



RETOURNER LES SOUMISSIONS À :
RETURN RESPONSES TO :
SARAH.AHMED@CANADA.CA

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Issuing Office – Bureau de distribution
SSC | SPC
Procurement and Vendor Relationships |
Achats et relations avec les fournisseurs
180 Kent Street | 180, rue Kent
Ottawa, Ontario
K1P 0B6

Title – Sujet Enteprise Mobile Device Management Request for Information GESTION DES APPAREILS MOBILES D'ENTREPRISE Demande d'information (DDI)	
Solicitation No. – N° de l'invitation R000034918	Amendment No. – N° de modif. 001
Client Reference No. – N° référence du client	Date December 4, 2018
Solicitation Closes – L'invitation prend fin at – à 2 :00 pm EDT on – le December 14, 2018	Time Zone Fuseau horaire
D.D.P (Delivery Duty Paid) Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Inquiries to : - Adresser toutes questions à: Sarah Ahmed	Buyer Id – Id de l'acheteur C31
Telephone No. – N° de téléphone : 613-240-3126	FAX No. – N° de FAX 613-960-6007
Email : Sarah.Ahmed@canada.ca	
Delivery required - Livraison exigée N/A	Delivered Offered – Livraison proposée
Destination – of Goods, Services, and Construction: Destination – des biens, services et construction : N/A	

Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur
Facsimile No. – N° de télécopieur Telephone No. – N° de téléphone
Name and title of person authorized to sign on behalf of Vendor/firm (type or print)- Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)
Signature
Date



SOLICITATION AMENDMENT # 001

The purpose of this amendment is to:

- 1) Extend the Closing Date; and
 - 2) To Provide Clarification on Questions received.
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1. At Solicitation closes – L'invitation prend fin:

DELETE: “ on – December 7, 2018 at 2:00 P.M.
le - 7 décembre 2018 à 14 h”

INSERT: “ on – December 14, 2018 at 2:00 P.M.
le - 14 décembre 2018 à 14 h”

QUESTIONS AND ANSWERS

Reference 1A: RFI Section 1, Overview states: The objective of this Request for Information (RFI) is to obtain industry feedback in order to assist SSC in the creation of a strategic source methodology for services or solutions that will support the evolution of the EMDM service.

Reference 1B: RFI Section 3.2, Vision states: The current GC vision for mobile management can be summarized by the following: Enable the Public Service by implementing mobile services that will allow a unified and secured experience across any device, from any location.

AND

The current EMDM strategy focused on a core set of principles: [...]

5. A centrally-managed service offering.

- This will ensure improved service levels and response times due to a set of standardized support processes.

Q1 Can Canada please confirm whether the Government is looking to:
a. standardize on one solution; OR
b. obtain information about multiple solutions for consideration in different environments that would be centrally managed?

A1 SSC is looking to have a single service that is supported by one or more solutions. A standard solution that meets the majority of client needs is the primary goal, and where specific client requirements cannot be met, a supplementary solution may be applied. Criteria to assist in that decision making process are being developed, with the assistance of this industry consultation activity.

Reference Section 4.2 Directories

SSC operates a shared meta-directory service based on Microsoft Active Directory (AD). This directory service will pull data from the departmental directories. This then allows for shared services to access the meta-directory in order to grant access to GC users, rather than having to connect to multiple directories. The limitations here are that the data sets are only partially standardized, and duplicate data sets are present.

Q2 Could SSC please elaborate on what is meant by Meta-Directory ?

A2 The SSC meta directory is an SSC service that synchronizes the flow of data between multiple directories within the GC. The data being synchronized are collections of entries that contain user profiles and credentials.

Reference section 4.6 Appareils mobiles

The former model mandates that all activities on the device are filtered through the GC and monitored for additional security control.

Q3 Could SSC please provide further explanation about what additional monitoring takes place?

A3 The additional monitoring refers to IT Policies enabled on the device and the compliance to those IT Policies.

Reference Section 6.4 Use Case 4 - Secure messaging

The GC uses secure email messaging (S/MIME) for all user, though a cross-certified credential service.

Q4 Is it SSC intention to continue continue to use S/MIME for the new or future email systems? Should S/MIME only be considered in reference to the existing email system?

A4 Requirements for Email Systems are out of scope for this RFI. This use case solicits information on the support for S/MIME enablement on end user devices using existing GC Public Key Infrastructure (PKI) services.

**ALL OTHER INFORMATION RELATED TO THIS SOLICITATION,
REMAINS UNCHANGED**