

National Defence

Défense nationale

TERMAN PERSON

National Defence Headquarters Ottawa, Ontario K1A 0K2 Quartier général de la Défense nationale Ottawa (Ontario) K1A 0K2

REQUEST FOR PROPOSAL DEMANDE DE PROPOSITION

RETURN BIDS TO: RETOURNER LES SOUMISSIONS À :

Bid Receiving – PWGSC / Réception des soumissions - TPSGC 11 Laurier St. / 11 rue Laurier Place du Portage, Phase III Core 0B2 / Noyau 0B2 Gatineau Québec K1A 0S5

Proposal To: National Defence Canada

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods and services listed herein and on any attached sheets at the price(s) set out therefore.

Proposition à : Défense nationale Canada

Solicitation Closes -

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens et services énumérés ici et sur toute feuille ci-annexée, au(x) prix indique(s).

L'invitation prend fin			
At – à : 14 :00 Eastern Standard time (EST) 14 :00 Heure normale de l'est (HNE)			
On - le : 27 December 2018 27 décembre 2018			

The Mission Rehearsal Tactics Trainer (MRTT) Power and Cooling Equipment Maintenance Services L'approvisionnement de services de maintenance pour les systèmes d'alimentation sans interruption (SASI) pour Simulateur Tactique de Combat (STDC). Date of Solicitation – Date de l'invitation 13 November 2018 13 novembre 2018		
Address Enquiries to – Adresser toutes questions à Pierre Laperrière DAP 8-5 / DOA 8-5 101 prom Colonel By Drive Ottawa, ON K1A 0K2		
Telephone No. – N° de téléphone 819-939-4995 FAX No – N° de fax N/A		
Destination: Specified Herein Voir aux présentes		

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Instructions:

Municipal taxes are not applicable. Unless otherwise specified herein all prices quoted must include all applicable Canadian customs duties, GST/HST, excise taxes and are to be delivered Delivery Duty Paid including all delivery charges to destination(s) as indicated. The amount of the Goods and Services Tax/Harmonized Sales Tax is to be shown as a separate item.

Instructions: Les taxes municipales ne s'appliquent pas. Sauf indication contraire, les prix indiqués doivent comprendre les droits de douane canadiens, la TPS/TVH et la taxe d'accise. Les biens doivent être livrés « rendu droits acquittés », tous frais de livraison compris, à la ou aux destinations indiquées. Le montant de la taxe sur les produits et services/taxe de vente harmonisée doit être indiqué séparément.

Delivery required - Livraison exigée	Delivery offered - Livraison proposée
Vendor Name and Address - Raison so	ciale et adresse du fournisseur
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Name and title of person authorized to print) - Nom et titre de la personne auto	
(caractère d'imprimerie)	orisee a signer au nom du fournisseur
Name/Nom	Title/Titre
Signature	Date



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PART 1 - GENERAL INFORMATION

1.1 Security Requirements

- **1.1.1** The Offeror must, at all times during the performance of the Contract, hold a valid Designated Organization Screening (DOS), issued by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC).
- **1.1.2** The Offeror personnel requiring access to sensitive work site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by CISD/PWGSC.
- **1.1.3** Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of CISD/PWGSC.
- **1.1.4** The Offeror must comply with the provisions of the:
 - a) Security Requirements Check List and security guide (if applicable), attached at Annex "B";
 - b) Industrial Security Manual (Latest Edition).

1.2 Statement of Work

The contractor must provide the services in accordance with the technical requirements stated herein at Annexes A, B and C.

1.3 Debriefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days from receipt of the results of the bid solicitation process. The debriefing may be in writing, by telephone or in person.

1.4 Trade Agreements

The requirement is subject to the provisions of the Canadian Free Trade Agreement (CFTA), Chile, Colombia, the Canada-European Union Comprehensive Economic and Trade Agreement (CETA), Honduras, Korea, the North American Free Trade Agreement (NAFTA), Panama, Peru, Ukraine and World Trade Organization Agreement on Government Procurement (WTO-AGP).

PART 2 - BIDDER INSTRUCTIONS

2.1 Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.

The <u>2003</u> (2018-05-22) Standard Instructions - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the bid solicitation, with the following modifications:

- a) Section 02, Procurement Business Number is deleted in its entirety;
- a) Section 05, Submission of Bids Subsection 3 is deleted;
- b) Section 08, Transmission by facsimile or by epost Connect Subsection 2 is deleted; and
- c) Section 20, Further Information is deleted in its entirety.

2.2 Submission of Bids

Bids must be submitted only to Public Works and Government Services Canada (PWGSC) Bid Receiving Unit by the date, time and place indicated on page 1 of the bid solicitation.

Bidders must indicate the bid solicitation number on the packaging when submitting their bids.

2.3 Former Public Servant

The <u>A3025T</u> (2014-06-26) Standard Instructions - Former Public Servant - Competitive Bid, are incorporated by reference into and form part of the bid solicitation

2.4 Enquiries - Bid Solicitation

All enquiries must be submitted in writing to the Contracting Authority no later than five (5) calendar days before the bid closing date. Enquiries received after that time may not be answered.

Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered to all Bidders. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by Canada.

2.5 Applicable Laws

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidders.

