



SHARED SERVICES CANADA

Challenge-Based Solicitation (CBS) For an Event Broker Solution

Solicitation No.	2B0KB-1874371	Date	15 November 2018
Amendment No.	002	Amendment Date	30 November 2018
GCDocs File No.	32062714	GETS Reference No.	PW-18-00851200

Issuing Office	Shared Services Canada 180 Kent Street, 13 th Floor Ottawa, Ontario K1P 0B5	
Contracting Authority (The Contracting Authority is the contact for all aspects of the procurement process, including questions and comments about this document)	Name	John Campbell
	Telephone No.	613-404-9102
	Email Address	John.Campbell@canada.ca
	Postal Address	K1P 0B5
Closing Date and Time	1400 hrs 21 December 2018	
Time Zone	Eastern Standard Time (EST)	
Destination of Goods/Services	National Capital Region	
Email Address for Submitting your Bid by Solicitation Closing	ssc.pvrddcprojects-arfprojetscd.spc@canada.ca	

SOLICITATION AMENDMENT #002

SHARED SERVICES CANADA

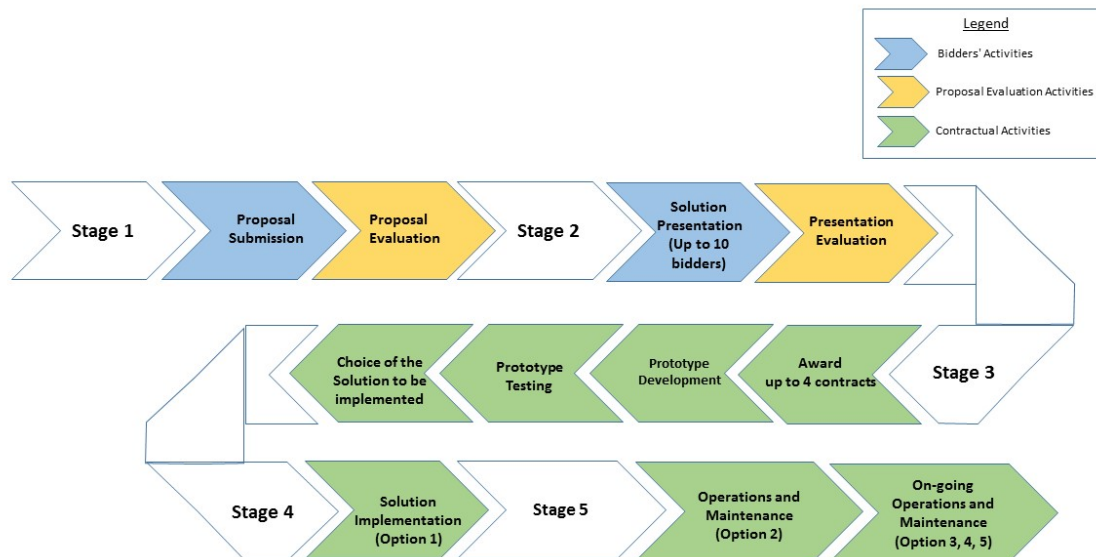
Challenge-Based Solicitation (CBS) For an Event Broker Solution

This amendment is raised to:

- Advise all Bidders that Solicitation document [event broker challenge-based solicitation-en.pdf](#) posted 15 November 2018 has been replaced in its entirety by Solicitation document [event broker challenge-based solicitation en 2018-11-15.pdf](#) posted as Amendment 001 on 19 November 2018;
- Amend the solicitation document;
- Respond to Bidder questions 1-9; and
- To extend the solicitation closing date to 1400 hrs 21 December 2018.

The Solicitation document is amended as follows:

1. At Page 1 **Closing Date and Time** is amended to read: **1400 hrs 21 December 2018**.
2. At Page 5 **Article 1.4.2 Figure 1 Infographic of CBS Process**
Delete: Figure 1 Infographic of CBS Process in its entirety; and
Insert: New Figure 1 Infographic of CBS Process



The following table will be updated throughout the solicitation phase with the respective Amendment #, Amendment date, and Q&A # which will form a Q&A repository for the Event Broker Solution Challenge-Based Solicitation.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME

Amdt # Amdt Date	Question #	Reference	Question	Response
002 30 Nov 2018	1	PART 6 Article 6.4	Can companies from Outside Canada can apply for this? (Like, from India or USA)	<p>Yes. Bidders from outside of Canada may submit a bid as long as they are in position to satisfy all obligations under the resulting contract including the ones describe in paragraph 6.4 which states:</p> <p>“The Contractor agrees that, although it may access the Solution remotely, it must do so only from locations within Canada and the Contractor agrees to segregate its network or access to its network in all ways required in order to ensure that no person outside the geographic boundaries of Canada is capable of accessing the Solution remotely using the Contractor’s infrastructure.”</p>
	2	PART 4 Article 4.3.1.2 and Annex A SOW	Do companies need to come over there for meetings?	<p>During the solicitation process:</p> <p>During Stage 2, the presentation may be made in-person in Ottawa or via teleconference or videoconference at the bidder’s choice.</p> <p>During the Contract, as described in the Statement of Work:</p> <p>1.4.1 Stage 3 Location of Work The work for Stage 3 will be conducted at the Contractor’s facilities. However, for the task of supporting Canada’s Prototype Testing (related to Milestone 3), the Contractor may be asked to participate in workshops with the option of teleconference or in-person meetings in Ottawa, Ontario or Gatineau, Quebec.</p> <p>1.5.1 Stage 4 Location of Work If Canada exercises Option 1, the Work for Stage 4 must be performed at the Government of Canada</p>

