



## SHARED SERVICES CANADA

### **Amendment No. 001 to the Request for Proposal for Information Technology Service Management (ITSM) Tool Solution**

Solicitation No.	30190	Date	February 1, 2019
GCDocs File No.		GETS Reference No.	PW-19-00841613

This Amendment is issued to update documents and to amend the closing date to align with the date on page 1 of the RFP originally released by SSC on January 24, 2019. Except as expressly amended by this document, the RFP remains unchanged.

**THIS RFP AMENDMENT IS ISSUED TO:**

1. Update closing date and time of Buy and Sell posting to align with Page 1 of the RFP – March 12, 2019 at 14:00 EDT
2. Delete and replace Attachment 4.1 – Evaluation Framework and Process
3. Delete and replace Attachment 4.2 – Technical Evaluation
4. Delete and disregard “annex\_a\_-\_itsm\_draft\_sow\_fr.pdf”

All documents have been attached separately.