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Gatineau

Quebec

K1A0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services Division/Division des
services professionnels en informatique

Terrasses de la Chaudière 4th Floor

10 Wellington Street

Gatineau

Quebec

K1A0S5

Title - Sujet three IM/IT TBIPS	
Solicitation No. - N° de l'invitation W6369-18P5MD/A	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client W6369-18P5MD	Date 2018-09-12
GETS Reference No. - N° de référence de SEAG PW-\$IPS-006-33789	
File No. - N° de dossier 006ips.W6369-18P5MD	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-10-05	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Aresta, Arden	Buyer Id - Id de l'acheteur 006ips
Telephone No. - N° de téléphone (613) 858-9160 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

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SOLICITATION AMENDMENT NO. 001

This amendment is raised to:

1. Provide answers to Bidders questions in relation to the above mentioned solicitation; and
2. Amend the RFP as detailed in Appendix A-1 below.

Question 1:

Is there someone currently, or has there been someone in the past providing similar or relevant services? If yes, who has been providing these services, what is (or was) the contract value and what is (or was) the duration of the contract (including any extensions), and are the allowed to bid on this opportunity?

Response 1:

Yes, there are currently two (2) contracts in place providing similar services. The companies under the current contracts are Coradix (\$10,037,091.42) and S.i. Systems (\$9,942,236.37). The start date for both contracts was 24 March 2013 and they currently end on 24 September 2018.

This procurement is open only to those TBIPS Supply Arrangement Holders who qualified under Tier 2 for services for the categories across Work streams I, III, IV and V.

Question 2:

CMC1 a) asks bidders to demonstrate 3 IM/IT contracts which have an initial contract value of at least \$5M. An initial contract value of \$5M does not necessarily demonstrate a bidder's capability to manage a contract of this size. In order to allow for a greater pool of qualified suppliers, would the Crown accept 3 contracts of \$5M in billings each, along with the other requested criteria, as compliant for this requirement?

Response 2:

DND/CAF has determined that the changes described above will not be considered at this time.

Question 3:

For R2 in the Technology Architect category, would the Marine Security Operations Centres (MSOC) satisfy the criteria for working within the Public Safety and Defense business domains?

Response 3:

The rated criteria specifies "The Bidder should demonstrate that the proposed resource has experience working on IM/IT projects within the Public Safety and Defense business domains, which includes one (1) or more of the following:

1. Defence
2. Intelligence
3. National Security

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4. Enforcement''

Therefore, The Marine Security Operations Centres will meet the criteria.

Question 4:

Tables 2.1 and 2.3, criteria M3 for the Technology Architect refer to experience with C+, would the client please confirm that this refers to the programming language C++?

Response 4:

Yes, experience with C+ refers to the programming language C++.

Question 5:

Given the large scope and high complexity of this bid and the seniority of the resources required would the client please extend the bid closing date by one week to ensure that suppliers have adequate time to prepare a response?

Response 5:

DND/CAF will grant a one-week extension. Please see Appendix A-1.

Question 6:

The Rated Grid 2.18 for the Change Management Consultant R1 indicates that the candidates must have experience within the last 10 years, however the point allocation awards point for having up to and over 15 years of experience, would the client please provide a corrected point allocation which reflects the 10 year limitation?

Response 6:

DND agrees to amend the Resource Criteria Grid section 2.18 for the Change Management Consultant R1 to remove the words "within the last ten (10) years". Please refer to Appendix A-1 below.

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Appendix A-1:

1. Canada has amended the RFP as follows:

Attachment 4.1, Bid Evaluation Criteria, 2.15 and 2.16 are revised (in red) as follows:

2.15 B.11 IM / IT Instructor (eDocs/GCDOCS) – Level 3 – Mandatory Criteria

Mandatory Criteria for IM / IT Trainer – Level 3 (eDocs/GCDOCS)			
	Mandatory Evaluation Criteria	Met/Not Met	Demonstrated Experience
M1	The Bidder must demonstrate that the proposed resource has a minimum of ten (10) years of experience as an IM/IT instructor within the last fifteen (15) years.		
M2	The Bidder must demonstrate that the proposed resource has a minimum of three (3) years of experience, within the last ten (10) years, working as an IM/IT Trainer on an eDocs/GCDOCS project within a Government environment.		
M3	The Bidder must demonstrate that the proposed resource has a minimum of three (3) years of experience, within the last ten (10) years, developing and reviewing training content for eDocs/GCDOCS within a Government environment.		
M4	The Bidder must demonstrate that the proposed resource has a minimum of ten (10) years of experience in providing an operational training environment for the delivery of IM/IT training courses.		
Compliant: (Met or Not Met):			

2.16 B.11 IM / IT Instructor (eDocs/GCDOCS) – Level 3 – Rated Criteria

Point Rated Criteria for IM / IT Trainer – Level 3 (eDocs/GCDOCS)					
	Point-Rated Evaluation Criteria	Point Allocation	Max Points	Score	Demonstrated Experience
R1	The Bidder should demonstrate that the proposed resource has more than ten (10) years of experience as an IM/IT Trainer.	Point Allocation: <ul style="list-style-type: none"> • 1 points – 10+ to 12 years • 2 points – 12+ to 15 years • 3 points – 15+ years 	3		

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R2	The Bidder should demonstrate that the proposed resource has experience working with business clients to plan and administer the delivery of training, within a Government of Canada environment.	Point Allocation: <ul style="list-style-type: none"> 1 point – 6 months to 1 year 2 points – 1+ years 	2		
R3	The Bidder should demonstrate that the proposed resource has experience delivering eDocs/GCDOCS training courses.	Point Allocation: <ul style="list-style-type: none"> 1 points – 3 to 5 years 2 points – 5+ to 7 years 3 points – 7+ years 	3		
R4	The Bidder should demonstrate that the proposed resource has experience developing eDocs/GCDOCS (eDocs DM 10 (or higher) / Open Text Content Server 10 (or higher)) training material for training or coaching clients.	Point Allocation: <ul style="list-style-type: none"> 1 points – 6 months to 1 year 2 points – 1+ to 5 years 3 points – 5+ years 	3		
Total Points			11		
Minimum Points Required			6		

2. Canada has amended the RFP as follows:

At Attachment 4.1, Bid Evaluation Criteria, at 2.18, P.1 Change Management Consultant – Rated Criteria, R1 has been revised as follows:

“The Bidder should demonstrate that the proposed resource has experience in providing communication material and change management services on EDRMS projects (eDocs DM 10 (or higher) / Open Text Content Server 10 (or higher)) or SharePoint project (version 2007 or higher) in a Government of Canada environment.”

3. Canada has amended the RFP as follows:

Attachment 4.1, Bid Evaluation Criteria, the Rated Requirements Points Summary Table has been revised (in red) as follows:

2.19 Rated Requirements Points Summary

Resource Category	Maximum Score	Minimum Score	Bidder Score
2.2 I.11 Technology Architect (SharePoint) – Level 3	21	12	
2.4 I.11 Technology Architect (SharePoint) – Level 3	21	12	
2.6 B.1 Business Analyst (eDocs/GCDOCS) – Level 3	12	9	
2.8 B.1 Business Analyst (eDocs/GCDOCS) – Level 3	12	9	
2.10 B.1 Business Analyst (eDocs/GCDOCS) – Level 3	12	9	
2.12 B.1 Business Analyst (eDocs/GCDOCS) – Level 2	13	8	
2.14 B.11 IM / IT Instructor (SharePoint) – Level 3	11	6	
2.16 B.11 IM / IT Instructor (eDocs/GCDOCS) – Level 3	11	6	
2.18 P.1 Change Management Consultant– Level 3	14	9	

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Total Points:	127		
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4. Canada has amended the solicitation end date from Friday, September 28th, 2018 at 2:00 pm to **Friday, October 5th, 2018 at 2:00 pm.**

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED