REQUEST FOR STANDING OFFERS

ASSESSMENT SERVICES

FOR

THE PUBLIC SERVICE COMMISSION

SOLICITATION DATE: January 7, 2019

CLOSING DATE AND TIME: February 18th 2019, at 2:00 p.m. EASTERN STANDARD TIME

Standing Offer Authority: Julie G. Gauthier

Public Service Commission

Tel: (819) 420-8582 Fax: (819) 420-8368

E-mail julieg.gauthier@canada.ca

Backup: **Guillaume Gagnon**

Public Service Commission

Tel: (819) 420-7074 Fax: (819) 420-8368

E-mail: guillaume.gagnon2@canada.ca

(The Standing Offer Authority is responsible for establishing and administering the contract.)

Proposal Submission:

Proposals must be sent to the Public Service Commission, at one of the following addresses:

For delivery by courier services: For in-person drop-off:

Bid Receiving

SOLICITATION NUMBER: D1120-18-2000

Public Service Commission c/o SCI 2303, promenade Stevenage

Ottawa (Ontario)

K1G 3W1

Bid Receiving

SOLICITATION NUMBER: D1120-18-2000

Public Service Commission Procurement Services

22 Eddy Street, 12th Floor, Room 12015

Gatineau, Québec K1A 0M7

Attention: Julie G. Gauthier

IMPORTANT: (In-Person Drop-Off)

Please call the Standing Offer authority from the

commissionaire's desk upon arrival.

It is strongly recommended that the bidder contact the Standing Offer Authority or the backup and schedule

an in-person drop-off. It is solely the bidder's

responsibility to ensure that the proposal is received at

the address above by the closing date and time.

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Proposal to the Public Service Commission Bidder Information and Authorization

Bidder Name and Address:		
Legal Status (incorporated, registered, etc.)		
Zogui status (meor por aceu, rogistereu, etc.)		
GST or HST Registration Number and/or l	Business Identification Number (The Canada Revenue Agency):	
Name and Title of Person authori	zed to sign on behalf of Bidder:	
Print Name	Title	
Signature	Date	
Central Point of Contact:		
The Didden has designeted the fellowin	a individual or a control point of contact for all matters neutrining	a to the
	g individual as a central point of contact for all matters pertaining on of all information that may be requested:	; to the
roposed contract, metading the provisi	on or an information that may be requested.	
27	- mu	
Name	Title	
Telephone	Fax	
E-Mail		

Each proposal must include a copy of this page properly completed and signed. The Bidder's signature indicates acceptance of the terms and conditions set out herein.

NOTE: It is the Bidder's responsibility to contact the Standing Offer Authority as soon as possible if there are any changes to the Bidder's contact information. The PSC's main method of communicating with Bidders is via email; therefore, it is the Bidder's responsibility to ensure that they verify their email account for important information during both the solicitation period, and the resulting standing offer period. The PSC is under no obligation to contact the Bidder via any other means (such as phone, fax or mail), and should the Bidder miss important deadlines sent to their email address identified above, it will be at no fault of the PSC (unless the Bidder has previously advised the Standing Offer Authority of a change in their email address).

PART 1 - GENERAL INFORMATION

1.1 Summary

This is a Request for Standing Offers (RFSO) for the establishment of forty (40) Standing Offers to satisfy the requirements of the Public Service Commission (PSC) for Assessment Services on an "as and when requested" basis for a period of one (1) year commencing on the date of the Standing Offer Authorization, with provisions to extend the period for three (3) additional one-year periods. Any extensions of the Standing Offer period will be done under the same terms and conditions and at the rates or prices specified in the Standing Offer, or at the rates or prices calculated in accordance with the formula specified in the Standing Offer. The PSC will consider entering into Standing Offers with Bidders offering the most acceptable proposals determined in regards to the evaluation factors set out in this RFSO.

This requirement is subject to the terms of the Agreement on Government Procurement of the World Trade Organization (GPA-WTO), the North-American Free Trade Agreement (NAFTA), the Canada-European Union Comprehensive Economic and Trade Agreement (CETA), the Canada-Chile Free Trade Agreement (CCFTA), the Canada-Peru Free Trade Agreement (CPFTA), the Canada-Colombia Free Trade Agreement (CCFTA), the Comprehensive Economic and Trade Agreement (CETA) and the Canadian Free Trade Agreement (CFTA).

1.2 Security Requirement

There is a security requirement associated with the requirements of the Standing Offer.

Before issuance of a Standing Offer, the following conditions must be met:

- a) The Bidder's proposed resources requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirement as indicated in Appendix "D" Statement of Work;
- b) The Bidder must provide the name of all resources who will require access to classified or protected information, assets or sensitive work sites.

The PSC will not delay the issuance of any Standing Offer to allow bidders to obtain the required clearance.

1.3 Interpretation

In this RFSO and any resulting Standing Offer or Call-up, unless the context otherwise requires:

- 1. "Call-up" means an order issued by the Call-up Authority duly authorized to issue a Call-up against a particular Standing Offer. Issuance of a Call-up to the Bidder constitutes acceptance of its Bid and results in the creation of a contract between Her Majesty the Queen in right of Canada and the Bidder for the goods, services or both described in the Call-up;
- 2. "Canada", "Crown", "Her Majesty" or "the Government" means Her Majesty the Queen in right of Canada as represented by the Public Service Commission.
- 3. "Bidder" means the person or entity whose name appears on the signature page of the Standing Offer and who offers to provide goods, services or both to Canada under the Standing Offer;
- 4. "Standing Offer" means the written offer from the Bidder, the clauses and conditions, these general conditions, Appendixes and any other document specified or referred to as forming part of the Standing Offer;
- 5. "Standing Offer Authority" means the person designated as such in the Standing Offer, or by notice to the Bidder, to act as the representative of Canada in the management of the Standing Offer.

1.4 Office of the Procurement Ombudsman (OPO)

The OPO was established by the Government of Canada to provide an independent avenue for suppliers to raise complaints regarding the award of contracts under \$25,000 for goods and under \$100,000 for services. You have the option of raising issues or concerns regarding the solicitation, or the award resulting from it, with the OPO by contacting them by telephone at 1-866-734-5169 or by e-mail at boa.opo@boa.opo.gc.ca. You can also obtain more information on the OPO services available to you at their website at www.opo-boa.gc.ca.

PART 2 – BIDDER INSTRUCTIONS

2.1 Standard Instructions, Clauses and Conditions

The attached Appendix "A", General Conditions, Appendix "B", Supplementary Conditions, Appendix "C", Terms of Payment, Appendix "D" Statement of Work, Appendix "E" General Conditions – Standing Offers – Goods or Services, Appendix "F" – Standard Instructions – Request for Standing Offers – Goods or Services – Competitive Requirements, Appendix "G" – Basis of Payment, Appendix "H" – Security Requirements Check List, , Appendix "I" – Cancellation Fees, Appendix "J" – Confidentiality Agreement and Appendix "K" – Resource Information Sheet, Appendix "L" - Example for submitting information are hereby incorporated into and form part of this solicitation. Submission of a bid constitutes acknowledgement that the Bidder has read and agrees to be bound by such instructions.

All Bidders submitting proposals shall maintain the confidentiality of all information, documents, and material, whether in oral, written, or machine readable form furnished by the PSC and shall not communicate such information, documents or materials to any third party without the prior consent of the PSC.

2.2 Indigenous Suppliers - Self-identification

The PSC has made a commitment to increase contracting actions between the federal government and Indigenous businesses, in accordance with The Procurement Strategy for Indigenous Business. In order to assist the PSC in reporting contracting activities with Indigenous businesses, it is important that Indigenous Bidders identify themselves as such by completing and providing appropriate Certification Requirements which have been developed by the Department of Indian and Northern Affairs Canada.

2.3 Submission of Bids

Bidders MUST submit **4 copies** of the **Technical Proposal** and **1 copy** of the **Financial Proposal** to the Public Service Commission (see page 1 for complete address) no later than February 18, 2019 **2:00 PM Eastern (Daylight Savings – delete if required) Standard Time**. It is the responsibility of the Bidders to ensure that proposals are received at the required address before the closing date and time, and are provided in accordance with Part 3 – Bid Preparation Instructions. **Proposals will not be accepted after 2:00 PM Eastern Daylight Savings time and will be returned unopened to the sender**.

Proposals should be concise and should address, but not necessarily be limited to, the evaluation criteria and selection method. Bids will be evaluated solely on their content. Evaluation criteria not addressed will be given a score of zero. It is the responsibility of the Bidder to obtain clarification of the requirements contained, herein, if necessary prior to submitting a bid using the procedure described in Section 4.

Due to the high risk of technical difficulties and unsecured equipment, electronic transmission of proposals by such means as electronic mail, facsimile, or commercial telex is not considered to be practical and therefore <u>will not be</u> <u>accepted</u>.

2.3.1 Bid Preparation Instructions

The PSC requests that Bidders provide their Bid in separately bound sections and in separate envelopes as follows:

Section I: Technical Bid (4 hard copies)
Section II: Financial Bid (1 hard copy)
Section III: Certifications (4 hard copies)

Prices must appear in the Financial Bid only. No prices must be indicated in any other section of the bid. Non-compliance with this condition (for that reason alone) may result in bid disqualification.

The PSC requests that Bidders follow the format instructions described below in the preparation of their bid.

- a) use 8.5 x 11 inch (216 mm x 279 mm) paper;
- b) use a numbering system that corresponds to that of the Request for Standing Offers;
- c) Include the certifications as a separate section of the Technical Bid.

2.3.2 Section I: Technical Bid

In their technical bid, Bidders should explain and demonstrate how they propose to meet the requirements and how they will carry out the Work.

The Technical Proposal shall clearly address the following aspects:

- 1. In the Technical Proposal, the bidder shall demonstrate how the bidder meets the requirements of the RFSO (PART 3 Evaluation Procedures and Basis of Selection).
- 2. The bidder may propose one or more resource(s) to provide the services. The evaluation team will evaluate all proposed resources in accordance with the evaluation procedures described herein.
- 3. The bidder must provide information indicating how and where he or she acquired the experience described in the technical proposal; otherwise, it will not be included in the evaluation process.

2.3.3 Section II: Financial Bid

Bidders must submit their Financial Bid in accordance with the Appendix "G" - Basis of Payment. The total amount of Goods and Services Tax or Harmonized Sales Tax is to be shown separately, if applicable. In the Financial Proposal, bidders must include prices and/or rates for the services to be provided, in Canadian dollars, in compliance with the following pricing basis:

A. For Canadian-based bidders, prices and/or rates of pay for services must be firm and all-inclusive, as indicated in Appendix "G" – Basis of Payment attached, exclusive of the Goods and Services Tax (GST) or the Harmonized Sales Tax (HST), where applicable, and inclusive of excise taxes and Canadian customs duties, where applicable, and the deliverables FOB Destination.

