Part - Partie 1 of - de 2
See Part 2 for Clauses and Conditions
Voir Partie 2 pour Clauses et Conditions

Public Works and Government Services Canada

Travaux publics et Services gouvernementaux Canada

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions - TPSGC
11 Laurier St., / 11, rue Laurier
Place du Portage, Phase III
Core 0B2 / Noyau 0B2
Gatineau
Québec
K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Title - Sujet	
IT Professional Services Omnibus	

Solicitation No. - N° de l'invitation	Amendment No. - N° modif.
47419-252068/A	006

Client Reference No. - N° de référence du client	Date
1000342068	2018-11-14

GETS Reference No. - N° de référence de SEAG
PW-$$EL-640-33813

File No. - N° de dossier	CCC No./N° CCC - FMS No./N° VME
640el.47419-252068	

Solicitation Closes - L'invitation prend fin		Time Zone Fuseau horaire
at - à **02:00 PM** on - le **2018-11-23**		Eastern Standard Time EST

F.O.B. - F.A.B. Specified Herein - Précisé dans les présentes
Plant-Usine: ☐ **Destination:** ☐ **Other-Autre:** ☑

Address Enquiries to: - Adresser toutes questions à:	Buyer Id - Id de l'acheteur
Pui, Ivy	640el

Telephone No. - N° de téléphone	FAX No. - N° de FAX
(613) 858-9873 ( )	( ) -

Destination - of Goods, Services, and Construction:
Destination - des biens, services et construction:

Comments - Commentaires
This document contains a security requirement.

Vendor/Firm Name and Address
Raison sociale et adresse du fournisseur/de l'entrepreneur

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée

Vendor/Firm Name and Address
Raison sociale et adresse du fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Informatics Professional Services - EL Division/Services professionnels en informatique - division EL
Terrasses de la Chaudière 4th Floo
10 Wellington Street
Gatineau
Québec
K1A 0S5

Telephone No. - N° de téléphone
Facsimile No. - N° de télécopieur

Name and title of person authorized to sign on behalf of Vendor/Firm (type or print)
Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)

Signature   **Date**

Canada

The purpose of Amendment number 006 is to:

- answer Bidders' questions;
- extend the Solicitation Closing date; and
- amend the Request for Proposal (RFP).

QUESTIONS AND ANSWERS

Question 21
Please consider removing the mandatory Certifications from the grids. Although curriculum has changed over the years the earlier certifications are still relevant in that there is no "expiry" date on a certification. Level 2 and 3 consultants typically do not get re-certified. So we asking that the certifications be moved from Mandatory criteria to rated or at the very least that the time limit on the certifications be dropped.

Answer 21
For all resource categories where a SAP certification is specified, either as a mandatory or rated technical criteria, the time limit obtaining the certification is now 10 years instead of 5.

Please see amendments to the SAP Certifications requirements below.

Question 22
For the Application/Software Architect (ERP SAP ABAP) – Level 3, we are asking CBSA to accept a certification in SAP SuccessFactors (SAP's HR Suite) for MT4. The grid calls for HCM experience in MT3, RT2, RT3 so it would appear that a certification in SAP SuccessFactors would be highly relevant.

Answer 22

Delete:
MT4 - The bidder must demonstrate that the proposed resource has obtained within the last 5 years from the original bid closing date a SAP ABAP certification.
Note: a copy of the certification should be provided.

Insert:
MT4 - The bidder must demonstrate that the proposed resource has obtained within the last 10 years from the original bid closing date either a SAP ABAP or SAP SuccessFactors certification.
Note: a copy of the certification should be provided.

Delete:
RT1 - The bidder should demonstrate that the proposed resource has experience developing interface solutions using XML.

Insert:
RT1 - The bidder should demonstrate that the proposed resource has experience developing interface solutions using XML and ABAP.

RFP AMENDMENT

1. **At RFP cover page:**

    DELETE: Solicitation Closes at 2018-11-16 at 2:00 PM EST

    INSERT: Solicitation Closes at 2018-11-23 at 2:00 PM EST

2. **At Attachment 4.1 – Bid Evaluation Criteria of the RFP, 1.2 Resource Mandatory and Point Rated Technical Evaluation Criteria:**

    DELETE in its entirety.

    INSERT:

1.2 Resource Mandatory and Point Rated Technical Evaluation Criteria

In this section where certifications, declarations or proof of education are required, bidders are requested to provide the documents in their bids. If these documents are not provided at bid closing, bidders will have 2 working days to provide the necessary information to Canada. Failure to meet this deadline will result in the bid being declared non-responsive.

Resource Category	Level	Number of Resources to be Evaluated
Application/Software Architect (ERP SAP ABAP)	3	1
Application/Software Architect (SAP BASIS)	3	1
Programmer/Software Developer (SAP ABAP)	2	1

Resource Category: Application/Software Architect (ERP SAP ABAP) – Level 3

Name of Resource:

#	Mandatory Technical (MT) Criteria	Bidder's Response	
		Demonstrated Experience (Bidders to Insert Data)	Insert Page # of Resume
MT1	The bidder must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 10 years from the original bid closing date, as an application architect designing and developing system specifications for SAP financial solutions.		
MT2	The bidder must demonstrate that the proposed resource has a minimum of 10 years of experience, gained within the last 15 years from the original bid closing date, developing system specifications documents for the implementation of SAP modules.		

