

## SHARED SERVICES CANADA

### Amendment No. 008 to Invitation to Qualify for Government of Canada Cloud Service Procurement Vehicle (GC Cloud)

Solicitation No.	32099	Date	November 16, 2018
GCDocs File No.		GETS Reference No.	PW-18-00841719

This Amendment is issued to modify the ITQ solicitation documentation. Except as expressly amended by this document, all the terms and conditions of the ITQ remain unchanged.

**THIS SOLICITATION AMENDMENT IS ISSUED TO:**

1. Modify the Invitation To Qualify.
2. Revise Modification 18
3. Provide a revised copy of Annex H and Annex I

NOTE: Respondents' clarification questions are numerically sequenced upon arrival at SSC.  
Respondents are hereby advised that questions and answers for this solicitation may be issued via BuyandSell.gc.ca out of sequence.

**1. MODIFICATIONS TO THE INVITATION TO QUALIFY (ITQ)**

The following modifications are applicable to the solicitation documents released in Amendment 005 on October 29, 2019. Please note the following:

- All modifications are shown in the **highlighted** text.
- All modifications shown in yellow highlight with red strikethrough (~~xxxxx~~) should be considered redacted as part of the modification.
- Non highlighted text should not be considered as part of the modification.

**Modification 23 – On page 2 of the ITQ, Annex A, Appendix 1**

**DELETE** – M2 in its entirety

**INSERT**

M2	General	The Respondent must confirm that they are authorized to propose Commercially Available Public Cloud Services identified in M1.	<p>If the respondent is the <b>Cloud Service Provider (CSP)</b></p> <p>a) Confirm that the Respondent is the Cloud Service Provider (CSP) for the proposed Commercially Available Public Cloud Service in its entirety by providing <b>either</b> a signed copy of Annex H – CSP Certification Form <b>or</b> a signed document on the CSP's letterhead that outlines the same content, wording and signatures identified in Annex H.</p> <p>If the respondent is the <b>Alternative Service Provider (ASP)</b></p> <p>a) Identify the portion of the proposed Services owned by the Respondent and confirm that the Respondent is the Cloud Service Provider (CSP) for the identified portion of the Services by providing <b>either</b> a signed copy of Annex H – CSP Certification Form <b>or</b> a signed document on the CSP's letterhead that outlines the same content, wording and signatures identified in Annex H.</p> <p>and</p> <p>b) Identify the Cloud Service Provider(s) for the portion(s) of the proposed Services that are not owned by the Respondent and confirm that the Respondent is authorized to offer the identified portion as part of the proposed Services identified in M1 by providing <b>either</b> a signed copy of Annex I – CSP Authorization Form <b>or</b> a signed document on the CSP's letterhead that outlines the same content, wording and signatures identified in Annex I.</p>
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Modification 24 – On page 2 of the ITQ, Annex A, Appendix 2

**DELETE** – M2 in its entirety

**INSERT**

M2	General	The Respondent must confirm that they are authorized to propose Commercially Available Public Cloud Services identified in M1.	<p>If the respondent is the <b>Cloud Service Provider (CSP)</b></p> <p>a) Confirm that the Respondent is the Cloud Service Provider (CSP) for the proposed Commercially Available Public Cloud Service in its entirety by providing either a signed copy of Annex H – CSP Certification Form or a signed document on the CSP's letterhead that outlines the same content, wording and signatures identified in Annex H.</p> <p>If the respondent is the <b>Alternative Service Provider (ASP)</b></p> <p>a) Identify the portion of the proposed Services owned by the Respondent and confirm that the Respondent is the Cloud Service Provider (CSP) for the identified portion of the Services by providing either a signed copy of Annex H – CSP Certification Form or a signed document on the CSP's letterhead that outlines the same content, wording and signatures identified in Annex H.</p> <p>and</p> <p>b) Identify the Cloud Service Provider(s) for the portion(s) of the proposed Services that are not owned by the Respondent and confirm that the Respondent is authorized to offer the identified portion as part of the proposed Services identified in M1 by providing either a signed copy of Annex I – CSP Authorization Form or a signed document on the CSP's letterhead that outlines the same content, wording and signatures identified in Annex I.</p>
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Modification 25 – On page of 47 the ITQ, Annex H – CSP CERTIFICATION FORM