Travel and per diem expenses are INCLUDED in the proposed prices and/or rates for all services requested and provided in the National Capital Region. For services requested outside the National Capital Region, travel and per diem expenses must be pre-approved by the Project Authority, and will be paid according to the National Joint Council Travel Directive.

B. Workplace and Facilities

The services will be rendered in the PPC facilities provided by Canada (mainly in the National Capital Region). The necessary facilities, supplies, and equipment will be provided by the Project Authority. Training and orientation sessions and quality assurance reviews will be carried out in facilities provided by the PSC (mainly in the National Capital Region) and will be conducted at the expense of the bidder. The PSC will not agree to pay travel and per diem expenses incurred by the bidder to attend the sessions and reviews.

- C. The proposed firm all-inclusive prices and/or rates SHALL NOT EXCEED the MAXIMUM all-inclusive prices and/or rates indicated in Appendix "G" Basis of Payment attached.
- D. All firm all-inclusive prices and/or rates that are proposed shall be valid for the initial period of the standing offer and for any authorized extension period.
- E. In cases where more than one resource is proposed, the bidder SHALL PROPOSE the same firm all inclusive price and/or rate per item for all resources.

During the bid evaluation period, Bidders may or may not be required to clarify the details included in bids. Information shall be made available to the PSC within three (3) working days of receipt of a request. Information or clarifications submitted after the three (3) working day deadline will not be accepted. The PSC is under no obligation to request clarification(s) from the Bidder; therefore it is in the Bidder's best interest to include complete, descriptive information in its proposal.

2.4 Enquiries – Request for Standing Offers

All enquiries must be submitted in writing (either by regular mail or electronic mail) to the PSC Standing Offer Authority (identified on page one (1) of the solicitation document) on or before **four (4) calendar days** before the RFSO closing date. All enquiries and other communications with government officials throughout the solicitation period are to be directed **ONLY** to the **Standing Offer Authority (or his or her Backup)** named on page one (1) of the solicitation. Non-compliance with this condition during the solicitation period may (for that reason alone) result in disqualification of bids.

Bidders should reference as accurately as possible the numbered item of the RFSO to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable PSC to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where PSC determines that the enquiry is not of a proprietary nature. PSC may edit the questions or may request that Bidders do so, so that the proprietary nature of the question is eliminated, and the enquiry together with the response can be distributed to all Bidders either through a posting on the Government Electronic Tendering Services (GETS) or through electronic mail. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by PSC.

2.5 Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed by the laws in force in Québec.

Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their Bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidders.

PART 3 – EVALUATION PROCEDURES AND BASIS OF SELECTION

3.1 Evaluation Procedures

- a. Bids will be assessed in accordance with the entire requirement of the Request for Standing Offers including the technical and financial evaluation criteria.
- b. An evaluation team composed of representatives of the PSC will evaluate the bids.

Evaluation Process:

The evaluation will be conducted in two steps:

Step 1: Proposals will be evaluated to ensure compliance with the Mandatory Proposal Requirements.

After a proposal has been determined to be compliant, each proposed resource will be evaluated individually, independent of any other proposed resource included in the proposal in Step 2.

<u>Step 2:</u> The information submitted for each proposed resource by the Bidder in its proposal will be evaluated for compliance with the **Mandatory Technical Requirements**. Where a response does not adequately respond to a Mandatory Technical Requirement, the individual proposed resource will not be considered further. Failure of one proposed resource offered in a proposal will not impact the evaluation of any of the other proposed resources.

Bidders are reminded that they **MUST** respond to each Mandatory Requirement sufficiently to demonstrate compliance. Requirements that are not addressed will be deemed as not meeting the Mandatory criteria. Dates, position titles, functions, organizations must be specified and described in sufficient detail to enable a full evaluation.

3.2 Selection for Standing Offers

The Public Service Commission will award up to forty (40) Standing Offers for Assessment Services, in the manner described in section 3.7 – Basis of Selection.

3.3 Definitions

The following definitions concern the technical requirements for this request for standing offer:

For the purposes of these definitions, "employed" also means "previously having been employed" and "an employee" or "an Executive" includes "a "previous employee" or "previous Executive".

- 1. The term "managerial responsibilities" includes managing projects, operations or deliverables, as well as a budget and human resources.
- 2. The term "**supervisor**" applies to any individual employed by an organization with a workforce of at least 100 employees (permanent, full-time, part-time) who has occupied a supervisory position to which at least one level of staff has reported.
- 3. The term "manager" applies to any individual employed by an organization with a workforce of at least 100 employees (permanent, full-time, part-time) who has occupied a management position to which at least one level of staff reported and who has been responsible for human and financial resources in the administered sector.
- 4. The term "executive" applies to any individual employed by an organization with a workforce of at least 300 employees (permanent full-time or part-time) who has occupied a management position to which at least one level of managers (may include a level of employees who have supervisory responsibilities over staff) reported directly or indirectly, and who regularly communicated directly with Senior Executives or the highest levels of management in the organization (e.g., Chief Executive Officer (CEO), Board of Directors) and who has been accountable for human and financial resources in the administered sector.

- 5. The term "senior executive" applies to any individual employed by an organization with a workforce of at least 300 employees (permanent full time or part-time) who has occupied a management position to which at least one level of executives reported directly, and who regularly communicated directly with the highest levels of management in the organization (e.g., Chief Executive Officer (CEO), Board of Directors) and who has been accountable for human and financial resources in the administered sector OR who has occupied a position that is the highest level of management in the organization (e.g. Chief Executive Officer (CEO), Board of Directors, etc.).
- 6. The term "**organization**" includes companies, corporations, businesses, Government of Canada or provincial, municipal, or territorial departments, agencies, Crown Corporations, special operating agencies, government agencies and including but not limited to Business Centers, Sections, Units, Divisions, Directorates and Branches.
- 7. **"Employed"** does not count acting appointments toward the experience required for mandatory requirements.
- 8. A "year" means 12 consecutive or cumulative months, as specified, for the purposes of mandatory requirements.
- 9. A "standardized assessment" is a systematic approach to gathering information about an individual. The process must include a consistent testing environment and conducting assessments according to detailed rules and specifications, so that testing conditions are the same for all test takers on the same and multiple occasions (p.224, Standards for Educational and Psychological Testing). The information yielded from a standardized assessment may be used to make decisions related to personnel selection or in the context of career and/or professional development.
- 10. An "Assessment Centre" is a standardized evaluation of competencies and behaviours based on multiple exercises (e.g., simulations and role plays). In an assessment centre, multiple assessors are used to observe candidates' behaviours and performance. Assessors' judgements of candidate's performance are pooled during an integration meeting using a consensus approach and/or a statistical integration process.
- 11. An "assessment module" is one or more individuals to be assessed concurrently with the same assessment centre. The number of individuals assessed per module varies depending on the assessment centre used.

3.4 Mandatory Proposal Criteria

All bids will be evaluated against the following Mandatory Proposal Requirements. Proposals that do not meet **ALL** of the following Mandatory Proposal Requirements will be deemed non-compliant, will not be given further consideration, and the proposed resources will not be evaluated.

3.4.1 - Mandatory Proposal Requirements - Table

Item#	Mandatory Proposal Requirements	Cross-Reference to Proposal (Indicate section and page # as appropriate)	Met/Not Met (Column for PSC use only)
MPR.1	A completed and signed "Proposal to the Public Service Commission Bidder Information and Authorization" form as provided on Page 4 (page after Table of Contents) of this solicitation document MUST be included in the technical proposal portion of the proposal. The Bidder's signature indicates acceptance of the terms and conditions set out herein. Bidders who do not submit the "Proposal to the Public Service Commission Bidder Information and Authorization" form with their proposals will have 72 hours (three business days) to provide it. If the copies are not provided within the 72 hours, the proposal will be deemed non-compliant.		

MPR.2	The Bidder MUST submit with its technical proposal, completed and signed copies of all certification clauses provided in PART 4 - CERTIFICATIONS. Bidders who do not submit the copies duly completed and signed with their proposals will have 72 hours (three business days) to provide them. If the copies are not provided within	
MPR.3	the 72 hours, the proposal will be deemed non-compliant. The Bidder MUST submit a completed Appendix "K" – Resource Information Sheet for each proposed resource. Bidders who do not submit the copies duly completed with their proposals will have 72 hours (three business days) to provide them. If the copies are not provided within the 72	
MPR.4	hours, the proposal will be deemed non-compliant. The Bidder MUST have for each proposed resource a completed and signed copy of Appendix "J" – Confidentiality	
	Agreement. Bidders who do not submit duly completed and signed copy for each proposed resource with their proposals, will have 72 hours (three business days) to provide them. If the copies are not provided within the 72 hours, the proposal will be deemed non-compliant.	
MPR.5	A curriculum vitae (CV) or résumé of the proposed resource(s) MUST be included in the proposal. The CV should be chronological and significantly detailed (see section 3.5)	

3.5 Mandatory Technical Criteria:

For a proposed resource to be considered further, all of the following mandatory requirements MUST be met. Proposed resources who do not meet all the Mandatory Technical Criteria will be deemed non-compliant and will not be considered further.

To facilitate the evaluation and to ensure that sufficient information is provided to permit a complete evaluation, it is **strongly** suggested that the résumé of each proposed resource be presented using the following format:

- a) Name of bidder and name of proposed resource;
- b) Position, title or affiliation with bidder;
- c) Security clearance level of the resource;
- d) Relevant academic and/or professional qualifications.

Career summary:

- a) The resource's detailed employment history;
- b) Past experience relevant to the evaluation criteria.

Organization(s) where the resource was employed, including:

- a) Organization name and total workforce (permanent full-time or part-time);
- b) Positions occupied, including start and end dates (mm-yy);
- c) The resource's hierarchical level in the organization;
- d) Reporting structure both below and above the resource's position.

Bidders should include an organizational chart to demonstrate or support the information provided.

Experience with the delivery of Assessments

See Appendix L for the form that must be used to demonstrate the experience gained with respect to the number of standardized assessments administered for MT.2 3).

If the Standardized assessment is not a PPC product, please provide detailed information pertaining to the standardized assessment tool. This additional information should include:

- Level of candidates assessed (Supervisor, Manager, Executive);
- · Components of assessment (e.g., role play, presentation, simulation, quantitative data)
- Composition of assessment panel (if applicable);
- Length of personnel assessment (hours);
- Use of assessment (selection or career development); and
- · Competencies/Skills assessed.

