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Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Security and Information Operations Division/Division
de la sécurité et des opérations d'information

11 Laurier St. / 11, rue Laurier

8C2, Place du Portage

Gatineau

Québec

K1A 0S5

Title - Sujet Net C2 ISAC RFI/ITQ	
Solicitation No. - N° de l'invitation W8474-18NT10/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client W8474-18NT10	Date 2018-08-20
GETS Reference No. - N° de référence de SEAG PW-\$\$QE-459-26920	
File No. - N° de dossier 459qe.W8474-18NT10	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-10-02	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Williamson, Ian	Buyer Id - Id de l'acheteur 459qe
Telephone No. - N° de téléphone (819) 956-0185 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. - N° de l'invitation

W8474-18NT10/A

Client Ref. No. - N° de réf. du client

W8474-18NT10

Amd. No. - N° de la modif.

002

File No. - N° du dossier

459QE.W874-18NT10

Buyer ID - Id de l'acheteur

459QE

CCC No./N° CCC - FMS No/ N° VME

The purpose of this Solicitation Amendment 002 is to issue the first set of Clarifications.

**ALL OTHER TERMS AND CONDITIONS OF THE RFI/ITQ
REMAIN UNCHANGED**

W8474-18NT10 Net C2 ISAC ITQ Bidder Clarifications.

Serial #	Question	Answer
001	<p>(This is a combination of requests from Industry):</p> <p>Currently, several of our key team members are away either due to our bi-annual plant shutdown in our production facility or for summer holidays, and some other key team members have planned vacations for later this month. We respectfully request an extension to 28 September 2018 for this Solicitation to allow more time to complete this response, including verifying project references in response to each mandatory requirement, given summer holidays and plant shutdown. Other factors that have influenced this request include:</p> <ul style="list-style-type: none"> • The time to collaborate with other business units outside of North America to capitalize on recent technologies and initiatives. • The response period coinciding with the summer vacation period -affecting resource availability • The requirement for an ITB/VP assessment. <p>Can you please advise whether this extension is acceptable?</p> <p>Note, from another vendor: We are in receipt of the subject RFI/ITQ and are very interested in this opportunity. Given the opportunity's significance and the complexity of the associated response development during the summer vacation period, would the Crown please consider a two-month extension of the closing date be granted to all potential respondents?</p>	<p>Canada has extended the ITQ closing date to Tuesday 2 October 2018.</p>

002	<p>M5 states:</p> <p>“Respondents must have previous experience developing, integrating, delivering and providing stabilization support* for solutions utilizing the following:</p> <ul style="list-style-type: none"> a) Modern Security Incident Event Management (SIEM) systems; and, b) Situational Awareness (SA) or IT Health Monitoring system in which both (a) and (b) systems have over ten (10) separate operating nodes each.” <p>Please clarify what “(a) and (b) systems” refers to in the context of this requirement.</p>	<p>In the context of this requirement:</p> <p>SIEM system is a system that identifies, monitors, records and analyze security events or incidents in real-time IT environment.</p> <p>Situational Awareness / IT Health Monitoring system is a system that Improves integrated SA understanding by improving sensor data collection, analytics for security and mission-critical capabilities’ health (i.e., better detect degradations, faults, intrusions, etc.), and visualization techniques.</p> <p>As indicated in the ITQ Annex A – High Level Requirements, the anticipated IT Service SA will support Operational Readiness, Operational Priority Planning to conduct Defence Cyber Operations, and Operational Priority Planning for ITI Improvement/Investment. Experience in both SIEM and SA/IT Health Monitoring systems is deemed necessary to successfully deliver a capability that supports real-time operational as well as enterprise command and control decision-making.</p>
003	<p>We would like to request clarification regarding the Individual NDA (Form 3).</p> <p>Could you please clarify if the Individual NDA’s are only for Technical Information to be released in the future? Could you also please clarify if these NDA’s should be retained by our company for audit or submitted for approval?</p>	<p>Per the ITQ:</p> <p>6.1.3 Non-Disclosure Requirement.</p> <p>The Respondent shall complete, and include with its response, Form 3: Non-Disclosure Agreement (NDA) for Participation in the Solicitation Process.</p>

004	How does this RFI relate to the one in 2015? Is this basically a reset of the process? Or is this a 2nd stage RFI?	Please consider this as a reset of the process.
005	Section 8.1.1 of the ITQ states that Canada will use the High Complexity (HC) bid solicitation template for the anticipated RFP. It is unclear whether the template is available to potential respondents to the ITQ. Section 9.1.1 states that the conditions of any Contract awarded as a result of the RFP will be in accordance with the relevant resulting Contract clauses of the HC template used for the RFP. Given that potential respondents to the ITQ may not have access to the HC template, we would like to know as soon as possible in the Solicitation Process whether the HC template will contain the standard limitation of liability clause developed primarily by PWGSC for IM/IT procurements. Since this ITQ describes an IM/IT procurement, would PWGSC please confirm that the HC template, and the resulting Contract, will contain the standard IM/IT limitation of liability clause available in the SACC Manual having ID N0000C?	SACC Item N0000C, Limitation of Liability - Information Management/Information Technology, will apply to any Contract that results from the RFP phase.
006	Can Canada please confirm that they expect to receive a point of view (POV) on the RFI that will include net new software, services and/or managed services or is the expectation that the POV is confined solely to services / managed services?	The purpose of the RFI/ITQ is to pre-qualify Respondents for the next Phase based on their experience delivering IM/IT services similar to Net C2 ISAC. Furthermore, Respondents must hold the appropriate security clearances prior to being invited to the next Phase. Canada is not seeking a financial proposal, nor are we seeking Respondents' formal technical solutions, as part of the RFI/ITQ Responses.
007	Can Canada please advise if the RFI should encompass a POV that covers a perspective on the entire project or only on the defined stage 1?	See Answer 006, above.
008	Does Canada believe that they have all of the software required to fulfill the task or is it understood that we may introduce new software to meet the perceived requirements at this time?	See Answer 006, above.