PART 3 - BID PREPARATION INSTRUCTIONS

3.1 Bid Preparation Instructions

Canada requests that the Bidder submits its bid in separately bound sections as follow:

First page of the Request for Proposal signed by the bidder or an authorized representative of the Bidder (1 signed copy).

- a) Section I: Technical Bid (one (1) hard copy);
- b) Section II: Financial Bid (one (1) hard copy);
- c) Section III: Certifications (one (1) hard copy);
- d) Section IV: Additional Information (one (1) hard copy);

The price must appear in the financial bid only. No price must be indicated in any other section of the bid.

Canada requests that bidders follow the format instructions described below in the preparation of hard copy of their bid:

- (a) use 8.5 x 11 inch (216 mm x 279 mm) paper;
- (b) use a numbering system that corresponds to the bid solicitation.

In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process Policy on Green
Procurement (https://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=32573). To assist Canada in reaching its objectives, bidders should:

- 1) use 8.5 x 11 inch (216 mm x 279 mm) paper containing fibre certified as originating from a sustainably-managed forest and containing minimum 30% recycled content; and
- 2) use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

Section I: Technical Bid

In their technical bid, Bidders should explain and demonstrate how they propose to meet the requirements and how they will carry out the Work.

Section II: Financial Bid

Bidders must submit their financial bid in accordance with the Basis of Payment.

3.1.1 Electronic Payment of Invoices – Bid

If you are willing to accept payment of invoices by Electronic Payment Instruments, complete Annex "D" Electronic Payment Instruments, to identify which ones are accepted.

If Annex "D" Electronic Payment Instruments is not completed, it will be considered as if Electronic Payment Instruments are not being accepted for payment of invoices.

Acceptance of Electronic Payment Instruments will not be considered as an evaluation criterion.

3.1.2 SACC Manual Clauses

Section III: Certifications

Bidders must submit the certifications and additional information required under Part 5.

Section IV: Additional Information

Canada requests that bidders submit the information identified at Annex "B", Additional Information.

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the bids.

4.1.1 Technical Evaluation

In their technical bid, Bidders should explain and demonstrate how they propose to meet the requirements and how they will carry out the Work.

4.1.1.1 Mandatory Technical Criteria

BID EVALUATION GRID

Doc. Ref.	MANDATORY TECHNICAL CRITERIA	Compliant (Y/N)	INSTRUCTIONS TO BIDDER
SOW 1.1.2 3.0 4.0	M1. The Bidder must provide maintenance services in full accordance with the requirements and deliverables of the Statement of Work (Annex A) for the UPS and Cooling Systems supporting the MRTTs in CFB Gagetown, CFB Valcartier, the VSIM Building in Ottawa and CFB Edmonton.		The Bidder must demonstrate they and/or their sub-contractors can provide services at all 4 of these locations by providing proof they have the means and resources to provide the required services and deliverables detailed in the Statement of Work (Annex A) at the CFB Gagetown, CFB Valcartier, Ottawa and CFB Edmonton locations in the timely manner required.
SOW 3.3.1	M2. The Bidder must be a Schneider Electric Certified Service Sales Partner.		The Bidder must provide a certificate or letter stating they are a Schneider Electric Certified Service Sales Partner. The Bidder's certification must be valid for the duration of this Contract, including option years and must be provided by bid closing.
N/A	M3. The Bidder must have been actively providing power and cooling equipment maintenance services for the past 3 years for commercial or military industries, as a minimum.		The Bidder must provide at least two references from customers that can attest to currently using the Bidder's power and cooling equipment maintenance services, and have been using the Bidder's maintenance services since 2015.

Annex B	M4. The Bidder must provide prices for all service elements in Annex B.	The Bidder must bid on all items in Annex B.

4.1.2 Financial Evaluation

The price of the bid will be evaluated in Canadian dollars, applicable taxes excluded, FOB destination, Canadian custom duties and excise taxes included.

Bids submitted in foreign currency will be converted to Canadian currency for evaluation purposes. The rate given by the Bank of Canada in effect on the bid solicitation closing date will be applied as a conversion factor to the bids submitted in foreign currency.

Bidders must submit their financial bid in accordance with Annex B – Basis of Payment. Total amount of applicable taxes must be shown separately.

4.2 Basis of Selection

A bid must comply with all requirements of the bid solicitation to be declared responsive. The responsive bid with the lowest evaluated price will be recommended for award of a contract.

PART 5 - CERTIFICATIONS AND ADDITIONAL INFORMATION

Bidders must provide the required certifications and additional information to be awarded a contract.

The certifications provided by Bidders to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare a bid non-responsive, or will declare a contractor in default if any certification made by the Bidder is found to be untrue whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority will render the bid non-responsive or constitute a default under the Contract.

5.1 Certifications Required with the Bid

Bidders must submit the following duly completed certifications as part of their bid.

5.1.1 Integrity Provisions - Declaration of Convicted Offences

In accordance with the Integrity Provisions of the Standard Instructions, all bidders must provide with their bid, if applicable, the declaration form available on the <u>Forms for the Integrity Regime</u> website (http://www.tpsgc-pwgsc.gc.ca/ci-if/declaration-eng.html), to be given further consideration in the procurement process.

5.2 Certifications Precedent to Contract Award and Additional Information

The certifications and additional information listed below should be submitted with the bid, but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame provided will render the bid non-responsive.

5.2.1 Integrity Provisions – Required Documentation

In accordance with the section titled Information to be provided when bidding, contracting or entering into a real procurement agreement of the <u>Ineligibility and Suspension Policy</u> (http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html), the bidder must provide the required documentation, as applicable, to be given further consideration in the procurement process.

5.2.2 Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list available at the bottom of the page of the Employment and Social
Development Canada (ESDC) - Labour's website (https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html#).

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid"list at the time of contract award.

Canada will also have the right to terminate the Contract for default if a Contractor, or any member of the Contractor if the Contractor is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list during the period of the Contract.

The Bidder must provide the Contracting Authority with a completed annex titled Federal Contractors Program for Employment Equity - Certification, before contract award. If the Bidder is a Joint Venture, the Bidder must provide the Contracting Authority with a completed annex Federal Contractors Program for Employment Equity - Certification, for each member of the Joint Venture.

PART 6 - RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of any contract resulting from the bid solicitation.

6.1 Security Requirements

- 6.1.1 The Contractor must, at all times during the performance of the Contract, hold a valid Designated Organization Screening (DOS), issued by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC).
- **6.1.2** The Contractor personnel requiring access to sensitive work site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by CISD/PWGSC.
- **6.1.3** Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of CISD/PWGSC.
- **6.1.4** The Contractor must comply with the provisions of the:
 - a) Security Requirements Check List and security guide (if applicable), attached at Annex "B";
 - b) Industrial Security Manual (Latest Edition).

6.2 Statement of Work

The contractor must provide the items detailed under "Requirements" (section 3.0) and the reports detailed under "Deliverables" (section 4.0) at Annex "A".

6.3 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

6.3.1 General Conditions

2010C (2018-06-21), General Conditions - Services (Medium Complexity) apply to and form part of the Contract.

6.4 Term of Contract

6.4.1 Period of the Contract

The period of the Contract is from contract award to ______ inclusive.

6.4.2 Delivery Points

Delivery of the requirement will be made to delivery points specified at Annex "A" of the Contract.

6.4.3 Option to Extend the Contract

The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to three (3) additional one (1) year period(s) under the same conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment.

Canada may exercise this option at any time by sending a written notice to the Contractor at least 30 calendar days before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

6.5 Authorities

6.5.1 Contracting Authority

The Contracting Authority for the Contract is:

Pierre Laperrière Acquisition Support Officer Department of National Defence Director of Aerospace Procurement 8 101 Colonel By Drive Ottawa, ON K1A 0K2

Telephone: 819-939-4995

E-mail address: pierre.laperriere2@forces.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

6.5.2 Technical Authority

The Te	chnical Authority for the Contract is:
Name:	(to be inserted at contract award)
Title: _	(
Organi	zation:
Addres	S:
Teleph	one:
Facsim	ile:
E-mail	ile: address:
carried Work u Techni	chnical Authority is the representative of the department or agency for whom the Work is being out under the Contract and is responsible for all matters concerning the technical content of the nder the Contract. Technical matters may be discussed with the Technical Authority, however the cal Authority has no authority to authorize changes to the scope of the Work. Changes to the of the Work can only be made through a contract amendment issued by the Contracting Authority.
6.5.3	Contractor's Representative
Name:	
Title: _	
Organi	zation:
Addres	S:
Teleph	one:
E-mail	address:
6.6	Proactive Disclosure of Contracts with Former Public Servants
Service reporte	viding information on its status, with respect to being a former public servant in receipt of a Public Superannuation Act (PSSA) pension, the Contractor has agreed that this information will be d on departmental websites as part of the published proactive disclosure reports, in accordance ontracting Policy Notice: 2012-2 of the Treasury Board Secretariat of Canada.
6.7	Payment
6.7.1	Basis of Payment
be paid \$	ideration of the satisfactorily completing all of its obligations under the Contract, the Contractor will a firm monthly price, as specified in Annex "C", Basis of Payment, for a cost of (to be inserted by Contracting Authority). Customs duties are included and able taxes are extras.
672	Limitation of Brica

6.7.2 Limitation of Price

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work unless they have been approved, in writing, by the Contracting Authority before their incorporation into the Work.

6.7.4 SACC Manual Clauses

C200C	Taxes – Foreign – based Contractor	2007-11-30
C2605C	Canadian Customs Duties and Sales Tax – Foreign - based	2008-05-12
H1001C	Multiple Payments	2008-05-12

6.7.5 Electronic Payment of Invoices – Contract

The Contractor accepts to be paid using any of the following Electronic Payment Instrument(s):

- a) Visa Acquisition Card;
- b) MasterCard Acquisition Card;
- c) Direct Deposit (Domestic and International);
- d) Electronic Data Interchange (EDI);
- e) Wire Transfer (International Only); and
- f) Large Value Transfer System (LVTS) (Over \$25M).

6.8 Invoicing Instructions

The Contractor must submit invoices in accordance with the section entitled "Invoice Submissions" of the general conditions. Invoices cannot be submitted until all work identified-in the invoice is completed.

 a) One (1) copy must be forwarded to the Contracting Authority identified under section entitled "Authorities" of the Contract.

6.9 Certifications and Additional Information

6.9.1 Compliance

Unless specified otherwise, the continuous compliance with the certifications provided by the Contractor in its bid or precedent to contract award, and the ongoing cooperation in providing additional information are conditions of the Contract and failure to comply will constitute the Contractor in default. Certifications are subject to verification by Canada during the entire period of the Contract.

6.10 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in **Ontario**.

6.11 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- (a) the Articles of Agreement;
- (b) the general conditions 2010C (2018-06-21) General conditions: Services (medium complexity);
- (c) Annex A, Statement of Work;
- (d) Annex B. Security Requirements Check List:
- (e) Annex C, Basis of Payment; and
- (f) the Contractor's bid dated ____ (insert date of bid).

6.12 Defence Contract

SACC Manual clause A9006C (2012-07-16) Defence Contract

6.13 Task Authorization

The Work or a portion of the Work to be performed under the Contract will be on an "as and when requested basis" using a Task Authorization (TA). The Work described in the TA must be in accordance with the scope of the Contract.

6.13.1 Task Authorization Process:

- 1. The Technical Authority will provide the Contractor with a description of the task using the "DND 626, Task Authorization Form" or "Task Authorization" form specified in Annex A, Statement of Work.
- 2. The Task Authorization will contain the details of the activities to be performed, a description of the deliverables, and a schedule indicating completion dates for the major activities or submission dates for the deliverables. The Task Authorization will also include the applicable basis (bases) and methods of payment as specified in the Contract.
- 3. The Contractor must provide the Contracting Authority, within ten (10) calendar days of its receipt, the proposed total estimated cost for performing the task and a breakdown of that cost, established in accordance with the Basis of Payment specified in the Contract.
- 4. The Contractor must not commence work until a TA authorized by the Technical Authority has been received by the Contractor. The Contractor acknowledges that any work performed before a TA has been received will be done at the Contractor's own risk.

6.13.2 Task Authorization - Department of National Defence

The administration of the Task Authorization process will be carried out by Contracting Authority and/or Contracting Authority. This process includes monitoring, controlling and reporting on expenditures of the contract with task authorizations to the Contracting Authority.

6.14 SACC Manual Clauses

G1005C (2016-01-28), Insurance - No Specific Requirement.

A9062C (2011-05-16), Canadian Forces Site Regulations.

<u>D5510C</u> (2017-08-17), Quality assurance authority (Department of National Defence): Canadian-based contractor.

<u>D5515C</u> (2010-01-11), Quality Assurance Authority (Department of National Defence) - Foreign-based and United States Contractor.

<u>D5540C</u> (2010-08-16), ISO 9001:2008 Quality Management Systems - Requirements (Quality Assurance Code Q).

<u>D5604C</u> (2008-12-12), Release Documents (Department of National Defence) - Foreign-based Contractor.

<u>D5605C</u> (2010-01-11), Release Documents (Department of National Defence) - United States-based Contractor.

<u>D5606C (</u>2017-11-28), Release documents (Department of National Defence): Canadian-based contractor.

D5620C (2012-07-16), Release Documents - Distribution.

ANNEX "A"

STATEMENT OF WORK

DEPARTMENT OF NATIONAL DEFENSE (DND)



FOR THE MISSION REHEARSAL TACTICS TRAINER (MRTT) POWER AND COOLING EQUIPMENT MAINTENANCE SERVICES

Version Number: 2.2

12 October 2018

1.0 INTRODUCTION

1.1 Background

- 1.1.1 DND maintains a fleet of helicopter flight simulation devices known as Mission Rehearsal Tactics Trainers (MRTT) units at Canadian Forces Base (CFB) Gagetown, CFB Valcartier, CFB Edmonton and the Visualization, Simulation and Modeling (VSIM) Building at Carleton University in Ottawa. Each location hosts a server room that contains numerous racks of computer equipment. In order to ensure this equipment operates at maximum performance and to ensure minimal disruption to training exercises, Power and Cooling Systems are required.
- 1.1.2 There is a requirement for the provision of maintenance services for the UPS and Cooling Systems supporting the MRTTs in CFB Gagetown, CFB Valcartier, the VSIM Building in Ottawa and CFB Edmonton.

1.2 Scope

1.2.1 This Statement of Work (SOW) defines the work to be performed by the Contractor to provide maintenance services for the Uninterruptible Power Systems (UPS) and Cooling Systems for the MRTT fleet for a duration of two (2) years with potentially up to three (3) additional option years.

1.3 List of Acronyms / Terminology

CASE	Canadian Advanced Synthetic	PSPC	Public Services and Procurement
	Environment		Canada
CA	Contracting Authority	RMS	Remote Monitoring Service
CFB	Canadian Forces Base	SOW	Statement of Work
DND	Department of National	TA	Technical Authority
	Defence		
LCMM	Life Cycle Materiel Manager	UPS	Uninterruptible Power System
MRTT	Mission Rehearsal Tactics	VSIM	Visualization, Simulation and
	Trainer		Modeling
PDU	Power Distribution Unit		

2.0 APPLICABLE DOCUMENTS

- 2.1 The following documents are applicable to the extent that they are referenced in this SOW:
- 2.1.1. Appendix A Equipment and Services List
- 2.1.2 Advantage Ultra Plan for Room, Row, and Rack Cooling Products with EcoStruxure Asset Advisor, Schneider Electric, 30 July 2018. A copy of this document can be found at: http://www.apc.com/salestools/ARUO-ACQG6F/ARUO-ACQG6F_R4_EN.pdf
- 2.1.3 Appendix C 2.1.1.3 Advantage Ultra Plan for UPS/PDU with EcoStruxure Asset Advisor, Schneider Electric, 23 March 2018. A copy of this document can be found at: http://www.apc.com/salestools/ARUO-ACQFVH/ARUO-ACQFVH_R5_EN.pdf

3.0 REQUIREMENTS

3.1 DND Systems to Be Maintained

3.1.1 The Contractor must be responsible to provide all labour, parts, equipment and supervision necessary to service, adjust, repair and/or replace components as required for each of the Cooling and Power Systems outlined in Appendix A – Equipment and Services List.

3.2 Site Certification of Hardware

- 3.2.1 Site certification (titled Pre-Contract Audit in applicable Schneider Electric documents) of all hardware outlined in Appendix A Equipment and Services List, Table 1 must be completed within 15 business days of contract award.
- 3.2.2 Certification for all Cooling Systems must be conducted in accordance with the Schneider Electric WPCAVCOOL-UG-02 service. Certification for all UPS units other than the two UPS units at VSIM must be conducted in accordance with the Schneider Electric WPCAVUPS-UG-02 service. Certification of the two UPS units at VSIM must be conducted in accordance with the Schneider Electric WPCAVUPS-UG-01 service.

3.3 Maintenance Services

- 3.3.1 The Contractor must be a Schneider Electric Certified Service Sales Partner.
- 3.3.2 The Contractor must perform the prescribed service at intervals/frequencies recommended by the equipment manufacturer in order to ensure continued optimal performance of the systems.
- 3.3.3 The Contractor must provide all services during normal business hours, which are defined as 07:00 to 16:00 local time, Monday to Friday.
- 3.3.4 In the event where on-site corrective maintenance services are required, the Contractor or their Sub-Contractor must be present on-site within one (1) business day of the problem's detection. The Contractor must be responsible for any travel costs they incur, in the event local resources are not used.
- 3.3.5 In addition to meeting all of the requirements defined herein, the Contractor must also meet, as applicable, all of the requirements, with the exceptions of requirements listed in both documents' sections 3.3 and 7.0, outlined in the following Schneider Electric documents:
 - a) Advantage Ultra Plan for Room, Row, and Rack Cooling Products with EcoStruxure Asset Advisor for each of the InRow Cooling Systems included in this Contract.
 - b) Advantage Ultra Plan for UPS/PDU with EcoStruxure Asset Advisor for each of the UPS included in this Contract.

3.4 Meetings

3.4.1 A kickoff meeting, not to exceed one day in duration, must be held within 10 business days of the Contract Award at VSIM, Carleton University, Ottawa, Ontario.

3.5 Technical Investigation and Engineering Support (TIES)

3.5.1 The Contractor may be requested to provide TIES support, on an as-and-when requested basis through an approved DND 626 Task Authorization, to support resolving technical problems related to the operation, maintenance and optimization of the MRTT UPS and Cooling Systems. The Contractor will

submit findings and recommendations in the format specified and detailed in the applicable approved DND 626 Task Authorization. TIES support may include any or all of the following:

- a. Providing technical expertise and responding to technical questions submitted by DND and/or PSPC;
- b. Providing analysis, design, development, recommendations and data, relevant to the required investigation and/or services;
- Conducting engineering evaluations and studies, special inspections, and assisting with the development and preparation of special information instructions;
- d. Propose and/or comment on modifications or maintenance procedures that could potentially extend the life of repairable items and associated components; and
- e. Providing TIES Reports as requested to the TA.

4.0 DELIVERABLES

4.1 Reports

- 4.1.1 In accordance with the Schneider Electric documents referenced in sections 2.0 and 3.3.5, as applicable, the Contractor must deliver reports as part of this Contract's services (as detailed in sections 3.1 and 3.2 of these documents). Certification reports or statements must be provided within 10 business days of on-site certification of systems. Annual reports must be provided within 10 business days of the annual period's end. On-site remedial reports must be delivered within 10 business days of an event requiring on-site support.
- 4.1.2 In addition to the reports outlined in the relevant Schneider Electric documents referenced in sections 2.0 and 3.3.5, as applicable, the Contractor or their site representative must deliver a monthly report. Monthly reports must be delivered within 10 business days of month end. These reports must document, for each location:
 - a) the UPS (and PDU, if applicable) status;
 - b) the Cooling System status:
 - c) the on-site activities for the month;
 - d) any open action items;
 - e) recommended service activities; and
- 4.1.3 All reports must be provided to the Technical Authority and the Life Cycle Material Manager (LCMM, for review and approval. Each of these reports must be provided in MS Word, MS Excel or PDF format and delivered by email.

5.0 SECURITY CLEARANCES

- 5.1 Contractor or Sub-Contractor personnel that require on-site access shall have an Enhanced Reliability Status.
- 5.2 The Contractor must supply the names of all personnel who will be present at the place of work, whether inside or outside the area of work and who are involved with the work, whether they are employees of the Contractor or sub-contractors.
- 5.3 The Contractor agrees to allow only screened personnel to conduct work under this requirement.

APPENDIX A-EQUIPMENT AND SERVICES LIST

Table 1 outlines the different UPS/PDU and Cooling Systems and associated maintenance services that must be provided. This table provides the Schneider Electric product number and associated description for the maintenance services required under this requirement, displayed under the "MAINTENANCE SERVICES TO BE PROVIDED" heading. For each maintenance service, the UPS or Cooling Systems to be maintained are listed under the 'SYSTEMS TO BE MAINTAINED' heading.

Table 1: Systems to Be Maintained and Services to Be Provided

	MAIN	NTENANCE SERVICES TO BE PROVIDED	SYSTEMS TO B	E MAINTAINED					
Item#	Service Product Number	Service Description	Model Numbers	Serial Numbers	Qty				
	VSIM, Carleton University, 1125 Colonel By Drive, Ottawa, ON, K1S 5B6								
1	WADVULTRA-PX-22	One (1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 20KVA 40 and/or PDU	ISX-20KF (Symmetra 20K UPS)	PD1130150031	1				
2	WADVULTRA-G3-23	One (1) Year Advantage Ultra Service Plan for (1) Galaxy 3500 or SUVT 30 kVA UPS	SUVTRF30KB5F	PS0946140786	1				
3	WADVULTRA-AX-15	One (1) Year Advantage Ultra Service Plan for (1) InRow ACRD Half Rack 10kW	ACRD200	JK1205003784 JK1234030103 JK1205003780 JK1236030485	4				
		CFB, CFB Valcartier, 100 Rue Dubé, Courcelette, QC, GO	A 1R1						
4	WADVULTRA-AX-15	One (1) Year Advantage Ultra Service Plan for (1) InRow ACRD Half Rack 10kW	ACRD100	JK1324003088	1				
5	WADVULTRA-AX-41	One (1) Year Advantage Ultra Service Plan for InfraStruXure InRow RP DX Air Cooled	ACRP100	UK1329104707	1				
6	WADVULTRA-PX-37	One (1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 70kVA 80 or 100 frame UPS and/or PDU	SYCF100KF / PDPM100L6F-M	PD1318350056 / PI1242360105	1				
	403	Squadron, CFB Gagetown, 3 Area Support Group, Oromocto	o, NB, E2V 4J5						
7	WADVULTRA-AX-15	One (1) Year Advantage Ultra Service Plan for (1) InRow ACRD Half Rack 10kW	ACRD100	JK1303030206	1				

8	WADVULTRA-AX-41	One (1) Year Advantage Ultra Service Plan for InfraStruXure InRow RP DX Air Cooled	ACRP100	UK1329104709	1
9	WADVULTRA-PX-37	(1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 70kVA 80 or 100 frame UPS and/or PDU	SYCF100KF / PDPM100L6F-M	PD1320150061 / PI1309360055	1
		408 Squadron, Hangar 2, Rhine Road, Edmonton, AB, T	5J 4J5		
10	WADVULTRA-PX-37	One (1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 70KVA 80 or 100 frame UPS and/or PDU	SYCF100KF / PDPM100L6F-M	PD1019160051 / PI049370016	1
11	WADVULTRA-AX-41	One (1) Year Advantage Ultra Service Plan for InfraStruXure InRow RP DX Air Cooled	ACRD500	UK1028111026	1
12	WADVULTRA-AX-15	One (1) Year Advantage Ultra Service Plan for (1) InRow ACRD Half Rack 10kW	ACRD100	UK1051110581	1

ANNEX "B"

Amd. No. - N° de la modif.

SECURITY REQUIREMENTS CHECK LIST

Government Go of Canada du	uvernement Canada		Contract Number / Numéro du cont W8485-1 952	50
		Si	ecurity Classification / Classification de UNCLASSIFIED	sécurité
LISTE PART A - CONTRACT INFORMATION	DE VÉRIFICATION DES	QUIREMENTS CHECK LIS EXIGENCES RELATIVES ON GONTRACTUELLE		
Originating Government Department Ministère ou organisme gouverneme	or Organizati	NID 2	Branch or Directorate / Direction géné DGAEPM (Tactical Aviation and Simula	
3. a) Subcontract Number / Numéro du	contrat de sous-traitance	3. b) Name and Address	of Subcontractor / Nom et adresse du s	ous-traitant
 Brief Description of Work / Brève de: A contracted service technician will provide prei Helicopter Squadron Hangar #2, Canadian Ford ON. 	ventative maintenance and on-site s	ervice of Cooling Units and Uninterrupti FB Valcartier, Courcelette, QC; CFB G	ible Power Supplies (UPS) used in the MRTTs to sagetown, Oromocto, NB; and VSIM Building, Co	caled al: 408 Tactical arieton University, Otlawa,
a) Will the supplier require access to Le fournisseur aura-t-il accès à de			Street Control of the	✓ No Yes Oui
b) Will the supplier require access to Regulations? Le fournisseur aura-t-il accès à de sur le contrôle des données techn 6. Indicate the type of access required	es données techniques milita iques?	ires non classifiées qui sont ass	of the Technical Data Control sujetties aux dispositions du Règlement	✓ No Yes
a) Will the supplier and its employee Le fournisseur ainsi que les emplo (Specify the level of access using (Préciser le niveau d'accès en util b) Will the supplier and its employee	oyés auront-ils accès à des r the chart in Question 7. c) isant le tableau qui se trouve	enseignements ou à des biens l à la question 7. c)	PROTÉGÉS et/ou CLASSIFIÉS?	No Yes
PROTECTED and/or CLASSIFIED	D information or assets is per ex. nettoyeurs, personnel d	mitted. 'entretien) auront-ils accès à de	es zones d'accès restreintes? L'accès	Non V Oui
S'agit-il d'un contrat de messageri	ie ou de livraison commercia	le sans entreposage de nuit?		✓ No Yes Non Oui
7. a) Indicate the type of information the	at the supplier will be require	d to access / Indiquer le type d'i	information auquel le fournisseur devra	avoir accès
Canada	1	NATO / OTAN	Foreign / Étranger	•
b) Release restrictions / Restrictions	relatives à la diffusion	2000	,	
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7. c) Level of information / Niveau d'info	rmation			
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PROTÉGÉ A	NATO NON		PROTÉGÉ A	C)//8
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TRÈS SECRET (SIGINT)			TRÈS SECRET (SIGINT)	