3.5.1 – Mandatory Technical Requirements

Item#	Mandatory Technical Requirements	Cross-Reference to Proposal (Indicate section and page # as appropriate)	Met/Not Met (Column for PSC use only)
MANAGEMENT EXPERIENCE			
MT.1	The proposed resource MUST have a minimum of (10) consecutive years (on a full time basis) of experience as a Manager.		
EXPERIENCE GAINED AS AN EXECUTIVE; IN HUMAN RESOURCES MANAGEMENT; WITH STANDARDIZED ASSESSMENTS; COACHING; AND CONTINUOUS LEARNING AND DEVELOPMENT			

MT.2	The proposed resource MUST have acquired, as a minimum, a combination of the following experience that is equal to at least 250 points.	
	If a proposed resource does not demonstrate experience equal to at least 250 points, this mandatory requirement will be evaluated as <u>NOT MET</u> .	
MT.2-1	Experience as an Executive or Senior Executive for at least 5 consecutive years on a full-time basis 100 points	
MT.2-2	Managerial or Executive Experience in the HR sector (e.g., Head of HR, Manager of classification, Director of Corporate HR) for at least 3 consecutive years on a full-time basis (can be in addition to MT.2.1)	
	75 points	

	•	Total points for MT 2	/525
	Mentoring or providing career advice to supervisors, managers and/or executives in a formal context (i.e., as a certified coach or as part of a coaching organisation—not within the context of a regular working relationship). These services must have been provided in the last five (5) years prior to the RFSO closing date.		
	(<u>25 points</u> per year cumulative of involvement – up to 125 points)		
MT.2-5	Recent experience with Formal Coaching		
	learning or development courses listed.		
	of relevant courses completed over a period of at least one year. Please provide detailed information on the continuous		
	leadership – in the last five (5) years prior to the RFSO closing date. To count as one year, the course undertaken must be of a duration of at least one year OR a combination		
	Having completed a university degree, course, diploma, certificate, etc. specifically in Human Resources and/or		
	(<u>25 points</u> per cumulative year of involvement – up to 125 points)		
MT.2-4	Recent Continuous Learning and/or Development in the field of HR and/or leadership		
	100 points		
	Appendix L to demonstrate this Technical criteria.		
	IMPORTANT NOTE: Bidders MUST fill out		
	PPC Assessment Centres, are considered. These include SELEX, SIL, IMMP, EX-03.		
	written in-basket tests, structured interviews, 360 degree feedbacks. Assessment Centres, including		
	not limited to: simulation exercises, behaviour- based structured reference checks, scoring		
	Standardized instruments may include, but are		
	types of assessments must have been administered.		
	The resource must have delivered or used assessment instruments with at least 60 candidates in the last 5 years. At least 3 different		
MT.2-3	Recent experience using a variety of standardized assessment instruments.		

EDUCATIO)N	
MT.3	The proposed resource MUST possess as a minimum, a post-secondary diploma from a recognized Canadian university or college or a post-secondary diploma recognized by a Canadian credentials assessment service or Canadian legally mandated professional regulatory body if obtained outside Canada. The proposed resource MUST provide documentation (such as a copy of diploma) to confirm education. Bidders who do not submit the requested documentation with their proposal will have 72 hours (three business days) to provide them. If the documents are not provided within the 72 hours, the resource will be deemed non-compliant.	

3.6 Financial Evaluation

The Bidder must include a completed Appendix "G" – Basis of Payment in its proposal.

The price of the bid will be evaluated in Canadian dollars, the Goods and Services Tax or the Harmonized Sales Tax excluded.

The bids that meet the minimum score as set out in section 3.5.1. – *Mandatory Technical Requirements*, will then be evaluated based on the financial evaluation of the prices/rates proposed in Appendix "G" – Basis of Payment. A Bid Evaluation Value (BEV), which will be used for evaluation purposes only, will be calculated as follows (using the Bidder's offered prices in Appendix "G" – Basis of Payment):

```
Bid Evaluation Value (BEV) =
((Bidder's proposed Firm Batch Price for Simulations for EX Selection (SELEX)) +
(Bidder's proposed Firm Batch Price for Simulations for the Identification of Leadership (SIL)) +
(Bidder's proposed Firm Batch Price for Simulations Exercise for senior executives level 03) +
(Bidder's Firm all-inclusive Daily Rate for Additional Instruments, Revised Instrument and Other Services)) x 10 hours (for evaluation purpose only)
```

3.7 Basis of Selection – Lowest Price Per Point

To be declared responsive, a bid **MUST**:

- a) comply with all the requirements of the RFSO;
- b) meet all mandatory technical evaluation criteria.

Bids not meeting (a) or (b) will be declared non-responsive. Neither the responsive bid that receives the highest number of points nor the one that proposed the lowest price will necessarily be accepted. The responsive bids with the lowest evaluated prices per point will be recommended for award of a Standing Offer. To determine the price per point, the bid evaluation value will be divided by the total number of points obtained at MT. 2.

Formula: <u>Total Bid Evaluation Value (BEV)</u> = Cost per point

Technical Score for the Bidder's compliant proposed resource or average of the technical scores if the bidder has proposed multiple compliant resources

3.7.1 Based on the price per point, the PSC will award up to forty (40) Standing Offers with a maximum of ten (10) Standing Offers to resources that have no experience as Executives or Senior Executives and a maximum of thirty (30) Standing Offers to resources that have experience as Executives or Senior Executives (see MT2 - 1).

Should the quantity of responsive bids exceed the Standing Offer requirements as stated above, the following criteria, in this order, will be applied to award the bids:

- Language capability in both English and French
- Top down selection of # of assessments delivered (MT2 3)
- Experience with Employment Equity and/or Diversity and Sensitivity (Appendix K; Section 4)

PART 4 – CERTIFICATIONS

Bidders must provide the required certifications to be issued a Standing Offer. The PSC will declare a bid non-responsive if the required certifications are not completed and submitted as requested.

Compliance with the certifications Bidders provide to the PSC is subject to verification by the PSC during the bid evaluation period (before issuance of a Standing Offer) and after issuance of a Standing Offer. The PSC Standing Offer Authority will have the right to ask for additional information to verify the Bidders' compliance with the certifications before issuance of a Standing Offer. The bid will be declared non-responsive if any certification made by the Bidder is untrue, whether made knowingly or unknowingly. Failure to comply with the certifications or to comply with the request of the PSC Standing Offer Authority for additional information will also render the bid non-responsive.

4.1 Certifications Precedent to Issuance of a Standing Offer

The certifications listed below should be completed and submitted with the bid, but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the PSC Standing Offer Authority will so inform the Bidder and provide the Bidder with a time frame within which to meet the requirement. Failure to comply with the request of the PSC Standing Offer Authority and meet the requirements within that time period will render the bid non-responsive.

4.2 Federal Contractors Program for Employment Equity - Standing Offer Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list (http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/list/inelig.shtml) available from Employment and Social Development Canada-Labour's website.

Canada will have the right to declare an offer non-responsive, or to set-aside a Standing Offer, if the Bidder, or any
member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list at the
time of issuing of a Standing Offer or during the period of the Standing Offer.

Signature of authorized representative	Date	

4.3 Former Public Servant Certification

Contracts with former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny and reflect fairness in spending public funds. In order to comply with Treasury Board policies and directives on contracts with FPS, Bidders must provide the information required below.

Definitions

For the purposes of this clause,

- 1. "Former public servant" means a former member of a department as defined in the *Financial Administration Act*, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police and includes:
 - a) an individual;
 - b) an individual who has incorporated;
 - c) a partnership made up of former public servants; or
 - d) a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.
- "lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the Public Service.
- 3. "pension" means a pension payable pursuant to the *Public Service Superannuation Act*, R.S., 1985, c. P-36 as indexed pursuant to the *Supplementary Retirement Benefits Act*, R.S., 1985, c. S-24.

Former Public Servant in Receipt of a Pension

Bidders who are former public servants in receipt of a pension must identify themselves as such by completing the following:

() Th) Th) Th	ne bidder is a former public servant in receipt of a pension; ne bidder is a former public servant in receipt of a pension who has incorporated; ne bidder is a partnership made up of former public servant in receipt of a pension; ne bidder is a former public servant in receipt of a pension who his the sole proprietorship or has a major
		ed in the entity;
		ne bidder is a former public servant not in receipt of a pension.
() Th	ne bidder is NOT a former public servant.
[f tl	he Bi a)	name of the former public servant
	b)	date of termination of employment or retirement from the Public Service
	c)	former maximum salary
	d)	total annual (gross) pension

Work Force Reduction Program

Is the B	idder a FPS who receive	ed a lump sum payment purs	uant to the terms of a work fo	rce reduction program?
	YES () NO ()			
If so, th	e Bidder must provide th	he following information:		
a)	name of former public	servant		
b)	conditions of the lump	sum payment incentive		
c)	date of termination of	employment		
d)	amount of lump sum p	ayment		
e)	rate of pay on which lu	imp sum payment is based		
f)	period of lump sum pa	yment including start date, e	nd date and number of weeks	
g)		rofessional fees) of other con	ntracts subject to the restrictio	ns of a work force
			od, the total amount of fee the Goods and Services Tax or Ha	
Signature	of authorized representative		Date	
4.4	Status and Availabilit	y of Resources		
resource Offer as represents bid, to advise to experient If the B permiss	e proposed in its bid will a required by Canada's re- ntatives. If for reasons be the Bidder may propose the Standing Offer Authorice of the proposed replanded in didder has proposed any sign from that resource to	I be available to perform the epresentatives and at the time beyond its control, the Bidder a substitute with the same or prity of the reason for the subacement. The source who is not an employ propose his/her services in	er as a result of the Request fo Work resulting from a Call-up e specified in a Call-up or agree is unable to provide the serve better qualifications and expositiution and provide the name object of the Bidder, the Bidder relation to the Work to be per	p against the Standing eed to with Canada's ices of a resource named in erience. The Bidder must be, qualifications and excertifies that it has the formed and to submit
confirm			n to the Bidder and of his/her - Date	

4.5 Conflict of Interest

The Bidder acknowledges and agrees that it is a term of this RFSO that no person who is not in compliance with the provisions of <u>Chapter 2 - Conflict and Interest Measures</u> and <u>Chapter 3 - Post-Employment Measures</u> of the *Values and Ethics Code for the Public Service* (current version) shall derive any direct benefit from this RFSO, any resulting Standing Offer and/or Call-up. The Bidder further acknowledges and agrees that failure to comply with the provisions of chapters 2 and 3 referenced herein will render the Bidder ineligible to provide services under any Standing Offer or Call-up resulting from this RFSO.

The Bidder certifies that he has not accepted or received, directly or indirectly, advantage, benefit, preferential treatment or assistance of any kind through a member of his family or a friend in relation to this RFSO and any resulting Standing Offer or Call-up.

