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Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services - EL Division/Services

professionnels en informatique - division EL

Terrasses de la Chaudière 4th Floor

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Title - Sujet TBIPS IT Security Prof. Services	
Solicitation No. - N° de l'invitation E60ZR-181639/A	Amendment No. - N° modif. 008
Client Reference No. - N° de référence du client 20181639	Date 2019-04-02
GETS Reference No. - N° de référence de SEAG PW-\$\$EL-629-34671	
File No. - N° de dossier 629el.E60ZR-181639	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-04-08	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Morin, Sylvie	Buyer Id - Id de l'acheteur 629el
Telephone No. - N° de téléphone (613) 859-0761 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

The Request for Proposal (RFP) Amendment 008 is raised to answer Bidders' questions and amend the RFP.

QUESTIONS AND ANSWERS

Question 38:

With regards to the Business Continuity / Disaster Recovery resource, Mandatory Criterion M1: *"the Contractor must demonstrate that the proposed resource has experience, on a minimum of five (5) projects within the last 10 years prior to the draft TA issuance date, developing and documenting Business Impact Assessments (BIAs) and Business Continuity Plans ..."*

Can you please clarify if the experience for BIA and BCP can be demonstrated across the 5 projects OR if each project must include both the development of a BIA and a BCP?

Answer 38:

Yes, the experience for BIA and BCP can be demonstrated across the 5 project".

See RFP amendment below. Revision is provided in Red.

Question 39

Providing client contact information for 10 years of references used to substantiate client experience is extremely difficult as some of these references have change positions or retired. Would the Crown allow bidders to provide client references for the initial 5 contracts as per the original RFP, as contract numbers are provided for the Crown to verify contract details?

Answer 39

Canada has reviewed the request, however the requirement remains unchanged

Question 40

Concerning M3 for the TRA and C&A Analyst "Using the template provided in table 2, the Bidder must demonstrate that the proposed resource has a minimum of 3 (three) years of experience, within the last 10 (ten) years prior to the RFP posting date, in IT Security Assessments of developed applications."

Can projects include IT Security Assessments of custom applications and IT Security Assessments of customized COTS applications.

Answer 40

See RFP amendment below. Revision is provided in Red.

Question 41

With regards to Table 2 – Client Reference Template: All of the resources' criteria in this RFP require that they be demonstrated "Using the template provided in table 2". A grid is also provided with a column called *"demonstrated experience"*. Are bidders required to provide the information for each criterion both in Table 2 and also in the Grids in the Demonstrated Experience column? **OR**, is it sufficient to complete the Table 2 with cross-reference to each criterion from the grid? Please clarify what is expected from bidders to ensure compliance.

Answer 41

The bidder must demonstrate experience by completing Table 2 and reference to page number of resumé in Attachment 2 and 3.

Question 42

There is not sufficient time provided for firms to complete their response to this RFP with the excessive number of references required and the many multi level requirements and level of detail that is required from a corporate and resource standpoint. Given this and the fact that there are outstanding clarifications that are key to our proposal strategy we ask that PSPC reconsider a 1 week extension to provide qualified competing firms with enough time to gather all of the intricate details that are required and finalize a compliant proposal strategy based on PSPC's clarifications and answers.

Answer 42

No, the requirement remains unchanged.

RFP AMENDMENT

1. **At Attachment 2, BID EVALUATION CRITERIA – MANDATORY REQUIREMENTS, 2.1**
Business Continuity/Disaster Recovery Specialist – Level 3

Delete: M1 in its entirety

Insert:

Using the template provided in table 2, the Bidder **must** demonstrate that the proposed resource has **combined** experience, on a minimum of five (5) projects within the last 10 years prior to the RFP posting date, developing and documenting Business Impact Assessments (BIAs) and Business Continuity Plans for Government of Canada departments or large organizations with more than 1000 employees.

2. **At Attachment 2, BID EVALUATION CRITERIA – MANDATORY REQUIREMENTS, 2.3 IT**
Security TRA and C&A Analyst – Level 3,

Delete: M3 in its entirety

Insert:

Using the template provided in table 2, the Bidder **must** demonstrate that the proposed resource has a minimum of 3 (three) years of experience, within the last 10 (ten) years prior to the RFP posting date, in IT Security Assessments of developed applications, **customized applications or Commercial off the Shelf (COTS) applications.**

3. **Delete APPENDIX C in its entirety**

Insert:

See next page..

