



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC

11 Laurier Street / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**Revision to a Request for Supply  
Arrangement - Révision à une demande  
pour un arrangement en matière  
d'approvisionnement**

The referenced document is hereby revised; unless  
otherwise indicated, all other terms and conditions of  
the Solicitation remain the same.

Ce document est par la présente révisé; sauf  
indication contraire, les modalités de l'invitation  
demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Provisoire Division des services du travail –  
ZN/Provisional Labour Services Division - ZN  
10, rue Wellington/10 Wellington S  
Terraces de la chaudière  
Gatineau  
Quebec  
K1A 0S5

<b>Title - Sujet</b> Temporary Help Services for the NCR	
<b>Solicitation No. - N° de l'invitation</b> EN578-172870/C	<b>Date</b> 2019-03-19
<b>Client Reference No. - N° de référence du client</b> 20172870	<b>Amendment No. - N° modif.</b> 002
<b>File No. - N° de dossier</b> 022zn.EN578-172870	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZN-022-34600	
<b>Date of Original Request for Supply Arrangement</b> 2019-02-07 <b>Date de demande pour un arrangement en matière d'app. originale</b>	
<b>Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-03-20</b>	<b>Time Zone Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>Address Enquiries to: - Adresser toutes questions à:</b> Harrington, Ingrid	<b>Buyer Id - Id de l'acheteur</b> 022zn
<b>Telephone No. - N° de téléphone</b> (613) 859-0469 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Delivery Required - Livraison exigée</b>	
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b> Department of Public Works and Government Services 10 Wellington St., Gatineau K1A 0S5	
<b>Security - Sécurité</b> This revision does not change the security requirements of the solicitation. Cette révision ne change pas les besoins en matière de sécurité de l'invitation.	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Acknowledgement copy required</b> <b>Accusé de réception requis</b>	<b>Yes - Oui</b> <input type="checkbox"/>	<b>No - Non</b> <input type="checkbox"/>
<b>The Offeror hereby acknowledges this revision to its Offer.</b> <b>Le proposant constate, par la présente, cette révision à son offre.</b>		
<b>Signature</b>	<b>Date</b>	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
<b>For the Minister - Pour le Ministre</b>		

**Temporary Help Services for the NCR  
Request for Supply Arrangement  
Solicitation Amendment 002**

This solicitation amendment 002 is raised to answer questions from suppliers in relation to this solicitation and to amend the RFSA as identified below.

1. Questions and Answers
  2. Administrative amendment:
    - Amend M3, Joint Ventures, second bullet to add “in order to qualify for the whole stream”
  3. Amend the RFSA to include all administrative changes raised in Amendment 001 and 002.
- 

**1. Questions and Answers:**

**Question 10**

We are grandfathered on the THS contract vehicle and in the documentation we grandfathered for Stream 14, (14.4, 14.5, 14.6, and 14.7). In the DCC, I select “currently substantiated” for those four categories, the question is what do I select for the others in that stream. In reviewing the mandatory requirements, if I have 3 or more categories in one of the streams, we can offer the rest as in the Mandatory statement below:

**M3**

For each category to be substantiated, three contracts with references must be submitted by email when requested by the THS team. Suppliers should have this information ready at the time of solicitation closing.

Suppliers have the following options:

- Qualify for 3 or more categories and be qualified for all categories within that stream;
- Qualify for 3 or more categories but indicate that they are not interested in supplying any of the remaining categories within that stream.
- Qualify for less than 3 categories and be restricted to supplying only those categories.

Being qualified in more than 3 categories for the other categories and requesting the other categories in that stream without providing references, do we select “Newly Unsubstantiated” or “Currently Unsubstantiated - Now Substantiated”?

**Answer 10.**

Please refer to the RFSA’s Attachment A section F(i) (Stream Information) for details on which options to choose.

Due to the CPSS system being used by other government methods of supply not all options in the Stream & Category drop-down list apply to THS. Disregard the options that aren't listed in the RFSA.

**Question 11.**

For an existing supplier: In the instance where a resource category (that the bidder did not have under the old THS) is incorporated in a stream on the new THS where the supplier previously qualified for all categories, would the supplier need to qualify for this category individually, or can this category be grandfathered in, given that the supplier previously qualified for more than 3 categories in the stream?

**Answer 11.**

Current THS suppliers will be able to grandfather their currently held categories into the new SA, though the streams and categories have been reorganized under the new RFSA. As a result, suppliers who currently have 3 categories in one stream may not under the new streams and categories.

In order to assist suppliers in completing their response to the new RFSA in the CPSS system, the THS team has provided, by email, each existing THS supplier with the categories and streams they will be qualified for under the new SA. It is important that each supplier review this list and compare it to their current SA or SO to ensure that the list is correct.

In the event that a supplier still has 3 categories in the same stream they would be grandfathered into the stream for the new RFSA and would not have to substantiate new categories under that stream. Suppliers must still submit a response to the new Request for Supply Arrangement (RFSA) that has been published on BuyandSell at <https://buyandsell.gc.ca/procurement-data/tender-notice/PW-ZN-022-34600>.

**Question 12.**

I am in the process of completing the CPSS online submission and have one question. The categories have been rearranged and are no longer under the same streams as they once were. This is re-adjusting how many "substantiated" categories we have to the ratio of how many "unsubstantiated" categories we have in a specific stream. It is my understanding that at least 2 categories must be substantiated in each stream in order to be compliant within the stream. However, with the re-arrangement of the categories, there are now some streams that have only unsubstantiated categories in them. Will we lose these streams if we do not substantiate at least 2 categories?

I also don't see any place to complete regions, streams and categories for THS SO. Can you please confirm that the SO section is populated based on the SA information?

**Answer 12.**

As per RFSA Part 4 – Evaluation Procedures and Basis of Selection, Mandatory Technical Criteria M3, "To qualify for all categories under a stream, the Supplier must be qualified for a minimum of 3 categories within that stream." Therefore, if you do not substantiate at least 3 categories in a given stream then you will lose that stream.

Note that the SO is being eliminated under the new tool.

**Question 13.**

When the replacement THS SA's are awarded, will existing THS (SA and SO) call-ups/contracts remain active, through to their end dates? If so, can options to extend the existing call-up/contract be exercised, i.e., at 48 weeks can call-ups/contracts be extended an additional 24 weeks at the clients request? Or, can options to extend from an existing 20 week call-up/contract be extended for an additional 20 weeks?

**Answer 13.**

Once the replacement SA's are awarded, existing call-ups/contracts under the current SO/SA will remain active and can be extended up to the maximum 72 weeks duration.

**Question 14.**

For an existing supplier that wishes to add new categories: In order to demonstrate compliance with M3, the supplier must provide a minimum of 3 contracts (max. 5) that have at least 5 resources across all contracts submitted. Within the CPSS Mandatory Criteria, Stream Information, we have indicated "Newly substantiated" beside the category we wish to add and "Currently substantiated" beside the categories we currently hold; however, we don't see a spot to enter the supporting details. Page 13 of the RFSA indicates that for M3 "References will be evaluated outside of the DCC." Does this mean suppliers will receive a request by email to send their supporting contract/resource information by email after submission and they only need to indicate "Newly substantiated" for bid submission?

**Answer 14.**

For bid submission of newly offered streams all that is required in the DCC is for the supplier to have an entry of newly substantiated or not offered. You are correct in stating that suppliers will receive a request by email to send their supporting contract/resource information by email after submission. As indicated in the RFSA, Part 3 – Arrangement Preparation Instructions, THS will request by return email, all supporting documentation required to complete the evaluation.

**Question 15.**

1. Will the deadline be extended?
2. I would like to confirm the mandatory requirements, in particular M3. Are the contracts required to meet the requirement have to be THS based? If not, can a services based contract suffice?
3. If not, the wording of the RFP that anyone wishing to meet additional THS Streams or Categories may apply each quarter. Based on that statement does it mean any new company wish to bid on the new THS SA can do so each quarter?
4. Following on from the previous two questions, the RFP appears to exclude new entrants. I do not believe that to be the case, could clarification be provide as to how a new entrant can successfully bid.
5. The New RFP appears to present another option. If a supplier successfully bids on either of the RFPs for the former THS format, it will automatically meet the requirement for the New RFP. Is this a correct interpretation and/or understanding?
6. Is there a Q&A site or forum for this RFP?

**Answer 15.**

1. THS Team do not intend on extending the closing date of the solicitation beyond March 20, 2019 at 14:00 Eastern Daylight Time (EDT).
2. In order to meet M3 mandatory technical requirement, the Supplier must demonstrate that they have provided similar services to those described on the THS web site. They do not have to be THS based but must be similar services.
3. As per Part 1 – General Information, Article 1.2.1 and 1.2.2: All interested suppliers are invited to respond to the Request for Supply Arrangement. A Notice will be posted on the Government Electronic Tendering Service (GETS) for the duration of this requirement to allow new Suppliers to become qualified and existing suppliers to qualify for additional streams and categories. New and existing suppliers may also submit arrangements anytime during the calendar year to qualify during quarterly evaluation periods described in the RFSA at Article 1.2.2.
4. The Request for Supply Arrangement includes all suppliers who are interested in submitting an arrangement whether they are new or existing suppliers. Refer to Part 2 Supplier Instructions, Article 2.2 Submission of Arrangements for more details on how to submit a response.
5. Suppliers can submit an arrangement on the current RFSA and/or RFSA to become qualified in certain streams and categories they are interested in supplying. If they are deemed responsive in the current streams and categories under the current SO or the SA for which they submitted an arrangement those particular streams and categories will be grandfathered into the new RFSA. Current THS suppliers will be able to grandfather their currently held categories into the new SA, though the streams and categories have been reorganized under the new RFSA. As a result, suppliers who currently have 3 categories in one stream may not under the new streams and categories. In the event that you still have 3 categories in the same stream you would be grandfathered into the stream for the new RFSA and would not have to substantiate new categories under that stream.
6. Questions and answers in relation to this RFSA are published on [buyandsell.gc.ca/tenders](https://buyandsell.gc.ca/tenders) at the following link: <https://buyandsell.gc.ca/procurement-data/tender-notice/PW-ZN-022-34600>

**Question 16.**

We have previously qualified on Stream 1 - Administrative Services , under the Classification "Administrative Services" - kindly indicate how Grandfathering vendors should respond to the renamed Stream 1 - Office Support Categories and confirm that the Classification "Administrative Services" has been replaced by the Category 1.2 Administrative Assistant - General. If our understanding is not correct, please advise how we may proceed.

**Answer 16.**

Current THS suppliers will be able to grandfather their currently held categories into the new SA, though the streams and categories have been reorganized under the new RFSA. As a result, suppliers who currently have 3 categories in one stream may not under the new streams and categories. In order to assist suppliers in completing their response to the new RFSA in the CPSS system, the THS team has provided each existing THS supplier with the categories and streams they will be qualified for under the new SA. It is important that each supplier review this list and compare it to their current SA or SO to ensure that the list is correct.

Note that the current Administrative Services category is currently under stream 2 and has been changed to 1.2 Administrative Assistant - General under the new RFSA stream 1.

In the event that you still have 3 categories in the same stream you would be grandfathered into the stream for the new RFSA and would not have to substantiate new categories under that stream. Please refer to the RFSA Attachment A section F (i-Stream Information) for additional details.

Suppliers must still submit a response to the new Request for Supply Arrangement (RFSA) that has been published on BuyandSell at <https://buyandsell.gc.ca/procurement-data/tender-notice/PW-ZN-022-34600>.

**Question 17.**

I have a quick question... The Classifications (streams) are exactly the same for Standing Offers or Supply Arrangements.

Once I have chosen the right classification, how can I tell if the THS will be under SO or SA?

**Answer 17.**

The THS Team is eliminating the standing offer for Temporary Help Services and replacing it with one supply arrangement only, published on buyandsell.gc.ca at the following link:  
<https://buyandsell.gc.ca/procurement-data/tender-notice/PW-ZN-022-34600>

**Question 18.**

Article 2.2.6 states:

Existing THS Suppliers may bring the categories currently on their THS SO or SA to the new SA and are not required to requalify for them. Suppliers must grandfather using the same PBN as their current SO or SA.

Are suppliers who are bringing the categories currently on their THS SO or SA to the new SA required to indicate "Currently Offered" and "Currently Substantiated" within the Stream and Category Selections of the DCC?

**Answer 18.**

Streams and categories will not be pre-populated in the CPSS-THS portal. The onus is on the individual suppliers to input this information based on the Grandfathered list(s) that were already provided. For inputting Grandfathered categories into the Data Collection Component of the CPSS, you're correct in selecting "Currently Offered" for Stream and then "Currently Substantiated" for Category. Please refer to the RFSA Attachment A section F (i-Stream Information) for additional details.

**Question 19.**

Can a vendor be located in the United States to submit a proposal? Is there a preference to a local vendor?

**Answer 19.**

Any vendor can submit a bid but note that as per RFSA Part 4 Evaluation Procedures and Basis of Selection item ii. Physical Office Address, "The Supplier must maintain a physical street address that is not a Post Office Box. The Supplier must have a phone number, email address, and business website."

In addition, there is a security requirement associated with this requirement as stipulated in the RFSA Part 1 – General Information item 1.3, and in RFSA Part 4 Evaluation Procedures and Basis of Selection item 4.2.2, “Foreign Suppliers must hold a valid security clearance from their host country before they can request a Canadian equivalency. THS will not consider security sponsorship of foreign suppliers.”.

**Question 20.**

I wanted to check with you if there is a way to verify that it worked successfully when we did the grandfathering? The system did not send us a confirmation email or notification and that really concerns us since we want to make sure we are following the instructions clearly.

**Answer 20.**

As per RFSA Part 3 - Arrangement Preparation Instructions, “When an arrangement is submitted, the Main Supplier Contact will receive an email confirming the receipt of the electronic submission. Only the last arrangement received by PWGSC prior to the solicitation closing date and time or closing date and time of the quarterly refresh being submitted against will be evaluated. Although Delegated Contacts may input data, only the Main Supplier Contact can submit the electronic arrangement. The supplier must use the <Submit Response> button and not just <Save> to submit the arrangement.”