Signature of authorized representative	Date	

4.6 Certificate of Independent Bid Determination

I, the undersigned, in submitting the accompanying bid or tender (hereinafter "bid") to the Public Service Commission for this Request for Standing Offers do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of:

(Corporate Name of Bidder or Tenderer [hereinafter "Bidder"])

That:

- 1. I have read and I understand the contents of this Certificate:
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the Bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the Bidder:
- 4. Each person whose signature appears on the accompanying bid has been authorized by the Bidder to determine the terms of, and to sign, the bid, on behalf of the Bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the Bidder, whether or not affiliated with the Bidder, who:
 - (a) has been requested to submit a bid in response to this call for bids;
 - (b) could potentially submit a bid in response to this call for bids, based on their qualifications, abilities or experience;
- 6. The Bidder discloses that (check one of the following, as applicable):

()	the Bidder	has arrived at	the accomp	anying bid	independently	from, an	nd without o	consultation
coı	mm	unication, a	agreement or	arrangement	with, any c	ompetitor;			

()	the Bidder	has ente	ered into c	onsultations	s, comi	nunication	s, agreemen	s or	arrangements	with
one	or	more com	petitors i	regarding	this call for	bids, a	nd the Bid	der disclose	s, in	the attached	

document(s), complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultations, communications, agreements or arrangements;

- 7. In particular, without limiting the generality of paragraphs (6)(a) or (6)(b) above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) methods, factors or formulas used to calculate prices;
 - (c) the intention or decision to submit, or not to submit, a bid; or
 - (d) the submission of a bid which does not meet the specifications of the call for bids; except as specifically disclosed pursuant to paragraph (6)(b) above;
- 8. In addition, there has been no consultation, communication, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the products or services to which this call for bids relates, except as specifically authorized by the Tendering Authority or as specifically disclosed pursuant to paragraph (6)(b) above;
- 9. The terms of the accompanying bid have not been, and will not be, knowingly disclosed by the Bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening, or of the awarding of the contract, whichever comes first, unless otherwise required by law or as specifically disclosed pursuant to paragraph (6)(b) above.

Printed Name and Signature of Authorized Agent of Bidder)						
Position Title	Date					

4.7 Language Certification:

The Bidder certifies that each resource proposed has an advanced reading, oral interaction and writing proficiency in **English AND/OR French.**

For the purpose of this RFSO and resulting Standing Offers, a resource who is "advanced" in English and French can **as a minimum** perform the following tasks in **English and/or French**:

Advanced Reading Proficiency:

Ability to understand texts dealing with a wide variety of work-related topics; ability to understand most complex details, interferences and fine points of meanings; ability to read with good comprehension specialized or less familiar material.

Advanced Oral Interaction Proficiency:

Ability to give detailed explanations and descriptions; ability to handle hypothetical questions; ability to support an opinion, defend a point of view, or justify an action; ability to counsel and give advice; ability to handle complex work-related situations.

Advanced Writing Proficiency:

Ability to write explanations or descriptions in a variet	ty of informal and formal work-related situations; ability to	
write texts in which the ideas are developed and presen	nted in which vocabulary, grammar and spelling are general	ly
appropriate and require few corrections.		
Signature of authorized representative	Date	

Date

Solicitation Number: D1120-18-2000

Signature of authorized representative

PART 5 - STANDING OFFER AND RESULTING CONTRACT CLAUSES

A. STANDING OFFER

5.1 Bid

The Contractor offers to perform the Work in accordance with the Statement of Work at Appendix D.

5.2 Standard Clauses and Conditions

Appendices A, B, C, D, E, G, H, I, J and K are incorporated by reference into and form part of the Standing Offer or any resulting Call-up.

5.3 Period of Standing Offer

The period for making Call-ups against the Standing Offer is for a one (1) year period beginning on the date of Standing Offer Authorization.

If the Standing Offer is authorized for use beyond the initial period, the Contractor offers to extend its bid for an additional three (3) one-year periods, under the same conditions and at the rates or prices specified in the Standing Offer, or at the rates or prices calculated in accordance with the formula specified in the Standing Offer.

The Contractor will be advised of the decision to authorize the use of the Standing Offer for an extended period by the Standing Offer Authority. A revision to the Standing Offer will be issued by the Standing Offer Authority.

5.4 Authorities

5.4.1 Standing Offer Authority

The Standing Offer Authority (to be confirmed upon resulting Standing Offer) for the Standing Offer is responsible for the establishment of the Standing Offer, its administration and its revision, if applicable. Upon the making of a Call-up, the Standing Offer Authority is responsible for any contractual issues relating to individual Call-ups made against the Standing Offer.

5.4.2 Project Authority

The Project Authority (to be confirmed upon resulting Standing Offer) for the Standing Offer is:

- identified in the Call-up against the Standing Offer.
- the representative of the Division for whom the Work will be carried out pursuant to a Call-up against the Standing Offer and is responsible for all the technical content of the Work under the resulting Call-up.

5.5 Call-up Procedures

The Work will be allocated in accordance to the steps outlined below:

Work will be allocated based on both the volume and particular nature of the demand received by the Project Authority. As neither the volume nor nature of the demand is controlled by the Project Authority, there can be no minimum guarantee of work and the Project Authority cannot guarantee equal allocation of work across successful resources. For each work request, the Project Authority will, with the client's input, define specific service requirements. The assessment of requirements and corresponding criteria will be made using the "Resource Information Sheet" (APPENDIX "K" of the present document). The criteria that will be used are the following:

- a) Experience as an Executive or Senior Executive vs. Manager
- b) Official Language Capability
- c) Diversity and Sensitivity
- d) Availability

For the purpose of this Standing Offer, the above criteria are defined as follows:

Experience as an Executive or Senior Executive vs. Manager:

The requested service may require experience at a specific occupational level, such as Senior Executive or Executive. Resources without this experience will not be assigned work on assessments requiring this particular criteria (e.g., EX-03, SELEX, SIL)

Official language capability:

The requested service may require proficiency in French or English. Only resources with capacity in the corresponding language will be assigned this work.

Diversity and Sensitivity:

The requested service may require that the proposed resource be able to address or have experience with specific employment equity needs (e.g., LGBTQ+, Indigenous people, Immigrants, People with disabilities) or be a member of an employment equity group.

Availability:

An assessment may become necessary during a specific period of time, or within a short time frame, during which the resource's availability may influence work allocation.

Contractors must respond within 48 hours to calls/messages offering work from the Project Authority. If Contractors are aware in advance that they will be away or unavailable for a prolonged period of time, it is their responsibility to inform the project authority. If after two (2) successive times, Contractors do not respond within 48 hours in order to either accept or decline the work being offered, they may be removed from the list and/or no longer considered for future work.

Subject to the above, the PSC will make a best effort to evenly allocate Call-ups among the Standing Offer holders.

5.6 Call-up Instrument

The Project Authority will authorize work by phone or by email amongst Standing Offer Holders, based on the Call-up procedures listed above. Once the work has been carried out, the Standing Offer Holder will invoice the PSC for the services. A Call-up using form PWGSC-TPSGC 942, "Call-up against a Standing Offer", will be issued in accordance to the pre-authorized work and accepted invoice. The contractor will provide one (1) invoice per month for the work provided and completed during that same month.

At no time may the Standing Offer Holder perform work beyond the maximum authorized in writing by the Project Authority. The Standing Offer Holder will not be compensated for any work performed without prior authorization.

5.7 Limitation of Call-ups

Individual Call-ups against the Standing Offer must not exceed \$15,000 (Goods and Services Tax or Harmonized Sales Tax included).

5.8 Priority of Documents

If there is a discrepancy between the wordings of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- 5.8.1 The Call-up against the Standing Offer, including any Appendixes;
- 5.8.2 Appendix "A" General Conditions of a Service Contract;
- 5.8.3 Appendix "B" Supplementary Conditions of a Service Contract;
- 5.8.4 Appendix "C" Terms of Payment of a Service Contract;
- 5.8.5 Appendix "D" Statement of Work;

- 5.8.6 The articles of the Standing Offer;
- 5.8.7 Appendix "E" General Conditions Standing Offers Goods or Services;
- 5.8.8 Appendix "H" Standard Instructions Request for Standing Offers Goods or Services Competitive Requirements;
- 5.8.9 Appendix "I" Cancellation Fees;
- 5.8.10 The Contractor's bid _____ (insert date of bid).

5.9 Status and Availability of Resources

If for reasons beyond its control, the Contractor is unable to provide the services of a resource named in its bid, the Contractor may propose a substitute with similar qualifications and experience. The Contractor must advise the Standing Offer Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. The Standing Offer Authority will provide its approval for the substitution prior to a callup issuance.

If the Contractor is unable to provide a substitute with the equal or superior qualifications and experience, Canada may set aside the Standing Offer.

5.10 Closure of Government Offices

Where the Contractor's employees are providing services on government premises pursuant to any Call-up resulting from this Standing Offer and the premises become non-accessible due to evacuation or closure of government offices, and consequently no work is being performed as a result of the closure, the PSC will not be liable for payment to the Contractor for the period of closure.

B. RESULTING CONTRACT CLAUSES (FOR CALL-UP)

APPENDIX "A" - General Conditions of a Service Contract

APPENDIX "B" - Supplementary Conditions of a Service Contract

APPENDIX "C" - Terms of Payment of a Service Contract

The above documents are available at the following Web site: http://www.psc-cfp.gc.ca/abt-aps/bus-aff/index-eng.htm

APPENDIX "D" - Statement of Work

1.0 Title:

Leadership Assessment Services for the Public Service Commission of Canada (PSC), for the National Capital Region (NCR).

2.0 Objective:

To supply professional services related to the administration of assessment instruments to the Personnel Psychology Centre (PPC) of the Public Service Commission of Canada (PSC) in the NCR, on an "as and when required basis," in accordance with the general conditions of the standing offer.

3.0 Background:

The PPC in the NCR administers assessment instruments and tailors its instruments to meet specific client requirements and needs, including assessment centres, management simulation exercises, 360-degree feedback, various types of occupational tests, in-basket exercises and other custom-designed instruments.

4.0 Assessment Centres (AC) and/or Additional or Revised Instruments:

As assessment instruments administered by the PPC may be revised and/or additional instruments may be developed during the course of the resulting Standing Offer, the Project Authority reserves the right to introduce modified or revised instruments to the current list.

5.0 Description of Work:

The work to be provided by contractors as authorized by the Project Authority includes any or all of the following tasks:

- 1. Scoring "in-basket" and written exercises as part of an assessment centre or a simulation;
- 2. Observing behaviour during simulations (individual and group exercises) or assessment centres;
- 3. Taking verbatim (word for word) notes of observations and discussions;
- 4. Participating in role-play situations;
- 5. Participating in structured interviews;
- 6. Completing summary sheets to summarize observations;
- 7. Integrating assessment data (assessors share observations and reach consensus on the rating);
- 8. Preparing reports as requested by project authority;
- 9. Administering tests and simulations;
- 10. Receiving candidates when they report on site;
- 11. Preparing and revising assessment material on site;
- 12. Providing feedback to candidates and departments on the results obtained with the assessment instruments used;
- 13. Providing clarifications and explanations on the work done and report(s) written to help psychologists give feedback to candidates;
- 14. Participating in information and feedback sessions to give specialized advice, lessons learned and recommendations; and
- 15. Carrying out other related administrative tasks on site;
- 16. Any other services related to the assessment of the competencies or abilities of employees of the Public Service, as requested by the PPC.

6.0 Language Requirement

The services shall be provided in both official languages of Canada (in English or in French), based on client needs.

7.0 Contractor Training and Orientation Sessions:

Before Call-ups against the Standing Offer can be authorized, the Contractor's proposed resource(s) must attend and successfully complete specific training and/or orientation sessions for assessors (at their own expense) related to the assessment tools and services to be offered. The Contractor's proposed resource(s) must participate in and successfully complete a training and/or orientation session of up to three (3) days for each of the instruments and assessment services to be supplied.

The training session(s) will consist of a review of the specific assessment approach or method used and/or the competencies to be assessed, as well as the contractor's role and responsibilities, in accordance with the general conditions of the standing offer. Some training sessions may require Contractors to shadow assessments. Where shadowing is required, a minimum of one (1) shadowing session may occur. Contractors may choose to do a second shadowing at their own expense; however, Contractors are expected to be able to function independently in their assessment roles and tasks after a maximum of two (2) shadowing sessions. In order to assess this, PSC will shadow Contractors during their first assessment using each tool and complete a Quality Assurance Monitoring Report as indicated in Section 8.3.

Contractors must achieve a rating of "Satisfactory" under each relevant component in order to successfully complete the training/orientation session. If any of the components are deemed to be "Unsatisfactory", PSC will propose a plan to allow the Contractor to improve in the unsatisfactory areas. PSC will then shadow the Contractor a second time. If after two shadowing sessions, the Contractor does not achieve a rating of "Satisfactory" on each of the relevant components, the PSC may decide to no longer consider the Contractor for work under the Standing Offer. Such decisions will be communicated to the Standing Offer Holder in writing.

Attendance at an initial training or orientation session shall be at the Contractor's sole expense and at no cost to the Crown. Note that the initial training session includes multiple training activities. The Contractor will have 48 hours (2 working days) to confirm availability to the training and/or orientation session of the proposed resource(s). The Contractor's proposed resource(s) must complete successfully the training and / or orientation session on a given assessment tool. Contractors who have already successfully completed the training and / or orientation session are not required to repeat it unless the project authority determines that refresher training is required. In such cases, this will be considered an initial training session, and will be at no cost to the PSC.

8.0 Conditions for Work Allocation and Proposed Resource Performance:

8.1 <u>Initial call-up</u>

In order for its first call-up to be placed, the Contractor's proposed resource(s) must attend the training and/or orientation sessions specified in section 7.0 above. The proposed resource(s) must meet the quality assurance criteria (QAC) described in the Quality Assurance Monitoring Report in section 8.3 of this RFSO. The proposed resource(s)'s participation and performance during the training session will be subject to monitoring by the project authority.

8.2 Future work requirements

During the period of the standing offer, the Project Authority will conduct regular quality assurance checks to monitor the work done by the Contractor's proposed resource(s). The Quality Assurance Monitoring Report will be used to record the results. The Project Authority will meet with the Contractor and/or its proposed resource(s) on an "as needed" basis for quality assurance (QA) review and feedback purposes.

The frequency of monitoring will depend on the service provided but will happen at least once a year with or without prior notice. The Contractor shall allow the project authority to monitor the assessment process at any time.

To be called back in the future, the proposed resource(s) must pass the applicable quality assurance checks (QAC) described in the Quality Assurance Monitoring Report each time the work is checked. If the proposed resource(s)' performance is found unsatisfactory on one of the applicable criteria, corrective measures will be recommended and

the Contractor and/or its proposed resource(s) will be given time to correct the situation. If the proposed corrective measures do not allow the situation to be corrected within the established time frame, the Contractor and its proposed resource(s) will no longer be able to provide services for the specific assessment component or instrument(s) or service(s) identified in the unsatisfactory performance report.

8.3 Quality assurance checks (QAC)

During the period of the standing offer, the Project Authority will conduct regular quality assurance checks to monitor the work done by the proposed resource(s), using the Quality Assurance Monitoring Report shown below. The project authority or responsible psychologist will meet with each Contractor or proposed resource, as required, for quality assurance review and feedback. The monitoring will take place anytime throughout the year and may or may not be announced in advance. Attendance at a quality assurance review and feedback session shall be at the Contractor's sole expense and at no cost to the Crown.

QUALITY ASSURANCE MONITORING REPORT

Contractor's Name:		Date:	
Proposed resources Name:		Duce.	
In-basket/Written Exercises	Satisfactory	Comments	
gives standardized instructions	Unsatisfactory		
 uses proper marking scheme when scoring appropriate explanations provided when necessary 	Non Applicable		
Group Discussion / Individual Meetings	Satisfactory	Comments	
Presentation / Question Period	Unsatisfactory		
 observes attentively asks standardized questions	Non Applicable		
 takes verbatim notes 			
follows standardized instructions and guidelines			
Interview (in person or by telephone)	Satisfactory	Comments	
uses proper tone and standardized questions	Unsatisfactory		
 asks effective probing questions takes verbatim notes 	Non Applicable		
verbal and non-verbal cues indicate attention			
Role Play	Satisfactory	Comments	
uses standardized scripts and prompts when	Unsatisfactory		
appropriatecommunicates clearly	Non Applicable		
communicates clearryproper tone			
takes appropriate notes			
responds adequatelymodifies interactions appropriately			
Summary Sheets	Satisfactory	Comments	
provides appropriate behavioural examples	Unsatisfactory		
 sufficient information on sheets 	Non Applicable		
 no biased information or impressions checks indicate demonstrated, observed 			
behaviours			
Integration	Satisfactory	Comments	
proper use of behavioural indicators	Unsatisfactory		
 constructive/collegial contribution to consensus ratings are justified 	Non Applicable		
 provides relevant developmental 			
recommendations when required			

Reports/Notes	Satisfactory	Comments
detailed, complete, impartial	Unsatisfactory	
 no spelling or grammar mistakes no protected or discriminatory information deals effectively with dimensions/competencies assessed 	Non Applicable	
Feedback/Consultation	Satisfactory	Comments
gives useful information and advice	Unsatisfactory	
 adapts to client interests appropriate balance between structure and adaptation to client needs elicits client solutions 	Non Applicable	
Professional Courtesy and Demeanour	Satisfactory	Comments
maintains harmonious relations with peers, and	Unsatisfactory	
clients (departmental clients, candidates, PPC and PSC staff)	Non Applicable	
 adopts a collegial approach with co-workers shows sensitivity, makes tactful and respectful comments professional behaviour meets deadlines shows discretion keeps appointments 		
Quality of Client Contacts		
 empathy, genuine attention adapts to client level and needs respectful appropriately balances support and challenges 		
Teamwork		
 maintains positive relations with peers and staff performs administrative tasks open to guidance from psychologists appropriate balance between autonomy and consultation in service delivery contributes to service development 		
Current Knowledge		
 takes initiative to update knowledge of Public Service environment shares knowledge 		
keeps specialized knowledge current		
Other comments		

Proposed Corrective Measures		

Project Authority / PPC Psychologist Name:	Date:
Project Authority / PPC Psychologist Signature:	
Feedback provided by:	Date:
Proposed resource' signature*:	Date
Contractor's signature*:	Date

^{*} Signature to confirm that Contractor and/or proposed resources have received information and feedback regarding this Quality Assurance Monitoring Report

9.0 Reporting Requirements:

The contractor and/or the proposed resource(s) must prepare one or more assessment reports for certain instruments and services, as established by the Project Authority.

Each report must usually be submitted to the Project Authority no later than the day after the integration (for assessment instruments) and must be delivered on USB key or by secure electronic mail (to be determined with and approved by the Project Authority) in an electronic format compatible with PSC systems and templates (Word). The Project Authority will confirm the deadline for report submission when the work is assigned to the contractor.

Each report (and the accompanying notes, where applicable) submitted by the proposed resource will be systematically checked for quality and evaluated by the PSC psychologist responsible for the project, who will determine whether the report meets the following quality standards:

- · the report is detailed;
- · the report is complete;
- · the report is impartial;
- · the report does not contain any spelling or grammar errors;
- · the report does not contain any confidential, protected or discriminatory information;
- · the information contained in the report is directly and solely related to the dimensions assessed;
- the quantity, quality and depth of the information are sufficient to support the ratings.

Reports that do not meet the above standards will be considered incomplete and will be returned to the contractor who will be required to make the necessary changes with no additional charge to Canada.

10.0 Place of Work and Travel:

A) ON SITE

The services will be provided on site (PSC premises) in the National Capital Region, unless otherwise specified by the project authority. The PSC will provide furnished, equipped offices (personal computer and access to the Division's local network will be subject to the usual security requirements) where necessary, as determined by the Project Authority.

The training and orientation sessions described in this section and the quality assurance review meetings also described in this section will be conducted at PSC premises in the National Capital Region.

The contractor will be paid for attending the training sessions (other than initial training, shadowing and orientation sessions for each assessment instrument or service to be supplied), in accordance with section 3 – Other Training Sessions of Appendix "G" – Basis of Payment of this standing offer.

Attendance at the initial training and orientation sessions for each assessment instrument or service to be supplied and attendance to Quality Assurance (QA) review meetings shall be at the contractor's sole expense and at no cost to The Crown.

B) TRAVEL

The PSC will not pay for travel within the National Capital Region.

The PSC will not pay for travel and living expenses for services within 100 KM of the proposed resource's place of business (as identified in Appendix "H" – Resource Information Sheet) specified in the Standing Offer, as it is anticipated that the contractor will be assigned on-site work only within their respective regions.

Any work allocated in excess of this 100 KM, or in any another region than the resource's identified region(s) of work will be delivered remotely (teleconferencing, webex, phone, videoconferencing), unless travel has been preauthorized by the project-Authority.

Should specific circumstances dictate that travel to a location outside of the regions specified in the Standing Offer be necessary, the Contractor will be reimbursed its authorized travel and living expenses reasonably and properly incurred in the performance of the Work, at cost, without any allowance for profit and/or administrative overhead, in accordance with the meal, private vehicle and incidental expenses provided in Appendices B, C and D of the National Joint Council Travel Directive, and with the other provisions of the directive referring to "travellers", rather than those referring to "employees".

All travel **MUST** be authorized and pre-approved by the Project Authority.

11.0 Cancellation of Authorized Work:

- Without limiting the scope of the other terms and conditions, the Project Authority may cancel any work authorization, in whole or in part, by giving verbal or written notice at least twenty-four (24) hours (based on calendar days) before the scheduled date and time of the requested work. There shall be no charges to Canada for such cancellation.
- 11.2 If the Project Authority cancels a work authorization without giving the contractor notice at least twenty-four (24) hours prior to the scheduled date and time of the requested work, cancellation fees may be paid to the Contractor. Cases in which a payment will be made to the contractor and the related cancellation fees are indicated in Appendix "I".
- Should the Project Authority cancel a work authorization, the contractor will be offered the next available call-up for which the Holder is qualified.

12.0 Security Requirements:

The Contractor personnel requiring access to PROTECTED information, assets or sensitive work site(s) must EACH hold a valid RELIABILITY STATUS, approved by the PSC.

The Contractor MUST NOT remove any PROTECTED information or assets from the identified work site(s), and the Contractor must ensure that its personnel are made aware and comply with this restriction.

Subcontracts which contain security requirements are not to be awarded without the prior written permission of the PSC.