APPENDIX C TO ANNEX A
RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the resume. Only the specific answer should be provided.

1.0 Mandatory Resource Assessment Criteria:

1.1 Business Continuity/Disaster Recovery Specialist – Level 3 - Mandatory criteria

	Resource Name:	Met	Demonstrated Compliance
M1	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has combined experience, on a minimum of five (5) projects within the last 10 years prior to the draft TA issuance date, developing and documenting Business Impact Assessments (BIAs) and Business Continuity Plans for Government of Canada departments or large organizations with more than 1000 employees	<input type="checkbox"/> Yes <input type="checkbox"/> No	
M2	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has experience developing IT Business Continuity strategies and plans through 3 projects. Only experience within the last five years prior to the Draft TA issuance date will be considered. <ul style="list-style-type: none">• The 3 projects provided must be a minimum of 4 months in duration• The client reference contact must be an employee from the client organization and not a contracted consultant. Each project must be for the development of IT business Continuity/ Disaster recovery strategies and plans for enterprise-wide Government of Canada institution (or large organizations with more than 1000 employees) IT Systems.	<input type="checkbox"/> Yes <input type="checkbox"/> No	

1.2 IT Security Methodology, Policy and Procurement Analyst – level 3 - Mandatory Requirements

	Resource Name:	Met	Demonstrated Compliance
M1	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has a minimum of 10 (ten) years of experience, in writing, developing and researching IT Security methodology and policy.	<input type="checkbox"/> Yes <input type="checkbox"/> No	

1.3 IT Security TRA and C&A Analyst – level 3 - Mandatory Requirements

	Resource Name:	Met	Demonstrated Compliance
M1	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has a minimum of 10 (ten) years of experience in IT Security Assessments of IT systems.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
M2	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has a minimum of 3 (three) years of experience, since November 2012 , in performing IT Security Assessments according to Communications Security Establishment Canada IT Security Guidance publication number 33 (ITSG-33).	<input type="checkbox"/> Yes <input type="checkbox"/> No	
M3	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has a minimum of 3 (three) years of experience, within the last 10 (ten) years prior to the Draft TA issuance date, in IT Security Assessments of developed applications, customized applications or Commercial off the Shelf (COTS) applications .	<input type="checkbox"/> Yes <input type="checkbox"/> No	

1.4 Incident Management Specialist – level - Mandatory Requirements

	Resource Name:	Met	Demonstrated Compliance
M1	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has a minimum of 10 (ten) years of experience in incident management.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
M2	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has a minimum of 3 (three) years of experience, within the last 10 (ten) years prior to the Draft TA issuance date, in: <ul style="list-style-type: none">Analyzing of log files to identify and collect artifacts related to security incidents;Analyzing malicious activity to determine weaknesses, methods of exploitation and effects on systems and information	<input type="checkbox"/> Yes <input type="checkbox"/> No	

1.5 IT Security Engineer level 3 - Mandatory Requirements

	Resource Name:	Met	Demonstrated Compliance
M1	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has a minimum of 10 (ten) years of experience in IT Security Engineering.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
M2	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has a minimum of 3 years of experience in deploying Security Incident Management (SIM) and Security Event Management (SEM) and/or Security Information and Event Management (SIEM) solutions	<input type="checkbox"/> Yes <input type="checkbox"/> No	

1.6 IT Security VA Specialist – level 3

	Resource Name:	Met	Demonstrated Compliance
M1	Using the template provided in table 2, the Contractor must demonstrate that the proposed resource has a minimum of 10 (ten) years of experience in conducting vulnerability assessments using automated tools.	<input type="checkbox"/> Yes <input type="checkbox"/> No	

