

## SHARED SERVICES CANADA

### Request for Quotation for Touch Screen Monitors for Canada Border Services Agency

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Solicitation No.	RFQ 2BH869028/A	Date	January 25th, 2019
GCDocs File No.	2BH869028	GETS Reference No.	PW-19-00858337
Client Reference No.	10000340882/2018004	Requisition No.	ITPRO#26005
Amendment No.	003		

Issuing Office	Shared Services Canada 180 Kent Street, 13 <sup>th</sup> Floor Ottawa, Ontario K1P 0B5	
Contracting Authority (The Contracting Authority is the contact for all aspects of the procurement process, including questions and comments about this document)	Name	Mark Milloy
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PART 1 – Preliminary Closing Date and Time	January 16 <sup>th</sup> , 2019 at 2:00PM (referred to in this solicitation as “ <b>Preliminary Closing Date</b> ”)	
PART 2 – Final Closing Date and Time	February 1 <sup>st</sup> , 2019 at 2:00PM (referred to in this solicitation as “ <b>Final Closing Date</b> ”)	
Time Zone	Eastern Savings Time (EST)	
Destination of Goods/Services	See Annex B	
Invoices	(Further Client coordinates to be inserted at contract award)	
Email Address for Submitting your Bid by Preliminary and Final Closing Date	mark.milloy@canada.ca	



## REQUEST FOR QUOTATION AMENDMENT NO. 003

**Request for Quotation Amendment no. 003 is raised for the following reason:**

- To address questions regarding the Touch Screen specifications;
- To address questions regarding Attachment C; and
- To amend 2BH869028 – Form 6.

### Question 4

In the RFQ you requested 19 inch monitors. Would 21.5 monitors be considered compliant?

### Answer 4

No, the Touch Screen Monitors must be 19 inch monitors.

### Question 5

Instead of DVI can we add HDMI connection and cables?

### Answer 5

No the requirement is for DVI-D.

### Question 6

Do you have an adjustable mounting arm specification for reference in the RFQ?

### Answer 6

A compliant adjustable mounting arm specification would be similar to that in the provided link, but not exclusive to the following:

<https://www.ergotron.com/en-ca/products/product-details/45-214#/>

### Question 7

In the RFQ , it states that, on page 37, Section B12 :

“The Touch Screen Monitor provided in the Contractor’s Solution must be water-resistant and dust-resistant in accordance to IP54 and National Electrical Manufacturers Association (NEMA) Type 5 standards. For purposes of this requirement IP54 provides protection against harmful deposits of dust and protection against water splashing from any direction. For purposes of this requirement the NEMA 5 requirement is the standard that must be met which ensures that enclosures constructed for indoor use provide a degree of protection to personnel against access to hazardous parts; to provide a degree of protection of the equipment inside the enclosure against ingress protection with respect to harmful effects on the equipment due to the ingress of water (dripping and light splashing) of foreign objects (falling dirt and settling airborne dust, lint, fibers and flyings); and to provide a degree of.”

Would Canada accept ? :

IP 65: Totally protected against dust ingress and protected against low pressure water jets from any direction. Limited ingress permitted.

NEMA 4: Indoor or outdoor use to provide a degree of protection to personnel against access to hazardous parts; to provide a degree of protection of the equipment inside the enclosure against ingress of solid foreign objects (falling dirt and windblown dust); to provide a degree of protection with respect to harmful effects on the equipment

due to the ingress of water (rain, sleet, snow, splashing water, and hose directed water); and that will be undamaged by the external formation of ice on the enclosure

**Answer 7**

IP65 is acceptable, it exceeds IP54. Nema 5 is required, so NEMA 4 would be considered non-compliant.

**Question 8**

In the RFQ, it states that, on page 37, Section B7:

The Touch Screen Monitor provided in the Contractor's Solution must have a minimum adjustable brightness of 300 cd/m<sup>2</sup>.