The Contractor MUST comply with the provisions of the:

- a) Security Requirement Check List, attached at Appendix "H"
- b) Industrial Security Manual (Latest Edition)

Confidentiality and Material:

- The Contractor shall keep confidential all information provided to the Contractor by or on behalf of Canada in connection with the Work, including any information that is confidential or proprietary to third parties. The Contractor shall not disclose any such information to any person without the written permission of the PSC, except that the Contractor may disclose to a subcontractor authorized by the PSC, information necessary for the performance of the Subcontract, on the condition that the subcontractor agrees that it will be used solely for the purposes of such Subcontract. Information provided to the Contractor by or on behalf of Canada shall be used solely for the purpose of the Contract and shall remain the property of Canada or the third party, as the case may be. Unless the Contract otherwise expressly provides, the Contractor shall deliver to Canada all such information, together with every copy, draft, working paper and note thereof that contains such information, upon completion or termination of the Contract or at such earlier time.
- When the Contract, the Work, or any information referred to in subsection 12.1 is identified as PROTECTED by Canada, the Contractor shall at all times take all measures reasonably necessary for the safeguarding of the material so identified, including those set out in the PWGSC Industrial Security Manual and its supplements and any other instructions issued by the PSC.
- 12.3 Without limiting the generality of subsections 12.1 and 12.2, when the Contract, the Work, or any information referred to in subsection 12.1 is identified as PROTECTED by Canada, the PSC shall be entitled to inspect the Contractor's premises and the premises of a subcontractor at any tier for security purposes at any time during the term of the Contract, and the Contractor shall comply with, and ensure that any such subcontractor complies with, all written instructions issued by the PSC dealing with the material so identified, including any requirement that employees of the Contractor or of any such subcontractor execute and deliver declarations relating to reliability screenings, security clearances and other procedures.

13.0 Restrictions on the use of materials provided by the Crown

The contractor acknowledges and agrees that any and all materials and information provided by the Crown to the contractor in the context of this Standing Offer and its resulting work, are the exclusive property of the Crown and cannot be shared with any third party (private or public) or used outside the context of this Standing Offer and its resulting work without the express written permission of the Public Service Commission (PSC).

These materials and information include but are not limited to assessment tools, materials provided to assist in the administration of the assessment tools, test simulation binders, documentation (e.g. handouts, sample questions, competency profiles) used as aids to coaching clients, as well as information and materials provided to the contractor by the PSC as part of training sessions given in support of this Standing Offer and its resulting work.

14.0 Intellectual Property:

Other than what is specifically provided for in this Standing Offer, any intellectual property arising from the performance of the services described herein shall vest with the Contractor.

APPENDIX "E" - General Conditions - Standing Offers - Goods or Services

- 01 Interpretation
- 02 General
- 03 Standard Clauses and Conditions
- 04 Bid
- 05 Call-ups
- 06 Withdrawal
- 07 Revision
- 08 Disclosure of Information

01 Interpretation

In the Standing Offer, unless the context otherwise requires,

"Call-up" means an order issued by the Call-up Authority duly authorized to issue a Call-up against a particular Standing Offer. Issuance of a Call-up to the Contractor constitutes acceptance of its Bid and results in the creation of a contract between Her Majesty the Queen in right of Canada and the Contractor for the goods, services or both described in the Call-up;

"Canada", "Crown", "Her Majesty" or "the Government" means Her Majesty the Queen in right of Canada as represented by the Public Service Commission.

"Contractor" means the person or entity whose name appears on the signature page of the Standing Offer and who bids to provide goods, services or both to Canada under the Standing Offer;

"Standing Offer" means the written bid from the Contractor, the clauses and conditions, these general conditions, Appendixes and any other document specified or referred to as forming part of the Standing Offer;

"Standing Offer Authority" means the person designated as such in the Standing Offer, or by notice to the Contractor, to act as the representative of Canada in the management of the Standing Offer.

02 General

The Contractor acknowledges that a Standing Offer is not a contract and that the issuance of a Standing Offer and Call-up Authority does not oblige or commit Canada to procure or contract for any goods, services or both listed in the Standing Offer. The Contractor understands and agrees that Canada has the right to procure the goods, services or both specified in the Standing Offer by means of any other contract, Standing Offer or contracting method.

03 Standard Conditions and Clauses

Pursuant to the *Department of Public Works and Government Services Act*, S.C. 1996, c.16, the clauses and conditions identified in the Standing Offer by number, date and title are incorporated by reference and form part of the Standing Offer and any contract resulting from the Standing Offer as though expressly set out in the Standing Offer and resulting contract.

04 Bid

- 1. The Contractor offers to provide and deliver to Canada the goods, services or both described in the Standing Offer, in accordance with the pricing set out in the Standing Offer as and when the PSC may request such goods, services or both, in accordance with the conditions listed at sub-section 2 below.
- 2. The Contractor understands and agrees that:
- (a) a Call-up against the Standing Offer will form a contract only for those goods, services, or both, which have been called-up, provided that such Call-up is made in accordance with the provisions of the Standing Offer;
- (b) Canada's liability is limited to that which arises from Call-ups against the Standing Offer made within the period specified in the Standing Offer;
- (c) the Standing Offer cannot be assigned or transferred in whole or in part;
- (d) the Standing Offer may be set aside by Canada at any time.

05 Call-ups

The Project Authority will authorize work by phone or by email amongst Standing Offer Holders, based on the Call-up procedures listed above. Once the work has been carried out, the Standing Offer Holder will invoice the PSC for the services. A Call-up using form PWGSC-TPSGC 942, "Call-up against a Standing Offer", will be issued in accordance to the pre-authorized work and accepted invoice. The contractor will provide one (1) invoice per month for the work provided and completed during that same month.

At no time may the Standing Offer Holder perform work beyond the maximum authorized in writing by the Project Authority. The Standing Offer Holder will not be compensated for any work performed without prior authorization.

Call-ups against the Standing Offer paid for with the Government of Canada acquisition card (credit card) at point of sale **MUST** be accorded the same prices and conditions as any other Call-up.

06 Withdrawal

In the event that the Contractor wishes to withdraw the Standing Offer after authority to Call-up against the Standing Offer has been given, the Contractor must provide no less than thirty (30) days written notice to the Standing Offer Authority, unless specified otherwise in the Standing Offer. The thirty (30) day period will start upon receipt of the notification by the Standing Offer Authority and the withdrawal will be effective at the expiry of that period. The Contractor must fulfill any and all Call-ups which are made before the expiry of that period.

07 Revision

The period of the Standing Offer may only be extended, or its usage increased, by the Standing Offer Authority issuing a revision to the Standing Offer in writing.

08 Disclosure of Information

The Contractor agrees to the disclosure of its Standing Offer unit prices or rates by Canada, and further agrees that it will have no right to claim against Canada, the PSC, their employees, agents or servants, or any of them, in relation to such disclosure

APPENDIX "F" - Standard Instructions - Request for Standing Offers - Goods or Services - Competitive Requirements

Code of Conduct for Procurement

- 01 Standard Instructions, Clauses and Conditions
- 02 Definition of Bidder
- 03 Submission of Bids
- 04 Late Bids
- 05 Legal Capacity
- 06 Rights of Canada
- 07 Vendor Performance
- 08 Price Justification
- 09 Bid Costs
- 10 Conduct of Evaluation
- 11 Joint Venture
- 12 Conflict of Interest Unfair Advantage
- 13 Entire Requirement
- 14 Further Information

To comply with the *Code of Conduct for Procurement* (http://www.tpsgc-pwgsc.gc.ca/app-acq/cndt-cndct/index-eng.html) Bidders must respond to Requests for Standing Offers (RFSOs) in an honest, fair and comprehensive manner, accurately reflect their capacity to satisfy the requirements stipulated in the RFSO and resulting contract, submit bids and enter into contracts only if they will fulfill all obligations of the contract.

To ensure fairness, openness and transparency in the bidding process, payment of a contingency fee by any party to a contract to a person to whom the *Lobbyists Registration Act*, R.S. 1985, c. 44 (4th Supplement) applies is prohibited.

By submitting a bid, the Bidder certifies that it meets the above requirements.

Bidders further understand that the commission of certain offences may render them ineligible to be awarded a contract. By submitting a bid, the Bidder declares that it has never been convicted of an offence under Section 121 (*Frauds on the government and Contractor subscribing to election fund*), Section 124 (Selling or Purchasing Office), Section 380 (*Fraud committed against Her Majesty*) or Section 418 (*Selling defective stores to Her Majesty*) of the Criminal Code of Canada, or under paragraph 80(1)(d) (*False entry, certificate or return*) subsection 80(2) (*Fraud against Her Majesty*) or Section 154.01 (*Fraud against Her Majesty*) of the *Financial Administration Act*.

01 Standard Instructions, Clauses and Conditions

Pursuant to the *Department of Public Works and Government Services Act*, S.C. 1996, c.16, the instructions, clauses and conditions identified in the RFSO, Standing Offer and resulting contract(s) by number, date and title are incorporated by reference into and form part of the RFSO, Standing Offer and resulting contract(s) as though expressly set out in the RFSO, the Standing Offer and the resulting contract(s).

02 Definition of Bidder

"Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a Standing Offer to bid goods, services or both under a Call-up resulting from a Standing Offer. It also includes the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.

03 Submission of Bids

- 1. Canada requires that each bid, at closing date and time or upon request from the Standing Offer Authority, be signed by the Bidder or by an authorized representative of the Bidder. If a bid is submitted by a joint venture, it must be in accordance with section 15.
- 2. It is the Bidder's responsibility to:
- (a) obtain clarification of the requirements contained in the RFSO, if necessary, before submitting a bid;
- (b) prepare its bid in accordance with the instructions contained in the RFSO;
- (c) submit by closing date and time a complete bid;
- (d) send its bid only to the PSC as specified on page 1 of the RFSO or to the address specified in the RFSO;
- (e) ensure that the Bidder's name, return address, and RFSO number are clearly visible on the envelope or the parcel(s) containing the bid; and,
- (f) provide a comprehensible and sufficiently detailed bid, including all requested pricing details, that will permit a complete evaluation in accordance with the criteria set out in the RFSO.
- 3. Bids will remain open for acceptance for a period of not less than one hundred and twenty (120) days from the closing date of the RFSO, unless specified otherwise in the RFSO. Canada reserves the right to seek an extension of the bid validity period from all responsive Bidders in writing. If the extension is accepted by all responsive Bidders, Canada will continue with the evaluation of the bids. If the extension is not accepted by all responsive Bidders, Canada will, at its sole discretion, either continue with the evaluation of the bids of those who have accepted the extension or cancel the RFSO.
- 4. Bids and supporting information may be submitted in either English or French.
- 5. Bids received on or before the stipulated RFSO closing date and time will become the property of Canada and will not be returned. All bids will be treated as confidential, subject to the provisions of the *Access to Information Act*, R.S. 1985, c. A-1 and the *Privacy Act*, R.S. 1985, c. P-21.
- 6. Unless specified otherwise in the RFSO, Canada will evaluate only the documentation provided with a Bidder's bid. Canada will not evaluate information such as references to Website addresses where additional information can be found, or technical manuals or brochures not submitted with the bid.

04 Late Bids

The PSC will return bids delivered after the stipulated RFSO closing date and time.

05 Legal Capacity

The Bidder must have the legal capacity to contract. If the Bidder is a sole proprietorship, a partnership or a corporate body, the Bidder must provide, if requested by the Standing Offer Authority, a statement and any requested supporting documentation indicating the laws under which it is registered or incorporated together with the registered or corporate name and place of business. This also applies to Bidders submitting a bid as a joint venture.

06 Rights of Canada

Canada reserves the right to:

- (a) reject any or all bids received in response to the RFSO;
- (b) enter into negotiations with Bidders on any or all aspects of their bids;
- (c) authorize for utilization any bid in whole or in part without negotiations;
- (d) cancel the RFSO at any time;
- (e) reissue the RFSO;
- (f) if no responsive bids are received and the requirement is not substantially modified, reissue the RFSO by inviting only the Bidders who submitted a bid to resubmit bids within a period designated by Canada; and,
- (g) negotiate with the sole responsive Bidder to ensure best value to Canada.

07 Vendor Performance

- 1. Other than has already been specified herein, Canada may reject a bid where any of the following circumstances is present:
- (a) the Bidder, or any employee or subcontractor included as part of the bid, has been convicted under Section 121 (Frauds on the government & Contractor subscribing to election fund), Section 124 (Selling or purchasing office), Section 380 (Fraud committed against Her Majesty) or Section 418 (Selling defective stores to Her Majesty) of the Criminal Code or under paragraph 80(1)(d) (False entry, certificate or return) subsection 80(2) (Fraud against Her Majesty) or Section 154.01 (Fraud against Her Majesty) of the Financial Administration Act.
- (b) the Bidder is subject to a Vendor Performance Corrective Measure, under the Vendor Performance Policy, which renders the Bidder ineligible to submit a bid for the requirement;
- (c) an employee, or subcontractor included as part of the bid, is subject to a Vendor Performance Corrective Measure, under the Vendor Performance Policy, which would render that employee or subcontractor ineligible to submit an bid for the requirement, or the portion of the requirement the employee or subcontractor is to perform;
- (d) with respect to current or prior transactions with the Government of Canada:
- (i) the Bidder is bankrupt or where, for whatever reason, its activities are rendered inoperable for an extended period;
- (ii) evidence, satisfactory to Canada, of fraud, bribery, fraudulent misrepresentation or failure to comply with any law protecting individuals against any manner of discrimination, has been received with respect to the Bidder, any of its employees or any subcontractor included as part of the bid;

- (iii) Canada has exercised its contractual remedies of suspension or termination for default with respect to a contract with the Bidder, any of its employees or any subcontractor included as part of the bid;
- (iv) Canada determines that the Bidder's performance on other contracts, including the efficiency and workmanship as well as the extent to which the Bidder performed the Work in accordance with contractual clauses and conditions, is sufficiently poor to jeopardize the successful completion of the requirement being bid on.
- 2. Where Canada intends to reject a bid pursuant to a provision of subsection 1, other than 1.(b), the Standing Offer Authority will so inform the Bidder and provide the Bidder ten (10) days within which to make representations, before making a final decision on the bid rejection.

08 Price Justification

In the event that the Bidder's bid is the sole responsive bid received, the Bidder must provide, on Canada's request, one or more of the following price justifications:

- (a) a current published price list indicating the percentage discount available to Canada; or
- a copy of paid invoices for the like quality and quantity of the goods, services or both sold to other customers;
- (c) a price breakdown showing the cost of direct labour, direct materials, purchased items, engineering and plant overheads, general and administrative overhead, transportation, etc., and profit; or
- (d) price or rate certifications; or
- (e) any other supporting documentation as requested by Canada.

09 Bid Costs

No payment will be made for costs incurred in the preparation and submission of a bid in response to the RFSO. Costs associated with preparing and submitting a bid, as well as any costs incurred by the Bidder associated with the evaluation of the bid, are the sole responsibility of the Bidder.

10 Conduct of Evaluation

- 1. In conducting its evaluation of the bids, Canada may, but will have no obligation to, do the following:
- (a) seek clarification or verification from Bidders regarding any or all information provided by them with respect to the RFSO;
- (b) contact any or all references supplied by Bidders to verify and validate any information submitted by them;
- (c) request, before issuance of any Standing Offer, specific information with respect to Bidders' legal status;
- (d) conduct a survey of Bidders' facilities and/or examine their technical, managerial, and financial capabilities to determine if they are adequate to meet the requirements of the RFSO;
- (e) correct any error in the extended pricing of bids by using unit pricing and any error in quantities in bids to reflect the quantities stated in the RFSO; in the case of error in the extension of prices, the unit price will govern.

- verify any information provided by Bidders through independent research, use of any government resources or by contacting third parties;
- (g) interview, at the sole costs of Bidders, any Bidder and/or any or all of the resources proposed by Bidders to fulfill the requirement of the RFSO.

11 Joint Venture

- 1. A joint venture is an association of two or more parties who combine their money, property, knowledge, expertise or other resources in a single joint business enterprise, sometimes referred as a consortium, to submit a bid together on a requirement. Bidders who submit a bid as a joint venture must indicate clearly that it is a joint venture and provide the following information:
 - (a) the name of each member of the joint venture;
 - (b) the name of the representative of the joint venture, i.e. the member chosen by the other members to act on their behalf, if applicable;
 - (c) the name of the joint venture, if applicable.
- 2. If the information is not clearly provided in the bid, the Bidder must provide the information on request from the Standing Offer Authority.
- 3. The bid and any resulting Standing Offer must be signed by all the members of the joint venture unless one member has been appointed to act on behalf of all members of the joint venture. The Standing Offer Authority may, at any time, require each member of the joint venture to confirm that the representative has been appointed with full authority to act as its representative for the purposes of the RFSO and any resulting Standing Offer. If a Standing Offer is issued to a joint venture, all members of the joint venture will be jointly and severally or solidarity liable for the performance of any contract resulting from a Call-up against the Standing Offer.

12 Conflict of Interest - Unfair Advantage

- 1. In order to protect the integrity of the procurement process, Bidders are advised that Canada may reject a bid in the following circumstances:
 - (a) if the Bidder, any of its subcontractors, any of their respective employees or former employees was involved in any manner in the preparation of the RFSO;
 - (b) if the Bidder, any of its subcontractors, any of their respective employees or former employees had access to information related to the RFSO that was not available to other Bidders and that would, in Canada's opinion, give the Bidder an unfair advantage.
- The experience acquired by an Bidder who is providing or has provided the goods and services described in the RFSO (or similar goods or services) will not, in itself, be considered by Canada as conferring an unfair advantage or creating a conflict of interest. This Bidder remains however subject to the criteria established above.
- 3. Where Canada intends to reject a bid under this section, the Standing Offer Authority will inform the Bidder and provide the Bidder an opportunity to make representations before making a final decision. Bidders who are in doubt about a particular situation should contact the Standing Offer Authority before the RFSO closing. By submitting a bid, the Bidder represents that it does not consider itself to be in conflict of interest nor to have an unfair advantage. The Bidder acknowledges that it is within Canada's sole discretion to determine whether a conflict of interest or unfair advantage exists.

13 Entire Requirement

The RFSO contains all the requirements relating to the solicitation. Any other information or documentation provided to or obtained by a Bidder from any source are not relevant. Bidders should not assume that practices used under previous contracts will continue, unless they are described in the RFSO. Bidders should also not assume that their existing capabilities meet the requirements of the RFSO simply because they have met previous requirements.

14 Further Information

For further information, Bidders may contact the Standing Offer Authority identified in the RFSO.

APPENDIX "G" - Basis of Payment

To facilitate presentation, Bidders must complete and include this annex in their Financial Proposal.

1- Services related to assessment instruments

Item	Assessment Instruments	Maximum Batch Price**all- inclusive by module	Firm Batch Price**all- inclusive by module proposed by bidder
1	Simulations for EX Selection (SELEX)	\$400	
2	Simulations for the Identification of Leadership (SIL)	\$975	
3	Simulation Exercise for Senior Executives, Level 03	\$390	

An assessment module is one or more individuals to be assessed concurrently with the same assessment centre. The number of individuals assessed per module varies depending on the assessment centre used. The length of an assessment module varies from half a day to three days depending on the assessment centre used.

2- Additional Instruments, Revised Instruments and Other Services

The firm all-inclusive batch prices for additional or revised assessment instruments shall be determined using the following firm all-inclusive daily rate and an estimate by the project authority of the level of effort required.

A revised assessment instrument is defined as follows: changes to an existing assessment instrument that significantly increase or decrease the level of effort, as determined by the project authority.

Item	MAXIMUM All-Inclusive Daily Rate**	Firm All-Inclusive Daily Rate Proposed by Bidder**
4	\$650	

In particular circumstances, the Project Authority may ask the Standing Offer Holder and/or is resource(s) to write the assessment report; in such case, the payment will be based on the firm all-inclusive daily rate (Item 4).

The bidder understands and agrees that the firm all-inclusive price of any additional or revised assessment instrument takes effect ONLY when officially authorized in writing by the PSC standing offer authority.

The rates stated within this RFSO are subject to increase at anytime following Standing Offer award. Only the PSC can determine if the rates should be increased. In the event of a rate increase the changes shall be effected by a standing offer amendment and the rates proposed by the Bidder will be prorated accordingly.

**For a proposal to be deemed responsive from the standpoint of the financial bid, the bidder must propose firm all-inclusive prices and a firm all-inclusive daily rate for items 1 to 4 above, each of which MUST NOT EXCEED the MAXIMUM all-inclusive price and the corresponding MAXIMUM all-inclusive daily rate specified above.

3- Initial training and orientation sessions

Bidders will NOT be remunerated for participating in the initial training, shadowing and orientation sessions for each assessment instrument or service to be supplied.

4- Other Training Sessions

Bidders will be remunerated for participating in training sessions (other than the initial training and orientation sessions for each assessment instrument or service to be supplied), held in the National Capital Region, based on the applicable firm all-inclusive price given below, including travel and per diem expenses. These prices are established by the PSC, and are for the bidder's information only.

Item	Length of Other Training Session	Daily All-Inclusive Rate
5	2 days	\$650
6	1 day	\$325
7	½ day	\$160

5 - Definition of a Day/Proration:

A day is defined as 7.5 hours exclusive of meal breaks. Payment will be for days actually worked with no provision for annual leave, statutory holidays and sick leave. Time worked ("Days worked", in the formula below) which is less than a day will be prorated to reflect actual time worked in accordance with the following formula:

Days worked = Hours Worked divided by 7.5 hours per day

6 - Quality Assurance Reviews

The firm all-inclusive rates and prices stipulated in this RFSO include the bidder's participation in one or all of the quality assurance reviews.

7 – Travel and Per Diem Expenses

- 1) The PSC will not pay travel and per diem expenses incurred by the bidder to attend training and orientation sessions, quality assurance reviews, or because staff members must relocate to meet the conditions of the standing offer or any resulting call-up contract made under it.
- 2) Travel and per diem expenses are INCLUDED in the prices and/or rates indicated above for all services requested and provided in the National Capital Region.
- 3) For services requested outside the National Capital Region, travel and per diem expenses are EXTRA. In such cases, the bidder will be paid reasonable and appropriate authorized travel and per diem expenses incurred in the performance of the work, at cost, without any additional compensation for overhead or profit margin, in accordance with the negotiated compensation for the use of a private vehicle, for meals and for incidental expenses specified in Appendix B, C, and D of the National Joint Council Travel Directive (http://www.njc-cnm.gc.ca/directive/travel-voyage/index-eng.php) and other provisions in the Directive pertaining to "travellers" rather than to "employees."

All travel must be authorized in advance by the project authority.

All payments are subject to government audit.

The rates stated within this RFSO are subject to increase at any time following Standing Offer award. Only the PSC can determine if the rates should be increased. In the event of a rate increase the changes shall be effected by a standing offer amendment and the rates proposed by the Bidder will be prorated accordingly.

APPENDIX "H" - Security Requirements Check List (SRCL)

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APPENDIX "H" - Security Requirements Check List (SRCL)

الا بغد ا	Government	Gouvernemer	nt	Contract	Number / Numéro du co	ontrat
# T	of Canada	du Canada		D1120-18-	2000	
				Security Class	ification / Classification	de sécurité
					7	
PART A (con	tinued) / PARTIE	A (suite)				
8. Will the sup	plier require acces eur aura-t-il accès	a to PROTECTED	and/or CLASSIFIED COMSE ofs ou à des biens COMSEC	C information or assets? désignés PROTÉGÉS et/ou C	LASSIFIÉS?	No Yes Non Oui
If Yes, indic	ate the level of ser	nsitivity:		2002		
	mative, indiquer le		é : sitive INFOSEC information o	r assets?		No Yes
Le fourniss	eur aura-t-il accès	à des renseigneme	nts ou à des biens INFOSEC	de nature extrêmement délica	rte?	V Non Out
Short Title(s) of material / Titre	e(s) abrégé(s) du m	natériel ;			
Document I	Number / Numéro o	du document :				
10. a) Personn	RECONNIEL (EUPPL nel security screeni	ing level required /	PERSONNEL (FOURNISSE Niveau de contrôle de la sécu	urité du personnel requis		
					TOP SEC	DET
	RELIABILITY ST COTE DE FIABI		CONFIDENTIAL CONFIDENTIEL	SECRET SECRET	TRÈS SE	
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				sification Guide must be provide		
10 b) May up	REMARQUE : Si screened personne			equis, un guide de classification	ın de la sécurité doit être	fourni.
Du pers	onnel sans autoris	ation sécuritaire pe	ut-II se voir confier des partie	s du travail?		Non Out
	vill unscreened per					No Yes Non Qui
	ffirmative, le perso					NonCon
			MESURES DE PROTECTI	ON (FOURNISSEUR)		5434645000000000
INFORMATI	ON / ASSETS /	RENSEIGNEMEN	115 / BIENS			
11. a) Will the	supplier be require	ed to receive and st	ore PROTECTED and/or CL/	ASSIFIED information or asset	s on Its site or	No Yes
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11 b) Will the	supplier he require	ed to safeouard CO	MSEC information or assets?			I No ☐Yes
Le four	isseur sera-t-il ten	u de protéger des	enseignements ou des biens	COMSEC?		Y NonOui
PRODUCTIO	N.					
Mobbonic						
11, c) Will the p	roduction (manufac	ture, and/or repair a	and/or modification) of PROTE	CTED and/or CLASSIFIED mate	erial or equipment	No TYES
occur at	the supplier's site of	or premises?	la production (fabrication allos	réparation et/ou modification) o	te matérial PROTÉGÉ	Y Non Oui
et/ou CL	ASSIFIÉ?	eur serviront-enes e	TRE DECORDORS FRANCISCO FEBRUA	(epaiasa) eroa mouncasony e	io material Prioritot	
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11 of 1001 the s	umplier be required	to use its IT system	s to electronically process, pro	duce or store PROTECTED and	Hor CLASSIFIED	No TYes
informat	ion or data?					V Non ∟Oui
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			lenclasse	freel		Canadä

APPENDIX "H" - Security Requirements Check List (SRCL)

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APPENDIX "I" – Cancellation Fees

CANCELLATION OF AUTHORIZED WORK

In accordance with Appendix G "Basis of Payment" of the request for a standing offer, only for the services specified below, if the project authority cancels a work authorization without giving the bidder at least twenty-four (24) hours' notice prior to the work requirement scheduled date and time, or if the client does not show up, the bidder will be paid the applicable cancellation fee specified below, upon submission of a valid invoice, in accordance with the Terms of Payment and invoicing instructions provided in the standing offer.

Assessment Instruments	Cancellation Fees
Simulations for EX Selection (SELEX)	Half the original firm batch price all-inclusive specified in item 1
Simulations for the Identification of Leadership (SIL)	Half the original firm batch price all-inclusive specified in item 2
Simulation Exercise for Senior Executives, level03	Half the original firm batch price all-inclusive specified in item 3
Other Assessment Instruments	Half the firm all-inclusive daily rate specified in item 4

Date

APPENDIX "J" - Confidentiality Policy and Agreement

Confidentiality Agreement

WHEREAS the undersigned has been hired by the Public Service Commission of Canada (PSC) to perform work duties for the PSC;

AND WHEREAS the undersigned, in carrying out the duties, may have access to sensitive and/or proprietary information ("Information");

THEREFORE, the undersigned undertakes and agrees as follows:

1.	The undersigned agrees to treat as confidential the Information communicated to him/her and agrees not to
	disclose the Information to any other person.

2.	The	confide	ntiality	obligation	on impos	sed by	section 1	shall not	apply	where:
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- (a) the Information was known to the undersigned prior to disclosure by PSC;
- (b) the Information is, at time of disclosure, part of the public domain;
- (c) the Information, after the time of disclosure, becomes part of the public domain other than by disclosure by the undersigned;
- (d) the Information is the same as information that has come to the undersigned by a third party who is not under a similar agreement or obligation of confidentiality to PSC;
- (e) the undersigned is required to disclose the Information by law, including pursuant to an order of a court of competent jurisdiction; or
- (f) PSC has approved the disclosure of the Information.

IN WITNESS WHEREOF the undersigned has executed this und	lertaking this day of	2014.
THE UNDERSIGNED		
Signature		
Name (print) / Nom (en lettres moulées)		

APPENDIX "K" - Resource Information Sheet

FOR CALL-UP / WORK ALLOCATION PURPOSES

Sections with asterisks (***) are mandatory

The Bidder **MUST** include a completed Resource Information Sheet for **every proposed resource** in its' Technical Proposal.

This information will be used for work allocation, (refer to PART 5 on Work Allocation). In certain instances, missing or un-filled information on a resource might prevent the Project Authority or an ECS representative to allocate work to this resource.

**	**1 - Name of pro	posed resourc	ce	
Name (capital letters):			_	
*** For each proposed resource, the Bidder services in the second official language		_	•	
	OFFICIAL I	LANGUAGE	S	
English/Anglais		French/França	ais	
☐ English is my <u>First</u> Official Lang	uage	☐ French is n	ny <u>First</u> Official Language	
☐ I have capability to fully offer sermy second Official Language, as defi Certification, section 4.7 - Language C	ned in PART 4 –	☐ I have capability to fully offer services in French, as my second Official Language, as defined in PART 4 − Certification, section 4.7 - Language Certification		
***3 _	Highest Occupati	onal Level At	ttained	
HIGHEST	OCCUPATIONA	L LEVEL A	TTAINED	
Highest management, executive, or senior executive level attained (please provide title and level, and reporting structure when relevant)				
	4 - Diversity &	Sensitivity		
]	DIVERSITY & SI	ENSITIVITY	,	
Gender: ☐ Man ☐	l Woman □ Oth	ner	☐ Person with Disability	
☐ Visible Minority	☐ Indigenous		☐ Other:	

Employment Equity/diversity experience (describe):

Relevant personal experiences (eg. cancer survivor, immigrant, mental health in the family, etc.) (describe any life or personal experiences or challenges that have enriched your coaching

approach from a diversity perspective):

Appendix "L" - Example for submitting information for MT2-3

1.1 Example for submitting information on experience for assessing individuals (i.e., MT2 - 3)

Experience in assessing individuals' competencies using standardized assessments such as, but not limited to, SELEX, SIL, Simulation Exercise for Senior Executive (EX03), IMMP, simulation exercises, 360 feedback, structured interviews, or other assessment techniques/tools/methods Name of If not an assessment product offered by the Personnel Psychology Name of Organization for **Dates** Number of Centre (PPC) at the Public Service Commission (PSC) please provide Assessment whom the assessment was conducted **Candidates** the following information: conducted (start and end Assessed dates, mm-yy Description of the assessment, including: to mm-yy) Level of candidates assessed (Supervisor, Manager, Executive); Components of assessment (e.g., role play, presentation, simulation, quantitative data) Composition of assessment panel (if applicable); Length of assessment (hours); Use of assessment (selection or development); and

	Competencies assessed.			
<u>E.g. #1</u>				
SELEX	N/A	CRA	12-18 to 02-19	5
<u>E.g. # 2</u>				
Assessment X	This assessment is for Managers (see definition of manager level, section 3.3. "Definitions"); This assessment includes a role play, a question period and a group discussion; 3 board members – all executives – comprise the assessment board; The assessment lasts 4 hours; Used for selection; The competencies assessed are particular to organisation Z (include website link)	Organization Z – private sector	11-17 to 04-18	10
			TOTAL NUMBER OF CANDIDATES ASSESSED	15
			ASSESSED	

1.2 Template that must be used for submitting information on experience for assessing individuals (i.e., MT2 - 3)

Experience in assessing individuals' competencies using standardized assessments such as, but not limited to, SELEX, SIL, Simulation Exercise for Senior Executive (EX03), IMMP, simulation exercices, 360 feedback, structured interviews, or other assessment techniques/tools/methods If not an assessment product offered by the Personnel Psychology Name of Organization for Name of **Dates** Number of Centre (PPC) at the Public Service Commission (PSC) please provide whom the assessment was conducted **Candidates** Assessment the following information: conducted Assessed (start and end dates, mm-yy **Description of the assessment, including:** to mm-yy) Level of candidates assessed (Supervisor, Manager, Executive); Components of assessment (e.g., role play, presentation, simulation, quantitative data) Composition of assessment panel (if applicable); Length of assessment (hours); Use of assessment (selection or development); and Competencies assessed. TOTAL **NUMBER OF**

CANDIDATES ASSESSED