Note that until bid closing date, suppliers can go back into the system to verify that the information was captured correctly.

**Question 21.**

1. A question referencing the Bid Solicitation Process. Page 28 section 6.2.2. Approximately what is the distribution of opportunities between the 3 categories (i.e. Non-competitive/Competitive#1/Competitive#2)?

2. Reference to Page 54 – Board of Directors form – More of a general question: Are we able to onboard another company within our group, within this exercise (100% owned subsidiary)?

**Answer 21.**

1. PART 6 – Supply Arrangement and Resulting Contract Clauses, Section B, Article 6.2.2 identifies the business rules for the new method of supply which contains the methods that client departments have at their disposition to procure temporary help services. We do not know the distribution of opportunities as they will be selected on a case by case basis depending on the requirements.

2. Each supplier must submit, upon request by the THS Team, a completed INTEGRITY PROVISIONS – ASSOCIATED INFORMATION, BOARD OF DIRECTORS FORM found at ATTACHMENT “B” – CERTIFICATIONS, indicating the legal nature of their company. Suppliers cannot onboard another company that has a different PBN number.

**Question 22.**

I submitted the THS online application and attached are the signed certifications. Please let me know if this is where I am supposed to email them to.

**Answer 22.**

Retain the signed certifications until further notice from the THS Team. As stipulated in the THS RFSA PART 4 – Evaluation Procedures and Basis of Selection, b) “An evaluation team composed of representatives of Canada will evaluate the arrangements in a two-step evaluation approach. Step 1 consists of evaluating the arrangements submitted in the DCC. Step 2 consists of evaluating information, requested by email, outside of the DCC.”

**Question 23.**

On the CPSS ePortal, there is an RFSA refresh / recompetes with new categories etc.. But on the THS Site it indicates the following:

**Important notice**

The end date of the THS SO and SA has been extended to July 31, 2019, to provide service continuity and sufficient time to develop and implement a new THS Procurement Strategy.

The current Standing Offer and Supply Arrangement published on this site will be updated to incorporate the new terms.

Should you have any questions, do not hesitate to contact Public Services and Procurement Canada (PSPC) THS Team at [tpsgc.dgasat-abths.pwgsc@tpsgc-pwgsc.gc.ca](mailto:tpsgc.dgasat-abths.pwgsc@tpsgc-pwgsc.gc.ca).

Can you please clarify if there is a closing of March 20, 2019, or is there an Extension of the SO/SA to July 31, 2019

**Answer 23.**

The Important notice on the THS website refers to the existing Temporary Help (THS) Methods of Supply that have been extended to July 31, 2019. The Reprocurement is for a new THS Supply Arrangement that will replace these. The closing date for the new THS Supply Arrangement is March 20, 2019 and can be found on Buy and Sell with instructions on submitting a bid in the RFSA at: <https://buyandsell.gc.ca/procurement-data/tender-notice/PW-ZN-022-34600>

**Question 24.**

In Part 4 – Evaluation Procedures and Basis of Selection, 4.2.1 Mandatory Technical Criteria, M3 Submission Instructions column it states “Qualify for 3 or more categories but indicate that they are not interested in supplying any of the remaining categories within that stream.”. I assume this means that suppliers have the choice of supplying only 3 categories in the stream without supplying the whole stream. Please confirm.

**Answer 24.**

Your assumption is correct. Suppliers have the choice of supplying only 3 categories if they do not intend on supplying the whole stream. If that is the case then suppliers are requested to select “Not Offered” for the categories they do not wish to offer as indicated in the RFSA, Attachment A section F(i) (Stream Information).



## 2. Administrative amendment

- In Part 4 – Evaluation Procedures and Basis of Selection article 4.2.1 Mandatory Technical Criteria M3, Joint Ventures, second bullet:

**DELETE:** each member must independently qualify for at least 1 of the categories under the proposed stream.

**INSERT:** in order to qualify for the whole stream each member must independently qualify for at least 1 of the categories under the proposed stream.

## 3. Amend the RFSA to include all administrative changes raised in Amendment 001 and 002

**DELETE:** RFSA EN578-172870/C from buyandsell.gc.ca and

**INSERT:** Updated RFSA EN578-172870/C in buyandsell.gc.ca

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

---

**Temporary Help Services (THS)**  
**Request for Supply Arrangement (RFSA)**

## TABLE OF CONTENTS

<b>PART 1 - GENERAL INFORMATION .....</b>	<b>4</b>
1.1 INTRODUCTION.....	4
1.2 SUMMARY .....	4
1.3 SECURITY REQUIREMENTS .....	5
1.4 DEBRIEFINGS .....	6
1.5 USE OF AN E-PROCUREMENT SOLUTION (EPS).....	6
1.6 KEY TERMS.....	6
<b>PART 2 - SUPPLIER INSTRUCTIONS .....</b>	<b>7</b>
2.1 STANDARD INSTRUCTIONS, CLAUSES AND CONDITIONS.....	7
2.2 SUBMISSION OF ARRANGEMENTS .....	7
2.3 ENQUIRIES - REQUEST FOR SUPPLY ARRANGEMENTS .....	8
2.4 FORMER PUBLIC SERVANT - NOTIFICATION.....	8
2.5 FEDERAL CONTRACTORS PROGRAM FOR EMPLOYMENT EQUITY - NOTIFICATION.....	9
2.6 UNDERREPRESENTED SUPPLIERS – NOTIFICATION .....	9
2.7 APPLICABLE LAWS.....	10
<b>PART 3 - ARRANGEMENT PREPARATION INSTRUCTIONS .....</b>	<b>12</b>
3.1 TECHNICAL ARRANGEMENT AND CERTIFICATIONS .....	12
3.2 FINANCIAL ARRANGEMENT .....	12
3.3 SUBMISSION GRID .....	13
<b>PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION .....</b>	<b>14</b>
4.1 EVALUATION PROCEDURES.....	14
4.2 EVALUATION CRITERIA .....	14
4.3 BASIS OF SELECTION.....	17
4.4 FINANCIAL VIABILITY .....	17
<b>PART 5 – CERTIFICATIONS AND ADDITIONAL INFORMATION .....</b>	<b>18</b>
5.1 SECURITY.....	18
5.2 FEDERAL CONTRACTORS PROGRAM FOR EMPLOYMENT EQUITY – NOT APPLICABLE.....	18
5.3 FORMER PUBLIC SERVANT.....	18
5.4 PSAB ABORIGINAL SUPPLIERS .....	18
5.5 WORK FORCE REDUCTION PROGRAM.....	19
5.6 GRANDFATHER PROVISION .....	19
5.7 INTEGRITY PROVISIONS - ASSOCIATED INFORMATION .....	19
5.8 SECURITY SPONSORSHIP.....	19
5.9 UNDERREPRESENTED SUPPLIERS .....	19
5.10 SUPPLIER'S STATEMENT .....	19
<b>PART 6 - SUPPLY ARRANGEMENT AND RESULTING CONTRACT CLAUSES.....</b>	<b>20</b>
<b>A. SUPPLY ARRANGEMENT.....</b>	<b>20</b>
6.1 ARRANGEMENT .....	20
6.2 SECURITY REQUIREMENTS .....	20
6.3 STANDARD CLAUSES AND CONDITIONS.....	20
6.4 TERM OF SUPPLY ARRANGEMENT .....	21
6.5 AUTHORITIES .....	21

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

---

6.6	IDENTIFIED USERS.....	22
6.7	ON-GOING OPPORTUNITY FOR QUALIFICATION.....	22
6.8	PRIORITY OF DOCUMENTS .....	23
6.9	CERTIFICATIONS AND ADDITIONAL INFORMATION.....	23
6.10	APPLICABLE LAWS.....	23
6.11	TRANSITION TO AN E-PROCUREMENT SOLUTION (EPS) .....	24
	ANNEX "A" – STREAMS AND CATEGORIES.....	25
	ANNEX "B"- VALIDATION FOR DIVERSE SUPPLIERS.....	26
<b>B.</b>	<b>BID SOLICITATION .....</b>	<b>28</b>
6.1	BID SOLICITATION DOCUMENTS.....	28
6.2	BID SOLICITATION PROCESS.....	28
<b>C.</b>	<b>RESULTING CONTRACT CLAUSES .....</b>	<b>31</b>
6.1	GENERAL .....	31
6.2	CLOSURE OF GOVERNMENT OFFICES .....	31
6.3	STAFFING ARRANGEMENTS.....	31
6.4	TERMINATION NOTIFICATION .....	32
6.5	OVERTIME .....	32
6.6	STATUTORY HOLIDAYS.....	32
6.7	REPLACEMENT OF SPECIFIC INDIVIDUALS .....	33
6.8	IDENTIFICATION PROTOCOL FOR CONTRACTORS AND RESOURCES.....	33
6.9	VENDOR PERFORMANCE MANAGEMENT.....	34
	<b>ATTACHMENT "A" – ELECTRONIC SUBMISSION INSTRUCTIONS .....</b>	<b>35</b>
	<b>ATTACHMENT "B" - CERTIFICATIONS .....</b>	<b>51</b>
	<b>ATTACHMENT "C" – REFERENCES .....</b>	<b>58</b>

## **PART 1 - GENERAL INFORMATION**

### **1.1 Introduction**

The Request for Supply Arrangements (RFSA) is divided into six parts plus attachments and annexes, as follows:

- Part 1 General Information: provides a general description of the requirement;
- Part 2 Supplier Instructions: provides the instructions applicable to the clauses and conditions of the RFSA;
- Part 3 Arrangement Preparation Instructions: provides Suppliers with instructions on how to prepare the arrangement to address the evaluation criteria specified;
- Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria which must be addressed in the arrangement and the basis of selection;
- Part 5 Certifications and Additional Information: includes the certifications and additional information to be provided; and
- Part 6 6A, Supply Arrangement, 6B, Bid Solicitation, and 6C, Resulting Contract Clauses:
  - 6A, includes the Supply Arrangement (SA) with the applicable clauses and conditions;
  - 6B, includes the instructions for the bid solicitation process within the scope of the SA;
  - 6C, includes general information for the conditions which will apply to any contract entered into pursuant to the SA.

### **1.2 Summary**

- 1.2.1 Public Works and Government Services Canada (PWGSC) invites interested suppliers to respond to this Request for Supply Arrangements (RFSA) for Temporary Help Services (THS) within the National Capital Region (NCR). This solicitation replaces the existing THS Supply Arrangements and Standing Offers. Therefore, all suppliers are required to submit a response to this solicitation in order to continue to provide Temporary Help Services.

Services may be provided to any Canadian Government Department, Departmental Corporation or Agency, as identified in Schedules I, I.1, II, III, IV or V of the Financial Administration Act (FAA).

Changes affecting the THS Method of Supply are being implemented through this solicitation. Suppliers are reminded of the importance of reading this document in its entirety, as well as all documents incorporated by reference.

Two pilot projects are being introduced in this method of supply. The first pilot project is to promote greater opportunities for self-identified indigenous suppliers (including PSAB registered businesses) and to increase the diversity of suppliers from other underrepresented groups (such as women, people with disabilities and visible minorities), in federal government procurement. Refer to PART 1, Article 2.6 for details. The second project introduces the Right-fit Basis of Selection. Under specific circumstances, users have the option of choosing the lowest priced bid or the one representing the best value within a certain price band. Refer to PART 6B, Article 6.2 for details. These pilot projects will be monitored closely for a year to establish a permanent framework.

By submitting an arrangement, suppliers are acknowledging that they agree to the process as well as the terms and conditions as described in this solicitation.

The THS SA is to be used in the following situations only:

1. When a public servant is absent for a temporary period of time;
2. When there is a temporary workload increase and there is an insufficient number of public servants available to meet the requirement; or
3. A position is vacant and staffing action is being completed.

The THS method of supply has a total of 14 streams. A full description of the streams and their categories can be found on the Temporary Help Services website at:

<http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html>

Canada reserves the right to add, modify or remove streams and categories.

The SA has no defined end-date and will remain valid until such time as Canada no longer considers it to be advantageous to use it.

- 1.2.2 A Notice will be posted on the Government Electronic Tendering Service (GETS) for the duration of this requirement to allow new Suppliers to become qualified and existing suppliers to qualify for additional streams and categories.

Canada reserves the right to conduct the evaluation of arrangements in cycles, not less than quarterly. Arrangements received over a calendar year will be evaluated in accordance with the schedule below. The schedule may require a revision due to operational requirements, in which case suppliers will be advised.

#### Quarterly Evaluation Periods

Fiscal Quarter	Closing Date	Time of Solicitation Closing:	Evaluation Period:
Q1	June 30	02:00 PM Eastern Daylight Time (EDT)	July 1 to September 30
Q2	September 30	02:00 PM EDT	October 1 to December 31
Q3	January 3	02:00 PM Eastern Standard Time (EST)	January 4 to March 31
Q4	March 31	02:00 PM EDT	April 1 to June 30

- 1.2.3 The requirement is subject to the provisions of the Canadian Free Trade Agreement (CFTA) and the Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP) only; it is excluded from the North American Free Trade Agreement (NAFTA) and is not covered under the World Trade Agreement on Government Procurement (WTO-AGP) or the Canada-European Union (EU) Comprehensive Economic and Trade Agreement (CETA).

### 1.3 Security Requirements

1. Before issuance of a supply arrangement, the Supplier must hold a valid organization security clearance as indicated in Part 6A - Supply Arrangement;

2. Suppliers are reminded to obtain the required security clearance promptly. Any delay in the issuance of a supply arrangement to allow the successful Supplier to obtain the required clearance will be at the entire discretion of the Supply Arrangement Authority.
3. If the supplier does not hold this security clearance, they may request that THS consider security sponsorship for their company for initial DOS clearance. Request for sponsorship may be submitted to:

[TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca](mailto:TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca)

4. For additional information on security requirements, Suppliers should refer to the Industrial Security Program (<http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.html>) website.

#### 1.4 Debriefings

Suppliers may request a debriefing on the results of the request for supply arrangements process. Suppliers should make the request to the Supply Arrangement Authority within 15 working days of receipt of the results of the request for supply arrangements process. The debriefing may be in writing, by telephone or in person.

#### 1.5 Use of an e-Procurement Solution (EPS)

Canada is currently developing an online EPS for faster and more convenient ordering of goods and services. In support of the anticipated transition to this system and how it may impact any resulting Supply Arrangement that is issued under this solicitation, refer to Part 6A, 6.11 - Transition to an e-Procurement Solution (EPS).

The Government of Canada's [press release](#) provides additional information.

#### 1.6 Key Terms

**Centralized Professional Services System (CPSS):** is the e-portal for Professional Services.

**Data Collection Component (DCC):** the part of the CPSS where suppliers can input and submit data as part of a response to a solicitation.

**National Capital Region (NCR):** the Regional Municipality of Ottawa-Carleton boundary in the Province of Ontario and the Outaouais Regional Community in the Province of Quebec

**Refresh Solicitation:** a solicitation that allows new suppliers to qualify for arrangements and existing suppliers to qualify for additional streams or categories throughout the period of the Supply Arrangement.

**Renewal Solicitation:** a solicitation to replace existing Supply Arrangements. All suppliers, including those who already have a Supply Arrangement, are required to submit a response to the renewal solicitation in order to continue to provide services under a Supply Arrangement.

## PART 2 - SUPPLIER INSTRUCTIONS

### 2.1 Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the Request for Supply Arrangements (RFSA) by number, date and title are set out in the [Standard Acquisition Clauses and Conditions Manual](https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) <https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>) issued by Public Works and Government Services Canada.

Suppliers who submit an arrangement agree to be bound by the instructions, clauses and conditions of the RFSA and accept the clauses and conditions of the Supply Arrangement and resulting contract(s).

The [2008](#) (2018-05-22) Standard Instructions - Request for Supply Arrangements - Goods or Services, are incorporated by reference into and form part of the RFSA.

Subsection 5.4 of [2008](#), Standard Instructions - Request for Supply Arrangements - Goods or Services, is amended as follows:

Delete: 60 days  
Insert: 250 calendar days

### 2.2 Submission of Arrangements

2.2.1 Suppliers are requested to refer to Attachment A, Step by Step Instructions on submitting a THS response through the Data Collection component (DCC).

2.2.2 THS will only accept electronic submissions through the DCC of the Centralized Professional Services System (CPSS) ePortal.

2.2.3 Prior to submitting an Arrangement, suppliers must have:

- i. a Procurement Business Number (PBN) registered with the Supplier Registration Information (SRI) system; and
- ii. a CPSS supplier account.

Instructions for obtaining a PBN and a CPSS supplier account can be found at the following link:

<http://www.tpsgc-pwgsc.gc.ca/app-acq/spc-cps/iffpe-seeps-eng.html>.

It is important to note that all members of a Joint Venture (JV) must have their own PBN and the Legal Name field of the JV must show the names of all companies participating in the JV. The registration of a JV account must be done by contacting an SRI agent.

Enrolment into the CPSS ePortal is not a response to this solicitation, nor does it pre-qualify a supplier under the THS method of supply. Enrolment provides suppliers access to their CPSS Supplier Module account only.

Suppliers are responsible for safeguarding their credentials (i.e. userid and password) which are sent via email to their main supplier contact in order to access their CPSS Supplier Module account.



THS will not delay or cancel any solicitation process due to a supplier's inability to access, modify, or validate such credentials.

Suppliers can contact the CPSS ePortal team directly for any enrolment questions at [TPSGC.SSPC-CPSS.PWGSC@tpsgc-pwgsc.gc.ca](mailto:TPSGC.SSPC-CPSS.PWGSC@tpsgc-pwgsc.gc.ca).

2.2.4 Suppliers may submit arrangements or qualify for additional streams or categories according to the schedule at 1.2.2 above.

2.2.5 One legal entity may participate in the submission of:

- i. one arrangement from the legal entity alone; or
- ii. one arrangement from the legal entity alone and one arrangement from the legal entity in a joint venture with another legal entity; or
- iii. two arrangements in joint venture with other legal entities

If a legal entity participates in more than two arrangements, Canada will choose at its discretion which two arrangements to consider. If a legal entity chooses to participate in two arrangements, each arrangement must be a separate submission. Each arrangement will be evaluated independently without regard to other arrangements submitted and, therefore, every arrangement submitted must be complete.

2.2.6 Grandfathering

Existing THS Suppliers may bring the categories currently on their THS SO or SA to the new SA and are not required to requalify for them. Suppliers must grandfather using the same PBN as their current SO or SA.

## 2.3 Enquiries - Request for Supply Arrangements

All enquiries must be submitted in writing to the Supply Arrangement Authority at [TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca](mailto:TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca). Enquiries will be responded to on the Government Electronic Tendering System (GETS) until 8 calendar days prior to the solicitation closing. Enquiries received after that time may not be answered.

Suppliers should reference as accurately as possible the numbered item of the RFSA to which the enquiry relates. Care should be taken by suppliers to explain each question in sufficient detail in order to enable Canada to provide an accurate answer.

Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that suppliers do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered to all suppliers. Enquiries not submitted in a form that can be distributed to all suppliers may not be answered by Canada. Enquiries received at quarterly refreshes may not be distributed to all suppliers.

## 2.4 Former Public Servant - Notification

Service contracts awarded to former public servants in receipt of a pension or a lump sum payment must bear the closest public scrutiny and reflect fairness in the spending of public funds. Therefore, upon the award of a contract, the status with respect to being a former public servant in receipt of a pension or a lump sum payment, will be reported on the departmental websites as part of the published proactive disclosure reports generated in accordance with Treasury Board policies and directives on contracts with

former public servants, [Contracting Policy Notice 2012-2](#) and the [Guidelines on the Proactive Disclosure of Contracts](#).

The names of Supply Arrangement holders who are in receipt of a pension or a lump sum payment will be posted on the THS and CPSS web sites.

## 2.5 Federal Contractors Program for Employment Equity - Notification

The Federal Contractors Program (FCP) for employment equity requires that some contractors make a formal commitment to Employment and Social Development Canada (ESDC) - Labour to implement employment equity. In the event that this Supply Arrangement would lead to a contract subject to the Federal Contractors Program (FCP) for employment equity, the bid solicitation and resulting contract templates would include such specific requirements. Further information on the Federal Contractors Program (FCP) for employment equity can be found on [Employment and Social Development Canada \(ESDC\) - Labour's](#) website.

## 2.6 Underrepresented Suppliers – Notification

THS is participating in a pilot project to promote greater inclusiveness and opportunities for participation of Indigenous owned businesses (including PSAB registered businesses) and businesses owned by other underrepresented groups (i.e. women, persons with disabilities and visible minorities).to participate in federal government procurement. In the THS system, Indigenous owned businesses (including PSAB registered businesses) and other underrepresented groups will have the opportunity to self-identify when submitting their arrangement; they will be referred to the Certification - Diverse Status section of the CPSS system to check their underrepresented profile. For THS purposes, a diverse supplier is the same as the Indigenous supplier and the other underrepresented supplier as defined below. Other underrepresented groups may be considered in the future.

### Underrepresented supplier

An underrepresented supplier is a business owned or led (i.e., operated or controlled) by an underrepresented group (i.e. Indigenous People, women, persons with disabilities, visible minorities).

### Underrepresented Supplier Ownership

Ownership, operation or control means an enterprise that is subject to 51% majority control and effective management of the business by an underrepresented supplier.

## Underrepresented Group Definitions

### Women

Women are an underrepresented group in the Canadian workforce. As per the *Canada Employment Equity Act*, women are defined as an “an employment equity designated group”.

## Indigenous Supplier

An Indigenous Supplier is an entity which simultaneously complies with three criteria:

1. It is owned or led (controlled or operated) in majority (51%) by one or many individual(s) of Canadian Indigenous heritage whether Inuit, Métis or First Nation, whether Status or non-status, whether registered or non-registered, whether on or off-reserve and whether registered under PSAB or not. The word Indigenous is here understood in a similar way as for the purpose of the

Aboriginal Business and Entrepreneurship Development program of CIRNA (<https://www.aadnc-aandc.gc.ca/eng/1375201178602/1375202816581> and <https://www.aadnc-aandc.gc.ca/eng/1100100033216/1100100033220> ), and

2. It is owned or led (controlled or operated) in majority (51%) by one or many a Canadian citizen or legal resident of Canada, and
3. The entity physically resides in Canada

#### **Persons with Disabilities**

The *Employment Equity Act* (S.C. 1995, c. 44), refers to persons with disabilities as persons “who have a long-term or recurring physical, mental, sensory, psychiatric, or learning impairment, and who (a) considers themselves to be disadvantaged in employment by reason of that impairment, or (b) believe that an employer or potential employer is likely to consider them to be disadvantaged in employment by reason of that impairment.” This also includes persons “whose functional limitations owing to their impairment have been accommodated in their current job or workplace”. Moreover, the Public Services Commission provides examples of disabilities such as: impairments related to co-ordination or dexterity, mobility, blind or visual impairment, deaf or hard of hearing, speech impairment, and other forms of disability such as learning disability, developmental disability, etc.

#### **Visible Minorities**

The *Employment Equity Act* (S.C. 1995, c. 44), defines visible minority as “persons, other than Aboriginal peoples, who are non-Caucasian in race or non-white in colour”. Statistics Canada, however, provides a detailed explanation of visible minority, referring to persons who are non-Caucasian in race or non-white in colour and who do not report being Aboriginal. Visible minority groups include Chinese, Black, South Asian, Filipino, Latin American, Southeast Asian, Arab, West Asian, Korean, Japanese, etc.

### **The pilot project in the Centralized Professional Services System**

Within the Centralized Professional Services System (CPSS), these underrepresented suppliers will be referred to as diverse suppliers, and will have the opportunity to voluntarily self-identify when submitting their arrangement.

When the system’s “Identified Users” generate the bidder’s list for their individual requirements, 5 underrepresented suppliers will randomly be included in the list, ensuring at least 5 underrepresented suppliers are invited to bid on every solicitation. 3 of the underrepresented suppliers chosen will be low volume suppliers. A Joint Venture (JV) consisting of at least 1 underrepresented supplier with lead responsibilities, will be considered a diverse supplier.

#### **Low Volume Suppliers:**

THS will monitor business volume on a regular basis. Underrepresented suppliers with business volume of less than \$50,000.00 annually under the THS method of supply will be flagged as a “low volume supplier” in the CPSS e-portal.

## **2.7 Applicable Laws**

The Supply Arrangement (SA) and any contract awarded under the SA must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

In the DCC, Suppliers may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of the arrangement, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

---

their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the suppliers.

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

---

## **PART 3 - ARRANGEMENT PREPARATION INSTRUCTIONS**

### **3.1 Technical Arrangement and Certifications**

Suppliers must submit their technical arrangement and certifications electronically through the Data Collection Component (DCC) of the CPSS ePortal by the closing date and time of this solicitation. The DCC allows suppliers to save and re-submit their arrangement multiple times. Instructions on how to submit an electronic arrangement can be found at Attachment A of this document.

When an arrangement is submitted, the Main Supplier Contact will receive an email confirming the receipt of the electronic submission. Only the last arrangement received by PWGSC prior to the solicitation closing date and time or closing date and time of the quarterly refresh being submitted against will be evaluated.

Although Delegated Contacts may input data, only the Main Supplier Contact can submit the electronic arrangement. The supplier must use the <Submit Response> button and not just <Save> to submit the arrangement.

THS will request by return email, all supporting documentation required to complete the evaluation.

### **3.2 Financial Arrangement**

There is no financial arrangement required for this solicitation.

### 3.3 Submission Grid

Column A	Column B	Column C	Column D
Description of DCC	New THS Supplier	Existing THS Supplier	Reference Point in RFSA Document
Company Information	DCC	DCC	Attachment A
Regional Information	DCC	DCC	Attachment A
Contact Information	DCC	DCC	Attachment A
Local Offices	DCC	DCC	Attachment A
Language Preferences for Identified Users communication	DCC	DCC	Attachment A
M1 Minimum Months in Business	DCC+	DCC	Attachment A
M2 Identification of Streams and Categories	DCC	DCC	Attachment A
M3 Newly Substantiated Categories (References will be evaluated outside of the DCC)	DCC+	DCC+	Attachment A
Services Offering for a Supply Arrangement	DCC	DCC	Attachment A
<b>Certifications</b>			
Security	DCC	DCC	Attachment A
Federal Contractors Program for Employment Equity	N/A	N/A	Attachment A
Former Public Servant	DCC	DCC	Attachment A
PSAB Aboriginal Certification	DCC+	DCC+	Attachments A and B
Grandfather Certification	N/A	DCC+	Attachments A and B
Work Force Reduction Program	DCC	DCC	Attachments A
Integrity Provisions – Associated Information	DCC+	DCC+	Attachments A and B
Security Sponsorship	DCC+	DCC+	Attachments A and B
Diverse Supplier Self-Attestation	DCC+	DCC+	Attachments A and B
Supplier's Statement	DCC+	DCC+	Attachments A and B

DCC: Data Collection Component  
DCC+: Additional information will be requested by email  
N/A: Not applicable

## PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

### 4.1 Evaluation Procedures

- a) Arrangements will be assessed in accordance with the entire requirement of the Request for Supply Arrangements including the mandatory technical evaluation criteria, certifications, and other requirements.
- b) An evaluation team composed of representatives of Canada will evaluate the arrangements in a two-step evaluation approach. Step 1 consists of evaluating the arrangements submitted in the DCC. Step 2 consists of evaluating information requested by email outside of the DCC.
- c) When THS requests clarification, verification, or additional information, the Supplier will have 2 business days (longer if specified in writing) to provide the requested information. Failure to meet this requirement may result in the Arrangement being declared non-responsive.

