



AMENDMENT # 1
REQUEST FOR PROPOSALS #312 (“RFP”)
SERVICING SECURITY SYSTEMS AT OAG OFFICES IN OTTAWA AND REGIONS

This Amendment #1, including any appendices attached hereto (the “Amendment”), amends and clarifies Request For Proposal (“RFP”) No. 312, as previously amended and clarified (the “RFP”). The RFP otherwise remains unchanged and any capitalized words not defined herein have the meaning ascribed thereto in the RFP.

QUESTIONS AND ANSWERS

Question 1: 4.2 Off-Site Monitoring Services, page 8 of 63: “The Contractor shall provide off-site monitoring services on existing and new motion detected alarms at all five locations, 240 Sparks Ottawa, 1505 Barrington Halifax, 1255 Peel Montreal, 9700 Jasper Edmonton and 300 Georgia West Vancouver and provide status reports upon request. The monitoring is coordinated in Ottawa via MSCC Underwriters Laboratories of Canada (ULC) Central Station in Ottawa.”

1.a What is MSCC?

1.b If a monitoring station, what is to be our scope, make sure panels are transmitting signals to it? Responsible for communication paths? Communications paths to be: regular phone line, cellular, IP?

1.c Keep a valid list of users and codes, keep call lists and action plans updated?

Answer 1:

1.a: MSCC stands for: Managed Services Control Center.

1.b: : Yes it is a Monitoring Station, however it will be the OAG’s responsibility to make sure panels are transmitting signals to it. The OAG will also be responsible for communication paths (regular phone lines).

1.c: Yes, the Contractor will be requested to keep a valid list of users and codes. The OAG will provide you update on the call lists and actions required in the event of an alarm.

Question 2: APPENDIX 2, MAINTENANCE SCHEDULE REQUIREMENTS, page 13 of 63. It is question about monthly inspections, quarterly, yearly and biannual maintenance. To the exception of the yearly maintenance/upgrade of Lenel OnGuard software there is no Pricing Schedule for the onsite monthly inspections, quarterly and biannual maintenances.

Please indicate in which Pricing Schedule they should be included. Or should you include specific pricing schedules for them?

Answer 2: The hours of work required to perform scheduled monthly, quarterly and biannual inspections should be priced under Pricing Schedule 1, page 17 of the RFP document

Question 3: LENEL OnGuard: To be able to give you a price on the upgrade of the Lenel OnGuard software, we need to supply to Lenel the system ID number (dongle).

Answer 3: Lenel OnGuard dongle number is: 30045

Question 4: I know that this is for servicing of the Lenel OnGuard product, however I would like to ask if there is an opportunity for you to assess other systems as part of this process you are now going through?

Answer 4: Due to interoperability with existing equipment and access control services, the OAG is seeking maintenance and support services on the Lenel OnGuard badging system only.

Question 5: We are interested in responding to the subject solicitation (Servicing Security Systems at OAG Offices in Ottawa and Regions (RFP 312). In order to present the best possible solution to the Office of the Auditor General of Canada (OAG), we have some questions that we would like to pose regarding the equipment list found in the RFP. However, we noticed that the deadline for clarifications has already passed and would like to request that this deadline be extended to allow us to present these questions to the OAG.

Answer 5: See RFP revisions below.

RFP REVISIONS:

Page 1 of the RFP document:

Delete:

Deadline for Requests for Clarification:	March 22nd, at 02:00PM Ottawa local time
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Replace:

Deadline for Requests for Clarification:	April 8, at 02:00PM Ottawa local time
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Page 2 of the RFP document, under Incorporated Sections and Forms:

Delete

Required Forms:	Appendix "A" (Declarations and Certifications) Form 1 – Software Publisher Certification Form OR Form 2 - Software Publisher Authorization Form
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Replace:

Required Forms:	Appendix "A" (Declarations and Certifications)
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Pages 55 and 56 of the RFP document, under Annex "A-2":

Delete:

<p>Form 1 Software Publisher Certification Form (to be used where the Bidder itself is the Software Publisher)</p> <p>The Bidder certifies that it is the software publisher of all the following software products and that it has all the rights necessary to license them (and any non-proprietary sub-components incorporated into the software) on a royalty-free basis to OAG pursuant to the terms set out in the resulting contract:</p> <p>_____</p> <p>_____</p> <p><i>[bidders should add or remove lines as needed]</i></p>

<p>Form 2 Software Publisher Authorization Form (to be used where the Bidder is not the Software Publisher)</p> <p>This confirms that the software publisher identified below has authorized the Bidder named below to license its proprietary software products under the contract resulting from the bid solicitation identified below. The software publisher acknowledges that no shrink-wrap or click-wrap or other terms and conditions will apply, and that the contract resulting from the bid solicitation (as amended from time to time by its parties) will represent the entire agreement, including with respect to the license of the software products of the software publisher listed below. The software publisher further acknowledges that, if the method of delivery (such as download) requires a user to "click through" or otherwise acknowledge the application of terms and conditions not included in the bid solicitation, those terms and conditions do not apply to the OAG's use of the software products of the software publisher listed below, despite the user clicking "I accept" or signalling in any other way agreement with the additional terms and conditions.</p> <p>This authorization applies to the following software products:</p> <p>_____</p> <p>_____</p> <p><i>[bidders should add or remove lines as needed]</i></p> <p>Name of Software Publisher (SP) _____</p> <p>Signature of authorized signatory of SP _____</p> <p>Print Name of authorized signatory of SP _____</p> <p>Print Title of authorized signatory of SP _____</p> <p>Address for authorized signatory of SP _____</p> <p>Telephone no. for authorized signatory of SP _____</p> <p>Fax no. for authorized signatory of SP _____</p> <p>Date signed _____</p> <p>Solicitation Number _____</p> <p>Name of Bidder _____</p>
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