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K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Mainframe & Business Software Procurement Division /
Div des achats des ordi principaux et des logiciels de
gestion

Terrasses de la Chaudière

4th Floor, 10 Wellington Street

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Quebec

K1A 0S5

Title - Sujet Email Integration tool	
Solicitation No. - N° de l'invitation 19308-170081/B	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client 19308-170081	Date 2018-08-22
GETS Reference No. - N° de référence de SEAG PW-\$EEM-054-33717	
File No. - N° de dossier 054eem.19308-170081	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-09-06	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Fall, Moctar	Buyer Id - Id de l'acheteur 054eem
Telephone No. - N° de téléphone (873) 469-4642 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. - N° de l'invitation

19308-170081/B

Amd. No. - N° de la modif.

001

Buyer ID - Id de l'acheteur

054eem

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

THE SOLICITATION AMENDMENT # 001 IS RAISED TO MODIFY THE BID SOLICITATION AND TO ANSWER QUESTIONS FROM THE INDUSTRY.

Modification # 001

Reference:

Annex A, Statement of Work, Section 11:Mandatory Technical Requirements, M21

Modification #001:

Mandatory Technical Requirement M21 is hereby modified to read as follows:

“The EIT interface as well as online support capabilities, including but not limited to help screens, must be available in English and French.”

Question # 001

Reference:

RFP, Forms

Bid Submissions Forms

Question #001:

Please provide a Word version of the RFP in order to easily extract the necessary forms required for the submission

Answer #001:

Bidders may request, in an e-mail to the Contracting Authority no later than 7 calendar days before the bid closing date, a MS Word format of the RFP solicitation document (the 'MS Word copy'). While every effort will be made to ensure the MS Word copy is current and reflects subsequent amendments, Canada will not be responsible for any discrepancies between the MS Word copy and the solicitation package and any subsequent amendments published on BuyandSell.gc.ca (the 'BuyandSell copy'). If there are any discrepancies between the MS Word copy and the BuyandSell copy, the BuyandSell copy will have priority over the MS Word copy.

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Question # 002

Reference:

Annex A, Statement of Work, Section 11: Mandatory Technical Requirements, M7

The EIT must provide the user with the ability to map the email metadata fields to user-defined SharePoint column names.

Question #002:

Can you confirm that you intend this to be an "administrative user" (i.e. system admin) as opposed to an end-user of the solutions?

Answer #002:

The Department of Justice Canada is looking at the solution to manage metadata fields that will be able to map the email metadata, such as cc, bcc, etc. This would be configured by an administrative user as identified.

Question # 003

Reference:

Annex A, Statement of Work, Section 11: Mandatory Technical Requirements, M21

The EIT interface as well as support capabilities, including but not limited to help screens, must be available in English and French.

Question #003:

Can you please clarify "support capabilities"? Does this mean that proponent must provide human service support in French as well as English?

Answer #003:

Mandatory Technical Requirement, M21 has been modified as per Modification #001 above.

Human oral service support in French by the solution provider is not required. No end user will directly contract the solution provider. Requests to the vendor will be reviewed and filtered by the Department of Justice of Canada's technical team.

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Question # 004

Reference:

Section 1.2 Summary

(b) This bid solicitation is being issued to satisfy the requirement of the Department of Justice Canada (the "Client") to acquire perpetual licenses for an Email Integration Tool ("EIT"; the "Solution"; the "Licensed Software") that will facilitate the transfer of emails (including attachments and metadata between Microsoft Outlook and Microsoft SharePoint. The Solution will also enable the Client to interact with Microsoft SharePoint through Microsoft Outlook. The Solution must work, be complete and function in accordance with the technical specifications outlined in the resulting contract and Statement of Work and can be maintained and extended to accommodate possible future Information Technology architectures (e.g. Hosted Solutions, platforms and/or infrastructures) and design trends.

Annex A, Statement of Work, Section 11: Mandatory Technical Requirements, M24

The EIT must integrate and work with Outlook 2013 and Outlook 2016; and SharePoint 2013.

Question #004:

It appears that this Mandatory requirement is excluding many possible solutions that are cloud-based, secure and following the current trends (supported by Microsoft) of moving to public/private cloud solutions. Does the Department of Justice Canada have a timeline for moving to Office 365 or other cloud-based solutions? Would the Department of Justice Canada be amenable to a hybrid model that incorporated "private cloud" implementation into their data centre?

Answer #004:

Canada has reviewed the request and the Bid Solicitation remains unchanged.

The Bid Solicitation is for a solution that provides perpetual licensing.

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Question # 005

Reference:

Annex A, Statement of Work, Section 2: Objective

The Department of Justice is seeking to acquire perpetual licenses to an Email Integration Tool ("EIT"; the "Solution"; the "Licensed Software") that will facilitate the transfer of email (including attachments and metadata) from Microsoft Outlook to Microsoft SharePoint.

Question #005:

The RFP states "perpetual license model" pricing plus annual maintenance cost. Is Canada willing to consider software that is available on a subscription-based licensing model that encompasses the maintenance cost?

Answer #005:

Canada has reviewed the request and the Bid Solicitation remains unchanged.

The Bid Solicitation is for a solution that provides perpetual licensing.