### 4.2 Evaluation Criteria

#### 4.2.1 Mandatory Technical Criteria

Number	Mandatory Technical Criterion	Submission Instructions
<b>M1</b>	The Supplier or each member of a JV must have done business as the same legal entity for a minimum of 24 months prior to the closing date of this solicitation or of the quarterly refresh being submitted against.	Suppliers must complete the DCC of the CPSS ePortal following the instructions in Attachment A.  At the request of the THS team, Suppliers must provide documents as proof (letters of incorporation, tax returns, etc.) by email.  Current THS Suppliers will not be requested to provide proof.

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

<b>M2</b>	<p>The Supplier must identify the THS streams and categories that they wish to include as part of their electronic submission based on the experience substantiated. A full description of the streams and categories can be found on the THS web site at:</p> <p><a href="http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html">http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html</a></p>	<p>Suppliers must complete the DCC of the CPSS ePortal following the instructions in Attachment A.</p> <p>Specific instructions for current THS suppliers to grandfather categories are included in Attachment A.</p>
-----------	---	---



<p><b>M3</b></p>	<p>For each category to be substantiated, the Supplier must demonstrate that they have provided similar services to those described on the THS web site by addressing all of the following:</p> <ul style="list-style-type: none"> <li>• a minimum of 3 and a maximum of 5 contracts must be submitted for each category;</li> <li>• there must be a minimum of 5 resources across all contracts submitted for a given category;</li> <li>• the services must have been provided within the last 3 years prior to the solicitation closing.</li> </ul> <p>To qualify for all categories under a stream, the Supplier must be qualified for a minimum of 3 categories within that stream.</p> <p><b>Joint Ventures:</b></p> <ul style="list-style-type: none"> <li>• each member must have independently provided the services under at least 1 of the contracts submitted for the category; and</li> <li>• in order to qualify for the whole stream each member must independently qualify for at least 1 of the categories under the proposed stream.</li> </ul> <p><b>References:</b>        The Supplier must provide a reference for each contract who can substantiate the information provided. The same reference may be used for multiple categories.</p> <p>References must not be individuals who have been at any time:</p> <ul style="list-style-type: none"> <li>• employed by the Supplier</li> <li>• sub-contracted by the Supplier</li> <li>• on the Supplier's Board of Directors</li> </ul>	<p>Suppliers must complete the DCC of the CPSS ePortal following the instructions in Attachment A.</p> <p>For each category to be substantiated, three contracts with references must be submitted by email when requested by the THS team. Suppliers should have this information ready at the time of solicitation closing.</p> <p>Suppliers have the following options:</p> <ul style="list-style-type: none"> <li>• Qualify for 3 or more categories and be qualified for all categories within that stream;</li> <li>• Qualify for 3 or more categories but indicate that they are not interested in supplying any of the remaining categories within that stream.</li> <li>• Qualify for less than 3 categories and be restricted to supplying only those categories.</li> </ul> <p><b>References:</b>        Suppliers should inform their references that THS will be contacting them by email to verify the information provided. THS will contact the references using the email addresses provided by the Supplier and references will have 7 calendar days to respond.</p> <p>If an email address results in an undeliverable email being returned, the Supplier will have the opportunity to provide an alternative email address, but only the named reference may substantiate the experience.</p> <p>If the reference responds "No" or "Unable" to the request, or if no response is received by the due date, the category will be deemed non-responsive.</p>
------------------	---	--

#### 4.2.2 Other Mandatory Requirements

In order to be awarded a THS SA, the Supplier must comply with the requirements listed below and maintain continuous compliance for the duration of the SA.

##### i. Security Requirement

Each supplier and each member of a JV must hold a valid Designated Organization Screening (DOS) issued by the Canadian Industrial Security Directorate (CISD), PWGSC.

If the security clearance is in the screening process with CISD and supplier is responsive to all other requirements of this RFSA, the supplier may extend the validity period of their arrangement up to the next refresh. Their status in the CPSS ePortal will indicate "bid validity" until the required security clearance is received.

If the supplier does not hold this security clearance, they may request that THS consider security sponsorship for their company for initial DOS clearance or to upgrade to the next level. Request for sponsorship may be submitted in the electronic submission or to the following email address:

[TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca](mailto:TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca)

Foreign Suppliers must hold a valid security clearance from their host country before they can request a Canadian equivalency. THS will not consider security sponsorship of foreign suppliers.

Any resulting contract from an SA may require a higher security clearance.

##### ii. Physical Office Address

The Supplier must maintain a physical street address that is not a Post Office Box. The Supplier must have a phone number, email address, and business website.

#### 4.2.3 Quarterly Refresh Additions

A supplier may qualify quarterly for additional categories and streams using the Mandatory Technical Criteria M2 and M3.

### 4.3 Basis of Selection

An arrangement must comply with the requirements of the Request for Supply Arrangements and meet all mandatory evaluation criteria to be declared responsive.

All responsive suppliers will be awarded a supply arrangement for the qualified streams and categories.

### 4.4 Financial Viability

SACC Manual clause [S0030T](#) (2014-11-27) Financial Viability

## **PART 5 – CERTIFICATIONS AND ADDITIONAL INFORMATION**

Suppliers must provide the required certifications and additional information to be issued a supply arrangement (SA). The certifications listed below must be completed through the DCC per instructions in Attachment A. Evidence must be submitted when requested.

The certifications provided by Suppliers to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare an arrangement non-responsive, or will declare a contractor in default if any certification made by the Supplier is found to be untrue whether made knowingly or unknowingly during the arrangement evaluation period, or during the period of any supply arrangement arising from this RFSA and any resulting contracts.

The Supply Arrangement Authority will have the right to ask for additional information to verify the Supplier's certifications. Failure to comply with any request will render the arrangement non-responsive, and in the case of an active supply arrangement, may result in the Supply Arrangement being suspended or cancelled.

### **5.1 Security**

In order to be awarded a THS SA, the supplier must hold at minimum, a valid Designated Organization Screening (DOS) issued by the Canadian Industrial Security Directorate (CISD), PWGSC. If the supplier does not hold this security clearance and is requesting sponsorship by THS, refer to 5.8.

### **5.2 Federal Contractors Program for Employment Equity – not applicable**

This is now a Notice included in Part 2, 2.5 of this solicitation. Although this certification is still in the DCC of the CPSS ePortal, it can be left blank.

### **5.3 Former Public Servant**

Refer to Part 2, 2.4 for information concerning Former Public Servants. Suppliers must submit their status with respect to being a former public servant in receipt of a pension. If, as a result of this solicitation, a Supply Arrangement is awarded, the name of the supplier who is in receipt of a pension will be posted on the THS and CPSS web sites.

### **5.4 PSAB Aboriginal Suppliers**

In accordance with the Procurement Strategy for Aboriginal Business (PSAB), requirements designated by federal government departments as set aside under PSAB will be restricted to qualified Aboriginal businesses.

Suppliers should ensure that they are listed in the Indigenous and Northern Affairs Canada's Aboriginal Business Directory at: <http://www.aadnc-aandc.gc.ca/eng/1100100033057/1100100033058>.

Information on becoming an Aboriginal supplier can be found at the same link.

A Joint Venture (JV) consisting of a least 1 PSAB Aboriginal supplier with lead responsibilities, will be considered an aboriginal joint venture.

## **5.5 Work Force Reduction Program**

As a result of programs to reduce the public service, suppliers must provide information regarding their status as former public servants in receipt of a lump sum payment.

## **5.6 Grandfather Provision**

Existing THS Suppliers are not required to requalify for categories currently on their THS SO or SA, but must complete the certification.

## **5.7 Integrity Provisions - Associated Information**

In accordance with section 17 entitled "Information to be provided when bidding, contracting or entering into a real procurement agreement" of the [Ineligibility and Suspension Policy](http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html) (<http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html>), the Supplier must provide the required documentation, as applicable, to be given further consideration in the procurement process.

## **5.8 Security Sponsorship**

Suppliers may request that THS consider security sponsorship for the initial DOS clearance or to upgrade to the next level.

## **5.9 Underrepresented Suppliers**

In order to be considered an underrepresented\* supplier, the Supplier must certify compliance with the definition of underrepresented supplier in Section 2.6 and submit evidence when requested. To be considered an underrepresented JV, at least one member of the JV must certify as an underrepresented supplier and be identified as the JV lead (representative).

\* In the CPSS system, underrepresented suppliers are considered to be Diverse Suppliers (i.e. Indigenous peoples, women, persons with disabilities and visible minorities)

## **5.10 Supplier's Statement**

Suppliers must certify that the information in their electronic submission is true.

## PART 6 - SUPPLY ARRANGEMENT AND RESULTING CONTRACT CLAUSES

### A. SUPPLY ARRANGEMENT

#### 6.1 Arrangement

The Supply Arrangement covers the Streams and Categories described at the following website:

<http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html>

#### 6.2 Security Requirements

**6.2.1** The Supplier must hold at minimum, a valid Designated Organization Screening (DOS) issued by the Canadian Industrial Security Directorate (CISD), PWGSC.

**6.2.2** The Supplier may request that THS consider security sponsorship to upgrade their company security clearance to the next level by emailing THS at: [TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca](mailto:TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca). Security may be upgraded at any time, one level at a time only.

**6.2.3** Sub-contractors and employees of suppliers will not be sponsored by PWGSC.

#### 6.3 Standard Clauses and Conditions

All clauses and conditions identified in the Supply Arrangement and resulting contract(s) by number, date and title are set out in the [Standard Acquisition Clauses and Conditions Manual](https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) (<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>) issued by Public Works and Government Services Canada.

##### 6.3.1 General Conditions

**2020** (2017-09-21) General Conditions - Supply Arrangement - Goods or Services, apply to and form part of the Supply Arrangement.

##### 6.3.2 Supply Arrangement Reporting

The Supplier must compile and maintain records on its provision of goods, services or both to the federal government under contracts resulting from the Supply Arrangement. This data must include all purchases paid for by a Government of Canada Acquisition Card.

The Supplier must provide this data in accordance with the reporting requirements detailed in the Quarterly Usage Report Instructions <http://www.tpsgc-pwgsc.gc.ca/app-acq/spc-cps/ocannexd-soannexd-eng.html>

If no goods or services are provided during a given period, the Supplier must still provide a "NIL" response.

The quarterly reporting periods are defined as follows:

**Quarter Period to be covered Due on or before**

Quarter	Period to be covered	Due on or before
Q1	April 1 to June 30	July 15
Q2	July 1 to September 30	October 15
Q3	October 1 to December 31	January 15
Q4	January 1 to March 31	April 15

PWGSC reserves the right to suspend the supply arrangement without notice, if reports are not submitted on time or are inaccurate or incomplete.

**6.4 Term of Supply Arrangement**

**6.4.1 Period of the Supply Arrangement**

The Supply Arrangement has no defined end-date and will remain valid until such time as Canada no longer considers it to be advantageous to use it.

The period for awarding contracts under the Supply Arrangement begins \_\_\_\_\_.

Canada may, with at least 30 days written notice and by posting on the Government Electronic Tendering System (<https://buyandsell.gc.ca/procurement-data/tenders>) cancel this Supply Arrangement or individual categories or streams.

**6.4.2 Delivery Points**

Delivery of the requirement is limited to the National Capital Region (NCR).

**6.5 Authorities**

**6.5.1 Supply Arrangement Authority**

The Supply Arrangement Authority is:

Supply Team Leader  
Public Works and Government Services Canada  
Acquisitions Branch,  
10 Wellington Street, Terrasses de la Chaudière, 5<sup>th</sup> floor  
Gatineau, Québec K1A 0S5

E-mail address: [TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca](mailto:TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca)

The Supply Arrangement Authority is responsible for the issuance of the Supply Arrangement, its administration and its revision, if applicable.

### 6.5.2 Supplier's Representative

The individual identified as the Main Supplier Contact in the CPSS ePortal is considered the supplier's representative and is the central point of contact for the Supplier on all matters pertaining to the Supply Arrangement. By submitting the arrangement, the Supplier confirms that this individual has the authority to bind the Supplier. It is the Supplier's sole responsibility to ensure that the information related to the Supplier's Representative is correct. If a change is required to this information, the Supplier will inform CPSS by email at:

[TPSGC.SSPC-CPSS.PWGSC@tpsgc-pwgsc.gc.ca](mailto:TPSGC.SSPC-CPSS.PWGSC@tpsgc-pwgsc.gc.ca)

### 6.5.3 Supplier's CPSS ePortal Information

Suppliers are responsible for the maintenance and safeguarding of their tombstone data in the CPSS ePortal.

Canada will not delay or cancel any solicitation or contract process due to a supplier's inability to access, modify or validate such credentials, or because of any claim that such credentials were used without proper authorization.

## 6.6 Identified Users

The Identified Users include any government department, agency or Crown Corporation listed in Schedules I, I.1, II, III, of the [Financial Administration Act](#), R.S.C., 1985, c. F-11.

## 6.7 On-going Opportunity for Qualification

A Notice will be posted on the Government Electronic Tendering Service (GETS) for the duration of the Supply Arrangement to permit new Suppliers to become qualified and pre-qualified suppliers to qualify for streams and categories for which they are not already qualified.

Canada reserves the right to conduct the evaluation of arrangements in cycles, not less than quarterly. Arrangements received over a calendar year will be evaluated in accordance with the schedule below. The schedule may require a revision due to operational requirements, in which case suppliers will be advised.

