



Q & A

Question 1:	Observations / suggestions were made pertaining to the mandatory criteria of this solicitation.			
Answer 1:	As such, Canada has taken into consideration the observations/suggestions and has amended the mandatory criteria to read as follows and has <u>extended the solicitation closing date and time to 20 Nov 2018 at 2:00PM Eastern Standard Time (EST)</u> , respectively:			
	ITEM	CRITERIA	MET	REFERENCE
	MT1	The bidder must clearly demonstrate it possesses a valid business licence for providing dry-cleaning and laundry services.		A copy of the business licence must be submitted with the Bidder's proposal.
	MT2	The bidder must clearly demonstrate it has the capacity to conduct a viable *dry-cleaning process.  * If using Tetrachloroethylene (PERC) as a cleaning agent, by submitting a bid, the bidder certifies that it follows and complies with the Environment Canada Tetrachloroethylene (Use in Dry Cleaning and Reporting Requirements) Regulations Compliance Guide for Dry Cleaners ( <a href="http://ec.gc.ca/regs-tetra/07381402-C24F-4223-B984-CD35C9FF5A54/100729%20Compliance%20Guide%20for%20PERC%20Dry%20Cleaners%20V1%201_E_120411%20generic%20contact%20page%20updated.pdf">http://ec.gc.ca/regs-tetra/07381402-C24F-4223-B984-CD35C9FF5A54/100729%20Compliance%20Guide%20for%20PERC%20Dry%20Cleaners%20V1%201_E_120411%20generic%20contact%20page%20updated.pdf</a> ).		The bidder must provide details about its dry-cleaning process and cleaning product(s) used.
	MT3	The Bidder must clearly demonstrate that it is has experience providing dry-cleaning and laundry services to large, professional organizations, such as but not limited to, hotels, restaurants or hospitals for three (3) consecutive years in the past ten (10) years.		This experience must be supported by providing documentation such as, but not limited to, contract(s) or letter(s) of reference from the organization(s), including the organization's contact information.
	MT4	The Bidder must clearly demonstrate it uses phosphate free, environmentally friendly laundering product(s) / detergent(s) for the (wet wash) laundering process.		This must be demonstrated by providing documentation, such as but limited to, a letter signed by a senior agent of the bidding organization outlining



				the name and details of the laundering product(s) / detergent(s) it uses.
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Question 2:	As there has been some difficulty completing Annex B Basis of Payment due to the document being in PDF format, can Annex B in Word format be sent to bidders upon request?
Answer 2:	Yes, please email Kent.Johnston@forces.gc.ca for the Word format of Annex B, Basis of Payment.

Question 3:	Can you please confirm if the following items should be dry cleaned or washed? If washed, please provide the washing instructions.  i. # 47 SLEEPING BAG SMALL MISSION + CASE; ii. # 54 DEU TUNICS (SIZING KIT); and iii. # 55 DEU TROUSER (SIZING KIT) .
Answer 3:	Items #47, 54 & 55 must be dried clean as indicated in the original document.