Resource Category: Application/Software Architect (ERP SAP ABAP) – Level 3

Name of Resource:

#	Mandatory Technical (MT) Criteria	Bidder's Response	
		Demonstrated Experience (Bidders to Insert Data)	Insert Page # of Resume
MT3	The bidder must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 10 years from the original bid closing date, implementing and supporting applications using the SAP PSCD (Public Sector Collection and Disbursement) module or the SAP Human Capital Management (HCM) module, or both. The duration of any overlapping time period will be counted only once toward the resource's length of experience.		
MT4	The bidder must demonstrate that the proposed resource has obtained within the last 10 years from the original bid closing date either a SAP ABAP or SAP SuccessFactors certification. Note: a copy of the certification should be provided.		
MT5	The bidder must demonstrate that the proposed resource has a minimum of 5 years, gained within the last 10 years from the original bid closing date, developing and implementing interface solutions to other applications.		

Resource Category: Application/Software Architect (ERP SAP ABAP) – Level 3

Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT1	The bidder should demonstrate that the proposed resource has experience developing interface solutions using XML and ABAP.	1+ to 5 years = 5 points 5+ to 10 years = 12 points 10+ years = 15 points	15	
RT2	The bidder should demonstrate that the proposed resource has experience developing solutions in the SAP HCM module.	1+ to 5 years = 5 points 5+ to 10 years = 12 points 10+ years = 15 points	15	

Resource Category: Application/Software Architect (ERP SAP ABAP) – Level 3

Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT3	The bidder should demonstrate that the proposed resource has experience developing SAP E-Recruiting solutions.	1+ to 3 years = 5 points 3+ years = 10 points	10	
RT4	The bidder should demonstrate that the proposed resource has experience integrating SAP solutions with separately-managed applications (i.e. developed and supported by other organizations or teams).	1+ to 5 years = 5 points 5+ to 10 years = 12 points 10+ years = 15 points	15	
RT5	The bidder should demonstrate that the proposed resource has experience developing SAP PSCD or SAP FI-CA solutions, or both. The duration of any overlapping time period will be counted only once toward the resource's length of experience.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT6	The bidder should demonstrate that the proposed resource has experience integrating workflows into business processes.	1+ to 3 years = 5 points 3+ years = 10 points	10	
RT7	The bidder should demonstrate that the proposed resource has experience developing solutions using SAP HANA.	1+ to 2 years = 5 points 2+ years = 10 points	10	
		Total Available points:	90	
	Minimum Total Overall Points Required to be declared responsive:		54	
		Total achieved:		

Resource Category: Application/Software Architect (SAP BASIS) – Level 3

Name of Resource:

#	Mandatory Technical (MT) Criteria	Bidder's Response	
		Demonstrated Experience (Bidders to Insert Data)	Insert Page # of Resume
MT1	The bidder must demonstrate that the proposed resource has a minimum of 12 years of experience, gained within the last 15 years from the original bid closing date, as the senior technical resource*, leading and designing technical landscapes and implementing SAP solutions. *Senior technical resource is defined as an individual with a high level of technical expertise on the team, and the lead person in architecting and resolving technical environment issues.		
MT2	The bidder must demonstrate that the proposed resource has a minimum of 10 years of experience, gained within the last 12 years from the original bid closing date, as the senior technical resource*, leading and installing, integrating and stabilizing new SAP software modules into an existing SAP implementation. *Senior technical resource is defined as an individual with a high level of technical expertise on the team, and the lead person on architecting and resolving technical environment issues.		
MT3	The bidder must demonstrate that the proposed resource has a minimum of 5 years of experience prior to the original bid closing date, implementing, configuring and supporting Solution Manager.		
MT4	The bidder must demonstrate that the proposed resource has a minimum of 10 years of experience prior to the original bid closing date, providing SAP BASIS third-level support and troubleshooting performance issues within complex* and high volume** environments. *Complex is defined as having 3 or more characteristics such as: spanning multiple SAP applications/interfaces, different OS platforms (i.e. Windows and UNIX/LINUX), numerous cross-enterprise processes, may include multiple database platforms, stacks, more than 2 SAP landscapes, etc. **High volume is defined as 300 or more concurrent users.		
MT5	The bidder must demonstrate that the proposed resource has a minimum of 5 years of experience prior to the original bid closing date as the senior technical resource*, planning and leading the implementation of Redwood Scheduler, including installation, configuration, developing and exporting complex schedules**.		

Resource Category: Application/Software Architect (SAP BASIS) – Level 3

Name of Resource:

#	Mandatory Technical (MT) Criteria	Bidder's Response	
		Demonstrated Experience (Bidders to Insert Data)	Insert Page # of Resume
	*Senior technical resource is defined as an individual with a high level of technical expertise on the team, and the lead person on architecting and resolving technical environment issues. **A complex schedule within Redwood is a series of activities whose definitions can be joined within a larger job chain that governs the sequence of processing. The activities may include: executing programs or scripts, triggering or recognizing events, and creating emails, error notifications or other messages.		
MT6	The bidder must demonstrate that the proposed resource has obtained within the last 10 years from the original bid closing date a System Administration with SAP Netweaver certification. Note: a copy of the certification should be provided.		