### Quarterly Evaluation Periods

Fiscal Quarter	Closing Date	Time of Solicitation Closing:	Evaluation Period:
Q1	June 30	02:00 PM Eastern Daylight Time (EDT)	July 1 to September 30
Q2	September 30	02:00 PM EDT	October 1 to December 31
Q3	January 3	02:00 PM Eastern Standard Time (EST)	January 4 to March 31
Q4	March 31	02:00 PM EDT	April 1 to June 30

## 6.8 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- (a) the articles of the Supply Arrangement;
- (b) the general conditions 2020 (2017-09-21), General Conditions - Supply Arrangement - Goods or Services
- (c) the Supplier's arrangement dated \_\_\_\_\_ (*insert date of arrangement*) (*if the arrangement was clarified or amended, insert at the time of issuance of the arrangement: "as clarified on \_\_\_\_\_" or "as amended \_\_\_\_\_". (Insert date(s) of clarification(s) or amendment(s), if applicable).*

## 6.9 Certifications and Additional Information

### 6.9.1 Compliance

Compliance with the certifications and related documentation provided by the Supplier in the arrangement is a condition of the Supply Arrangement (SA) and subject to verification by Canada during the term of the SA and of any resulting contract that would continue beyond the period of the SA. If the Supplier does not comply with any certification, provide the related documentation or if it is determined that any certification made by the Supplier in the arrangement is untrue, whether made knowingly or unknowingly, Canada has the right to terminate any resulting contract for default and suspend or cancel the SA.

### 6.9.2 Vendor Performance

In accordance with General Conditions – Supply Arrangement – Goods or Services 2020 09, Suspension or cancellation of qualification by Canada (2016-04-04), Canada may by written notice to the Supplier, suspend or cancel the Supply Arrangement.

Resulting Supply Arrangements may be subject to the Vendor Performance Management Regime, where specific elements of the Work will be subject to performance evaluation. The Supplier may be required to collect, compile and present performance information and the Supplier will be evaluated on specific aspects of its performance.

The RFSA and any resulting Supply Arrangements will be amended to incorporate any resulting Vendor Performance Management Regime.

### 6.9.3 Physical Office Address

The Supplier must maintain a physical street address that is not a Post Office Box. The Supplier must have a phone number, email address, business website and provide a minimum 4 hour response time.

## 6.10 Applicable Laws

The Supply Arrangement (SA) and any contract resulting from the SA must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario. (*insert other province if indicated in arrangement*).



Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

---

#### **6.11 Transition to an e-Procurement Solution (EPS)**

During the period of the Supply Arrangement, Canada may transition to an EPS for more efficient processing and management of individual contracts for any or all of the SA's applicable goods and services. Canada reserves the right, at its sole discretion, to make the use of the new e-procurement solution mandatory.

Canada agrees to provide the Supplier with at least a three-month notice to allow for any measures necessary for the integration of the Supply Arrangement into the EPS. The notice will include a detailed information package indicating the requirements, as well as any applicable guidance and support.

If the Supplier chooses not to provide the supply arrangement of their goods or services through the e-procurement solution, the Supply Arrangement may be set aside by Canada.

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

## ANNEX “A” – STREAMS AND CATEGORIES

The streams and categories each supplier is qualified for, form a part of their individual supply arrangement.

The following is for demonstration purposes:

	Basis Of Payment		
	Supply Arrangement		
Legal Name : A System Test			
PBN : 739226520PG9999			
Reference # : 002-D			
Tier 0			
National Capital Region (NCR)			
Stream 1 - Office Support Categories			
Category	Junior	Intermediate	Senior
1.1 Clerk, General	Yes		
1.2 Administrative Assistant, General		Yes	Yes
1.3 Executive Assistant			Yes
Stream 2 – Operational Services Categories			
Category	Junior	Intermediate	Senior
2.1 General Labourer	Yes	Yes	Yes
2.2 Trade Helper		Yes	Yes

## ANNEX “B”- VALIDATION FOR DIVERSE SUPPLIERS

### Background

THS is participating in a pilot program which intends on creating greater inclusiveness and opportunities for participation of Indigenous owned businesses (including PSAB registered businesses) and businesses owned by other underrepresented groups (e.g. women, persons with disabilities and visible minorities), in federal government procurement. In the THS system, underrepresented suppliers will have the opportunity to voluntarily, self-identify when submitting their arrangement; they will be referred to the Certification - Diverse Status section of the CPSS system to check their underrepresented profile. For THS purposes, a diverse supplier is the same as an underrepresented supplier as defined the THS RFSA, section 2.6.

Suppliers who self-attest must comply with the definitions found at article 2.6, in Part 2 of the RFSA. Diverse suppliers agree to furnish to Canada within 2 business days, such evidence as may be requested by Canada from time to time, corroborating this self-attestation. Such evidence will be open to audit during normal business hours by a representative of Canada, who may view the evidence to ensure compliance with the requirements.

### Validating supplier status:

- 1) During the evaluation period, which include quarterly refreshes, the THS Team will review supplier's completed self-attestation forms and identify them as a diverse supplier;
- 2) The THS Team will conduct quarterly audits during the life cycle of the supply arrangements to validate that the information provided is true and to ensure suppliers are complying with the diverse requirements.

### Consequences

The consequences of making an untrue statement in the bid documents regarding the diverse status, or of not maintaining compliance with the requirements, may include, but are not limited to the following ramifications:

- Removal of Diverse status under the SA;
- Cancellation or suspension of the SA; and/or
- Termination of any contract awarded pursuant to the Diverse SA.

### What to provide to validate the diverse supplier status

The diverse supplier must provide acceptable evidence that their business is at least 51% owned or led (operated or controlled) by one of the four underrepresented groups listed.

**Acceptable evidence to validate supplier's diverse status include, but is not limited to, the following:**

Acceptable evidence that is applicable for each diverse group			
Indigenous-owned supplier	Women-owned supplier	Persons with disabilities-owned supplier	Visible minority-owned supplier
<ul style="list-style-type: none"><li>• PSAB Certification</li><li>• Identification cards such as Aboriginal</li></ul>	<ul style="list-style-type: none"><li>Official government documentation such as:<ul style="list-style-type: none"><li>• Passport</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Registered medical doctor's note</li></ul>	<ul style="list-style-type: none"><li>• Official government photo documentation such</li></ul>

status cards • Supporting letters from band and tribal leaders • Indigenous passport (e.g., Haudenosaunee passport)	• Driver's license • Documentation that supports gender/name change to determine gender identity	confirming disability • Medical documentation such as official accessible parking permit for persons with disabilities	as: • Passport • Driver's license to determine non-Caucasian in race or non-white in colour.
Evidence that is applicable across all diverse groups			
• Verified media sources such as newspaper clippings, peer-reviewed online articles (e.g., online magazines or newspapers), or television segments that confirm supplier diversity; • Existing membership or certification from other diverse supplier certifying organizations (e.g., CAMSC) • Reference letters from community leaders, cultural centres, volunteerism, philanthropy, or from places of worship (e.g., church or mosque).			

### How much evidence

For the purposes of the pilot project, suppliers will be asked to show up to two pieces of evidence to verify their diverse status. Additionally, suppliers may periodically be required to re-submit evidence.

No personal information will be kept on file by the THS team after Diverse Status has been verified.

In the cases where a diverse supplier identifies with two or more underrepresented groups (e.g., if a supplier identifies as a women-owned and Indigenous-owned business), they are still required to provide the appropriate evidence for each group.

### What to provide as evidence of 51% ownership, operation or control by diverse suppliers

Upon request, suppliers will be required to provide two pieces of evidence to demonstrate ownership or leadership. The following are examples of acceptable evidence:

- Bylaws;
- Incorporation documents;
- Shareholders' or members' register;
- Partnership agreements
- Joint venture agreements;
- Business name registration;
- Banking arrangements;
- Governance documents;
- Leases or contracts;
- Meeting minutes of Board of Directors and Management committees, etc.
- Delegation of authority for overall decision making

## B. BID SOLICITATION

### 6.1 Bid Solicitation Documents

Canada will use bid solicitation templates based on the estimated dollar value and complexity of the requirement. These templates are available at the following link:

<http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html>

The bid solicitation will contain as a minimum the following:

- (a) security requirements (including the applicable SRCL);
- (b) a complete description of the Work to be performed;
- (c) 2003, Standard Instructions - Goods or Services - Competitive Requirements; OR 2004, Standard Instructions - Goods or Services - Non-competitive Requirements;
- (d) bid preparation instructions;
- (e) instructions for the submission of bids (address for submission of bids, bid closing date and time);
- (f) evaluation procedures and basis of selection;
- (g) financial capability (*if applicable*);
- (h) certifications, as applicable to the evaluation of resources (including Status and Availability);
- (i) conditions of the resulting contract.

### 6.2 Bid Solicitation Process

**6.2.1** Bids will be solicited for specific requirements within the scope of the Supply Arrangement from Suppliers who have been issued a Supply Arrangement.

**6.2.2** Under this SA, the Identified User will be allowed to issue solicitations to pre-qualified Suppliers in accordance with the following rules:

	Non-competitive	Competitive Method #1	Competitive Method #2
<b>Contract Financial Limits</b>	\$25K including applicable taxes and travel	\$400K including applicable taxes and travel (except when using Right-fit).  Limit of 1 resource per contract	\$1M including applicable taxes and travel (over \$1M with PSPC approval)  Multiple resources possible
<b>Contract Period</b>	The contract period must not exceed 48 weeks without approval of the THS Authority. Extensions must only be requested after 40 weeks of work completed and must not exceed 24 weeks for a total contract period of 72 weeks.		
<b>Evaluation Criteria in addition to the</b>	No additional mandatory criteria.	Maximum of 2 additional mandatory criteria. No rated or asset criteria allowed.	Additional mandatory and rated criteria allowed.

<b>Minimum Mandatory Criteria for the SA category</b>			
<b>Basis of Selection</b>	Directed to one supplier provided they are responsive to the Minimum Mandatory Criteria for the SA category.	1. Lowest Price responsive 2. Right-fit * (see rules below)	1. Lowest Price responsive 2. Highest Combined Rating of Technical Merit & Price 3. Minimum Point Rated 4. Any other option <b>except</b> Right-fit
<b>Financial Criteria for Right-fit*</b>	N/A	Median Band from 20% below to 20% above median rate	N/A
<b>CPSS Search List of pre-qualified suppliers</b>  (expires at RFP issuance)	Identified User selects any supplier from the CPSS Search List	<ul style="list-style-type: none"> <li>• System randomly chooses 5 suppliers that are certified as diverse suppliers, 3 being low volume</li> <li>• System randomly chooses another 6 suppliers</li> <li>• Identified User chooses 0 to 4 additional suppliers</li> <li>• See rules for JV's under 6.2.3 below.</li> </ul>	
<b>Solicitation Period</b>	N/A	1. Lowest price 48 hrs 2. Right-fit 96 hrs	Identified User's choice
<b>Bid Validity</b>	N/A	15 calendar days	60 calendar days
<b>Publication of Notice of Proposed Procurement (NPP)</b>	N/A	N/A	For requirements above \$400K

**\* Right-fit:**

- Right-fit can only be used when:
  - Method 1 is used; and
  - the requirement is below the CFTA threshold. Refer to: <https://www.cfta-alec.ca/procurement/covered-procurement-thresholds/>
- This selection methodology must be specified in the RFP and cannot be changed.
- A band between -20% and +20% of the median total hourly rate will be used when 3 or more bids are responsive to the mandatory technical criteria. Any bids outside of this band will be considered non-responsive.
- When only 2 bids are responsive to the mandatory technical criteria, the higher priced bid may be selected if the price is within 25% of the lowest priced.

5. Interviews may be administered to select the best resource among the bids meeting the rules above.
6. When only 1 bid is responsive to the mandatory technical criteria, the contracting officer should determine that the bid represents fair market value to Canada before awarding a contract.
7. One or more of the 5 justifications below must be used to determine the successful bidder and the justification for the selection must be retained in the file for audit purposes.

Right-fit justifications:

- Specialized education which will improve the quality of services to be provided
  - Additional Certifications which will improve the quality of services to be provided
  - Additional experience which will improve the quality of services to be provided
  - Knowledge of relevant government policies or procedures which will improve the quality of services to be provided
  - Better proficiency in one or both official languages which will improve the quality of the services to be provided.
8. Unsuccessful bidders must be advised of the results and the justification.

**6.2.3 Creating the Bidders List:** The Identified Users enter the categories they need in the CPSS and a search list of pre-qualified suppliers will be generated as indicated in the table above.

When a JV appears on the list of selected suppliers, the Identified Users must remove any of the individual JV members if they are also present on the list.

**6.2.4 Bid Solicitation Issuance:** The Identified Users will email the bid solicitation directly to the selected suppliers from the final CPSS search list.

**6.2.5 Bid Evaluation:** Bids will be assessed in accordance with the entire requirement of the Request for Proposal including the technical and financial evaluation criteria.

#### **Interviewing Proposed Resources**

When using Right-fit basis of selection only, Identified Users may interview proposed resources in accordance with the Right-fit rules at 6.2.2 above.

For any other basis of selection, resources may only be interviewed to validate that the information submitted in response to the solicitation is accurate.

Suppliers must not invoice for interview time and telephone interviews are encouraged.

**6.2.6 Basis of Selection and Issuance of Contracts:** The Identified Users will award contracts in accordance with the Basis of Selection identified in the Request for Proposal. All bidders will be advised of the solicitation results.

## C. RESULTING CONTRACT CLAUSES

### 6.1 General

The conditions of any contract awarded under the Supply Arrangement will be in accordance with the resulting contract clauses of the template used for the bid solicitation.

The Contract will contain as a minimum the following:

- a) Security Requirements (including the applicable SRCL)
- b) Statement of Work
- c) Standard Clauses and Conditions (includes General Condition 2010B)
- d) Term of Contract (max 48 consecutive weeks)
- e) Authorities
- f) Payment
- g) Invoicing Instructions
- h) Certifications and Additional Information
- i) Applicable Laws
- j) Insurance
- k) Priority of Documents

### 6.2 Closure of Government Offices

Where the Contractor, its employees, subcontractors, or agents are providing services on government premises under the Contract, and those premises are inaccessible because of the evacuation or closure of government offices, the Contractor will be paid for no more than 1 working week, at the rates in the Contract provided that the Contractor submits with its invoice a certification, countersigned by the affected resource, stating that:

- the Contractor has not received any other payment from any other client for the period of the closure; and
- the affected resource will be paid at the rate they are entitled to had the services been provided.