2.0 Point Rated Resource Assessment Criteria:

2.1 Business Continuity/Disaster Recovery Specialist – Level 3 – Point rated criteria

ID	Resource Name:	Scoring	Max Points	Demonstrated Experience
R1	<p>Using the template provided in table 2 , the Contractor should demonstrate that the proposed resource has experience in the following activities (per project):</p> <ul style="list-style-type: none"> i. Reviewing Disaster Recovery requirements, (1 point); ii. Identifying Disaster Recovery requirements, (2 points); and iii. Developing Disaster Recovery Plans. (2 points) 	<p>1 Project = up to 5 points 2 Projects = up to 10 points 3 Projects= up to 15 points 4 Projects = up to 20 points</p>	20	
R2	<p>Within the projects demonstrated in M1, where this resource completed Business Impact Assessments, the Contractor should demonstrate that the proposed resource, performed the following activities (per project):</p> <ul style="list-style-type: none"> i. Identified business function dependencies; (1 point) ii. Determined the impact of a disruption on each critical service and dependency; (1point) iii. Developed a draft list of critical services and dependencies, ranked by resumption priority; (1 point) iv. Determined and defined recovery objectives and timeframes for critical services and dependencies; (1 point) v. Determined the IT systems and components Recovery Time Objectives (RTOs); (2 points) vi. <i>Determined critical staff and staffing levels required to deliver critical services in the event of an internal/external natural or man-made disruption</i>; (1 point) vii. Consolidated and documented the BIA data in the form of a BIA Report (3 points) 	<p>1 Project = up to 10 points 2 Projects = up to 20 points 3 Projects = up to 30 points</p>	30	

ID	Resource Name:	Scoring	Max Points	Demonstrated Experience
R3	Using the template provided in table 2, the Contractor should demonstrate that the proposed resource has project experience, within the last eight (8) years prior to Draft TA issuance date, in the development of disaster recovery strategies;	1 Project = 5 points 2 Projects = 10 points	10	
R4	Using the template provided in table 2, the Contractor should demonstrate that the proposed resource has project experience, within the last eight (8) years prior to Draft TA issuance date, working on the following (per project): <ul style="list-style-type: none">i. Developing crisis communication strategies; (2 points)ii. Developing practices that were related to IT continuity programs, frameworks and implementation plans. (3 points)iii. Developing Emergency Management Plans and providing expertise in building alternate work sites. (5 points)	1 Project = up to 10 points 2 Projects = up to 20 points 3 Project = up to 30 points	30	

ID	Resource Name:	Scoring	Max Points	Demonstrated Experience
R5	<p>The Contractor should demonstrate that the proposed resource has one or more of the current professional qualifications or certifications from the following:</p> <ul style="list-style-type: none">i. Master Business Continuity Professional (MBCP)ii. Certified Business Continuity Professional (CBCP)iii. Associate Business Continuity Professional (ABCP)iv. Member of the Business Continuity Institute (MBCI)v. Certified Business Resilience Professional (CBRP)vi. Certified Business Continuity Capability Maturity Assessor (BCMM)vii. Fellow of the Business Continuity Institute (FBCI)viii. Certified Business Continuity Professional (CBCP)ix. Certified Public Sector Continuity Professional (CPSCP)x. Certified Business Continuity Auditor (CBCA)xi. Certified Business Continuity Vendor (CBCV) <p>Note: Copies of certifications should be enclosed with the bid for points to be allocated.</p> <p>Five (5) bonus points are allocated for resources holding a MBCP.</p>	<p>one qualification or certification = 5 points</p> <p>two qualifications or certifications = 10 points</p> <p>three qualifications or certifications = 15 points</p> <p>four qualifications or certifications = 20 points</p> <p>one of the certifications is a MBCP = 5 additional points</p>	25	
R6	<p>Using the template provided in table 2, the Contractor should demonstrate that the proposed resource has experience designing and conducting Tabletop exercises to test Business Continuity Plans for each referenced project.</p>	<p>1 Project = 5 points</p> <p>2 Projects = 10 points</p> <p>3 Projects= 15 points</p> <p>4 Projects = 20 points</p>	20	

ID	Resource Name:	Scoring	Max Points	Demonstrated Experience
R7	Using the template provided in table 2, the Contractor should demonstrate that the proposed resource has worked on Business Continuity Planning or Disaster Recovery Planning projects where the resource developed awareness, training and communications material.	1 Project = 5 points 2 Projects = 10 points 3 Projects = 15 points 4 Projects = 20 points	20	
Minimum Threshold of 70% = 105				155

2.2 IT Security Methodology, Policy and Procurement Analyst – level 3 – Point rated criteria

ID	Resource Name:	Scoring	Max Points	Demonstrated Experience
R1	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience in developing IT Security standards, procedures and/or guidelines for departments and/or agencies within the Government of Canada or large organizations with more than 1000 employees.	4 points for each year up to a maximum of 40 points.	40	
R2	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience in developing IT Security standards in the field(s) of IT Security product evaluation, COTS evaluation and/or cloud service evaluation.	4 points for each year up to a maximum of 40 points.	40	