Resource Category: Application/Software Architect (SAP BASIS) – Level 3

Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT1	The bidder should demonstrate that the proposed resource has experience performing SAP BASIS support including all of the following: • monitoring • maintaining and troubleshooting servers • communications • security • business processes • transports and database • analyzing and interpreting logs • developing and implementing scripts to automate routine tasks.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT2	The bidder should demonstrate that the proposed resource has experience implementing and supporting Sybase databases in a production environment.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT3	The bidder should demonstrate that the proposed resource has experience implementing and providing technical BASIS support for SAP Business Warehouse or SAP Business Objects (BOBJ), or both, including all of the following: • monitoring • maintaining and troubleshooting servers • communications • security • business processes • transports and database • analyzing and interpreting logs • developing and implementing scripts to automate routine tasks The duration of any overlapping time period will be counted only once toward the resource's length of experience.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	

Resource Category: Application/Software Architect (SAP BASIS) – Level 3

Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT4	The bidder should demonstrate that the proposed resource has experience designing a new SAP installation including all of the following: • planning • sizing • load balancing • securing	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT5	The bidder should demonstrate that the proposed resource has experience mentoring and coaching other technical staff providing BASIS, Solution Manager or Redwood technical support. The duration of any overlapping time period will be counted only once toward the resource's length of experience.	1+ to 3 years = 2 points 3+ to 5years = 4 points 5+ years = 6 points	6	
RT6	The bidder should demonstrate that the proposed resource has obtained within the last 10 years from the original bid closing date a SAP HANA certification and/or a SAP Solution Manager or OS/DB Migration certification. Note: a copy of the certification(s) should be provided.	SAP HANA certification = 5 points SAP Solution Manager or OS/DB Migration certification = 5 points (maximum)	10	
		Total Available points:	76	
	Minimum Total Overall Points Required to be declared responsive:		46	
		Total achieved:		

Resource Category: Programmer/Software Developer (SAP ABAP) – Level 2

Name of Resource:

#	Mandatory Technical (MT) Criteria	Bidder's Response	
		Demonstrated Experience (Bidders to Insert Data)	Insert Page # of Resume
MT1	The bidder must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 7 years from the original bid closing date, using Advanced Business Application Programming (ABAP) object oriented programming techniques.		
MT2	The bidder must demonstrate that the proposed resource has a minimum of 3 years of experience, gained within the last 5 years from the original bid closing date, developing ABAP code for the SAP Financial Accounting (FI) or HCM modules, or both. The duration of any overlapping time period will be counted only once toward the resource's length of experience.		
MT3	The bidder must demonstrate that the proposed resource has a minimum of 3 years of experience gained within the last 5 years from the original bid closing date, analyzing and applying Online SAP Support Notes (OSS Notes) to SAP ABAP code problems.		
MT4	The bidder must demonstrate that the proposed resource has obtained within the last 10 years from the original bid closing date a SAP ABAP certification. Note: a copy of the certification should be provided.		
MT5	The bidder must demonstrate that the proposed resource has a minimum of 3 years of experience, gained within the last 7 years from the original bid closing date, providing day-to-day production support for business processes in SAP solutions.		

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	Resource Category: Programmer/Software Developer (SAP ABAP) – Level 2 Name of Resource:			
#	**Rated Technical Criteria**	**Scoring Methodology**	**Points Max**	**Cross Reference to proposal (Page #)**
RT1	The bidder should demonstrate that the proposed resource has experience planning and developing inbound and outbound SAP interfaces.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT2	The bidder should demonstrate that the proposed resource has experience developing SAP Smart Forms.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT3	The bidder should demonstrate that the proposed resource has experience with the ABAP debugger tool that is available in SAP.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT4	The bidder should demonstrate that the proposed resource has experience in unit and integration testing in a SAP environment.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT5	The bidder should demonstrate that the proposed resource has experience with SAP version ECC 6.0 or HANA, or both. The duration of any overlapping time period will be counted only once toward the resource's length of experience.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
		Total Available points:	50	
	Minimum Total Overall Points Required to be declared responsive:		30	
		Total achieved:		

3. **At Appendix C to Annex A – Resource Assessment Criteria and Response Table:**

DELETE in its entirety.

INSERT:

APPENDIX C TO ANNEX A
RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the resume. Only the specific answer should be provided.

Resource Category: Application/Software Architect (ERP SAP ABAP) – Level 3			
Name of Resource:			
		Contractor's Response	
#	**Mandatory Technical (MT) Criteria**	**Demonstrated Experience (Contractor to Insert Data)**	**Insert Page # of Resume**
MT1	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 10 years from the TA issuance date, as an application architect designing and developing system specifications for SAP financial solutions.		
MT2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years of experience, gained within the last 15 years from the TA issuance date, developing system specifications documents for the implementation of SAP modules.		
MT3	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 10 years from the TA issuance date, implementing and supporting applications using the SAP PSCD (Public Sector Collection and Disbursement) module or the SAP Human Capital Management (HCM) module, or both. The duration of any overlapping time period will be counted only once toward the resource's length of experience.		
MT4	The Contractor must demonstrate that the proposed resource has obtained within the last 10 years from the original bid closing date either a SAP ABAP or SAP SuccessFactors certification. Note: a copy of the certification should be provided.		

Resource Category: Application/Software Architect (ERP SAP ABAP) – Level 3

Name of Resource:

#	Mandatory Technical (MT) Criteria	Contractor's Response	
		Demonstrated Experience (Contractor to Insert Data)	Insert Page # of Resume
MT5	The Contractor must demonstrate that the proposed resource has a minimum of 5 years, gained within the last 10 years from the TA issuance date, developing and implementing interface solutions to other applications.		

Resource Category: Application/Software Architect (ERP SAP ABAP) – Level 3

Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT1	The Contractor should demonstrate that the proposed resource has experience developing interface solutions using XML and ABAP.	1+ to 5 years = 5 points 5+ to 10 years = 12 points 10+ years = 15 points	15	
RT2	The Contractor should demonstrate that the proposed resource has experience developing solutions in the SAP HCM module.	1+ to 5 years = 5 points 5+ to 10 years = 12 points 10+ years = 15 points	15	
RT3	The Contractor should demonstrate that the proposed resource has experience developing SAP E-Recruiting solutions.	1+ to 3 years = 5 points 3+ years = 10 points	10	
RT4	The Contractor should demonstrate that the proposed resource has experience integrating SAP solutions with separately-managed applications (i.e. developed and supported by other organizations or teams).	1+ to 5 years = 5 points 5+ to 10 years = 12 points 10+ years = 15 points	15	

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Resource Category: Application/Software Architect (ERP SAP ABAP) – Level 3				
Name of Resource:				
#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT5	The Contractor should demonstrate that the proposed resource has experience developing SAP PSCD or SAP FI-CA solutions, or both. The duration of any overlapping time period will be counted only once toward the resource's length of experience.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT6	The Contractor should demonstrate that the proposed resource has experience integrating workflows into business processes.	1+ to 3 years = 5 points 3+ years = 10 points	10	
RT7	The Contractor should demonstrate that the proposed resource has experience developing solutions using SAP HANA.	1+ to 2 years = 5 points 2+ years = 10 points	10	
		Total Available points:	90	
	Minimum Total Overall Points Required to be declared responsive:		54	
		Total achieved:		

Resource Category: Application/Software Architect (SAP BASIS) – Level 3			
Name of Resource:			
#	**Mandatory Technical (MT) Criteria**	**Contractor's Response**	
		Demonstrated Experience (Contractor to Insert Data)	**Insert Page # of Resume**
MT1	The Contractor must demonstrate that the proposed resource has a minimum of 12 years of experience, gained within the last 15 years from the TA issuance date, as the senior technical resource*, leading and designing technical landscapes and implementing SAP solutions. *Senior technical resource is defined as an individual with a high level of technical expertise on the team, and the lead person in architecting and resolving technical environment issues.		
MT2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years of experience, gained within the last 12 years from the TA issuance date, as the senior technical resource*, leading and installing, integrating and stabilizing new SAP software modules into an existing SAP implementation. *Senior technical resource is defined as an individual with a high level of technical expertise on the team, and the lead person on architecting and resolving technical environment issues.		
MT3	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience prior to the TA issuance date, implementing, configuring and supporting Solution Manager.		
MT4	The Contractor must demonstrate that the proposed resource has a minimum of 10 years of experience prior to the TA issuance date, providing SAP BASIS third-level support and troubleshooting performance issues within complex* and high volume** environments. *Complex is defined as having 3 or more characteristics such as: spanning multiple SAP applications/interfaces, different OS platforms (i.e. Windows and UNIX/LINUX), numerous cross-enterprise processes, may include multiple database platforms, stacks, more than 2 SAP landscapes, etc. ** High volume is defined as 300 or more concurrent users.		
MT5	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience prior to the TA issuance date as the senior technical resource*, planning and leading the implementation of Redwood Scheduler, including installation, configuration, developing and exporting complex schedules**.		

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Resource Category: Application/Software Architect (SAP BASIS) – Level 3			
Name of Resource:			
#	**Mandatory Technical (MT) Criteria**	**Contractor's Response**	
		Demonstrated Experience (Contractor to Insert Data)	**Insert Page # of Resume**
	*Senior technical resource is defined as an individual with a high level of technical expertise on the team, and the lead person on architecting and resolving technical environment issues. **A complex schedule within Redwood is a series of activities whose definitions can be joined within a larger job chain that governs the sequence of processing. The activities may include: executing programs or scripts, triggering or recognizing events, and creating emails, error notifications or other messages.		
MT6	The Contractor must demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a System Administration with SAP Netweaver certification. Note: a copy of the certification should be provided.		

