



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

**Bid Receiving - PWGSC / Réception des soumissions  
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**11 Laurier St. / 11, rue Laurier**

**Place du Portage, Phase III**

**Core 0B2 / Noyau 0B2**

**Gatineau**

**Quebec**

**K1A0S5**

**Bid Fax: (819) 997-9776**

**SOLICITATION AMENDMENT**

**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

**Raison sociale et adresse du  
fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**

Informatics Professional Services Division/Division des  
services professionnels en informatique

Terrasses de la Chaudière 4th Floor

10 Wellington Street

Gatineau

Quebec

K1A0S5

<b>Title - Sujet</b> Tier 2 Informatics Professional Ser	
<b>Solicitation No. - N° de l'invitation</b> W6369-17P5LL/B	<b>Amendment No. - N° modif.</b> 001
<b>Client Reference No. - N° de référence du client</b> W6369-17P5LL	<b>Date</b> 2019-03-28
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$IPS-004-34777	
<b>File No. - N° de dossier</b> 004ips.W6369-17P5LL	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-04-16</b>	<b>Time Zone Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> Specified Herein - Précisé dans les présentes	
<b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input checked="" type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Patel, Ankoor	<b>Buyer Id - Id de l'acheteur</b> 004ips
<b>Telephone No. - N° de téléphone</b> (613) 858-9403 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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## AMENDMENT NO. 001

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This amendment is raised to revise the RFP and answer Bidder's questions.

### **RFP REVISIONS:**

#### **1. At Page 1 of the RFP, Solicitation Closes:**

Delete: 2019-04-09

Insert: 2019-04-16

### **QUESTIONS AND ANSWERS:**

#### **Question 1:**

The specific organizational environment outlined in Corporate Criteria M1 (both workstreams) limits the number of large (\$5M+) Government informatics services contracts that can be referenced.

Our firm understands that the organizational environment has been included because it is critical to the services being provided. However, in order to allow for a broader range of otherwise qualified vendors to bid, we ask that the Crown amend the requirement as follows:

"For each contract identified:

- 1) The value must be at least \$5,000,000.00 (\$5M) excluding applicable taxes;
- 2) The duration must be at least one (1) year within the last eight (8) years from the closing date of this solicitation and cannot include option periods that have not been exercised;
- 3) The bidder must have provided at least eight (8) resources simultaneously for a period of at least six (6) consecutive months;"

#### **Answer 1:**

After careful review, the Crown has decided that RFP remains the same.

#### **Question 2:**

Could the Crown please clarify the security requirements?

A) Do ALL resources submitted under the SECRET Workstream require NATO SECRET at the time of bid submission?

B) ALL resources submitted under the TOP SECRET Workstream require TOP SECRET – SIGINT at the time of bid submission?

NATO SECRET and TOP SECRET – SIGINT status are not typically granted unless a resource on contract requires that level of clearance to perform their work. Therefore, asking for these security requirements at the time of bid submission drastically limits the pool of otherwise qualified candidate resources.

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**Answer 2:**

The Crown confirms that the resources requires the proper security clearance before contract award, as stipulated in section 6.1. The process to contract award includes the time to process the FOCl requirement, as stipulated in section 7.5 f) and p), which may provide enough additional time to process the security clearance request for the resources submitted. The Crown confirms that CISD will accept this bid solicitation number as a valid reason for initiate a security clearance request for the resources submitted.

**Question 3:**

Ref.:

Workstream 1, IT Security Design Specialist, Level 3, IEG, R3 requirement  
Workstream 2, IT Security Design Specialist, Level 3, IEG, R3 requirement

The Crown assume the question related to:

WorkStream 2

C6: Information Technology Security Engineer Level 2

Specific Task Title: Information Exchange Gateway (IEG), requirement M4; and

C6: Information Technology Security Engineer Level 2

Specific Task Title: TS Information Exchange Gateway (IEG) and TS Zoning, requirement M4: *“The Bidder must demonstrate that the proposed resource has a minimum of five (5) years of combined experience engineering, designing, configuring and integrating Border Protection Service solutions.”*

Question:

Can Canada please confirm that Border protection services are the components involved with a network perimeter or information exchange gateway, including but not limited to web proxy, email proxy, firewall, content filtering technology (standalone or as part of the proxy solution), and email message labelling (e.g. Titus).

**Answer 3:**

The Crown confirms that the term ‘Border protection services’ refers to ‘the components involved with a network perimeter or information exchange gateway, including but not limited to web proxy, email proxy, firewall, content filtering technology (standalone or as part of the proxy solution), and email message labelling (e.g. Titus).’

**Question 4:**

Ref:

Workstream 2, IT Security Design Specialist, Level 2, CDS Transfer, M1 requirement: *“The Bidder must demonstrate that the proposed resource has a minimum of five (5) years of experience configuring and integrating High Assurance Guard technologies.”*

Question:

Can Canada please confirm that High Assurance Guards are a specific category of technologies used to perform secure transfer of information between classifications. Approved suppliers are US organizations and procurements are done through Foreign Military Sales. Examples include Radiant Mercury and the

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ISSE guard. These devices by definition operate in a classified environment because they are used to move information into and out of those environments.

**Answer 4:**

The Crown confirms that the term 'High Assurance Guard' refers to a 'specific category of technologies used to perform secure transfer of information between security domains of different classifications'.

**Question 5:**

Ref:

Workstream 1, IT Security Design Specialist, Level 3, IEG, R3 requirement  
 Workstream 2, IT Security Design Specialist, Level 3, IEG, R3 requirement: "...*experience configuring, integrating and implementing Trustwave MailMarshal Secure Email Gateway mail transfer agent (MTA) solutions.*"

Question:

Mail transfer agent (MTA) solutions are relatively simple technologies that often operate in similar manners, with the only major difference being the user interface. Given that the rest of the requirements are sufficiently stringent that you will be getting a skilled technical resource who can learn a different version of this technology, would DND modify the requirement to state experience with mail transfer agent technologies?

**Answer 5:**

After careful review, the Crown decides that the RFP will stay the same.

**Question 6:**

Ref:

Workstream 1, IT Security Design Specialist, Level 3, IEG, R1 requirement

Workstream 2, IT Security Design Specialist, Level 3, IEG, R1 requirement

Question:

M1 for these roles requires a minimum of 2 years with Firewalls. R1 lists specific firewall technologies.

a) Can the Crown confirm if they are looking for expertise in firewall technologies that have application proxy capabilities?

b) Will rated points will be awarded only for the specific firewall technologies listed in R1, i.e. McAfee, Palo Alto, or F5 or will rated points be awarded for any firewall technologies regardless of its features?

**Answer 6:**

The Crown confirms that the requirement M1 refers to any firewall technologies. The crown also confirm that the rated requirement R1 refers to any firewall technologies regardless of its features.

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**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.**

**NOTE: A BID ALREADY SUBMITTED MAY BE AMENDED PRIOR TO THE CLOSING DATE. AMENDING CORRESPONDENCE MUST ADDRESS THE SOLICITATION NUMBER AND THE CLOSING DATE AND MUST BE ADDRESSED TO:**

**BID RECEIVING**

**PUBLIC WORKS AND GOVERNMENT SERVICES CANADA**

**PLACE DU PORTAGE, PHASE III**

**MAIN LOBBY, ROOM 0A1**

**11 LAURIER STREET**

**GATINEAU, QUEBEC K1A 0S5**