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Gatineau, Québec K1A 0S5  
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

<b>Title - Sujet</b> LowConveyor Small Scale Imaging		
<b>Solicitation No. - N° de l'invitation</b> 47419-188545/A	<b>Amendment No. - N° modif.</b> 001	
<b>Client Reference No. - N° de référence du client</b> 1000338545	<b>Date</b> 2018-10-24	
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$PV-873-75515		
<b>File No. - N° de dossier</b> pv873.47419-188545	<b>CCC No./N° CCC - FMS No./N° VME</b>	
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2018-10-31</b>		<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>		
<b>Address Enquiries to: - Adresser toutes questions à:</b> Shannahan, Cassandra		<b>Buyer Id - Id de l'acheteur</b> pv873
<b>Telephone No. - N° de téléphone</b> (819) 420-1068 ( )	<b>FAX No. - N° de FAX</b> (819) 956-3814	
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>		

**Comments - Commentaires**

**Vendor/Firm Name and Address**  
Raison sociale et adresse du fournisseur/de l'entrepreneur

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> Raison sociale et adresse du fournisseur/de l'entrepreneur	
<b>Telephone No. - N° de téléphone</b> <b>Faximile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm (type or print)</b> Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
<b>Signature</b>	<b>Date</b>

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Amendment 001 has been raised to modify the Request for Proposal (RFP) and publish all answers to questions received to-date.

#### **A. QUESTIONS AND ANSWERS**

- Q1.** In an effort to obtain favorably competitive freight rates in the government's interest, can the government provide exact facility addresses? (Reference: section 7.8.7)
- A1.** Site addresses for all locations that form part of the initial requirement are included in the attached location survey.
- Q2.** In an effort to exceed the delivery requirements and expectations, our logistics team would like to obtain as much information about each of the sites as possible. This information will help in planning of personnel, equipment, and coordination needed for installations with the least amount of operational impact to the site. Does the government have site surveys that can be shared? (Reference: section 4.7.1)
- A2.** Please see the attached location survey.
- Q3.** In lieu of location surveys can the following information be provided?
- a) Does each site have a loading dock?
  - b) Will specified equipment fit through doors at existing facility? What is the smallest portal/doorway anticipated at current and future sites?
  - c) Will facilities require a forklift?
  - d) How many current and future sites currently have X-Ray equipment that will need to be removed before new install?
  - e) How many facilities have decorative flooring that will require additional planning during delivery?
  - f) Are all sites tractor/trailer accessible? Are any sights with overhead height restrictions?
  - g) Are there any time/date delivery restrictions?
- A3.** Please see the attached location survey.
- Q4.** Can the Government provide clarification on the exit ramp requirement? When the Government uses the term "integrated", do they wish to have a motorized (electronic) conveyor that is synchronized with the conveyor on the x-ray inspection System? (Reference: section 4.10.1)
- A4.** Motorized conveyor for exit ramp is not mandatory. We need an exit ramp that could be made of either gravity rollers or a mini conveyor synchronized with the X-Ray conveyor. The ramp is intended for smooth flow of luggage from the X-Ray conveyor to the ground level and must be detachable.
- Q5.** In terms of Extended Warranty coverage: does the government wish to have pricing for an All Inclusive plan that includes the replacement of high contact wear and tear items such as rubberized Lead Curtains or Conveyor Belts? (Reference: page 56)
- A5.** The Extended Warranty includes maintenance and support services, which must be provided in accordance with section 8 of the Statement of Work.

Section 8.2.1 states that, "The Contractor must provide all technical services during the warranty period necessary to maintain the safety, operational capabilities and performance of the LC-SSI X-Ray system, including but not limited to:

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- All corrective maintenance, preventative maintenance, diagnostics, calibration, and performance verification;
  - All software upgrades and patches, and
  - All tools and parts, including specialized, unique or proprietary tools required to maintain, calibrate, repair or rebuild the unit.”

Pricing must be an all-inclusive firm lot price in accordance with the Basis of Payment (i.e. article 7.10.5(b) of the Request for Proposal).