ID	Resource Name:	Scoring	Max Points	Demonstrated Experience
R3	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience in developing IT Security Risk Assessments for production IT Systems for the Government of Canada or large organizations with more than 1000 employees.	4 points for each year up to a maximum of 40 points	40	
Minimum Threshold of 70% =84			120	

2.3 IT Security TRA and C&A Analyst – level 3 – Point rated criteria

ID	Resource Name:	Scoring	Max Points	Demonstrated Experience
R1	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience within the last 10 years prior to the Draft TA issuance date conducting Security Assessments on IT Systems with over 1000 users.	1 point per IT System up to a maximum of 20 points	20	
R2	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience, since November 2012 , in identifying IT security requirements for IT systems based on ITSG-33 security controls.	1 point for each IT System up to a maximum of 20 points.	20	
R3	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience, since November 2012 , in reviewing and assessing security test results of IT systems and other evidence to verify required ITSG-33 security controls have been implemented correctly.	1 point for each IT System up to a maximum of 20 points.	20	
R4	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience, within the last 10 years prior to the Draft TA issuance date, in preparing Security Assessment Reports of IT systems.	1 point for each IT System up to a maximum of 40 points.	40	
Minimum Threshold of 70% = 70			100	

2.4 Incident Management Specialist – level 3 – Point rated criteria

ID	Resource Name:	Scoring	Max Points	Demonstrated Experience
R1	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience over and above the minimum requirements in M2, within the last 13 (thirteen) years prior to the Draft TA issuance date, in: <ul style="list-style-type: none">Analyzing of log files to identify and collect artifacts related to security incidents;Analyzing malicious activity to determine weaknesses, methods of exploitation and effects on systems and information	5 points for each additional year up to a maximum of 35 points	35	
R2	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience, within the last 13 (thirteen) years prior to the Draft TA issuance date, creating detailed operational processes and procedures for analyzing, escalating, and assisting in the remediation of issues	5 points for each year up to a maximum of 50 points	50	
Minimum Threshold of 70% = 59.5			85	

2.5 IT Security Engineer level 3 – Point rated criteria

ID	Resource Name:	Scoring	Max Points	Demonstrated Experience
R1	Using the template provided in table 2, the Contractor should demonstrate that the proposed resource has experience over and above the experience in M2 in deploying Security Incident Management (SIM) and Security Event Management (SEM) and/or Security Information and Event Management (SIEM) solutions	3 points for each additional year up to a maximum of 21 points	21	
R2	Using the template provided in table 2, the Contractor should demonstrate that the proposed resource has experience in developing use-cases for Security information and Events Management (SIEM) solutions	3 points for each year up to a maximum of 21 points	21	
R3	Using the template provided in table 2, the Contractor should demonstrate that the proposed resource has experience in integrating Oracle Database into Security Information and Event Management (SIEM) solution	2 points for each year up to a maximum of 20 points	20	
R4	Using the template provided in table 2, the Contractor should demonstrate that the proposed resource has experience in working with one of the following Security Information and Event Management (SIEM) products : <ul style="list-style-type: none">• ArcSight• QRadar• Splunk	2 points for each year up to a maximum of 20 points	20	
Minimum Threshold of 70% = 57.4			82	

2.6 IT SECURITY VA SPECIALIST – LEVEL 3 – POINT RATED CRITERIA

ID	Resource Name:	Scoring	Max Points	Demonstrated Experience
R1	Using the template provided in table 2, the Contractor should demonstrate that the proposed resource has experience, within the last 10 years prior to the Draft TA issuance date, in software programming languages or frameworks in which they have conducted vulnerability assessments. Examples, Java, PHP, .Net, JavaScript	3 points for each language or framework up to a maximum of 30 points	30	
R2	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience, within the last 10 years prior to the Draft TA issuance date, creating effective executive summaries of automated vulnerability assessment scan reports, and providing detailed analysis and remediation plans for vulnerabilities discovered during tests.	4 points for each summary / remediation plan produce up to a maximum of 40 points	40	
R3	Using the template provided in table 2, the Contractor should clearly demonstrate that the proposed resource has experience, within the last 10 years prior to the Draft TA issuance date, conducting a vulnerability assessment tests employing a variety of acceptable* automated and manual testing tools and techniques. * "Acceptable" means tools and techniques applicable to testing specifically for software vulnerabilities versus the usual network vulnerabilities.	3 points for each vulnerability assessment tool/technique up to a maximum of 30 points	30	
Minimum Threshold of 70% = 70			100	

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ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED