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**Bid Receiving - PWGSC / Réception des soumissions -
TPSGC**

11 Laurier St., / 11, rue Laurier

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Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services - EL Division/Services

professionnels en informatique - division EL

Terrasses de la Chaudière 4th Floor

10 Wellington Street

Gatineau

Québec

K1A 0S5

Title - Sujet TBIPS IT Services EDW & BI	
Solicitation No. - N° de l'invitation 47419-223800/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client 1000343800	Date 2019-03-22
GETS Reference No. - N° de référence de SEAG PW-\$\$EL-637-34698	
File No. - N° de dossier 637el.47419-223800	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-04-09	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Bitsene, Marlene	Buyer Id - Id de l'acheteur 637el
Telephone No. - N° de téléphone (613) 858-9976 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

**BID SOLICITATION
FOR CONTRACTS AGAINST A SUPPLY ARRANGEMENT FOR TASK-
BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS)**

**A.7 PROGRAMMER ANALYST (COGNOS DEVELOPER) – LEVEL 3
I.11 TECHNOLOGY ARCHITECT (DATA WAREHOUSE) – LEVEL 2
I.3 DATABASE ANALYST (EDW & BI) – LEVEL 3
I.5 IM ARCHITECT (EDW & BI) – LEVEL 3
P.9 PROJECT MANAGER – LEVEL 2**

**FOR
CANADA BORDER SERVICES AGENCY (CBSA)**

The Request for Proposal (RFP) Amendment 001 is raised to answer questions received from Bidders.

QUESTIONS AND ANSWERS

Q7 - Due to the complexity of the response requirements for the subject solicitation, we respectfully request a three (3) week extension to the closing date.

A7 - Please refer to answer 5 as part of Amendment number 001.

Q8 - With respect to RT7 for the Technology Architect (Data Warehouse) the Crown is currently asking for both the IBM Certified Specialist – PureData System for Analytics and the IBM Certified Solution Architect Certification, to score full points. This requirement is extremely limiting and restricts many talented and competent resources from scoring full points. Would the Crown please consider adding TOGAF and ITIL certifications to the list of acceptable certifications to score full points.

A8 - I.11 Technology Architect (Data Warehouse) – Level 2

Delete: RT7 as outlined below:

RT7	<p>The bidder should demonstrate that the proposed resource has obtained the following certifications:</p> <ul style="list-style-type: none">• IBM Certified Specialist – PureData System for Analytics• IBM Certified Solution Architect <p>A copy of the certification(s) must be provided at bid closing.</p>	<p>Note: Each certification is worth 3 points for a maximum of 6 points</p> <ul style="list-style-type: none">• IBM Certified Specialist PureData System for Analytics = 3 points• IBM Certified Solution Architect = 3 points	6	
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Insert: RT7 as outlined below:

RT7	<p>The bidder should demonstrate that the proposed resource has obtained the following certifications:</p> <ul style="list-style-type: none"> • IBM Certified Specialist – PureData System for Analytics • IBM Certified Solution Architect • TOGAF <p>A copy of the certification(s) must be provided at bid closing.</p>	<p>Note: Each certification is worth 2 points for a maximum of 6 points</p> <ul style="list-style-type: none"> • IBM Certified Specialist PureData System for Analytics = 2 points • IBM Certified Solution Architect = 2 points • TOGAF = 2 points 	6	
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Q9 - Would the Crown consider granting a 2 week extension to the current deadline based on the number of resources required and extensive grids?

A9 - Please refer to answer 5 as part of Amendment number 001.

Q10 - Reference – Database Analyst Mandatory Evaluation Grid

Mandatory criteria MT3 in the Database Analyst evaluation grid requires that proposed resources have a minimum of 5 years of experience in the last 15 years developing and implementing applications using four (4) different MS-SQL products (SQL Profiler, SQL Analysis Services, SQL Reporting Services, and SQL Optimizer). The requirement for MS-SQL Server experience in this evaluation grid is the only occurrence of MS SQL Server technology required in any resource evaluation grid and the Statement of Work/CBSA technical environment included in this RFP does not list MS SQL Profiler, SQL Analysis Services, SQL Reporting Services or SQL Optimizer as a component of the technical environment. Additionally, the requirement of 5+ years of SQL Server combined with the DB2 experience requested in the rated criteria is a skillset that does not appear to exist as Database Analysts tend to specialize in one type of database technology.