Resource Category: Application/Software Architect (SAP BASIS) – Level 3

Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT1	The Contractor should demonstrate that the proposed resource has experience performing SAP BASIS support including all of the following: • monitoring • maintaining and troubleshooting servers • communications • security • business processes • transports and database • analyzing and interpreting logs • developing and implementing scripts to automate routine tasks	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT2	The Contractor should demonstrate that the proposed resource has experience implementing and supporting Sybase databases in a production environment.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT3	The Contractor should demonstrate that the proposed resource has experience implementing and providing technical BASIS support for SAP Business Warehouse or SAP Business Objects (BOBJ), or both, including all of the following: • monitoring • maintaining and troubleshooting servers • communications • security • business processes • transports and database • analyzing and interpreting logs • developing and implementing scripts to automate routine tasks The duration of any overlapping time period will be counted only once toward the resource's length of experience.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	

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	Resource Category: Application/Software Architect (SAP BASIS) – Level 3			
	Name of Resource:			
#	**Rated Technical Criteria**	**Scoring Methodology**	**Points Max**	**Cross Reference to proposal (Page #)**
RT4	The Contractor should demonstrate that the proposed resource has experience designing a new SAP installation including all of the following: • planning • sizing • load balancing • securing	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT5	The Contractor should demonstrate that the proposed resource has experience mentoring and coaching other technical staff providing BASIS, Solution Manager or Redwood technical support. The duration of any overlapping time period will be counted only once toward the resource's length of experience.	1+ to 3 years = 2 points 3+ to 5years = 4 points 5+ years = 6 points	6	
RT6	The Contractor should demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP HANA certification and/or a SAP Solution Manager or OS/DB Migration certification. Note: a copy of the certification(s) should be provided.	SAP HANA certification = 5 points SAP Solution Manager or OS/DB Migration certification = 5 points (maximum)	10	
	Total Available points:		76	
	Minimum Total Overall Points Required to be declared responsive:		46	
	Total achieved:			

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#	Mandatory Technical (MT) Criteria	Contractor's Response	
		Demonstrated Experience (Contractor to Insert Data)	Insert Page # of Resume

Resource Category: ERP System Analyst (SAP BASIS Database Analyst) – Level 2

Name of Resource:

#	Mandatory Technical (MT) Criteria	Demonstrated Experience (Contractor to Insert Data)	Insert Page # of Resume
MT1	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within last 7 years from the TA issuance date, working with SAP NetWeaver, ABAP and Java stacks.		
MT2	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within last 7 years from the TA issuance date, implementing and maintaining SAP ABAP services.		
MT3	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 7 years from the TA issuance date, implementing and maintaining Java-based services.		
MT4	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 7 years from the TA issuance date, installing, configuring and optimizing SAP database and application servers to maximize system performance and availability.		
MT5	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 7 years from the TA issuance date, monitoring and troubleshooting SAP systems.		
MT6	The Contractor must demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP Netweaver certification or a SAP OS/DB Migration certification. Note: a copy of the certification should be provided.		

Resource Category: ERP System Analyst (SAP BASIS Database Analyst) – Level 2

Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT1	The Contractor should demonstrate that the proposed resource has experience in installation, technical configuration and administration of SAP Business Warehouse.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT2	The Contractor should demonstrate that the proposed resource has experience in installation, technical configuration and administration for SAP PI/PO.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT3	The Contractor should demonstrate that the proposed resource has experience troubleshooting and resolving configuration, application, database and other performance issues.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT4	The Contractor should demonstrate that the proposed resource has all the following experience: - analyzing SAP OSS Notes and enhancements packs to determine the applicability and impact to the SAP environment - developing a strategy to implement the OSS Notes - testing and implementing the implemented change(s).	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT5	The Contractor should demonstrate that the proposed resource has experience in planning and implementing from start to finish a Java-stack upgrade.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT6	The Contractor should demonstrate that the proposed resource has SAP system administration (BASIS) experience working with SAP HANA.	1+ to 2 years = 3 points 2+ to 5 years = 8 points 5+ years = 10 points	10	
RT7	The Contractor should demonstrate that the proposed resource has SAP system administration (BASIS) experience working with Sybase.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
		Total Available points:	70	
	Minimum Total Overall Points Required to be declared responsive:		42	
		Total achieved:		

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Resource Category: ERP System Analyst (SAP BI) – Level 3			
Name of Resource:			
		Contractor's Response	
#	**Mandatory Technical (MT) Criteria**	**Demonstrated Experience (Contractor to Insert Data)**	**Insert Page # of Resume**
MT1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years of experience, gained within the last 15 years from the TA issuance date, developing and implementing SAP-based solutions using SAP BW and including all of the following BW object types: • InfoCubes • Multiproviders • DataStore Objects • InfoSet Queries • Transformations • Planning components • Extractors • Bex Queries/Web Templates		
MT2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years of experience, gained within the last 15 years from the TA issuance date, as the senior technical resource* performing all of the following activities: • data extraction • data quality assurance • identifying solutions for data problems *Senior technical resource is defined as an individual with a high level of technical expertise on the team, and the lead person on troubleshooting and resolving BI data issues.		
MT3	The Contractor must demonstrate that the proposed resource has a minimum of 2 years of experience, prior to the TA issuance date, developing and implementing a customized SAP Business Planning & Consolidation (BPC) solution which contains both of the following: • Custom Forms • Custom Visual Basic Macros		
MT4	The Contractor must demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP NetWeaver BI certification OR a SAP BusinessObjects certification OR a SAP Business Planning and Consolidation certification. Note: a copy of the certification should be provided.		
MT5	The Contractor must demonstrate that the proposed resource has obtained within the last 10 years from TA issuance date a SAP HANA certification. Note: a copy of the certification should be provided.		

