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K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
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Issuing Office - Bureau de distribution

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K1A 0S5

Title - Sujet TBIPS IT Security Prof. Services	
Solicitation No. - N° de l'invitation E60ZR-181639/A	Amendment No. - N° modif. 006
Client Reference No. - N° de référence du client 20181639	Date 2019-03-26
GETS Reference No. - N° de référence de SEAG PW-\$\$EL-629-34671	
File No. - N° de dossier 629el.E60ZR-181639	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-04-08	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Morin, Sylvie	Buyer Id - Id de l'acheteur 629el
Telephone No. - N° de téléphone (613) 859-0761 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

The Request for Proposal (RFP) Amendment 006 is raised to answer Bidders' questions and amend the RFP.

QUESTIONS AND ANSWERS

Question 30:

Concerning Table 2 - Client Reference Template: Resources

- a) We understand Table 2 template must be filled out for every project demonstrated, however we assume that item 4 of Table 2, where it states '*Project was for large GC departments/organizations with more than 1000 employees*' only applies where it is specifically requested in the grid criteria. Please confirm.
- b) References: The number of references required per consultant is unrealistic considering all resources must provide more than 10 years of project experience, and depending on the type of the category 10 years of work could include up to 30 or more projects (e.g. a TRA and C&A Analyst). Given that many contacts may have moved on and may no longer be reached, we request that the crown accepts that firms provide 3 recent client references for each requirement, and with their best efforts should provide at least the name and position of a reference for the remaining projects.

Answer 30:

- a) See Amendment 005, answer 28.
Question 4 of Table 2 only applies for Business Continuity/Disaster Recovery Specialist – Level 3 - Mandatory criteria M1 and M2 and IT Security Methodology, Policy and Procurement Analyst – level 3 – Point rated criteria R1 and R3.
- b) Canada has reviewed the request, however the requirement remains unchanged.

Question 31:

Business Continuity/Disaster Recovery Specialist – Level 3 – Point Rated Criteria,

R2, RFP Page 93, states "*where this resource completed Business Impact Assessments, the Contractor should demonstrate that the proposed resource, performed the following activities*" Concerning item vi "*Determined critical staff and staffing levels required to deliver critical services in the event of pandemic Influenza outbreak; (1 point)*." While it is standard to identify minimum staffing levels and at times the key personnel or roles required to deliver critical services in a BIA, it is never requested as part of a BIA specifically to determine critical staffing levels in the event of a pandemic influenza outbreak. The focus of the BIA is the impact, the Business Disruption Scenarios could include absenteeism of essential employees but would not specifically break down into potential events to cause the absenteeism's, such as a flu epidemic.

Given this requirement is not part of standard BIA work it poses an unnecessary disadvantage to otherwise experienced BCP/DR Specialists who may not have gained recent experience with PWGSC where they may have been required to complete this unique task. To offer a fair chance to senior level BCP/DR specialists in achieving a competitive score, we respectfully request that the crown please consider removing this item (vi) from the list OR amend it as follows:

- *vi Determined critical staff/staffing levels required to deliver critical services; (1 point)*

Answer 31:

See RFP amendment below. Revision is provided in Red.

Question 32:

IT Security methodology, policy and Procedures Analyst - Point Rated Criteria

R3, RFP page 95, states: *"Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience in developing IT Security Risk Agreements for production IT Systems for the Government of Canada or large organizations with more than 1000 employees." And to achieve full points, the Consultant must have 10 years of experience.*

- a) Please confirm that this requirement should read "... in developing IT Risk Assessments' for production IT Systems..."
- b) To gain full points, the consultant must demonstrate 10 years of experience in developing risk assessments which are typically done by the TRA Specialist. In addition, this 10 years of work must have been completed for large organizations with more than 1000 employees. This is extremely difficult given that the requirements initially request 10 years of experience for clients with more than 1000 employees for work specific to this Policy/Methodology category. For this R3, we request that the crown removes the requirement "for the Government of Canada or large organizations with more than 1000 employees."

Answer 32:

- a) See RFP amendment below. Revision is provided in Red.
- b) No, the requirement remains unchanged.

Question 33:

Given that Security Engineers integrate many types of databases with SIEM solutions, would PWGSC please accept experience where the Security Engineer was integrating an Oracle **or MS SQL** Database into a SIEM solution?

Answer 33:

No, the requirement remains unchanged.

RFP AMENDMENT

1. At Attachment 3, Bid Evaluation Criteria – Rated Requirements, Business Continuity/Disaster Recovery Specialist – Level 3,

Delete:

R2 In its entirety

Insert:

Within the projects demonstrated in M1, where this resource completed Business Impact Assessments, the Bidder should demonstrate that the proposed resource, performed the following activities (per project):

- i. Identified business function dependencies; (1 point)
- ii. Determined the impact of a disruption on each critical service and dependency; (1point)
- iii. Developed a draft list of critical services and dependencies, ranked by resumption priority; (1

- point)
- iv. Determined and defined recovery objectives and timeframes for critical services and dependencies; (1 point)
- v. Determined the IT systems and components Recovery Time Objectives (RTOs); (2 points)
- vi. *Determined critical staff and staffing levels required to deliver critical services in the event of **an internal/external natural or man-made disruption***; (1 point)
- vii. Consolidated and documented the BIA data in the form of a BIA Report (3 points)

2. At Attachment 3, Bid Evaluation Criteria – Rated Requirements, IT Security methodology, policy and Procedures Analyst – Level 3,

Delete:

R3 In its entirety

Insert:

Using the template provided in table 2, the Bidder should clearly demonstrate that the proposed resource has experience in developing IT Security Risk **Assessments** for production IT Systems for the Government of Canada or large organizations with more than 1000 employees.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED