



SHARED SERVICES CANADA

Amendment No. 010 to the Request for Proposal for Information Technology Service Management (ITSM) Tool Solution

Solicitation No.	30190	Date	March 29, 2019
GCDocs File No.		GETS Reference No.	PW-19-00841613

This Amendment is issued to extend the RFP closing date and publish Canada's clarification to modification 22. Except as expressly amended by this document, the RFP remains unchanged.

THIS RFP AMENDMENT IS ISSUED TO:

1. Extend the closing date of the RFP
2. Clarification to Modification #22

1. EXTEND THE CLOSING DATE OF THE RFP

This solicitation amendment is issued to extend the closing date of the RFP from **March 29, 2019** to **April 2, 2019 at 14:00**.

2. CLARIFICATION TO MODIFICATION #22

In amendment #8 to this RFP, the Crown modified the technical bid as follows:

22) Part 3 Preparing and Submitting a Bid in Response of this Solicitation, Section 3.3 Technical Bid of the RFP

DELETE:

h) Detailed Work Plan for Contractor Onboarding

i) Detailed Work Plan for Development of Transition Out Plan

Modification #22 was an administrative modification solely to remove duplication of Section 3.3 Technical Bid of the RFP and Attachment 4.2 – Technical evaluation.

As per Attachments 4.1 and 4.2, a Detailed Work Plan for Contractor Onboarding and Detailed Work Plan for Development of Transition Out Plan are required. Attachment 4.2 - Evaluation Criteria published with RFP Amendment No.006 (2019-03-06), including criteria #M-5, M-6, R-6 & R-7, remain unchanged.

As page 1 states, except as expressly amended by this document, the RFP remains unchanged.