Resource Category: ERP System Analyst (SAP BI) – Level 3				
Name of Resource:				
#	**Rated Technical Criteria**	**Scoring Methodology**	**Points Max**	**Cross Reference to proposal (Page #)**
RT1	The Contractor should demonstrate that the proposed resource has experience developing and implementing BAdI's for BW.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT2	The Contractor should demonstrate that the proposed resource has experience developing and implementing a custom security solution for BW and BPC.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT3	The Contractor should demonstrate that the proposed resource has experience developing SAP BW solutions for data contained in the following SAP modules: • FI and CO • HR • PSCD FI and CO module should be demonstrated together to score the 10 points. No bonus points for demonstrating the same module more than once. Overlapping projects will be accepted provided each project meets the criterion.	• FI&CO = 10 points • HR = 10 points • PSCD = 5 points	25	
RT4	The Contractor should demonstrate that the proposed resource has experience developing and implementing BAdI's for BPC.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT5	The Contractor should demonstrate that the proposed resource has experience developing ABAP solutions.	1+ to 3 years = 5 points 3+ years = 10 points	10	
		Total Available points:	80	
	Minimum Total Overall Points Required to be declared responsive:		48	
		Total achieved:		

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#	Mandatory Technical (MT) Criteria	Contractor's Response	
		Demonstrated Experience (Contractor to Insert Data)	Insert Page # of Resume

Resource Category: ERP System Analyst (SAP BI) – Level 2

Name of Resource:

#	Mandatory Technical (MT) Criteria	Demonstrated Experience (Contractor to Insert Data)	Insert Page # of Resume
MT1	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 10 years from the TA issuance date, supporting and maintaining SAP-based solutions using SAP BW and including 5 or more of the following BW object types: • InfoCubes • Multiproviders • DataStore Objects • InfoSet Queries • Transformations • Extractors • Bex Queries/Web Templates		
MT2	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 10 years from the TA issuance date, supporting all of the following activities: • data modeling • data extraction • data quality assurance • monitoring and production support • identifying solutions for data problems		
MT3	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 10 years from the TA issuance date, preparing and maintaining all of the following technical documentation: • technical design specifications • test scripts • test reports • production support documentation		
MT4	The Contractor must demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP NetWeaver BI certification OR a SAP BusinessObjects certification OR a SAP Business Planning & Consolidation certification. Note: a copy of the certification should be provided.		

Resource Category: ERP System Analyst (SAP BI) – Level 2				
Name of Resource:				
#	**Rated Technical Criteria**	**Scoring Methodology**	**Points Max**	**Cross Reference to proposal (Page #)**
RT1	The Contractor should demonstrate that the proposed resource has experience developing and implementing BAdI's for BW.	1+ to 4 years = 5 points 4+ to 6 years = 10 points 6+ years = 15	15	
RT2	The Contractor should demonstrate that the proposed resource has experience over and above the minimum 5 years supporting and maintaining SAP-based solutions using SAP BW and including 5 or more of the following BW object types: • InfoCubes • Multiproviders • DataStore Objects • InfoSet Queries • Transformations • Extractors • Bex Queries/Web Templates	5+ to 6 years = 3 points 6+ to 8 years = 6 points 8+ to 10 years = 9 points 10+ years = 12 points	12	
RT3	The Contractor should demonstrate that the proposed resource has experience over and above the minimum 5 years supporting all of the following activities: • data modeling • data extraction • data quality assurance • monitoring and production support • identifying solutions for data problems.	5+ to 6 years = 4 points 6+ to 8 years = 8 points 8+ years = 12 points	12	
RT4	The Contractor should demonstrate that the proposed resource has experience developing SAP BW solutions for data contained in the following SAP modules: • FI and CO • HR • FM FI and CO module should be demonstrated together to score the 5 points. Modules should only be demonstrated once. No bonus	• FI&CO = 5 points • HR = 5 points • FM = 5 points	15	

Resource Category: ERP System Analyst (SAP BI) – Level 2

Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
	points for demonstrating the same module more than once.			
RT5	The Contractor should demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP HANA certification. Note: a copy of the certification should be provided.	SAP HANA certification = 5 points	5	
		Total Available points:	59	
	Minimum Total Overall Points Required to be declared responsive:		36	
		Total achieved:		

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		Contractor's Response	
#	**Mandatory Technical (MT) Criteria**	**Demonstrated Experience (Contractor to Insert Data)**	**Insert Page # of Resume**

Resource Category: ERP Technical Analyst (SAP Security) – Level 2

Name of Resource:

#	**Mandatory Technical (MT) Criteria**	**Demonstrated Experience (Contractor to Insert Data)**	**Insert Page # of Resume**
MT1	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 7 years from the TA issuance date, in building and maintaining SAP security roles, including composite roles.		
MT2	The Contractor must demonstrate that the proposed resource has a minimum of 2 years of experience, gained within the last 7 years from the TA issuance date, analyzing and migrating security and authorization during an upgrade.		
MT3	The Contractor must demonstrate that the proposed resource has a minimum of 4 years of experience, prior to the TA issuance date, analyzing and applying Online SAP Support Notes (OSS Notes) to SAP security.		
MT4	The Contractor must demonstrate that the proposed resource has a minimum of 2 years of experience, gained within the last 5 years from the TA issuance date, analyzing and implementing security and authorizations on an SAP Java-based system.		
MT5	The Contractor must demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP Security certification. Note: a copy of the certification should be provided.		