### 6.3 Staffing Arrangements

A transfer fee will be payable to the Contractor by the Identified User when the "office" where the THS Resource has been assigned during the contract period hires the resource without competition, either on a casual, term or indeterminate basis, prior to the passage of up to 20 calendar weeks measured from the start of services under the contract regardless of a change of duties.

Greater than 18 and up to 20 weeks from the start of services: 2%  
Greater than 16 and up to 18 weeks from the start of services: 4%  
Greater than 14 and up to 16 weeks from the start of services: 6%  
Greater than 12 and up to 14 weeks from the start of services: 8%  
Greater than 10 and up to 12 weeks from the start of services: 10%  
Greater than 8 and up to 10 weeks from the start of services: 12%  
Greater than 6 and up to 8 weeks from the start of services: 14%  
Greater than 4 and up to 6 weeks from the start of services: 16%  
Greater than 2 and up to 4 weeks from the start of services: 18%  
Greater than 0 and up to 2 weeks from the start of services: 20%



---

**Notes:**

“Office” is interpreted as an organization in a department, agency, or crown corporation under the supervision of a Director General or equivalent. Where there is no DG or equivalent level, the next highest rank is applicable.

Transfer fees apply whether the contract is active or not (i.e.: terminated, expired) at the time the resource is hired by the Identified User.

Transfer fees are based on the annualized salary offered to the temporary help resource. For the purposes of this clause, annualized salary offered to the THS Resource means the starting annual salary of the position offered by the department to the THS Resource in effect at the time of the offer. This does not include any subsequent performance / incentive pay, bilingual bonus, collective agreement increases or other increases that may occur.

For example, a THS resource being offered a casual, term or indeterminate employment starting at level 1 increment-PG 2 salary would have an annualized salary of \$50,502. Where the position is instead based on an hourly rate, then this hourly rate would be annualized, multiplied by 1950 (7.5 hour day), and further multiplied by the appropriate transfer fee percentage. (e.g. \$18.00/hour x 1950 hours = \$35,100 and if hired at the 5 week mark \$35,100 x 16% = \$5,616 transfer fee).

#### **6.4 Termination Notification**

When a Contract is terminated (with the exception of default) before its expiry and the estimated contract period was 3 months or longer, the Identified User must provide the Contractor with a minimum of 7 calendar day's written notice.

If the required notification is not provided, the Identified User will pay a fee based on 7.5 hours per day at the rate charged by the Contractor for each remaining day of the required notice. No written notification is required if the Contract naturally expires.

#### **6.5 Overtime**

Overtime must not be performed under the Contract unless authorized in advance and in writing by the Identified User. Any request for payment must be accompanied by a copy of the overtime authorization, including any premium to be paid, and a report containing the details of the overtime performed pursuant to the written authorization.

Overtime is regulated by provincial legislation and is therefore calculated based on where the work is performed.

- In Ontario, overtime is payable for time worked in excess of 44 hours in a week.
- In Quebec, overtime is payable for time worked in excess of 40 hours in a week.

#### **6.6 Statutory Holidays**

When an Identified User's office is closed due to a statutory holiday, the Contractor will not be paid for that day and the resource must not report for work.

When an Identified User's office is open on a day normally recognized as a statutory holiday, it is the Contractor's decision whether to allow the resource to work or not. Agreement between the Contractor and the Identified User should be documented in advance of the holiday.

---

## 6.7 Replacement of Specific Individuals

- 1) If specific individuals are identified in the Contract to perform the Work, the Contractor must provide the services of those individuals unless the Contractor is unable to do so for reasons beyond its control.
- 2) If the Contractor is unable to provide the services of any specific individual identified in the Contract, it must provide a replacement with qualifications and experience which equal or exceed those of the named individual in the Contract. The replacement must be acceptable to Canada.
- 3) The Contractor must, as soon as possible, give notice to the Contracting Authority of the reason for replacing the individual and provide:
  - a) the name, qualifications and experience of the proposed replacement; and
  - b) proof that the proposed replacement has the required security clearance granted by Canada, if applicable.
- 4) The Contractor must not, in any event, allow performance of the Work by unauthorized replacement persons. The Contracting Authority may order that a replacement stop performing the Work. In such a case, the Contractor must immediately comply with the order and secure a further replacement in accordance with subsection 2. The fact that the Contracting Authority does not order that a replacement stop performing the Work does not relieve the Contractor from its responsibility to meet the requirements of the Contract.

## 6.8 Identification Protocol for Contractors and Resources

The Contractor will be responsible for ensuring that any of its resources, representatives or subcontractors complies with the following self-identification requirements:

- a. Contractor resources who attend a Government of Canada meeting (whether internal or external to Canada's offices) must identify as a contractor resource prior to the commencement of the meeting, to ensure that each meeting participant is aware of the fact that the individual is not a Government of Canada employee;
- b. During the performance of any Work at a Government of Canada site, the Contractor's Resource must be clearly identified at all times as being a Contractor; and
- c. If a contractor resource requires the use of the Government of Canada's e-mail system in the performance of the Work, then the individual must clearly identify him or herself as a contractor resource in all electronic mail including the signature block as well as under "Properties". This identification protocol must also be used in all other correspondence, communication, and documentation.

If Canada determines that the Contractor Resource or the Contractor is in breach of any obligation stated in this clause, upon written notice from Canada the Contractor must submit a written action plan describing the corrective measures it will implement to eliminate the recurrence of the problem. The Contractor will have 2 working days to deliver the action plan to the Client or the Contracting Authority, and 10 working days to rectify the problem. In addition to any other rights it has under the Contract, Canada may terminate the Contract for default if the corrective measures required of the Contractor described above are not met.

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

---

## 6.9 Vendor Performance Management

Any resulting contract awarded under the Supply Arrangement may be subject to the Vendor Performance Management Policy, where specific elements of the Work will be subject to performance evaluation. The Contractor may be required to collect, compile and present performance information and the Contractor will be evaluated on specific aspects of its performance.

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

---

## ATTACHMENT "A" – ELECTRONIC SUBMISSION INSTRUCTIONS

### Step by Step Instructions on submitting a THS arrangement through the Data Collection Component (DCC) the Centralized Professional Services System (CPSS).

The information seen in each of the screenshots is provided as an example only and is not intended to be a direct instruction on how the data is to be submitted to PWGSC.

#### A. Logging into the CPSS Supplier Module

1. Using the user-id and password supplied by the CPSS ePortal at the time of enrolment, log into the system at the following link:

<https://sspc-fournisseur-cpss-supplier.tpsgc-pwgsc.gc.ca/Indiquerouverture-session-ShowLogin-Eng.action>

2. Once logged in, click on <Solicitation Dashboard> in the left hand navigational bar.
3. On the Solicitation Dashboard page, click on the corresponding solicitation number.
4. This opens up the THS online solicitation template that must be completed to submit an arrangement.

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

## B. The THS Online Bidding Template – Home Page:

**Note:** The submission can be saved anytime by clicking on <Save Response> at the bottom of the home page, allowing you to come back at any time prior to the closing date and time to complete your submission.

Centralized Professional Services System  
publisservice.pwgsc.gc.ca


PWGSC on Publiservice — Solutions for Government

[Français](#) | [Home](#) | [Contact Us](#) | [Help](#) | [Search](#) | [Publiservice](#)

[PWGSC @ Publiservice](#) > [CPSS - Maintenance Module](#) > [Solicitations](#) > [Solicitation Information](#) > [Template Home Page](#) > [Supplier Response - Home](#)

Supplier Response - Home

EN578-172870

 Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

Designated Contacts

As the Main Contact, you are able to designate up to two other individuals as Contacts who are able to enter and modify data for this Response.

To designate a contact to this solicitation, select from the dropdown menu.

To add a contact, click the '[Add Designated Contact](#)' link.

**Important Note:** Only the Main Contact may submit a response.

Contact One:

Contact Two:

[Add Designated Contact](#)

Grandfather Certification

This item is addressed under the "Certifications" link.

Sections

Only the Main Contact may submit a response.

To submit a new response or to update your response, you must complete the sections below. You must set the status of all sections to 'Completed' in order to submit your response by clicking the 'Submit Response' button below. It is suggested that you complete the sections below in the order that they appear.

**Important Note:** Clicking the 'Save Response' button below does not submit the response to PWGSC.

Table of Contents	Status
<a href="#">Company Information</a>	<input type="text" value="No progress"/>
<a href="#">Regional Information</a>	<input type="text" value="No progress"/>
<a href="#">Mandatory Criteria</a>	<input type="text" value="No progress"/>
<a href="#">Certifications</a>	<input type="text" value="No progress"/>
<a href="#">Services Offering for Supply Arrangement</a>	<input type="text" value="No progress"/>

Solicitation will close: ET

[Return to Dashboard](#)  
[Return to Home Page](#)

### C. Designated Contacts

1. The Main Supplier Contact may designate up to two other contacts who can enter and modify data for the bid submission, but only the Main Supplier Contact can submit the response.
2. To designate a contact, select a previously entered contact from the dropdown menu or click <Add Designated Contact> to create a new contact.
3. Once a selection is made, click <Save Designated Contacts>.
4. Newly created designated contacts will receive their credentials automatically.

### D. Company Information

The "Company Information" is a snapshot of the information that is in your Supplier Profile in the CPSS e-Portal. This information must be the same as your profile under the Supplier Registration Information (SRI) system and the Canadian Industrial Security Directorate (CISD). Should any of this information be incorrect in CPSS, please contact THS at [TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca](mailto:TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca) to discuss.

1. Click on <Company Information>

**Company Information** EN578-172870/A

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

The information that appears below 'Company Details' is the information that is on your Supplier Profile in CPSS. The supplier's Main Contact must click [edit your supplier profile](#) to make changes.

**Company Details**

Legal Name:	Testing - Supplier's Legal Name
Operating Name:	
Procurement Business Number:	111222333PG6911
Address:	
Address Line 2:	
City:	Ottawa
Province/State/Territory:	Ontario
Postal Code:	
Country:	Canada
Telephone:	
Extn.:	
Fax:	
Website:	

What is the Legal Nature of the company?

--- Please Select ---

What province/territory applicable laws will govern this solicitation and any contracts awarded under it? Note: The default selection is the province of Ontario.

Ontario

Save

[Return to Response Home Page](#)

2. If necessary, edit your supplier profile.
3. All lines must be completed except "Extn," and "Fax".
4. Indicate the legal nature of your company.
5. Indicate what provincial/territorial applicable laws will govern this solicitation and any contracts awarded under it.
6. Click on <Save>.
7. Should the legal nature of your company be a Joint Venture, you will be brought to a page where you must enter each Joint Venture member. If the JV is a Diverse or PSAB Aboriginal JV, the JV lead (representative) must be a Diverse or PSAB Aboriginal supplier. Once all of the Joint Venture members have been entered, click on <Save>.

**Joint Venture Members** THS Test - RENEWAL - RENEWAL

- Your changes were saved. Because you identified your legal nature as a Joint Venture, you may now enter the Joint Venture members.

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

Please enter the Joint Venture Member's information below and click 'Save'. The Joint Venture Member(s) will appear in the table below.

Joint Venture Member

*\* Fields marked with an asterisk are mandatory.*

\* Legal Name:

Operating Name:

\* PBN (#####PG####):

What is the Legal Nature of the company?

Joint Venture Lead ☐

[Company Information](#)  
[Return to Response Home Page](#)


8. Click on <Return to Response Home Page>.

## E. Regional Information

### 1. Region/Metropolitan Area Offerings

As this Supply Arrangement covers the National Capital Region only, check the box beside it and click on <Update>.

**Regional Information** EN578-172870

 Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

Please select the Regions and Metropolitan Areas that you wish to offer/provide and click 'Update'.


The page will refresh and you must then scroll down to complete the Region/Metropolitan Area Contact Information, Local Offices, and Language Preference sections below.

**Region/Metropolitan Area Offerings**

☐ Unselect All

Regions / Metropolitan Areas	SA
National Capital Region (NCR)	
National Capital Region (NCR)	<input checked="" type="checkbox"/>

Update

 [Return to Response Home Page](#)



## 2. Regional Contact Information

This contact information will be available for Identified Users to view once a Supply Arrangement has been awarded.

Select a name from the dropdown menu or click on <Add Regional Contact>.  
Once completed, click on <Update>.

## 3. Local Offices

It is not mandatory to complete this section.

## 4. Language Preferences for Identified Users Communication

Select a language preference from the dropdown menu. The language preference will appear on an Identified User's search result.

## 5. Click on <Update>.

## 6. Click on <Return to Response Home Page>.

**Regional Contact Information**

Select a contact from the dropdown or click '[Add Regional Contact](#)' to create a new contact.

**Important Note:** The name that appears in the dropdown is the contact that will receive any request for proposals or request for availabilities. It is the responsibility of the supplier's Main Contact to ensure that this information is kept up to date.

Regions / Metropolitan Areas	Contact
National Capital Region (NCR)	--- Please Select ---

[Add Regional Contact](#)

Update

**Local Offices**

Local Offices are applicable to Metropolitan Areas only. Select from the dropdown menu or click '[Add New Local Office](#)' to add a local office. Local Offices that are added will then appear in the dropdown for selection. Once completed, click 'Update'.

**Please note:** It is not mandatory to have a Local Office.

Metropolitan Area	Office Name
National Capital Region (NCR)	--- Please Select ---

[Add New Local Office](#)

Update

**Language Preferences for Client Communication**

Please indicate the language preference for each region/metropolitan area and click 'Update'. The language preference you select may be used by client departments to send solicitation documents to your company in the language of your choice. After a successful evaluation and award, the option to change the language preferences will be available to you at any time via the Centralized Professional Services System (CPSS) ePortal.

Existing Suppliers: the values below are pre-populated using information from your previous bid submission. For language preferences to take effect immediately, please update the information via your [supplier profile](#).

**Please note:** Any change of language preference during a RFP process should also be communicated to the client department directly which may or may not result in an extension to the RFP process.

Region / Metropolitan Area	Preference
National Capital Region (NCR)	No Preference

Update

[Return to Response Home Page](#)

## F. Mandatory Criteria

The Mandatory Criteria include:

- i. Stream Information (this includes the selection of categories); and
- ii. Number of Months in Business

**Mandatory Criteria** EN578-172870

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

Mandatory Criterion
<a href="#">Stream Information</a>
<a href="#">Number of Months in Business</a>

[Return to Response Home Page](#)

### i. Stream Information

1. Click on <Stream Information> to select the streams and categories you wish to offer.

**Instructions**

Suppliers must read Mandatory Technical Criteria M2 and M3 of PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION of the THS RFSA document.

Full descriptions of the streams and categories can be found on the **THS web site** at:  
<http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html>

Current THS suppliers grandfathering categories can consult the "Grandfathering Streams Reference" document on the **THS web site** at:  
<http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html>

**Stream 1 - Office Support Categories**

Status :

**Stream 2 - Operational Services Categories**

Status :

2. Indicate the streams you wish to offer by selecting one of the following dropdown selections:

- **Currently Offered** = Current THS suppliers grandfathering categories which fall under the new stream will choose this option. The THS team will have provided current THS suppliers with their new streams, but a cross-reference from old category/streams may also be found in the "Grandfathering Streams Reference" on the **THS web site** at: <http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html>

- **Newly Offered** = Applies to new suppliers AND current suppliers who wish to add this stream to their arrangement.
- **Not Offered** = Applies to suppliers who will not be offering any categories under this stream.

3. Once completed, click on <Save>.

4. The page will refresh and display <View Categories...> for all offered streams.

Suppliers must read Mandatory Technical Criteria M2 and M3 of PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION of the THS RFSA document.

Full descriptions of the streams and categories can be found on the **THS web site** at:  
<http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html>

Current THS suppliers grandfathering categories can consult the "Grandfathering Streams Reference" document on the **THS web site** at:  
<http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html>

**Stream 1 - Office Support Categories**

Status :  [View Categories for Stream 1 - Office Support Categories](#)

**Stream 2 - Operational Services Categories**

Status :

5. Click on <View Categories....> to see all the categories for that stream.

6. Select the <Status> of each category by using the dropdown menu.

The available options within the dropdown menus will vary depending on whether the stream is 'newly offered' or 'currently offered'.

**For CURRENTLY OFFERED Streams** (for current THS suppliers) the **only** options to be used for each category are:

- **Newly Substantiated** = Applies to categories for which references are being provided. This selection should also be used for all remaining categories within the stream provided that 3 or more categories are currently or newly substantiated with references.

Click "Save" once all selection are completed.

**Stream: 1 Office Support Categories**

**Instructions - General**

Suppliers must read Mandatory Technical Criteria M2 and M3 of PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION of the THS RFSA document. [Hide](#)

Full descriptions of the streams and categories can be found on the **THS web site** at:  
<http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html>

Current THS suppliers grandfathering categories can consult the "Grandfathering Streams Reference" document on the **THS web site** at:  
<http://www.tpsgc-pwgsc.gc.ca/app-acq/sat-ths/index-eng.html>

Category	Status
1.1 Clerk, General	<input type="text" value="Newly substantiated"/>
1.2 Administrative Assistant, General	<input type="text" value="Newly substantiated"/>
1.3 Executive Assistant	<input type="text" value="Not offered"/>

[Return to Streams](#)  
[Return to Response Home Page](#)

- **Currently Substantiated** = Applies to all categories for which a current THS supplier is qualified (all Grandfathered categories).
- **Not Offered** = Applies to categories which are not being substantiated and when less than 3 categories are being substantiated within the stream. There is no intention of supplying these categories.

**For NEWLY OFFERED Streams, the only options to be used for each category are:**

- **Newly Substantiated** = Applies to categories for which references are being provided. This selection should also be used for all remaining categories within a stream provided that 3 or more categories are being substantiated with references.
- **Not Offered** = Applies to categories which are not being substantiated and when less than 3 categories are being substantiated within that stream. There is no intention of supplying these categories.

7. Once all categories have a status entered, click on <Save> and the page will refresh.
8. Click on <Back to Streams>.
9. Repeat the steps above for all streams and categories.
10. Click on <Return to Mandatory Criteria>.

**ii. Number of Months in Business**

1. Click on <Number of months in business>.
2. Enter the date of establishment for your company. In the case of a JV, enter the date of the JV inception. Each member's number of months in business must be at least 24 months.
3. As THS no longer has a paper submission, "N/A" can be entered into <Page Reference>.
4. Click on <Save>.
5. Click on <Return to Response Home Page>.

**Number of Months in Business** EN578-172870

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

**Instructions**

At the request of the THS team, Suppliers must provide documents as proof (letters of incorporation, tax returns, etc.).  
Current THS Suppliers will not be requested to provide proof.

**Supplier Information**

Please enter the date established and the page reference # for the supplier. Should the page reference be unknown at this time, please indicate this by typing "Unknown" in the page reference field.

Established On (YYYY-MM-DD):

Page Reference:


Save

[Return to Mandatory Criteria](#)  
[Return to Response Home Page](#)

## G. Certifications


Click on <Certifications> to view the following Certifications:

**Certifications** EN578-172870/A

 Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

Please click on each link below Certifications to complete this section.


<b>Certifications</b>
<a href="#">Security</a>
<a href="#">Federal Contractors Program for Employment Equity</a>
<a href="#">Former Public Servant</a>
<a href="#">Aboriginal Supplier</a>
<a href="#">Grandfather Certification</a>
<a href="#">Work Force Reduction Program</a>
<a href="#">Integrity Provisions - Associated Information</a>
<a href="#">Security Sponsorship</a>
<a href="#">Diverse Status</a>
<a href="#">Supplier's Statement</a>

 [Return to Response Home Page](#)

### 1. Security

- Click on <Security>.
- Indicate the highest security clearance level currently held by your company. This is the corporate security level and not a personnel security clearance. *(If you are unsure of your company security clearance, please contact the Industrial Security Sector Service Centre at 1-866-368-4646 or [ssi-iss@tpsgc-pwgsc.gc.ca](mailto:ssi-iss@tpsgc-pwgsc.gc.ca))*
- Click on <Save>.
- Click on <Return to Certifications>.
- If the nature of your company is that of a Joint Venture - indicate the highest common security level of all members.

**Security** EN578-172870



 Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

Please indicate the highest security clearance level currently held from the dropdown selections below and click the "save" button.

**Testing - Supplier's Legal Name**

DOS/FSC Security Clearance:	<input type="text" value="None"/>
NATO Security Clearance:	<input type="text" value="None"/>
Protected/Classified Document Safeguarding:	<input type="text" value="None"/>
NATO Document Safeguarding:	<input type="text" value="None"/>
CISD File Number:	<input type="text"/>

Save

 [Return to Certifications](#)  
 [Return to Response Home Page](#)

## 2. Federal Contractors Program for Employment Equity

This certification no longer applies and does not need to be completed.

## 3. Former Public Servant

- Click on <Former Public Servant>.
- Indicate whether or not the supplier is a Former Public Servant in receipt of a pension.
- If yes, indicate the name of the Public Servant, Date of Termination and a brief explanation.
- Click on <Save>.
- Click on <Return to Certifications>.

**Former Public Servant** EN578-172870

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

\* Fields marked with an asterisk are mandatory.

If you answer Yes to "Is the Supplier a Former Public Servant in receipt of a pension?" you must enter the "Name of Public Servant", the "Date of Termination (YYYY-MM-DD)" and the "Explanation" fields.

Is the Supplier a Former Public Servant in receipt of a pension?\*

Name of Public Servant:

Date of Termination (YYYY-MM-DD):

Explanation:

[Return to Certifications](#)  
[Return to Response Home Page](#)

## 4. PSAB Aboriginal Supplier

- Click on <Aboriginal Supplier>.
- Indicate whether or not you wish to declare as an Aboriginal Supplier.
- If yes, indicate the "Legal Nature" and the "Number of employees".
- An Aboriginal JV must include a minimum of one certified Aboriginal supplier.
- Click on <Save>.
- Click on <Return to Certifications>.

**Aboriginal Supplier** EN578-172870

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

\* Fields marked with an asterisk are mandatory.

If you answer Yes to "Do you wish to declare as an Aboriginal Supplier?", you must respond to the "Legal Nature?" and "Number of Employees" fields.

Do you wish to declare as an Aboriginal Supplier?\*

Legal Nature?

Number of Employees

[Return to Certifications](#)  
[Return to Response Home Page](#)

## 5. Grandfather Certification

If you do not currently have a THS standing offer or supply arrangement, this certification does not apply and it can be left blank.

- Click on <Grandfather Certification>.
- Indicate whether the supplier agrees to the statement.
- Click on <Save>.
- Click on <Return to Certifications>.

**Grandfather Certification** EN578-172870

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

\* Fields marked with an asterisk are mandatory.

### Instructions

Applicable only to existing THS suppliers who want to grandfather their information into their current submission.

By selecting "I agree", the Supplier is certifying that upon request, it will submit via email the completed Grandfather Certification from Attachment B of the THS RFSA document.

☐ I agree to the statement above

[Return to Certifications](#)  
[Return to Response Home Page](#)

Save

## 6. Work Force Reduction Program

- Click on <Work Force Reduction Program>.
- Indicate whether or not the supplier received a lump sum payment as a Former Public Servant pursuant to the terms of a Work Force Reduction Program.
- If yes, complete the remaining fields.
- Click on <Save>.
- Click on <Return to Certifications>.

**Work Force Reduction Program** EN578-172870

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

\* Fields marked with an asterisk are mandatory.

If you answer Yes to "Is the Supplier a Former Public Servant who received a lump sum payment pursuant to the terms of a Work Force Reduction Program?" You must answer all the following questions.

Is the Supplier a Former Public Servant who received a lump sum payment pursuant to the terms of a Work Force Reduction Program?\*

Name of Former Public Servant:

Conditions of lump sum payment incentive:

Date of termination of employment (YYYY-MM-DD):

Amount of lump sum payment:

Rate of pay on which lump sum payment is based:

Start date of period of lump sum payment (YYYY-MM-DD):

End date of period of lump sum payment (YYYY-MM-DD):

Number of weeks of lump sum payment:

### Contract Details

Please enter a contract number and amount for each contract subject to the Work Force Reduction Program.

#	Contract Number	Contract Amount (Professional Fees)
1	Contract Number: <input type="text"/>	Contract Amount: <input type="text"/>

[Add Contract](#)

Save

[Return to Certifications](#)  
[Return to Response Home Page](#)



## 7. Integrity Provisions – Associated Information

- i. Click on <Integrity Provisions – Associated Information>.
- ii. Indicate whether or not the supplier agrees to the statement.
- iii. Click on <Save>.
- iv. Click on <Return to Certifications>.

**Integrity Provisions - Associated Information** EN578-172870

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

\* Fields marked with an asterisk are mandatory.

### Instructions

**Integrity Provisions - Associated Information**

By selecting "I agree to the statement above", the Bidder is certifying that the Bidder and its affiliates are in full compliance with the Integrity Provisions clause as detailed throughout this bid solicitation.

☐ I agree to the statement above

[Return to Certifications](#)

[Return to Response Home Page](#)

Save

## 8. Security Sponsorship

This certification must be completed by suppliers who wish to obtain their initial security clearance of DOS or by suppliers who wish to upgrade their current security clearance.

It is recommended that if sponsorship is needed to also inform THS at [TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca](mailto:TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca) as early as possible.

- i. Click on <Security Sponsorship>.
- ii. Indicate whether or not the supplier requires Security Sponsorship.
- iii. If yes, indicate the security clearances needed.
- iv. Click on <Save>.
- v. Click on <Return to Certifications>.
- vi. If the supplier is a Joint Venture, indicate the need for sponsorship for all JV members, if applicable.

**Security Sponsorship** EN578-172870

Does supplier require a Security Sponsorship?\*

Please select... ▼

### Requested Security Clearances

Please select the security clearances you require sponsorship for from the options below:

DOS/FSC Security Clearance:  
Please select... ▼

NATO Security Clearance:  
Please select... ▼

DOS/FSC Document Safeguarding:  
Please select... ▼

NATO Document Safeguarding:  
Please select... ▼

[Return to Certifications](#)

[Return to Response Home Page](#)

Save



## 9. Diverse Status

In the CPSS system, underrepresented suppliers are considered to be Diverse Suppliers (i.e. Indigenous peoples, women, persons with disabilities and visible minorities)

- Click on <Diverse Status>.
- Indicate whether or not the supplier agrees to the statement.
- Click on <Save>.
- Click on <Return to Certifications>.

**Certification - Diverse Status** EN578-172870/A

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

**Diverse Status**

Mandatory for suppliers seeking qualification for Diverse Supplier.

By selecting "I agree", the Supplier is certifying that upon request, it will submit via email the completed Diverse Supplier Self-Attestation Form from Attachment B of the THS RFSA document.

☐ I Agree

Save

[Return to Certifications](#)  
[Return to Response Home Page](#)

## 10. Supplier's Statement (all suppliers)

- Click on <Supplier's Statement>.
- Indicate whether or not the supplier agrees to the statement.
- Click on <Save>.
- Click on <Return to Certifications>.

**Certification - Supplier's Statement** EN578-172870/A

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

**Supplier's Statement (All suppliers)**

All Suppliers must certify that the information in their electronic submission is true.

By selecting "I agree", the Supplier is certifying that upon request, it will submit via email the completed "Supplier's Statement Certification" from Attachment B of the THS RFSA document.

☐ I Agree

Save

[Return to Certifications](#)  
[Return to Response Home Page](#)

Once all the certifications have been completed and saved, click on <Return to Response Home Page>.

## H. Services Offering for Supply Arrangement

1. On the home page, click on <Services Offering for Supply Arrangement>.
2. Click on 'National Capital Region' and the Streams and Categories previously identified will be displayed with the levels of expertise associated with each category.

**Services Offering for Supply Arrangement** EN578-172870

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

Please click on a Region or Metropolitan Area in the list below to see the categories that you previously identified under Stream Information within the Mandatory Criteria section.

The page will refresh based on your selection and you will have the ability to make changes if desired. If changes are made, you must scroll to the bottom of the page and click 'Save'.

**Regions/Metropolitan Areas**

- National Capital Region (NCR)
  - [National Capital Region \(NCR\)](#)

[Copy Information](#)

[Return to Response Home Page](#)

3. The levels are defaulted to YES. If you are not offering all levels under a category, click on the dropdown menu and change the Yes to a No. If any changes were made, ensure that you click on <save>.
4. Click on <Return to Response Home Page>.

**Services Offering for Supply Arrangement - National Capital Region (NCR)** EN578-172870

Please ensure that you have saved/updated each section of your response before leaving that section especially after modifying your response.

Please click on a Region or Metropolitan Area in the list below to see the categories that you previously identified under Stream Information within the Mandatory Criteria section.

The page will refresh based on your selection and you will have the ability to make changes if desired. If changes are made, you must scroll to the bottom of the page and click 'Save'.

**Regions/Metropolitan Areas**

- National Capital Region (NCR)
  - [National Capital Region \(NCR\)](#)

[Copy Information](#)

**National Capital Region (NCR)**

**Stream 1 - Office Support Categories**

Category	Junior
1.1 Clerk, General	Yes <input type="checkbox"/>
1.2 Administrative Assistant, General	<input type="checkbox"/>
1.3 Executive Assistant	<input type="checkbox"/>
1.4 Receptionist	<input type="checkbox"/>

## I. Submitting the Arrangement

1. Change the status of each item to "Completed".
2. Click on <Save Response>. Saving the response does not submit the response; The Main Supplier Contact must click on <Submit Response>.
3. A "Submission Receipt" Page will be displayed for your records.
4. An e-mail confirming receipt of your submission will also be sent to the Main Supplier Contact.
5. Click on <Return to Dashboard>.

Only the Main Contact may submit a response.

To submit a new response or to update your response, you must complete the sections below. You must set the status of all sections to 'Completed' in order to submit your response by clicking the 'Submit Response' button below. It is suggested that you complete the sections below in the order that they appear.

**Important Note:** Clicking the 'Save Response' button below does not submit the response to PWGSC.

Table of Contents	Status
<a href="#">Company Information</a>	Completed ▼
<a href="#">Regional Information</a>	Completed ▼
<a href="#">Mandatory Criteria</a>	Completed ▼
<a href="#">Certifications</a>	Completed ▼
<a href="#">Services Offering for Supply Arrangement</a>	Completed ▼

**Solicitation will close: ET**

[Return to Dashboard](#)  
[Return to Home Page](#)

## ATTACHMENT "B" - CERTIFICATIONS

### PSAB ABORIGINAL BUSINESS CERTIFICATION

**(Mandatory for suppliers seeking qualification for Aboriginal supply arrangement)**

PLEASE COMPLETE ONLY ONE OF THE TWO STATEMENTS BELOW:

I, \_\_\_\_\_ (*Insert Name of duly authorized representative of business*), want to be considered as an Aboriginal and Non-Aboriginal Supplier. [       ]

I, \_\_\_\_\_ (*Insert Name of duly authorized representative of business*), want to be considered as an Aboriginal supplier only. [       ]

1. PLEASE COMPLETE THE INFORMATION REQUIRED BELOW

- a) I, \_\_\_\_\_ (Insert Name of duly authorized representative of business) hereby certify that \_\_\_\_\_ (*Insert name of Supplier*) meets, and will continue to meet at all times throughout the duration of the Aboriginal SA, the requirements for this program as set out in the "Eligibility for Aboriginal Procurement Set Aside" (<http://www.aadnc-aandc.gc.ca/eng/1100100033060/1100100033061>) which document I have read and understand.
- b) The aforementioned business agrees to ensure that any subcontractor it engages with respect to any contract awarded under any resulting Aboriginal SA will, if required, satisfy the requirements set out in "Eligibility for Aboriginal Procurement Set Aside."
- c) The aforementioned business agrees to provide to Canada, immediately upon request, information to substantiate a subcontractor's compliance with this program.

2. PLEASE CHECK THE APPLICABLE BOX BELOW

- ☐ The aforementioned business is an Aboriginal business which is a sole proprietorship, band, limited company, co-operative, partnership or not-for-profit organization,  
OR
- ☐ The aforementioned business is a joint venture between two or more Aboriginal businesses or an Aboriginal business and a non-Aboriginal business

3. PLEASE CHECK THE APPLICABLE BOX BELOW

The Aboriginal business or businesses have:

- ☐ fewer than six full-time employees  
OR
- ☐ six or more full-time employees

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

- 
4. The aforementioned business agrees to immediately furnish to Canada, such evidence as may be requested by Canada from time to time, corroborating this certification. Such evidence will be open to audit during normal business hours by a representative of Canada, who may make copies and take extracts from the evidence. The aforementioned business agrees to provide all facilities for audits and to furnish information requested by Canada with respect to the certification.
  5. It is understood that the civil consequences of making an untrue statement in the bid documents, or of not complying with the requirements of the Program or failing to produce satisfactory evidence to Canada regarding the requirements of the Program, may include: disqualification of the business from participating in future contracts under the Program (removal of Aboriginal status under the SA); and/or termination of any contract awarded pursuant to the Aboriginal SA. In the event that a contract is terminated because of an untrue statement or non-compliance with the requirements of the Program, Canada may engage another contractor to complete the performance of the contract and any additional costs incurred by Canada will, upon the request of Canada, be borne by the aforementioned business.

\_\_\_\_\_  
Signature of Authorized Representative:

\_\_\_\_\_  
Date:

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

### GRANDFATHER CERTIFICATION

(Applicable to existing THS suppliers only)

Existing THS suppliers who want to grandfather their information into their current submission certify that the supplier:

- A. continues to meet all requirements pertaining to their electronic submission at the closing date of this solicitation; \_\_\_\_\_ (initial)
- B. all such information remains true, accurate and unchanged, and may be used for the purpose of this THS solicitation; \_\_\_\_\_ (initial)

\_\_\_\_\_  
Legal Name of Supplier

\_\_\_\_\_  
PBN used for this solicitation

\_\_\_\_\_  
Print Name of authorized representative

\_\_\_\_\_  
Signature and Date (YY-MM-DD)

## INTEGRITY PROVISIONS – ASSOCIATED INFORMATION

### BOARD OF DIRECTORS FORM

Please indicate the legal nature of your company:

- ☐ **Incorporated:** Suppliers who are incorporated must provide a complete list of names of all individuals who are currently on the supplier's Board of Directors.
- ☐ **Sole Proprietorship:** Suppliers submitting a bid as a sole proprietorship must provide the name of the owner.
- ☐ **Joint Venture (JV):** Suppliers submitting a bid as a joint venture (JV) must provide the complete address of each JV member as well as a complete list of names of all individuals who are currently on each of the JV members Board of Directors. Should one of the JV members be a sole proprietor, the name of the owner must be provided. NOTE: Individual forms are to be completed for each JV member.
- ☐ **Other:** Suppliers submitting a bid as societies, firms, partnerships, associates or associations of persons do not need to provide lists of names.

Please complete the following, if applicable:

Legal name:		
PBN number:		
Legal name of JV member (if applicable):		
PBN number of the JV member (if applicable):		
Address:		
City:	Province:	Postal Code:
<b>Board of Directors (first and last name)</b>		
1.		6.
2.		7.
3.		8.
4.		9.
5.		10.
Signature of Authorized Representative:		Date:

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

---

### **SECURITY SPONSORSHIP - CERTIFICATION**

- A. Please confirm that this process has not already been initiated by another division of PWGSC or Client Department
- B. Please provide the information below:

#### **Information on Organization:**

- 1. Legal Name of company
- 2. Business Name
- 3. Mailing Address
- 4. Civic Address
- 5. Organization Telephone Number
- 6. Organization FAX Number
- 7. Surname and given name of contact person (Canadian Official)
- 8. Title of contact person
- 9. Telephone number of contact person
- 10. Email address of contact person
- 11. Preferred language of correspondence: English or French
- 12. Current security clearance
- 13. Requested security clearance sponsorship

#### **Information on Registered or Head Office in Canada (if different from above)**

- 1. The Legal Name of the Head Office in Canada.
- 2. Business Name (if different from Legal Name)
- 3. The Civic address of the Head Office.



---

**DIVERSE SUPPLIER SELF-ATTESTATION FORM**  
**(Mandatory for suppliers seeking Diverse Supplier status)**

1. PLEASE COMPLETE THE INFORMATION REQUIRED BELOW (members of a JV must submit individual self-attestation forms for the same solicitation):

a) I, \_\_\_\_\_ (*Insert Name of duly authorized representative of business or joint venture*) hereby attests that:

i) \_\_\_\_\_ (*Insert legal name of Supplier*) currently has 51% majority control and effective management of the said business, and will continue to meet the definition of an underrepresented supplier as set out in THS RFSA, section 2.6 at all times throughout the duration of the THS SA, which I have read and understand.

ii) all diverse members of the business board or ownership members are aware of the contents of this self-attestation form and have given their consent to self-identify.

b) Specify which diverse group you are a member of:

Women-owned? \_\_\_\_\_ Indigenous-owned? \_\_\_\_\_ Persons with Disabilities-owned? \_\_\_\_\_

Visible Minority-owned? \_\_\_\_\_

2. Self-attestation forms part of the THS diverse pilot project and is used to indicate that you are a member of one or more of the underrepresented groups. Your response to the self-attestation questions is voluntary and the personal information provided will inform Public Services and Procurement Canada of your diverse suppliers' status in the THS tool. The personal information will not be shared with third parties outside government and identification of diverse suppliers' status in the THS tool will be visible only to Public Services and Procurement Canada.

3. If you choose to self-declare, the aforementioned business agrees to immediately provide to Canada, such evidence as may be requested by Canada from time to time, corroborating this self-attestation. Such evidence will be open to audit during normal business hours by a representative of Canada who may view the evidence, to ensure compliance with the requirements. The aforementioned business agrees to provide information requested by Canada with respect to the self-attestation.

4. I understand that making an untrue statement in the bid documents, during the solicitation process whether verbally or in writing, and/or not complying with the requirements, namely failing to produce evidence that is satisfactory to Canada regarding the requirements of the self-attestation (as outlined in Annex B "Validation for Diverse Suppliers") may include any and all of the following:

1. Removal of Diverse status under the SA;
2. Cancellation or suspension of the SA; and/or
3. Termination of any contract awarded pursuant to the Diverse SA.

In the event that a contract is terminated for any reason mentioned previously, Canada may seek another contractor to complete the performance of the contract. Any additional costs incurred by Canada will be borne by the Supplier and/or all the members of the JV.

---

Signature of Authorized Representative

---

Date

Solicitation No. - N° de l'invitation  
EN578-172870/C  
Client Ref. No. - N° de réf. du client  
20172870

Amd. No. - N° de la modif.  
File No. - N° du dossier  
022zn.EN578-172870

Buyer ID - Id de l'acheteur  
022ZN  
CCC No./N° CCC - FMS No./N° VME

---

### SUPPLIER'S STATEMENT

The Supplier certifies that all statements made with regard to these requirements are accurate and factual, and is aware that the Department of Public Works and Government Services Canada reserves the right to verify any information provided in this regard. Untrue statements may result in the Supplier's arrangement being declared non-compliant in its entirety, becoming ineligible to receive further solicitations, and any other action which Canada may consider appropriate.

Legal name of supplier: \_\_\_\_\_

PBN used for this solicitation: \_\_\_\_\_

Is the Supplier (check all that apply):

- ☐ A new supplier
- ☐ An existing THS Supplier

Signature of authorized representative: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

## ATTACHMENT “C” – REFERENCES

In accordance with Technical Mandatory Criteria M3 of EN578-172870/C, suppliers must provide references for ALL Newly Substantiated Categories.

Grandfathered categories do not require substantiation, nor do categories within a stream when at least 3 other categories are being substantiated.

- a minimum of 3 and a maximum of 5 contracts must be submitted for each category;
- there must be a minimum of 5 resources across all contracts submitted for a given category;
- the services must have been provided within the last 3 years prior to the solicitation closing.

### Joint Ventures:

- each member must have independently provided the services under at least 1 of the contracts submitted for the category; and
- in order to qualify for the whole stream each member must independently qualify for at least 1 of the categories under the proposed stream.

THS will email all suppliers with an Excel attachment form similar to the following:

Suppliers name	
Suppliers Address:	
THS Category # & Name Being Newly Substantiated	
<b>Contract Reference 1</b>	
Reference Number (i.e. Contract #, PO #)	
Number of Resources Provided	
Start Date of Work (YYYY-MM-DD)	
End Date of Work (YYYY-MM-DD)	
Client Organization	
Client Address	
Client Reference Name	
Client Reference Email	
Brief Description of Work Demonstrating Similar Services as Described in the Category being Substantiated	

Note: Separate tabs/worksheets will be used for each category to be substantiated.

Suppliers must complete and submit the form via return email to [TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca](mailto:TPSGC.DGASAT-ABTHS.PWGSC@tpsgc-pwgsc.gc.ca) within 2 business days of receiving the request from THS.

If an email address to a reference results in an undeliverable email being returned, the Supplier will have the opportunity to provide an alternative email address, but only the named reference may substantiate the experience.

If the reference responds “No” or “Unable” to the request, or if no response is received by the due date, the category will be deemed non-responsive.