Given this, would the Crown please consider eliminating criteria MT3 in its entirety as it is not part of the technical environment? Alternatively, if the Crown is not able to remove the MT3 requirement completely, we would like to respectfully request that it be moved to the rated evaluation criteria and given a point allocation reflective of the fact that this appears to be more of a nice-to-have skillset, rather than a prominent set of technologies in the CBSA environment.

A10 - I.3 Database Analyst (EDW & BI) – Level 3

Delete: MT3 as outlined below:

MT3	The bidder must demonstrate that the proposed resource has a minimum of 5 years of experience in the last 15 years, developing and implementing applications using MS-SQL, including experience with: <ul style="list-style-type: none">• SQL Profiler• SQL Analysis Services• SQL Reporting Services• SQL Optimizer		
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Insert: MT3 as outlined below:

MT3	The bidder must demonstrate that the proposed resource has a minimum of 5 years of experience in the last 15 years, developing and implementing applications using MS-SQL, including experience with two (2) or more of the following products: <ul style="list-style-type: none">• SQL Profiler• SQL Analysis Services• SQL Reporting Services• SQL Optimizer		
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Q11 - Reference – Information Management Architect Rated Evaluation Grid

Rated Criteria RT4 for the Information Management Architect (EDW & BI) role allocates up to 9 points for certifications, out of a total of 27 points. A candidate without certifications would score 18/27, which leaves no room for them to be missing any other criteria without risking non-compliance. Given this, would the Crown please consider adjusting the point allocation on RT4 to 2 points per certification, making them worth 6 points out of a maximum of 24 and a minimum pass mark of 14/24? This changes the ratio from being worth 1/3rd of the points to 1/4 of the points, and leaves a bit more leeway for other candidates to be considered.

A11 - Canada has reviewed the request, however the requirement remains unchanged.

Q12 - Reference – 4.3 Financial Evaluation and 4.4 Basis of Selection

we would like to request the following:

1. For the financial evaluation, set the point allocations so that all resource categories are weighted equally, e.g. 100 points for the initial contract term and each option period thereafter.

2. Set the lower range of the median to -10%.

A12 - 1. Canada has reviewed the request, however the requirement remains unchanged.

2. Canada has reviewed the request, however the requirement remains unchanged.

Q13 - Reference – RFP Closing Date

Given that many Bidders are currently dealing with end of fiscal year contract renewals combined with the large number of RFPs currently on the street, the fact that Bidders need to recruit and prepare evaluation grids/resumes for nine (9) resources with very specific skillsets, and the detailed level of substantiation required to meet the mandatory/rated requirements, we would like to respectfully request a two (2) week extension to the closing date of the RFP.

A13 - Please refer to answers 2 and 5 as part of Amendment number 001.

Q14 - Given the current volume of large and complex Federal tenders, in addition to the fact that there are still outstanding vendor questions, which substantially impact the number of resources to be submitted for evaluation, we respectfully request an extension to the closing date of 2 weeks, to ensure vendors have enough time to properly gather and vet the appropriate number of resources and substantiate their experience against the requirement grids, to ensure the highest quality resources are proposed at the best value to the Crown.

A14 - Please refer to answer 5 as part of Amendment number 001.

Q15 - Can you please confirm what information we are supposed to be providing in 'Section IV' Additional Information

Epost Connect Bid Submission

- (i) If the Bidder chooses to submit its bid electronically, Canada requests that the Bidder submits its bid in accordance with section 08 of the 2003 Standard Instructions. Bidders are required to provide their bid in a single transmission. The epost Connect service has the capacity to receive multiple documents, up to 1GB per individual attachment.
- (ii) The bid must be gathered per section and separated as follows:
 - (A) Section I: Technical Bid
 - (B) Section II: Financial Bid
 - (C) Section III: Certifications
 - (D) Section IV: Additional Information

Solicitation Number:
47419-223800

Amendment Number:
002

Buyer ID:
637EL

A15 - There is no information to provide in Section IV.

The RFP is amended as follows:

At PART 3 - BID PREPARATION INSTRUCTIONS, section 3.1 Bid Preparation Instructions, subsection (a) Epost Connect Bid Submission (ii), **DELETE** (D) Section IV: Additional Information.

At PART 3 - BID PREPARATION INSTRUCTIONS, section 3.1 Bid Preparation Instructions, subsection (b) Soft Copy Bid Submission (CD or USB key) (i), **DELETE** (D) Section IV: Additional Information.