Resource Category: ERP Technical Analyst (SAP Security) – Level 2
Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT1	The Contractor should demonstrate that the proposed resource has experience leading and determining technical activities on SAP security project(s).	1+ to 3 years = 5 points 3+ years = 10 points	10	
RT2	The Contractor should demonstrate that the proposed resource has direct experience with advanced* SAP security topics, administration and best practices. *Advanced SAP security topics may include any of the following: USOBX table maintenance; creation of 'firefighter' roles; securing tables with s_tabu_dis and s_tabu_nam; authorization debugging; parameter transactions; organizational fields and derived roles.	1+ to 3 years = 3 points 3+ to 5 years = 7 points 5+ years = 10 points	10	
RT3	The Contractor should demonstrate that the proposed resource has experience gathering/interpreting general functional business access requirements, conducting analysis and defining an appropriate SAP security solution including all business and support roles.	1+ to 3 years = 3 points 3+ to 5 years = 7 points 5+ years = 10 points	10	
RT4	The Contractor should demonstrate that the proposed resource has experience with SAP security on a HANA platform.	1+ to 3 years = 3 points 3+ years = 5 points	5	

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Resource Category: ERP Technical Analyst (SAP Security) – Level 2				
Name of Resource:				
#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT5	The Contractor should demonstrate that the proposed resource has experience with SAP security for both Business Objects (BOBJ) and SAP Business Warehouse. Only the duration of time period when the proposed resource worked on both BOBJ and SAP Business Warehouse will be counted toward the resource's length of experience.	1+ to 3 years = 3 points 3+ years = 5 points	5	
RT6	The Contractor should demonstrate that the proposed resource has experience creating, testing and implementing custom SAP security solutions which include User Exits and exception handling.	1+ to 5 years = 5 points 5+ years = 10 points	10	
		Total Available points:	50	
	Minimum Total Overall Points Required to be declared responsive:		30	
		Total achieved:		

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Resource Category: ERP Technical Analyst (SAP PO-PI) – Level 3			
Name of Resource:			

		Contractor's Response	
#	**Mandatory Technical (MT) Criteria**	**Demonstrated Experience (Contractor to Insert Data)**	**Insert Page # of Resume**
MT1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years of experience, gained within the last 15 years from the TA issuance date, in a technical hands-on capacity working with SAP technologies.		
MT2	The Contractor must demonstrate, using a minimum of 2 different SAP projects*, that the proposed resource has a minimum of 5 years of combined experience performing implementation or upgrade, or both, to SAP Process Orchestration/Process Integration (PO/PI) module. *A qualifying SAP project must have a minimum duration of 1 year, and the proposed resource must have worked full-time or part-time** all along the duration of the projects demonstrated. ** Part-time is defined as a minimum of 75% of the time all along the duration of the project.		
MT3	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 7 years from the TA issuance date, designing, developing, testing and implementing SAP PO/PI interfaces, work flows and end-to-end business processes for integrating SAP solutions and external non-SAP based applications.		
MT4	The Contractor must demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP Process Integration certification or a SAP Process Orchestration certification. Note: a copy of the certification should be provided.		
MT5	The Contractor must demonstrate that the proposed resource has a minimum of 2 years of experience providing day-to-day support, troubleshooting SAP PO/PI and resolving incidents involving queues, messages and business processes.		

Resource Category: ERP Technical Analyst (SAP PO-PI) – Level 3

Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT1	The Contractor should demonstrate that the proposed resource has direct* experience working with JMS Adapters and file adapters. *Direct experience working with JMS adapters and file adapters includes two or more activities such as implementing, troubleshooting, configuring and supporting.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT2	The Contractor should demonstrate that the proposed resource has experience designing, developing and implementing SAP solutions involving web services and proxies.	1+ to 5 years = 5 points 5+ to 10 years = 10 points 10+ years = 15 points	15	
RT3	The Contractor should demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP ABAP certification. Note: a copy of the certification should be provided.	SAP ABAP Certification = 5 points	5	
RT4	The Contractor should demonstrate using a minimum of 2 different SAP projects*, that the proposed resource has experience performing the installation and setup and/or upgrade of the SAP NetWeaver Development Infrastructure. *A qualifying SAP project must have a minimum duration of 1 year and the proposed resource should have worked full-time or part-time* all along the duration of the projects. *Part-time is defined as a minimum of 75% of the time all along the duration of the project.	Less than 2 projects = 0 point 2 projects = 5 points 3 projects = 10 points 4 projects or more = 15 points	15	
		Total Available points:	50	
		Minimum Total Overall Points Required to be declared responsive:	30	
		Total achieved:		

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#	Resource Category: ERP Technical Analyst (SAP PO-PI) – Level 2 Name of Resource:		
		Contractor's Response	
#	**Mandatory Technical (MT) Criteria**	**Demonstrated Experience (Contractor to Insert Data)**	**Insert Page # of Resume**
MT1	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 10 years from the TA issuance date, in a technical hands-on capacity working with SAP technologies.		
MT2	The Contractor must demonstrate that the proposed resource has a minimum of 2 years of experience, gained within the last 10 years from the TA issuance date, developing, testing and implementing SAP PO/PI interfaces and end-to-end business processes.		
MT3	The Contractor must demonstrate that the proposed resource has a minimum of 2 years of experience, prior to the TA issuance date, troubleshooting SAP PO/PI and resolving incidents involving queues, messages and business processes.		
MT4	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, prior to the TA issuance date, writing and maintaining documentation including all the following: • technical design specifications • test scripts • reports		
MT5	The Contractor must demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP Process Integration certification or a SAP Process Orchestration certification. Note: a copy of the certification should be provided.		

Resource Category: ERP Technical Analyst (SAP PO-PI) – Level 2				
Name of Resource:				
#	**Rated Technical Criteria**	**Scoring Methodology**	**Points Max**	**Cross Reference to proposal (Page #)**
RT1	The Contractor should demonstrate that the proposed resource has experience over and above the minimum of 2 years developing, testing and implementing SAP PO/PI interfaces and end-to-end business processes.	2+ to 4 years = 5 points 4+ to 6 years = 10 points 6+ years = 15 points	15	
RT2	The Contractor should demonstrate that the proposed resource has experience over and above the minimum of 2 years providing day-to-day support, troubleshooting SAP PO/PI and resolving incidents involving queues, messages and business processes.	2+ to 4 years = 5 points 4+ to 6 years = 10 points 6+ years = 15 points	15	
RT3	The Contractor should demonstrate that the proposed resource has direct* experience working with Java Message Service (JMS) Adapters and file adapters. *Direct experience working with JMS adapters and file adapters includes two or more activities such as implementing, troubleshooting, configuring and supporting.	1+ to 3 years = 5 points 3+ years = 10 points	10	
RT4	The Contractor should demonstrate that the proposed resource has experience designing, developing, testing and implementing SAP solutions involving web services and proxies.	1+ to 3 years = 5 points 3+ years = 10 points	10	
RT5	The Contractor should demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP ABAP certification. Note: a copy of the certification should be provided.	No certification = 0 points SAP ABAP certification = 5 points	5	
	Total Available points:		55	
	Minimum Total Overall Points Required to be declared responsive:		33	
	Total achieved:			

Resource Category: Programmer/Software Developer (SAP ABAP) – Level 2		

Name of Resource:

#	Mandatory Technical (MT) Criteria	Contractor's Response	
		Demonstrated Experience (Contractor to Insert Data)	Insert Page # of Resume
MT1	The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 7 years from the TA issuance date, using Advanced Business Application Programming (ABAP) object oriented programming techniques.		
MT2	The Contractor must demonstrate that the proposed resource has a minimum of 3 years of experience, gained within the last 5 years from the TA issuance date, developing ABAP code for the SAP Financial Accounting (FI) or HCM modules, or both. The duration of any overlapping time period will be counted only once toward the resource's length of experience.		
MT3	The Contractor must demonstrate that the proposed resource has a minimum of 3 years of experience, gained within the last 5 years from the TA issuance date, analyzing and applying Online SAP Support Notes (OSS Notes) to SAP ABAP code problems.		
MT4	The Contractor must demonstrate that the proposed resource has obtained within the last 10 years from the TA issuance date a SAP ABAP certification. Note: a copy of the certification should be provided.		
MT5	The Contractor must demonstrate that the proposed resource has a minimum of 3 years of experience, gained within the last 7 years from the TA issuance date, providing day-to-day production support for business processes in SAP solutions.		

TBIPS Category: Programmer/Software Developer (SAP ABAP) – Level 2

Name of Resource:

#	Rated Technical Criteria	Scoring Methodology	Points Max	Cross Reference to proposal (Page #)
RT1	The Contractor should demonstrate that the proposed resource has experience planning and developing inbound and outbound SAP interfaces.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT2	The Contractor should demonstrate that the proposed resource has experience developing SAP Smart Forms.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT3	The Contractor should demonstrate that the proposed resource has experience with the ABAP debugger tool that is available in SAP.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT4	The Contractor should demonstrate that the proposed resource has experience in unit and integration testing in a SAP environment.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
RT5	The Contractor should demonstrate that the proposed resource has experience with SAP version ECC 6.0 or HANA, or both. The duration of any overlapping time period will be counted only once toward the resource's length of experience.	1+ to 3 years = 3 points 3+ to 7 years = 7 points 7+ years = 10 points	10	
		Total Available points:	50	
		Minimum Total Overall Points Required to be declared responsive:	30	
		Total achieved:		

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED