



Q & A

Question 1:	Observations / suggestions were made pertaining to the mandatory criteria of this solicitation.																							
Answer 1:	As such, Canada has taken into consideration the observations/suggestions and has amended the mandatory criteria to read as follows and has <u>extended the solicitation closing date and time to 20 Nov 2018 at 2:00PM Eastern Standard Time (EST)</u> , respectively:																							
	<table border="1"> <thead> <tr> <th data-bbox="418 609 508 636">ITEM</th> <th data-bbox="516 609 995 636">CRITERIA</th> <th data-bbox="1003 609 1092 636">MET</th> <th data-bbox="1101 609 1432 636">REFERENCE</th> </tr> </thead> <tbody> <tr> <td data-bbox="418 640 508 762">MT1</td> <td data-bbox="516 640 995 762">The bidder must clearly demonstrate it possesses a valid business licence for providing dry-cleaning and laundry services.</td> <td data-bbox="1003 640 1092 762"></td> <td data-bbox="1101 640 1432 762">A copy of the business licence must be submitted with the Bidder's proposal.</td> </tr> <tr> <td data-bbox="418 766 508 1339">MT2</td> <td data-bbox="516 766 995 1339"> <p>The bidder must clearly demonstrate it has the capacity to conduct a viable *dry-cleaning process.</p> <p>* If using Tetrachloroethylene (PERC) as a cleaning agent, by submitting a bid, the bidder certifies that it follows and complies with the Environment Canada Tetrachloroethylene (Use in Dry Cleaning and Reporting Requirements) Regulations Compliance Guide for Dry Cleaners (<a href="http://ec.gc.ca/regs-tetra/07381402-C24F-4223-B984-CD35C9FF5A54/100729%20Compliance%20Guide%20for%20PERC%20Dry%20Cleaners%20V1%201_E_120411%20generic%20contact%20page%20updated.pdf">http://ec.gc.ca/regs-tetra/07381402-C24F-4223-B984-CD35C9FF5A54/100729%20Compliance%20Guide%20for%20PERC%20Dry%20Cleaners%20V1%201_E_120411%20generic%20contact%20page%20updated.pdf</a>).</p> </td> <td data-bbox="1003 766 1092 1339"></td> <td data-bbox="1101 766 1432 1339">The bidder must provide details about its dry-cleaning process and cleaning product(s) used.</td> </tr> <tr> <td data-bbox="418 1344 508 1648">MT3</td> <td data-bbox="516 1344 995 1648">The Bidder must clearly demonstrate that it is has experience providing dry-cleaning and laundry services to large, professional organizations, such as but not limited to, hotels, restaurants or hospitals for three (3) consecutive years in the past ten (10) years.</td> <td data-bbox="1003 1344 1092 1648"></td> <td data-bbox="1101 1344 1432 1648">This experience must be supported by providing documentation such as, but not limited to, contract(s) or letter(s) of reference from the organization(s), including the organization's contact information.</td> </tr> <tr> <td data-bbox="418 1652 508 1890">MT4</td> <td data-bbox="516 1652 995 1890">The Bidder must clearly demonstrate it uses phosphate free, environmentally friendly laundering product(s) / detergent(s) for the (wet wash) laundering process.</td> <td data-bbox="1003 1652 1092 1890"></td> <td data-bbox="1101 1652 1432 1890">This must be demonstrated by providing documentation, such as but limited to, a letter signed by a senior agent of the bidding organization outlining</td> </tr> </tbody> </table>	ITEM	CRITERIA	MET	REFERENCE	MT1	The bidder must clearly demonstrate it possesses a valid business licence for providing dry-cleaning and laundry services.		A copy of the business licence must be submitted with the Bidder's proposal.	MT2	<p>The bidder must clearly demonstrate it has the capacity to conduct a viable *dry-cleaning process.</p> <p>* If using Tetrachloroethylene (PERC) as a cleaning agent, by submitting a bid, the bidder certifies that it follows and complies with the Environment Canada Tetrachloroethylene (Use in Dry Cleaning and Reporting Requirements) Regulations Compliance Guide for Dry Cleaners (<a href="http://ec.gc.ca/regs-tetra/07381402-C24F-4223-B984-CD35C9FF5A54/100729%20Compliance%20Guide%20for%20PERC%20Dry%20Cleaners%20V1%201_E_120411%20generic%20contact%20page%20updated.pdf">http://ec.gc.ca/regs-tetra/07381402-C24F-4223-B984-CD35C9FF5A54/100729%20Compliance%20Guide%20for%20PERC%20Dry%20Cleaners%20V1%201_E_120411%20generic%20contact%20page%20updated.pdf</a>).</p>		The bidder must provide details about its dry-cleaning process and cleaning product(s) used.	MT3	The Bidder must clearly demonstrate that it is has experience providing dry-cleaning and laundry services to large, professional organizations, such as but not limited to, hotels, restaurants or hospitals for three (3) consecutive years in the past ten (10) years.		This experience must be supported by providing documentation such as, but not limited to, contract(s) or letter(s) of reference from the organization(s), including the organization's contact information.	MT4	The Bidder must clearly demonstrate it uses phosphate free, environmentally friendly laundering product(s) / detergent(s) for the (wet wash) laundering process.		This must be demonstrated by providing documentation, such as but limited to, a letter signed by a senior agent of the bidding organization outlining			
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				the name and details of the laundering product(s) / detergent(s) it uses.	
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Question 2:	As there has been some difficulty completing Annex B Basis if Payment due to the document being in PDF format, can Annex B in Word format be sent to bidders upon request?
Answer 2:	Yes, please email <a href="mailto:Kent.Johnston@forces.gc.ca">Kent.Johnston@forces.gc.ca</a> for the Word format of Annex B, Basis of Payment.