Would Canada accept a minimum adjustable brightness of 200 to 250 cd/m<sup>2</sup>?

**Answer 8**

No, the minimum adjustable brightness is 300 cd/m<sup>2</sup>.

**Question 9**

Can you provide me with some further clarification on the criteria in the General Solution Requirements, F1., F) Stand off on page 38 of 62 of the RFQ 2BH869028/A. Can you clarify further as to what exactly is a "stand off" in relation to this RFQ?

**Answer 9**

The "stand off" requirement will be removed.

**Question 10**

Regards to the RFQ listed in the above subject line and the attached SCSI form, could you kindly elaborate?

Did you want just a list of products being offered for the RFQ, as I thought this is redundant considering the products are being listed in the deliverables?

**Answer 10**

The SCSI Form requires more information than the list of products. Please refer to the tab entitled "Instructions" in Attachment C for further information.

**Modification 7**

On page 1 of the Solicitation, at PART 2 – Final Closing Date and Time:

**Delete:** January 28th, 2019

**Replace with:** February 1st, 2019

### **Modification 8**

On page 14 of the Solicitation, at 3.3 f)

**Delete in its entirety.**

**Replace with:**

f) **Substantiation of Technical Compliance Form (Form 6):** The technical bid must substantiate the compliance of the bidder and its proposed products with the specific articles of the Statement of Requirement identified in the Substantiation of Technical Compliance Form, which is the requested format for providing the substantiation. The Substantiation of Technical Compliance Form is not required to address any parts of this solicitation not referenced in the form. **The substantiation must not simply be a repetition of the requirement(s), but must explain and demonstrate how the bidder does or will meet the requirements and carry out the required Work.** Simply stating that the bidder or its proposed solution or product complies is not sufficient. Where Canada determines that the substantiation is not complete, the bidder will be declared non-compliant and disqualified. The substantiation **must** refer to additional documentation submitted with the bid – this information can be referenced in the “Reference” column of the Substantiation of Technical Compliance Form, where bidders are requested to indicate where in the bid the reference material can be found, including the title of the document, and the page and paragraph numbers; where the reference is not sufficiently precise, Canada may request that the bidder direct Canada to the appropriate location in the documentation.

### **Modification 9**

After page 35 of the Solicitation, at B12:

**Delete:** The Touch Screen Monitor provided in the Contractor’s Solution must be water-resistant and dust-resistant in accordance to IP54 and National Electrical Manufacturers Association (NEMA) Type 5 standards.

**Replace with:** The Touch Screen Monitor provided in the Contractor’s Solution must be water-resistant and dust-resistant in accordance to IP54 (or greater) and National Electrical Manufacturers Association (NEMA) Type 5 standards (or greater).

### **Modification 10**

On page 35 of the Solicitation, at B15:

**Delete:** 365 days a year.

### **Modification 11**

On page 36 of the Solicitation, at C1.

**Add:** If the Contractor’s Solution does not require software drivers for the deployment and operation of the Touch Screen Monitor, the Contractor must clearly identify this in the Substantiation.

### **Modification 12**

On page 36 of the Solicitation, at C3.

**Add:** The Contractor must provide a link to the FTP site or secure website.

### **Modification 13**

On page 36 of the Solicitation, at C4.

**Add:** If the Contractor’s Solution does not require software for the deployment and operation of the Touch Screen Monitor, the Contractor must clearly identify this in the Substantiation.

**Modification 14**

On page 37 of the Solicitation, at D4.

**Delete:** CD

**Replace with:** CD or USB

**Modification 15**

On page 38 of the Solicitation, at F1.

**Delete:** "F) Stand off;"

**Modification 16**

Regarding Excel attachment "2BH869028A – Form 6 –v3",

**DELETE in its entirety and REPLACE with "2BH869028A – Form 6 –v4"**

**ALL OTHER TERMS AND CONDITIONS OF THE REQUEST FOR QUOTATION (RFQ) REMAIN UNCHANGED.**