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Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services Division / Division
des services professionnels en informatique

Les Terrasses de la Chaudière

10, rue Wellington, 4ième

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Gatineau

Québec

K1A 0S5

Title - Sujet RFP TBIPS TIER II for IT Operations	
Solicitation No. - N° de l'invitation A0416-163242/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client A0416-163242	Date 2018-08-28
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-613-33746	
File No. - N° de dossier 613zm.A0416-163242	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-09-14	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B.	
Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Pierre, Anoule	Buyer Id - Id de l'acheteur 613zm
Telephone No. - N° de téléphone (613) 858-8317 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. – N° de l’invitation A0416-163242/A	Amd. No – N° de la modif. 002	Buyer ID – Id de l’acheteur 613ZM
Client Ref. No. – N° de réf. De client A0416-163242	File No. – N° du dossier 613ZM–A0416-163242	CCC No./ N° CCC – FMS No/ N° VME

SOLICITATION AMENDMENT 002

This amendment is raised to:

1. Provide answers to Bidder’s questions; and
 2. Amend the Request for Proposal (RFP).
-

QUESTIONS / ANSWERS

Question #3:

Please refer to Attachment 4.1, Bid Evaluation Criteria, 1.1 Bidder Mandatory Criteria for Stream “A”, and Bidder Mandatory Criteria for Stream “B”. M2, item #4 (in both streams) states: “The Bidder’s proposed Level 3 Resources must sign a certification that it is only proposed once as a Level 3 Resource in response to this RFP”; and M2, item #5 states: “A resource must not be proposed more than once”.

Could the crown please confirm that item #4 indicates that a Level 3 resources may not be bid in multiple categories or levels in response to this Solicitation?

Furthermore, could the crown please confirm that item #5 indicates that all resources must be exclusively bid by on supplier?

Answer #3:

As per Article 3.2 (Technical Bid) paragraph (IV), it’s stipulated the following:
“The same individual must not be proposed for more than one Resource Category and level / Workstream”.

Item #4 - The Bidder’s proposed Resources must sign a certification that it is only proposed by one supplier in response to this Solicitation.

Item #5 – Yes, confirmed.

Question #4:

Please refer to Attachment 4.1, Bid Evaluation Criteria, 1-2 Bidder Point-Rated Criteria Stream “A”, and Bidder Point-Rated Criteria Stream “B”. The Point Scales at R2 and R3 (for both Streams) are as follows:

- Five (5) or six (6) categories – 25 points
- Four (4) or five (5) categories – 20 points
- Two (2) or three (3) categories – 15 points
- One (1) category – 5 points

Based on the breakdown of points as currently written, it isn’t clear how many points will be awarded to a Bidder who provides five (5) resources of the same or similar categories on contract. Please confirm how points would be awarded for 5 categories.

Answer #4:

Attachment 4.1, Bid Evaluation Criteria, 1-2 Bidder Point-Rated Criteria Stream “A”, and Bidder Point-Rated Criteria Stream “B”. The Point Scales at R2 and R3 (for both streams) are **NOT** the same.

Solicitation No. – N° de l’invitation A0416-163242/A	Amd. No – N° de la modif. 002	Buyer ID – Id de l’acheteur 613ZM
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Stream A is changed as follow:

- Five (5) or more categories - 25 points
- Four (4) categories – 20 points
- Three (3) categories – 15 points
- Two (2) categories – 10 points
- One (1) category - 5 points

Stream B remains unchanged.

Question #5:

Please refer to Attachment 4.1, Bid Evaluation Criteria, 1-3 Resource Mandatory Criteria Stream “B”, RMC2-6 for the Helpdesk Specialist (B10), Level 2 category where it states: “Minimum two (2) years’ experience as the Project Lead in a Virtual Desktop environment using VMware Horizon View”. Please confirm that ‘Project Lead’ was included in error and this should read: “Minimum two (2) years’ experience as a Helpdesk Specialist in a Virtual Desktop environment using VMware Horizon View”.

Answer #5:

Yes, confirmed.

Question #6:

Please refer to Stream B M1 – Corporate Capacity. The bidder must have performed one IT Operations Services contract. These services must have been provided within the past five years (as of solicitation posting date). The contract identified must:

- 2. Have an initial minimum value of \$1,000,000 (Cdn) before taxes, not including amendments;

Many Government of Canada contracts are awarded at just below the \$1,000,000 mark due to departmental signing authorities and subsequently amended to values beyond \$1,000,000. Would the crown consider changing this to:

- 2. Have a minimum total contract value of \$1,000,000 (Cdn) before taxes, including amendments.

Answer #6:

Stream A:

Have a minimum value of \$2,000,000 (Cdn) before taxes, including amendments;

Stream B

Have a minimum value of \$1,000,000 (Cdn) before taxes, including amendments.

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RFP REVISIONS

1. At Attachment 4.1 Bid Evaluation Criteria, Stream A 1.1 M1, Item 2:

Delete:

Have an initial minimum value of \$2,000,000 (Cdn) before taxes, not including amendments;

Insert:

Have a minimum value of \$2,000,000 (Cdn) before taxes, including amendments.

2. At Attachment 4.1 Bid Evaluation Criteria, Stream A, 1-2; Item R2 and R3:

Delete:

Five (5) or six (6) categories - 25 points

Four (4) or five (5) categories – 20 points

Two (2) or three (3) categories – 15 points

One (1) category - 5 points.

Insert:

Five (5) or more categories - 25 points

Four (4) categories – 20 points

Three (3) categories – 15 points

Two (2) categories – 10 points

One (1) category - 5 points.

3. At Attachment 4.1 Bid Evaluation Criteria, Stream B 1.1 M1, Item 2:

Delete:

Have an initial minimum value of \$1,000,000 (Cdn) before taxes, not including amendments;

Insert:

Have a minimum value of \$1,000,000 (Cdn) before taxes, including amendments.

4. At Attachment 4.1 Bid Evaluation Criteria, Stream B 1-3 Resource Mandatory Criteria RMC2-6

Delete:

“Minimum two (2) years’ experience as the Project Lead in a Virtual Desktop environment using VMware Horizon View”;

Insert:

“Minimum two (2) years’ experience as a Helpdesk Specialist in a Virtual Desktop environment using VMware Horizon View”.