**DELETE**

The Respondent certifies that it is the Cloud Service Provider of the proposed Commercially Available Public Cloud Service and that it has all the rights necessary to offer these services ~~on a royalty free basis~~ to Canada:

**INSERT**

The Respondent certifies that it is the Cloud Service Provider of the proposed Commercially Available Public Cloud Service and that it has all the rights necessary to offer these services to Canada **in subsequent phases of the solicitation**:

Modification 26 – On page of 48 the ITQ, Annex I – CSP AUTHORIZATION FORM

**DELETE**

This confirms that the Cloud Service Provider identified below has authorized the Respondent named below to offer ~~its~~ Commercially Available Public Cloud Service ~~under any contract resulting from the procurement process initiated further to the Invitation to Qualify identified below~~.

**INSERT**

This confirms that the Cloud Service Provider identified below has authorized the Respondent named below **has all the rights necessary** to offer **the listed** Commercially Available Public Cloud Service **to Canada in subsequent phases of the solicitation**.

## 2. REVISION TO MODIFICATION 2 and MODIFICATION 18

Please note the following revision below to Modification 2 and Modification 18 listed in Amendment 007 on November 7<sup>th</sup>, 2018

- All modifications outlined in Amendment 007 are shown in the **yellow highlighted** text.
- All revisions to the modification are shown in the **green highlighted** text.
- All modifications shown in yellow highlight with red strikethrough (~~xxxxx~~) or green highlight with red strikethrough (~~xxxxx~~) should be considered redacted as part of the modification.
- Non highlighted text should not be considered as part of the modification.

Modification 2 – On page of X the ITQ, Section 3.3 (g)

### DELETE

**Please Note:** Responses to **Annex A, Appendix 1 – Part B and Annex A, Appendix 2 – Part B** must be submitted to Shared Services Canada (SSC) at the following email address [ssc.cloudsolicitationsolicitationinonuagiques.spc@canada.ca](mailto:ssc.cloudsolicitationsolicitationinonuagiques.spc@canada.ca)

### INSERT


**Please Note:** Responses to **Annex A, Appendix 3** must be submitted to Shared Services Canada (SSC) at the following email address [ssc.cloudsolicitation\[solicitationinonuagiques.spc@canada.ca](mailto:ssc.cloudsolicitation[solicitationinonuagiques.spc@canada.ca)



**Modification 18 – On page 7 of the ITQ, Annex A, Appendix 2**

**DELETE – M8 in its entirety**

**INSERT**

<p><b>M6 M8</b></p> 	<p>General</p>	<p>The proposed Commercially Available Public Cloud Service must provide the ability for the consumer to choose the official language of their choice, French or English, when browsing, ordering and contacting the Cloud Service Provider.</p>	<p>The Respondent must demonstrate how the proposed Commercially Available Cloud Service provides the capability to allow consumers to choose which official language, French or English.</p> <p>To be considered compliant, the provided documentation needs to demonstrate the Service’s ability to perform each of the following in <b>both</b> French or English:</p> <ul style="list-style-type: none"> <li>a) Browsing the service(s) on their website(s);</li> <li>b) Ordering services;</li> <li>c) Contacting the company for assistance via phone, email or chat.</li> </ul> <p>The substantiation required for M6 cannot simply be a repetition of the mandatory requirement but must explain and demonstrate how the Commercially Available Public Cloud Service meets the requirement. Respondents can provide screen captures and technical or end-user documentation to supplement their responses.</p> <p>Where Canada determines that the substantiation is not complete, the Respondent will be declared non-compliant. The substantiation may refer to additional documentation submitted with the Response, it is requested that Respondents indicate where in the Response the reference material can be found, including the title of the document, and the page and paragraph numbers.</p>
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### 3. REVISED COPY OF ANNEX H & ANNEX I

Revised versions of Annex H and Annex I has been included as an attachment to Amendment 008 with the modifications shown in Modification 23 (Annex H) and Modification 24 (Annex I) applied.

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The following is a summary of Attachments/Amendments issued to date for this solicitation:

Document	Distribution	Date	Description
ITQ	Buyandsell.gc.ca	September 7, 2018	<u>PDF Version</u> 1. 32099 - GC Cloud Vehicle - ITQ - ENGLISH 2. 32099 - ITQ Annex A Appendix 1 - ENGLISH 3. 32099 - ITQ Annex A Appendix 2 - ENGLISH 4. 32099 - ITQ Annex B - CSP ITS Assessment Program Onboarding Process - ENGLISH 5. SSC Standard Instructions for Procurement Documents - ENGLISH 6. 32099 - GC Cloud Vehicle - ITQ - FRENCH 7. 32099 - ITQ Annex A Appendix 1 - FRENCH 8. 32099 - ITQ Annex A Appendix 2 - FRENCH 9. 32099 - ITQ Annex B - CSP ITS Assessment Program Onboarding Process - FRENCH 10. SSC Standard Instructions for Procurement Documents - FRENCH
Amendment 1	Buyandsell.gc.ca	October 5, 2018	1. Extend qualification period for Stream 1 and Stream 2. 2. Provide information on when Canada's responses will be published. 3. Provide information on when Annex C & Annex D will be published.
Amendment 2	Buyandsell.gc.ca	October 5, 2018	1. Provide updated information on when Canada's responses will be published. 2. Provide updated information on when Annex C & Annex D will be published.
Amendment 3	Buyandsell.gc.ca	October 23, 2018	1. Extend qualification period for Stream 1. 2. Provide updated information on when Canada's responses will be published. 3. Provide updated information on when Annex C & Annex D will be published.
Amendment 4	Buyandsell.gc.ca	October 26, 2018	1. Provide updated information on when Canada's responses will be published. 2. Provide updated information on when a revised copy of the ITQ (including Annex C & Annex D) will be published.



Document	Distribution	Date	Description
Amendment 5	Buyandsell.gc.ca	October 29, 2018	<ul style="list-style-type: none"> <li>a) Publish Canada's Response for Questions 1 to 185</li> <li>b) Publish Annex C and Annex D</li> <li>c) Publish Modifications to the ITQ</li> <li>d) Key reminders to suppliers</li> </ul> <p><b><u>PDF Version (Clean and Mark-up versions)</u></b></p> <ul style="list-style-type: none"> <li>a) 32099 - GC Cloud ITQ – (EN) - Amend 005</li> <li>b) 32099 - GC Cloud ITQ – Annex A App 1 (EN) - Amend 005</li> <li>c) 32099 - GC Cloud ITQ – Annex A App 2 (EN) - Amend 005</li> <li>d) 32099 - GC Cloud ITQ – Annex A App 3 (EN) - Amend 005</li> </ul> <p><b><u>MS-Word Version (Clean and Mark-up versions)</u></b></p> <ul style="list-style-type: none"> <li>a) 32099 - GC Cloud ITQ – (EN) - Amend 005</li> <li>b) 32099 - GC Cloud ITQ – Annex A App 1 (EN) - Amend 005</li> <li>c) 32099 - GC Cloud ITQ – Annex A App 2 (EN) - Amend 005</li> <li>d) 32099 - GC Cloud ITQ – Annex A App 3 (EN) - Amend 005</li> </ul>
Amendment 6	Buyandsell.gc.ca	November 6, 2018	<ul style="list-style-type: none"> <li>a) Extend qualification period for Stream 1.</li> <li>b) Key reminders to suppliers</li> </ul>
Amendment 7	Buyandsell.gc.ca	November 7, 2018	<ul style="list-style-type: none"> <li>a) Publish Modifications to the ITQ</li> <li>b) Provide a revised version of Annex J.</li> </ul> <p><b><u>PDF Version</u></b></p> <ul style="list-style-type: none"> <li>a) 32099 - GC Cloud ITQ – Revised Annex J – (EN) - Amend 007</li> </ul> <p><b><u>MS-Word Version</u></b></p> <ul style="list-style-type: none"> <li>a) 32099 - GC Cloud ITQ – Revised Annex J – (EN) - Amend 007</li> </ul>
Amendment 8	Buyandsell.gc.ca	November 16, 2018	<ul style="list-style-type: none"> <li>a) Publish Modifications to the ITQ</li> <li>b) Publish revisions to Modifications to the ITQ</li> <li>c) Provide a revised version of Annex H and Annex I.</li> </ul> <p><b><u>PDF Version</u></b></p> <ul style="list-style-type: none"> <li>b) 32099 - GC Cloud ITQ – Revised Annex H and Annex I – (EN) - Amend 008</li> </ul> <p><b><u>MS-Word Version</u></b></p> <ul style="list-style-type: none"> <li>b) 32099 - GC Cloud ITQ – Revised Annex H and Annex I – (EN) - Amend 008</li> </ul>