT400	1	PC4020



Region/ Region	Site name and address/ Nom et addresses de site	How many doors on the system	Type of door controller (KT 400, KT 300, KT 200)	Number of alarm panels	Alarm Panel model
PAC	401 Burrard Vancouver, BC	37	KT400	1	PC 4020

HQ	Albert and Bank 250 Albert Ottawa, ON	73	KT300	10	Focus 128
HQ	Billings Bridge 2323 Riverside Drive Ottawa, ON	32	KT200	9	PC 4020
HQ	PDV Tower A 320 Queen Ottawa, ON	88	KT400	24	PC 4020
HQ	PDV Tower B 112 Kent Ottawa, ON	61	KT400	15	PC 4020
HQ	Canada Bldg. 344 Slater Ottawa, ON	34	KT400 KT200	6	PC 4020
HQ	Enterprise Bldg. 427 Laurier Ottawa, ON	15	KT400 KT200	2	PC 4020
HQ	Trainyards 395 Terminal Ottawa, ON	107	KT400 KT200	27	PC 4020
HQ	International & Ottawa TSO 2204 Walkley Ottawa, ON	36	KT400	6	PC 4020
HQ	International & Ottawa TSO 333 Laurier Ottawa, ON	89	KT200	11	PC 4020
HQ	Canada Post Bldg. 750 Heron Road Ottawa, ON	22	KT200	9	PC 4020

Annex B - Basis of Payment

The Contractor will be paid firm prices as specified below, DDP (Canada). Customs duties are included, and Applicable Taxes are extra.

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work, unless they have been approved, in writing, by the Contracting Authority before their incorporation into the Work.

Atlantic:

Moncton, NB/Halifax, NS/Dartmouth, NS/Sydney, NS

Table A-1

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price per Quantity)
1	Kantech Panel KT-4401	4		
Sub Total A-1 (1):				

Table B-1

Item	Description	Quantity	Labour Rate per Hour	Total
2	All Inclusive Labour Rate			
			Sub Total B-1 (2):	

Quebec

Laval/Rimouski/Broussard/Montreal/Quebec

Table A-2

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price per Quantity)
1	Kantech Panel KT-4401	7		
	Sub Total A-2 (1):			

Table B

Item	Description	Quantity	Labour Rate per Hour	Total
2	All Inclusive Labour Rate			
			Sub Total B-2 (2):	

Ontario

Thunder Bay/North Bay/London/Peterborough/Belleville/Oshawa/Kingston/Windsor

Table A-3

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price per Quantity)
1	Kantech Panel KT-4401	30		
2	Training (One 8 hour session)	1		
	Sub Total A-3 (1-2):			

Table B-3

Item	Description	Quantity	Labour Rate per Hour	Total
3	All Inclusive Labour Rate			
			Sub Total B-3 (3):	

Prairies

Regina, SK/Saskatoon, SK/Calgary, AB/Lethbridge, AB/Edmonton, AB

Table A-4

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price per Quantity)
1	Kantech Panel KT-4401	12		
		Sı	ub Total A-4 (1):	

Table B-4

Item	Description	Quantity	Labour Rate per Hour	Total
2	All Inclusive Labour Rate			
			Sub Total B-4 (2):	

Pacific

Vancouver, BC

Table A-5

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price per Quantity)	
1	Kantech Panel KT-4401	1			
2	Training (One 8 hour session)	1			
Sub Total A-5 (1-2):					

Table B-5

Item	Description	Quantity	Labour Rate per Hour	Total
3	All Inclusive Labour Rate			
		•	Sub Total B-5 (3):	

National Capital Region (HQ)

Ottawa, ON

Table A-6

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price per Quantity)
1	Kantech Panel KT-4401	119		
		Sı	ıb Total A-6 (1):	

Table B-6

Item	Description	Quantity	Labour Rate per Hour	Total
2	All Inclusive Labour Rate			
			Sub Total B-6 (1):	

Options during Installation Period only for additional sites:

Table A-7

Item	Description	Quantity	Firm Unit Price	Total (Quantity x Firm Unit Price per Quantity)
1	Kantech Panel KT-4401	1		
		Sı	ub Total A-7 (1):	

Table B-7

Item	Description	Quantity	Labour Rate per Hour	Total
2	All Inclusive Labour Rate	1		
			Sub Total B-7 (2):	

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Annex C - Security Requirements Check List (SRCL)

					Security Cla	assification / Classification de	sécurité
	LIS	TE DE VÉRIFIC	CURITY REQUIR	ENCES RELAT		L) CURITÉ (LVERS)	
PART A - CONTRACT INFOR 1. Originating Government De	partm	ent or Organizatio		NTRACTUELLE	2. Branch o	or Directorate / Direction géné	rale ou Direction
Ministère ou organisme gou	verne	emental d'origine	CRA		SIAD		
3. a) Subcontract Number / Nu	uméro	du contrat de sou	is-traitance	3. b) Name and Ad	dress of Subcor	tractor / Nom et adresse du s	ous-traitant
4. Brief Description of Work / I	Brève	description du tra	vail				
Intergrate the Kantech access	card s	ystem with the intrus	sion alarm system				
 a) Will the supplier require : Le fournisseur aura-t-il a 							No Yes
5. b) Will the supplier require a				subject to the pro-	visions of the Te	chnical Data Control	Me Ves
Regulations?							V Non Out
sur le contrôle des donné	cces a bes te	t des données tec chniques?	hniques militaires no	n classifiées qui s	ont assujetties a	ux dispositions du Réglement	
Indicate the type of access			pe d'accès requis				
6. a) Will the supplier and its o	employ	yees require acces	ss to PROTECTED a	and/or CLASSIFIE	D information or	assets?	No Yes
Le foumisseur ainsi que (Specify the level of acce	les en	nployés auront-ils	accès à des renseig	nements ou à des	biens PROTÉG	ÉS et/ou CLASSIFIÉS?	L Non ✓ Oui
 (Préciser le niveau d'acc 	ės en	utilisant le tableau	u qui se trouve à la q	uestion 7. c)			
b) Will the supplier and its e	employ	yees (e.g. cleaner	s, maintenance pers	onnel) require acci	ess to restricted	access areas? No access to	
PROTECTED and/or CL Le fournisseur et ses em	ASSIF plové:	·IED information o s (p. ex. nettoveur	r assets is permitted s. personnel d'entret	ien) auront-ils acc	ès à des zones :	d'accès restreintes? L'accès	L Non L Oui
 å des renseignements ou 	u à de	s biens PROTEGI	ËS et/ou CLASSIFIÉ	Sin'est pas autoris	é.	3 40000 10000 migs L 00000	
c) Is this a commercial cour S'agit-il d'un contrat de n	rier or nessa	delivery requiremente	ent with no overnigh on commerciale san	t storage? s entrenosane de :	nu iit?		No Yes
7. a) Indicate the type of inform						on account to favorate and a favor	
Canada	7	1 diat die supplier		OTAN OTAN	type u informatic		
	V	and address of the		/ OTAN		Foreign / Étranger	
b) Release restrictions / Re No release restrictions	sencted	ons relatives a la c	All NATO countries			No release restrictions	
Aucune restriction relative	\checkmark		Tous les pays de l'			Aucune restriction relative	
à la diffusion						à la diffusion	
Not releasable							
A ne pas diffuser				_			_
Restricted to: / Limité à :			Restricted to: / Lim	ité à :		Restricted to: / Limité à ;	
Specify country(ies): / Précis	er le(s	s) pays :	Specify country(les	s): / Préciser le(s) p	ays :	Specify country(ies): / Préci	ser le(s) pays :
					-	' ' ' '	
C) Level of information / Niv PROTECTED A	eau d	information					
PROTECIED A PROTÉGÉ A			NATO UNCLASSINATO NON CLASS			PROTECTED A PROTÉGÉ A	
PROTECTED B	声		NATO RESTRICT			PROTECTED B	
PROTÉGÉ B	✓	Section 1	NATO DIFFUSION			PROTÉGÉ B	
PROTECTED C			NATO CONFIDEN			PROTECTED C	
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PART A (continued) / PARTIE A (suite) 8. Will the supplier require access to PROTECTED at	d/or CLASSIFIED COMSEC information or assets?	No Yes
	s ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS?	V Non □ Oui
If Yes, indicate the level of sensitivity:		
Dans l'affirmative, indiquer le niveau de sensibilité		
Will the supplier require access to extremely sensit	ve INFOSEC information or assets?	✓ No Yes
Le fournisseur aura-t-il accès à des renseignement	s ou à des biens INFOSEC de nature extrêmement délicate?	V Non L Oui
Chart Title (c) of material (Title (c) abstract(c) do one	4-del	
Short Title(s) of material / Titre(s) abrégé(s) du mai Document Number / Numéro du document :	eriel;	
PART B - PERSONNEL (SUPPLIER) / PARTIE B - F	ERSONNEL (FOLIRNISSELIR)	
10. a) Personnel security screening level required / N		
, , , , , , , , , , , , , , , , , , , ,		
RELIABILITY STATUS	CONFIDENTIAL SECRET TOP SEC	
✓ COTE DE FIABILITÉ	CONFIDENTIEL SECRET TRÈS SE	CRET
TOP SECRET- SIGINT	NATO CONFIDENTIAL NATO SECRET COSMIC	TOP SECRET
TRÊS SECRET – SIGINT		TRÈS SECRET
SITE ACCESS ACCES AUX EMPLACEMENTS		
ACCES AUX EMPLACEMENTS		
Special comments:		
Commentaires spéciaux : The servi	e provider will access the Security access card system data base	
MOTE: Name Water Investor of consensus	re identified a County Classifier Code and be any ideal	
	re identified, a Security Classification Guide must be provided.	format
	contrôle de sécurité sont requis, un guide de classification de la sécurité doit être	
 b) May unscreened personnel be used for portion Du personnel sans autorisation sécuritaire peu 		V No Yes Non Oui
	-il se voil contier des parties du travail?	
If Yes, will unscreened personnel be escorted?		No Yes
Dans l'affirmative, le personnel en question ser	a-t-ii escorte?	Non Oui
PART C - SAFEGUARDS (SUPPLIER) / PARTIE C -	MESTIRES DE PROTECTION (FOLIPMISSELIR)	
INFORMATION / ASSETS / RENSEIGNEMENT		
INFORMATION / ASSETS / RENSEIGNEMENT	3 / BIENS	
	PROTECTED AND OUT OF LOCATION LABOR.	Ma FERRY
, , , , , , , , , , , , , , , , , , , ,	e PROTECTED and/or CLASSIFIED information or assets on its site or	V No Yes Non Oui
premises?	DOTESTO U	Non L_Oui
Le tournisseur sera-t-il tenu de recevoir et d'en CLASSIFIÉS?	reposer sur place des renseignements ou des biens PROTEGES et/ou	
CLASSIFIES?		
11. b) Will the supplier be required to safeguard CON	SEC information or assets?	No TTYes
Le fournisseur sera-t-il tenu de protéger des re		V Non Oui
ce realisaced sela-tiliteria de protegor des re	issignation of the blank complete.	Nonou
PRODUCTION		
	d/or modification) of PROTECTED and/or CLASSIFIED material or equipment	No [Yes
occur at the supplier's site or premises?		✓ Non Oui
	a production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ	
et/ou CLASSIFIÉ?		
INFORMATION TECHNIC COVER AND ALL COVER	DOOD DE LEE LA FEGURIO COSE DE L'ALLES DE L'	
INFORMATION TECHNOLOGY (IT) MEDIA / SU	PPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)	
11. d) Will the supplier be required to use its IT systems	to electronically process, produce or store PROTECTED and/or CLASSIFIED	No Yes
information or data?	A harmonia harmonia and an and an analysis of the	V NonOui
	systèmes informatiques pour traiter, produire ou stocker électroniquement des	
renseignements ou des données PROTÉGÉS et	ou CLASSIFIES?	
11. e) Will there be an electronic link between the suppl	er's IT systems and the government department or agency?	No Yes
Disposera-t-on d'un lien électronique entre le sys	tème informatique du foumisseur et celui du ministère ou de l'agence	✓ Non — Oui
gouvernementale?		
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TB3/3CT 300*103(2004/TZ)	Security Classification / Classification de sécurité	C 11:1
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PART D - AUTHORIZATION / PARTIE D - AUTORISATION									
Organization Project Authority / C	hargé de projet de l'org	janisme							
Name (print) - Nom (en lettres moulée	Title - Titre		Signature)						
			×	1//:					
Rick Wylie	Corperate Se	curity Advisor	1/20	Lythe 1					
Telephone No N° de téléphone	télécopieur	E-mail address - Adresse cour	riel	Date					
613-995-4291	.	Richard.Wylle@cra-arc.gc.ca		March 12,2018					
14. Organization Security Authority / Responsable de la sécurité de l'organisme									
Name (print) - Nom (en lettres moulé	Title - Titre		Signature						
			/-	1					
Andre St-Pierre	Director, Phy	sical Security and Program I	andis Not-Prom						
Telephone No N° de téléphone	télécopieur E-mail address - Adresse c		riel	Date					
613-995-4274		Andre.St-Pierre@cra-arc.gc.c	ca March 12, 2018						
15. Are there additional instructions (e.g. Security Guide, Se	curity Classifica	ation Guide) attached?		No Yes				
Des instructions supplémentaires	(p. ex. Guide de sécur	ité, Guide de cl	lassification de la sécurité) son	t-elles jointes	? LNon L Oui				
16. Procurement Officer / Agent d'apr	provisionnement								
		Title - Titre		Cian-tur-					
Name (print) - Nom (en lettres moulé	Title - Titre		Signature						
Telephone No N° de téléphone	télécopieur	E-mail address - Adresse cou	urriel	Date					
 Contracting Security Authority / Autorité contractante en matière de sécurité 									
Name (print) - Nom (en lettres moulé	Title - Titre		Signature						
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Telephone No Nº de téléphone	Facsimile No N° de	télécopieur	E-mail address - Adresse coo	urriel	Date				

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité

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