TBS/SCT 350-103(2004/12)

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Government Gouvernement du Canada



	tinued) / PARTIE A (suite)								
Le fournisse If Yes, indic	oplier require access to PRO eur aura-t-il accès à des rens cate the level of sensitivity:	eignements o	or CLASSIFIED COMSEC u à des biens COMSEC dé	informati ésignés f	ion or assets? PROTÉGÉS et/ou CL/	ASSIFIÉS?	v	No Non	Yes Oui
9. Will the sup	native, indiquer le niveau de oplier require access to extre eur aura-t-il accès à des rens	nely sensitive	INFOSEC information or a u à des biens INFOSEC de	ssets?	extrêmement délicate	?	٧	/ No Non .	Yes — Oui
Short Title(s) of material / Titre(s) abrégo Number / Numéro du documo	e(s) du matérie	u:						
PART B - PER	RSONNEL (SUPPLIER) / PAnel security screening level re	RTIE B - PER	SONNEL (FOURNISSEUF	3)	annal requie				
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10. b) May uns	screened personnel be used onnel sans autorisation sécu	for portions of	the work?			ue la secui	ite doit etre fourni	No	Yes
If Yes, v	vill unscreened personnel be	escorted?	•	iu travali			120	Non No	Oui
	ffirmative, le personnel en qu						200	Non	Oui
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11. a) Will the premise	supplier be required to receives?	e and store P	ROTECTED and/or CLASS	SIFIED in	nformation or assets o	n its site o	· •	No Non	Yes Oui
Le fourn CLASSI	isseur sera-t-il tenu de recev FIÉS?	oir et d'entrep	oser sur place des renseig	nements	ou des biens PROTÉ	GÉS et/ou		110111	- Cui
11. b) Will the Le fourn	to the state of th					Yes Oui			
PRODUCTIO	N								
	roduction (manufacture, and/o		modification) of PROTECTI	ED and/o	or CLASSIFIED materia	al or equipn	nent	, No	Yes
Les insta	illations du fournisseur serviro ASSIFIÉ?		duction (fabrication et/ou ré	paration	et/ou modification) de	matériel PR	ROTÉGÉ	Non	Oui
INFORMATIO	N TECHNOLOGY (IT) MEDIA	A / SUPPO	RT RELATIF À LA TECHNO	OLOGIE	DE L'INFORMATION	(TI)			
	upplier be required to use its I	T systems to el	ectronically process, produc	ce or stor	e PROTECTED and/o	CLASSIF	ED 🗸	No Non	Yes Oui
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*	Government of Canada	Gouvernemen du Canada

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Contract Number / Numéro du contrat

Government of Canada Gouvernement du Canada

Government Gouvernement du Canada	W8485-1 95250				
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PART D - AUTHORIZATION / PARTIE D - AUTORISATION 13, Organization Project Authority / Chargé de projet de l'organisme					
Name (print) - Nom (en lettres moulées) Title - Titre	Signature / , , ,				
The Allegan Charles College Review and Large and Children College	4-3-4-4				
Telephone No N° de téléphone Facsimile No N° de télécopieur (819) 939-4894 N/A	E-mail address - Adresse courriel / Date raynald.sinotte@forces.gc.ca				
14. Organization Security Authority / Responsable de la sécurité de l'organ	isme \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \				
Name (print) - Nom (en lettres moulées) Tippy Graham - DDSO - Industrial Tippy Graham - DDSO - Industrial	Signature				
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16. Procurement Officer / Agent d'approvisionnement					
Name (print) - Nom (en lettres moulées) Pienne Lapenniène Dap	Signature				
Pienne Lapenniene DAP	8-5				
Telephone No N° de téléphone 819 - 939 - 4995 Facsimile No N° de télécopieur	Pierre, lapernienez 6) Dale 18 Oct 18				
Sherry Campbell	Title Conces (gc.ca Signalus hall Digitally signed by Campbell,				
Contract Security Officer, Contract Security Division sherry.campbell@tpsgc-pwgsc.gc.ca	Sherry Sherry Sherry Sherry Date: 2018.10.18 16:41:32 -04'00'				
Tel/Tél 613-948-1646	E-mail address - Adresse courriel Date				

TBS/SCT 350-103(2004/12)

Tel/Tél 613-948-1646

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ANNEX "C" TO PART 3 OF THE BID SOLICITATION

BASIS OF PAYMENT

The below table outlines the different UPS/PDU and Cooling Systems and associated maintenance services that must be provided per location. It also provides the Schneider Electric product number and associated description for the maintenance services required under this requirement. All prices are firm, in Canadian dollars.

Item	Service Product	Maintenance Services	Model	Serial	Monthly		
#	#	Description	Price				
VSIM, Carleton University, 1125 Colonel By Drive, Ottawa, ON, K1S 5B6							
1	WADVULTRA-PX-22	One (1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 20KVA 40 and/or PDU	ISX-20KF (Symmetra 20K UPS)	PD1130150031	\$		
2	WADVULTRA-G3-23	One (1) Year Advantage Ultra Service Plan for (1) Galaxy 3500 or SUVT 30 kVA UPS	SUVTRF30KB5F	PS0946140786	\$		
3	WADVULTRA-AX-15	Une (1) Year Advantage Ultra Service Plan for (1) JK1205003784 JK1205003784 JK1234030103					
			!	SUBTOTAL:	\$		
				HST:			
				TOTAL:	\$		
		430 Squadron, CFB Valcartier, 100 Rue Dubé, Cou	rcelette, QC, G0	A 1R1			
4	WADVULTRA-AX-15	One (1) Year Advantage Ultra Service Plan for (1)		\$			
5	WADVULTRA-AX-41	One (1) Year Advantage Ultra Service Plan for InfraStruXure InRow RP DX Air Cooled	ACRP100	ACRP100 UK1329104707			
6	WADVULTRA-PX-37	One (1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 70kVA 80 or 100 frame UPS and/or PDU	SYCF100KF / PDPM100L6F-M	PD1318350056 / PI1242360105	\$		
	•			SUBTOTAL:	\$		
				QST/GST:	\$		
				TOTAL:	Ś		
	4	103 Squadron, CFB Gagetown, 3 Area Support Grou	p. Oromocto. NB.	F2V 4J5			
7	WADVULTRA-AX-15	One (1) Year Advantage Ultra Service Plan for (1) InRow ACRD Half Rack 10kW	ACRD100	JK1303030206	\$		
8	WADVULTRA-AX-41	One (1) Year Advantage Ultra Service Plan for InfraStruXure InRow RP DX Air Cooled	ACRP100	ACRP100 UK1329104709			
9	WADVULTRA-PX-37	(1) Year Advantage Ultra Service Plan for (1) SYCF100KF / PD1320150061 /					
SUBTOTAL:					\$		
HST:							
				TOTAL:	\$		

Item	Service Product	Service Product Maintenance Services Model Serial					
#	#	# Description # #					
408 Squadron, Hangar 2, Rhine Road, Edmonton, AB, T5J 4J5							
10	WADVULTRA-PX-37	One (1) Year Advantage Ultra Service Plan for (1) Symmetra PX UPS 60KVA 80 or 100 frame UPS and/or PDU SYCF100KF / PDPM100L6F-M PD1019160051 / PI049370016		\$			
11	WADVULTRA-AX-41	One (1) Year Advantage Ultra Service Plan for InfraStruXure InRow RP DX Air Cooled	ACRD500	UK1028111026	\$		
12	WADVULTRA-AX-15	One (1) Year Advantage Ultra Service Plan for (1) InRow ACRD Half Rack 10kW	ACRD100	UK1051110581	\$		
				SUBTOTAL:	\$		
				GST:	\$		
				TOTAL:	\$		
Item	Services Description						
#					Price		
	VSIM, Carleton University, 1125 Colonel By Drive, Ottawa, ON, K1S 5B6						
13		Kick Off meeting. All included associated of	costs.		\$		
				HST:	\$		
				TOTAL:	\$		
Item		Services Description			Firm Hourly		
#					Rate		
14	Te	echnical Investigation and Engineering Services. Fi	rm Hourly Rate		\$		
	Note: This quantity provided is used only for evaluation purposes.				X 50 hours		
	SUBTOTAL:						
Usin	g 15% sales tax rate as	s it is the highest rate in Canada for evaluation purp	ooses.	15%	\$		
				TOTAL:	\$		

BID TOTAL FOR ALL SERVICES	
SUBTOTAL:	\$
TAXES:	\$
TOTAL:	\$

ANNEX "D" to PART 3 OF THE BID SOLICITATION

ELECTRONIC PAYMENT INSTRUMENTS

The Bidder ad	ccepts any of the following Electronic Payment Instrument(s):
() VISA Acquisition Card;
() MasterCard Acquisition Card;
() Direct Deposit (Domestic and International);
() Electronic Data Interchange (EDI);
() Wire Transfer (International Only);

() Large Value Transfer System (LVTS) (Over \$25M)