- Q6.** Please advise if there is a loading dock and a forklift at each site to remove the X-ray scanner from its pallet. This will allow us to determine if you can accommodate a crated shipment, instead of a “white gloves” shipment which is more costly.
- A6.** A few locations do have a loading dock and can make arrangements for a forklift. The majority of them, however, do not have them. Please see the attached location survey for details. The Contractor must make arrangements such as using tail gate and a pallet jack for offloading the crates from the truck.
- Q7.** Section 4.2.5: Due to production lead times, we are kindly asking that the timeframe for DVT after notification be extended from 10-25 days to 30-60 days.
- A7.** As stated in article 4.2.5 of the solicitation, DVT may be conducted at a mutually agreed upon date/time/location between 10-25 days after notification, on a system very similar to the one for which the bid is submitted. It is expected that most bidders will have a system having the same X-ray generator, detector array and the tunnel size ready during this period, since the technical bid is expected to include Imaging Performance results from such a system.
- Q8.** Section 2.2: Please confirm that the Contractor must provide Equipment Maintenance Training (as opposed to the Additional Equipment Maintenance Training covered in section 2.3) on basis of 1 training session per year, not per system, and only if system(s) were ordered during any given year. Also please confirm that bidder is to include this cost in equipment price, and not in separate line.
- A8.** The Contractor must provide one Equipment Maintenance Training session in English per year of the delivery of the systems and the training must accommodate up to a maximum of six CBSA technicians, in accordance with section 2.2.1 of the ANNEX A. The Bidder must include this cost in the equipment price.
- Q9.** Please confirm that during the warranty and extended warranty period, the contractor will be paid Travel and Living expenses (T&L) incurred while carrying out unscheduled maintenance.
- A9.** Due to the nature of these systems, all warranty work must be done on-site at CBSA locations. Bidders must provide pricing for on-site maintenance service during warranty and extended warranty periods. Travel and living expenses will not be reimbursed for tasks covered under the warranty. The CBSA will pay for the labour, parts and travel associated with the work for technical services outside the warranty that are requested via Task Authorization as described in ANNEX B.
- Q10.** Annex C 2.2 and Attachment 4 to Part 4 2.2: Please advise if bidders must include prices per item of Material and Replacement parts. Also, while section 2.2 in Annex C requests a discount in percent, section 2.2 in Attachment 4 to Part 4 requests a \$ value. Please confirm if this discrepancy is intentional; and if yes, please advise what should be included in price quoted in Attachment 4 to Part 4.

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- A10.** Yes, prices for all Material and Replacement parts must be provided. The discrepancy in Attachment 4 to Part 4 was not intentional; please see corrected version included herein.
- Q11.** Is it possible for the CBSA confirm that after triggering any orders, the sites will be ready to accommodate the equipment in a timely manner in order to avoid any potential delays in milestones as described in section 7.10.9?
- A11.** The CBSA will make every effort to accommodate the equipment in a timely manner in order to avoid any potential delays in the milestones. Please note that delays due to natural calamities or major infrastructural changes at the delivery sites are not under the Agency's control.

**B. MODIFICATION OF RFP**

- B1.** At **PART 1 – GENERAL INFORMATION**, delete article 1.1 in its entirety and replace with the following:

**1.1 Summary**

The Canada Border Services Agency (CBSA) has a requirement for Low Conveyor - Small-Scale Imaging X-Ray systems, hereafter referred to as the "LC-SSI X-Ray system", for use at international airports and CBSA-controlled land border passenger operations at various locations.

The Contractor must provide eight LC-SSI X-Ray systems including delivery, installation, all training and training materials, a one-year warranty including maintenance and support services, and the Operator and Maintenance manuals, as detailed in **Annex A**. The Contractor must also provide additional Equipment Maintenance Training, as detailed herein, on an as and when requested basis through the use of Task Authorizations, for up to ten years after contract award. The Contractor must also provide material and replacement parts and consumables, as detailed herein, on an as and when requested basis through the use of Task Authorizations, for up to ten years after contract award. The Contractor must also provide technical services, as detailed in Annex B, on an as and when requested basis through the use of Task Authorizations, for up to ten years after contract award.

The following options for procurement are included:

- An irrevocable option to purchase additional LC-SSI X-Ray systems including delivery, installation, all training and training materials, a one-year warranty including maintenance and support services, and operator and service manuals, as detailed in **Annex A** until March 31, 2024; and
- An irrevocable option to purchase additional years of warranty including maintenance and support services for each LC-SSI X-Ray system procured, as detailed herein, for three additional one-year periods after expiry of the initial one year all-inclusive warranty.

- B2.** At **PART 7 – RESULTING CONTRACT CLAUSES**, delete article 7.3 in its entirety and replace with the following:

**7.3 Task Authorization Process**

A portion of the work to be performed under the Contract will be on an "as and when requested basis" using a Task Authorization (TA). This includes Equipment Maintenance Training, purchase

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of material and replacement parts and consumables and technical services. The work described in the TA must be in accordance with the scope of the Contract.

1. The CBSA Technical Authority will provide the Contractor with a description of the task using the "Task Authorization" form specified in ANNEX D.
2. The TA will contain the details of the activities to be performed, a description of the deliverables, and a schedule indicating completion dates for the major activities or submission dates for the deliverables. The TA will also include the applicable basis and methods of payment as specified in the Contract.
3. The Contractor must provide the CBSA Technical Authority, within 14 calendar days of its receipt, the proposed total estimated cost for performing the task and a breakdown of that cost, established in accordance with the Basis of Payment specified in the Contract.
4. The Contractor must not commence work until a TA authorized by the Technical Authority has been received by the Contractor. The Contractor acknowledges that any work performed before a TA has been received will be done at the Contractor's own risk.

**B3.** At **ANNEX A – STATEMENT OF WORK**, delete section 8.2.1 in its entirety and replace with the following:

**8.2.1** The Contractor must provide all technical services during the warranty period necessary to maintain the safety, operational capabilities and performance of the LC-SSI X-Ray system, including but not limited to:

- All corrective maintenance, preventative maintenance, diagnostics, calibration, and performance verification;
- All software upgrades and patches, and
- All tools and parts, including specialized, unique or proprietary tools required to maintain, calibrate, repair or rebuild the unit.

All warranty work will be done on-site at CBSA locations.

**B4.** At **ANNEX B – TECHNICAL SERVICES**, delete the following:

The Contractor must submit a completed Unplanned Work Definition form (ANNEX E) in accordance with the Basis of Payment and defined Price List specified in the Contract, to the CBSA's Technical Authority within 5 business days of receipt of written request.

And replace with the following:

The Contractor must submit a completed Unplanned Work Definition form (ANNEX F) in accordance with the Basis of Payment and defined Price List specified in the Contract, to the CBSA's Technical Authority within 5 business days of receipt of written request.

**B5.** At **PART 7 – RESULTING CONTRACT CLAUSES**, insert the following:

#### **7.10.10 Travel and Living Expenses**

Despite what is described in section 22 of General Conditions 2030 (2018-06-21), the Contractor will not be reimbursed for travel and living expenses incurred while fulfilling the requirements of the on-site warranty.

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- B6.** Delete **ATTACHMENT 4 TO PART 4 – PRICING SCHEDULE** in its entirety and replace with the following:

## ATTACHMENT 4 TO PART 4 – PRICING SCHEDULE

### CALCULATION OF TOTAL BID PRICE

For evaluation purposes only, the quantities stated below are estimated and not to be construed as a contract guarantee.

<b>1.0 Initial Purchase (Firm, all-inclusive Lot Price per system)</b>									
<b>Firm, all- inclusive Lot Price per trainee</b>									
Eight (8) Low-Conveyor Small Scale Imaging (LC-SSI) X-Ray Systems	Carway, AB (A)	Abbotsford, BC (B)	Kelowna, BC (C)	Vancouver Cruise (D)	Hamilton, ON (E)	Toronto City Centre Airport, ON (F)	Gander, NL (G)	St. Stephens NB (H)	
<b>SUB-TOTAL</b> <b>(Combined total of all Initial purchase) (A+B+C+D+E+F+G+H)</b>									\$ _____
<b>2.0 Additional Equipment Maintenance Training</b>	(from date of Contract award to 31 March 2020) (A)								
<b>a) Additional years of Equipment Maintenance training on as and when requested basis (priced per trainee) at CONTRACTOR'S FACILITY</b>	(1 April 2020 to 31 March 2021) (B)	(1 April 2021 to 31 March 2022) (C)	(1 April 2022 to 31 March 2023) (D)	(1 April 2023 to 31 March 2024) (E)	(1 April 2024 to 31 March 2025) (F)	(1 April 2025 to 31 March 2026) (G)	(1 April 2026 to 31 March 2027) (H)	(1 April 2027 to 31 March 2028) (I)	(1 April 2028 to 31 March 2029) (J)
<b>SUB-TOTAL:</b> <b>(Combined total of all Equipment Maintenance Training Option Years) (A+B+C+D+E+F+G+H+I+J)</b>	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____
<b>2.1 Additional Equipment Maintenance Training</b>	(from date of Contract award to 31 March 2020) (A)								
<b>b) Additional years of Equipment Maintenance training on as and when requested basis (priced per trainee) ON-SITE AT CBSA</b>	(1 April 2021 to 31 March 2022) (B)	(1 April 2022 to 31 March 2023) (C)	(1 April 2023 to 31 March 2024) (D)	(1 April 2024 to 31 March 2025) (E)	(1 April 2025 to 31 March 2026) (F)	(1 April 2026 to 31 March 2027) (G)	(1 April 2027 to 31 March 2028) (H)	(1 April 2028 to 31 March 2029) (I)	(1 April 2029 to 31 March 2030) (J)
	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____	\$ _____

<b>SUB-TOTAL:</b> <b>(Combined total of all Equipment Maintenance Training Years) (A+B+C+D+E+F+G+H+I+J)</b> <b>LINE 3 =</b>												\$ _____
<b>2.2 Material and Replacement Parts</b> <b>For the purchase of material and replacement parts, on an as and when requested basis, for a ten year period.</b>	(from date of Contract award to 31 March 2020) <b>(A)</b>	(1 April 2020 to 31 March 2021) <b>(B)</b>	(1 April 2021 to 31 March 2022) <b>(C)</b>	(1 April 2022 to 31 March 2023) <b>(D)</b>	(1 April 2023 to 31 March 2024) <b>(E)</b>	(1 April 2024 to 31 March 2025) <b>(F)</b>	(1 April 2025 to 31 March 2026) <b>(G)</b>	(1 April 2026 to 31 March 2027) <b>(H)</b>	(1 April 2027 to 31 March 2028) <b>(I)</b>	(1 April 2028 to 31 March 2029) <b>(J)</b>		
<b>CBSA Estimated Annual Purchase of \$8,000.00 x discount on list price</b>	_____ %	_____ %	_____ %	_____ %	_____ %	_____ %	_____ %	_____ %	_____ %	_____ %	_____ %	_____ %
<b>SUB-TOTAL:</b> <b>(Combined total of all Material and Replacement Years) (A+B+C+D+E+F+G+H+I+J)</b> <b>LINE 4 =</b>												\$ _____
<b>2.3 Technical Services</b> <b>For the purchase of technical services on an as and when requested basis, for a ten year period.</b>	(from date of Contract award to 31 March 2020) <b>(A)</b>	(1 April 2020 to 31 March 2021) <b>(B)</b>	(1 April 2021 to 31 March 2022) <b>(C)</b>	(1 April 2022 to 31 March 2023) <b>(D)</b>	(1 April 2023 to 31 March 2024) <b>(E)</b>	(1 April 2024 to 31 March 2025) <b>(F)</b>	(1 April 2025 to 31 March 2026) <b>(G)</b>	(1 April 2026 to 31 March 2027) <b>(H)</b>	(1 April 2027 to 31 March 2028) <b>(I)</b>	(1 April 2028 to 31 March 2029) <b>(J)</b>		
<b>CBSA Estimated Annual Level of Effort = 1000 hours over entire contract period</b>	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$
<b>Program Manager</b>	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$	_____ \$
												Average hourly rate [(A+B+C+D+E+F+G+H+I+J)/10] X 1000 = _____ (K)
												Average hourly rate [(A+B+C+D+E+F+G+H+I+J)/10] X 1000 = _____ (L)
												Average hourly rate [(A+B+C+D+E+F+G+H+I+J)/10] X 1000 = _____ (M)

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<b>SUB-TOTAL:</b> <b>(Combined total of Technical Services Years) (K+L+M)</b> <b>LINE 5 =</b>	\$ _____
<b>3.0 Optional Goods and Services, on an "as and when requested" basis</b>	
<b>3.1 Additional LC-SSI X-Ray systems</b> (as per Article 7.9.3 a) above)	<b>Firm, all-inclusive Lot Price per system</b>
(From date of Contract award to 31 March 2020) <b>(A)</b>	(1 April 2020 to 31 March 2021) <b>(B)</b>
\$ _____	\$ _____
<b>SUB-TOTAL</b> (Combined total of all Option Years) <b>(A + B + C + D + E)</b> <b>LINE 6 =</b>	\$ _____
<b>3.2 Additional Years of Warranty including Maintenance and Support Services</b> (as per Article 7.9.3 b) above)	<b>LC-SSI X-Ray system(s) Purchased during Option Year 1</b>
<b>OPTION c) Additional Years of Warranty including Maintenance and Support services to commence after expiry of the initial 1 year Warranty including Maintenance and Support services coverage period.</b>	<b>LC-SSI X-Ray system(s) Purchased during Option Year 2</b>
(1 April 2019 to 31 March 2020)	<b>*Warranty</b>
(1 April 2020 to 31 March 2021)	\$ _____ *Warranty
(1 April 2021 to 31 March 2022)	\$ _____ *Warranty
(1 April 2022 to 31 March 2023)	\$ _____ *Warranty
(1 April 2023 to 31 March 2024)	\$ _____ *Warranty
(1 April 2024 to 31 March 2025)	\$ _____ *Warranty
(1 April 2025 to 31 March 2026)	\$ _____ *Warranty
(1 April 2026 to 31 March 2027)	\$ _____ *Warranty
(1 April 2027 to 31 March 2028)	\$ _____ *Warranty
<b>TOTAL</b>	\$ _____ \$ _____ \$ _____ \$ _____

**\*Represents the initial 1- year Warranty and Maintenance and Support Services coverage included with each system purchased.**

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**SUB-TOTAL:**  
**(Combined total of all Maintenance**  
**Service Option Years:**  
**A+B+C+D+E+F)**  
**LINE 7 =**

<b>SUB-TOTAL:</b> <b>(Combined total of all Maintenance</b> <b>Service Option Years:</b> <b>A+B+C+D+E+F)</b> <b>LINE 7 =</b>	\$ _____
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**4.0 Price Calculations**

INITIAL PURCHASE	(Sum LINE 1) \$ _____
AS-AND-WHEN-REQUESTED TRAINING (CONTRACTOR'S FACILITY)	(Sum LINE 2) \$ _____
AS-AND-WHEN-REQUESTED TRAINING (ON-SITE AT CBSA)	(Sum LINE 3) \$ _____
MATERIAL AND REPLACEMENT PARTS	(Sum LINE 4) \$ _____
TECHNICAL SERVICES	(Sum LINE 5) \$ _____
OPTIONAL SYSTEMS	(Sum LINE 6) \$ _____
ADDITIONAL YEARS OF WARRANTY	(Sum LINE 7) \$ _____
<b>TOTAL BID PRICE</b> (Excluding Applicable Taxes)	(Total LINES 1 to 7) \$ _____

**ALL OTHER TERMS AND CONDITIONS OF THE REQUEST FOR PROPOSAL  
REMAIN UNCHANGED.**

LC-SSI X-Ray System Location Survey

<b>Locations --&gt;</b>	Carway, AB	Abbotsford, BC	Kelowna, BC	Vancouver Cruise, BC	Hamilton, ON	Toronto City Centre, ON	Gander, NL	St. Stephen, NB
(a) Please provide the complete address of the site	CBSA Carway End of Highway 2 South, Cardston, AB T0K 0K0 403-647-7458	Abbotsford International Airport 30440 Liberator Ave Abbotsford, BC V2T 6H5	CBSA Kelowna Airport 15-5533 Airport Way Kelowna, BC V1V 1S1	Vancouver Cruise Ship Ops, Canada Place Terminal, CS Level, 990 Canada Place, Vancouver	9300 Airport Rd Mount Hope suite 1230 Hamilton, ON L8R 1W0	Billy Bishop, Toronto City Airport (Island Quay), Toronto ON M5V 1A1	Gander Int. Airport 1000 James Blvd., Gander, NL A1V 1W7 709-256-8583	CBSA Third Bridge 20 St. Stephen Drive St. Stephen, New Brunswick E3L 0B5
(b) Does your site have a loading dock?	No	No	No	No	No	No	No	Yes, it is a commercial warehouse
(c) Will a Small Scale Imaging X-Ray system (1.5 m wide X 5.5 m long) fit through doors at existing facility?	Yes	There are two sets of double doors 6'7" wide;	Facility is being renovated to bring in wide equipment such as small scale X-Ray system	Yes.	Yes	Yes	The best route would likely be from aisle through Gate W and exit our secondary. This should accommodate the 3.5 M length also.	The only doors to the X-Ray unit room are 34.55" or 88 cm wide. Doors are 180° apart with a brick wall between them. Unit should be disassembled for entry
(d) What is the smallest portal/doorway anticipated at current and future sites?	Doorway is approximately 1.7 m wide	Smallest portal/door is 90° glass hallway	The only pathway is 54 inches wide. We will ensure this is opened up in time.	The smallest doors are 1.77m (7'0") wide x 2.1m (8'3") high. These doors are at the entry to the terminal on the CS level	The entrance to the secondary area is approximately 1.7 m wide	The smallest doors in the route are approximately 65 inches wide x 82 inches high	The narrowest point via any route would be the glass doors in our secondary area.	Door entrances are 34.5" W x 7' H
(e) Will your facility require a forklift to bring the X-Ray unit in? Can local arrangements to use a forklift be made?	Arrangements could be made with sufficient lead time. Closest forklift approximately 15 miles away	Facility is at ground level. Airport authorities and Regional Programs, CCAA must be contacted for fork lift arrangements, if needed	Yes	If the unit is delivered on wheels on the CS level, then a forklift will not be necessary. If it is required, arrangements may be made with Port of Vancouver	No, it is not required unless its required to bring it off the transport truck	No	Site is at ground level - forklift may not be needed and not easily available.	Forklift would need to be arranged if needed. Site is at ground level, crated goods can be brought in via pallet jacks if disassembled
(f) Will the old unit need to be removed before the new install?	Yes	Yes	N/A	No	Yes	Yes	Yes	Yes
(g) Does your site have decorative flooring that will require additional planning during delivery?	No	Polished Concrete	New Carpet	No	No	No	Tiled floor and granite	No
(h) Is your site tractor/trailer accessible?	Yes	Depends on size of tractor trailer. Must be co-ordinated through stakeholders at Airport due to ramp access control	Yes, right to the terminal doors.	Yes	Yes	Limited	Accessible to the site entrances. Contact the airport authority for airside access,	Yes, but offload ramps are not located at bus terminal
(i) Are there any height restrictions?	No	Not for delivery	82"	The lowest point is the doors at 2.1m (83") high	No	No	No height restrictions outside. Inside standard ceiling heights	Ceiling height is 100 inches within the terminal
(j) Are there any time/date delivery restrictions?	No, prefer to have delivery arranged for M-F prior to 3 pm local time.	Delivery would need to be co-ordinated with CBSA, YXX to limit impact to operations especially during peak flight hours	Restrictions around existing flight arrivals only. Early morning to 10:30 local and 12:30-14:30 at this time	Delivery needs to be scheduled to ensure someone is at the Port to accept delivery & provide access to the office	No	Yes, however arrangements can be made between 05:00-24:00	It would be best to schedule around the domestic flights that could be using the piers in that area during those times	Yes, Monday – Friday 8:30 – 16:00