



#### **RETURN BIDS TO:**

#### RETOURNER LES SOUMISSIONS Á:

Parks Canada Agency Bid Receiving Unit National Contracting Services Suite 720, 220 – 4<sup>th</sup> Avenue S.E. Calgary, AB T2G 4X3

# REQUEST FOR PROPOSAL DEMANDE DE PROPOSITION

# AMENDMENT / MODIFICATION

#### 002

## Tender To: Parks Canada Agency

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.

#### Soumission aux: l'Agence Parcs Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du Chef du Canada, aux conditions énoncées ou incluses par référence dans la présente at aux annexes ci-jointes, les biens, services et construction énumérés ici et sur toute feuille ci-annexée, au(x) prix indiqué(s).

Comments - Commentaries

Issuing Office - Bureau de distribution

Parks Canada Agency National Contracting Services Suite 720, 220 – 4<sup>th</sup> Avenue S.E. Calgary, AB T2G 4X3

· ·	ping, Groundskeepir Centre, Jasper, AB.	ng ar	nd Snow Removal Services –	
Solicitation No No. de l'invitation 5P420-18-0484/A			<b>Date:</b> 04 March 2019	
GETS Reference No. – No de reference de SEAG PW-19-00863699			Amendment No N° de la modif. 002	
Solicitation Closes:				
<b>at – á</b> 14:00	on – le 25 March 2019  Time Zone - Fuseau horaire MDT - HAR			
F.O.B F.A.B. Plant-Usine: □ Destination: ☑ Other-Autre: □				
Address Inquiries to: - Adresser toute demande de renseignements à :  Joanne S. Cuthbert - joanne.cuthbert@canada.gc.ca				
Telephone No No de téléphone			Fax No. – No de FAX:	
587-436-5732			1-866-246-6893	
Destination of Goods, Services, and Construction: Destinations des biens, services et construction:				
See Herein – Voir ici				

#### **TO BE COMPLETED BY THE BIDDER (type or print)**

Vendor/Firm Name	
Address - Adresse	
Name of person authorized to sign on behalf	
Nom de la personne autorisée a signer au noi	m du fournisseur/ de l'entrepreneur
Titale - Titre	
Tolophono No. Nº do tolophono	
Telephone No N° de telephone:	
Facsimile No N° de télécopieur:	
•	



Client Ref. No. - N° de réf. du client

PW-19-00863699

Title - Sujet

Housekeeping, Groundskeeping and Snow Removal Services – Palisades Centre, Jasper, AB.

### Amendment No. 002 is to address bidder questions raised at the mandatory site visit.

- **Q1:** Any change to the lawn care requirements?
- A1: Yes. There is now a separate landscaping contact that covers weeding, mowing, watering of lawns, etc. Snow removal is required under this new housekeeping and groundskeeping contract, which includes things such as litter pickup and emptying of garbage cans.
- **Q2:** What are the check-in and check-out times?
- A2: Check in is at 3pm. Check out is 11am.
- **Q3:** With Whistlers Campground being closed this year, will more visitors be expected at the Palisades Centre?
- A3: We do not know for sure, but bookings through the PCRS were up 70% this year over last year on launch day.
- **Q4:** What is the situation with laundry?
- A4: Laundry is a separate contract. Housekeepers will still need to occasionally do small amounts of laundry (ie tea towels / rags), but all bedding, towels, etc. are sent out to be washed by contractors off-site. In peak season, laundry is picked up / dropped off on Monday, Wednesday and Fridays, and during the off season, laundry is picked up / dropped off on Mondays and Fridays.
- **Q5:** Is there a time limit on guests using meeting rooms?
- A5: No. Guests can use their meeting rooms as late as they like, unless they are checking out that day (11 am).

Groups staying overnight are usually finished their meetings by dinner time (@ 6:00 pm) but occasionally they may use a meeting room later into the evening: this is more the exception than the rule. Meeting room use is scheduled in a reasonable fashion so that housekeepers have enough time to clean them.

School groups now check out of their accommodations by 11 am or earlier if possible, and if they are spending the day at the Palisades, their suitcases are stored either under the stairs in the Barn, or in the Midden. This permits housekeepers to clean the accommodation in a timely fashion.

- **Q6:** PCRS Barn Room #12 is there any provision for contractor when guests ask for a king bed vs the standard set up of two twin beds?
- A6: No, there is no special provision in place for this. This request is made on an individual booking basis. We will generally know the preference before the room is flipped, so the will know that they are setting up the room either as two twin beds or as a single, king-sized bed.

Solicitation No. - N° de l'invitation Amd. No. - N° de la modif. Contracting Authority - Autorité contractante
5P420-18-0484/A 002 Joanne S. Cuthbert

Client Ref. No. - N° de réf. du client Title - Sujet

PW-19-00863699 Housekeeping, Groundskeeping and Snow Removal Services – Palisades Centre, Jasper, AB.

**Q7:** Definition of "Refresh" – where is it in the statement of work?

A7: Page 3 of the statement of work,

2.2.1 Housekeeping

Room Stay-Over Day / Room Refresh

**Q8:** Does the cleaning contract extend to the kitchen?

A8: The contractors (Housekeeping & Catering) must coordinate the spring and fall clean, along with the cleaning of the dining room. Catering Contractor is responsible for cleaning / sanitizing all surfaces that come in contact with food, the kitchen and food service areas. Housekeepers will now be responsible for taking the compost pail to Jasper town site for proper composting. See the SOW for details.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.