				<p>office located at 255 Albert Street, Ottawa, Ontario K1P 6A9.</p> <p>However, the tasks related to providing operational support (Task 4.2) may be carried out remotely via a secure connection to Government of Canada networks using a Government of Canada accepted 2-factor authentication solution.</p> <p>1.6.1 Stage 5 Location of Work The Work for Stage 5 must be performed at the Government of Canada office located at 255 Albert Street, Ottawa, Ontario K1P 6A9.</p> <p>The tasks related to providing operational support (Task 5.2) may also be carried out remotely via a secure connection to Government of Canada networks using a Government of Canada accepted 2-factor authentication solution.</p>
	3	PART 6 Article 6.4 and Annex A SOW	Can suppliers perform the tasks (related to RFP) outside Canada? (like from India or USA)	No. See answer to question 2.
	4	PART 3 Article 3.2.1	Can bidders submit the proposal via email?	Yes. See Article 3.2.1 Electronic Submission of Proposals by Email.
	5	N/A	Has the Crown issued an RFI and/or ITQ in relation to this current RFP? If yes, are you able to disclose the solicitation number(s)?	Yes, please refer to the following solicitation number: PW-16-00760893 https://buyandsell.gc.ca/procurement-data/tender-notice/PW-16-00760893
	6	N/A	Due to the very quick turnaround required for submission, and the fact that a vendor meeting is scheduled for November 29 that we assume will assist organizations with further understanding this	Solicitation Closing Date extended by 1 week to 1400 hrs 21 December 2018.

			RFP, would the Crown consider granting a 1 or 2 week extension for submissions?	
	7	PART 1 Article 1.4.1 and Annex A SOW	Can the Crown please provide more details as to how Stage 3: Delivery and Testing the Event Broker Solution Prototype would work for the line on Page 4 of the RFP ‘The prototypes must be configured in a publicly available environment (e.g., commercial Cloud)?’ Is the Crown expecting organizations to provide their prototype within their own Cloud environment that allows government departments access to test the prototype solution?	<p>Further details are described in Annex A Statement of Work:</p> <p>1.4.2.5 Stage 3 Milestone Details</p> <p>a) Milestone 1: Solution Prototype Delivery The Contractor must deliver the Solution prototype within the Contractor’s environment but accessible remotely by the Government of Canada. The delivered Solution prototype must provide all functionality defined in the Stage 3 Mandatory Requirements.</p> <p>The Contractor must provide access to the environment and Solution prototype for up to 30 users that will be testing the prototype. Canada will provide the list of users at least 10 business days prior to the Delivery Date.</p> <p>Milestone 3: Support Memo The Contractor must support Canada’s effort to integrate with and test the Solution prototype. Testing will begin once the Solution prototype has been delivered (Milestone 1: Solution Prototype Delivery) and last up to 25 business days in duration. Testing will include the functionality listed in the Stage 3 Mandatory Functional Requirements.</p> <p>As part of the support, the Contractor must:</p> <ul style="list-style-type: none"> • Attend workshops scheduled by Canada to walk through the operation of the Solution prototype. These workshops can be attended by either remote teleconference and videoconference or in person at an office in either Ottawa, Ontario or Gatineau, Quebec. Attending in-person or remotely will be at the Contractor’s discretion.

				<ul style="list-style-type: none"> • Provide step-by-step documentation for executing the functionality described in the Stage 3 Mandatory Functional Requirements. • Assist in troubleshooting any issues with the use of the Solution prototype. <p>After providing this support, the Contractor must provide a Support Memo to reflect that support within 5 working days of completing the support. This Support Memo must contain:</p> <ul style="list-style-type: none"> • A list of all workshops and support sessions attended; • A list and description of all documentation provided in support for the testing; and • A list of any defects/issues resolved during prototype testing.
	8	PART 1 Article 1.1 and 2.2(b)	Could a bidder submit a proposal with different licensing terms than those defined in the resulting contract?	<p>Article 1.1 of the General Information states:</p> <p>“Canada welcomes software solutions comprised of commercial-off-the-shelf software components, non-commercial (proprietary) software components, open source software components, or any combination thereof. The evaluation methodology does not distinguish between solutions that have components which may be subject to different licensing regimes. Canada will require that COTS and other proprietary software components be licensed to Canada under SACC 4003 and will require that any open source software components be licensed to Canada under the MIT licence. Suppliers must identify during the solicitation period whether they require alternate licensing terms for components in the supplier’s potential solution. Suppliers must propose any alternate software licensing terms during the solicitation period so that Canada can consider whether it can accept the alternate license terms.”</p>

				<p>If a bidder wants to submit different licensing terms, you must do it during the solicitation period so that, if acceptable, Canada could make them available for all bidders via a formal solicitation amendment.</p> <p>As specified under paragraph 2.2 Enquiries – Solicitation:</p> <p>“All enquiries are requested to be submitted in writing to the Contracting Authority no later than 10 calendar days before the CBS closing date. Enquiries received after that time may not be answered.”</p>
	9	PART 1 Article 1.4.1	How quickly must responsive bidders be ready to provide the Presentation defined in Stage 2?	Bidders will be expected to be ready to provide the presentation within approximately 2 business days of being notified that they qualify for Stage 2.