



**RETURN BIDS TO:**

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TPSGC

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

THIS DOCUMENT CONTAINS A SECURITY  
REQUIREMENT/CE DOCUMENT CONTIENT  
UNE EXIGENCE DE SÉCURITÉ

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Informatics Professional Services Division / Division  
des services professionnels en informatique

Les Terrasses de la Chaudière

10, rue Wellington, 4ième

étage/Floor

Gatineau

Québec

K1A 0S5

<b>Title - Sujet</b> TBIPS - IT Services	
<b>Solicitation No. - N° de l'invitation</b> G9292-176717/B	<b>Amendment No. - N° modif.</b> 005
<b>Client Reference No. - N° de référence du client</b> G9292-176717	<b>Date</b> 2019-04-08
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-380-34738	
<b>File No. - N° de dossier</b> 380zm.G9292-176717	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> at - à 02:00 PM on - le 2019-04-30	<b>Time Zone</b> Fuseau horaire Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b>	
<b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Cook, Gail	<b>Buyer Id - Id de l'acheteur</b> 380zm
<b>Telephone No. - N° de téléphone</b> (613) 858-9369 ( )	<b>FAX No. - N° de FAX</b> (819) 956-2675
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>  EMPLOYMENT AND SOCIAL DEVELOPMENT CANADA	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> Raison sociale et adresse du fournisseur/de l'entrepreneur	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

Solicitation No. - N° de l'invitation  
G9292-176717/B

Amd. No. - N° de la modif.  
005

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G9292-176717

File No. - N° du dossier  
380zmG9292-176717

CCC No./N° CCC - FMS No/ N° VME

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## **AMENDMENT NO. 005**

This amendment is raised to revise the RFP.

### **RFP REVISIONS:**

**1. Delete the following Attachments in their entirety and replace with the revised attachments:**

Attachment 4.1 - Mandatory Technical Criteria, Workstream 1 – Business Services;  
Attachment 4.1 - Mandatory Technical Criteria, Workstream 2 – Project Management Services;  
Attachment 4.2 - Point-Rated Technical Criteria, Workstream 1 – Business Services; and  
Attachment 4.2 - Point-Rated Technical Criteria, Workstream 2 – Project Management Services

**2. Delete Form M1: Bidder's Corporate Experience and replace with the attached revised form.**

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.**

**ATTACHMENT 4.1**  
**MANDATORY TECHNICAL CRITERIA**  
**WORKSTREAM 1 – BUSINESS SERVICES**

<b>MTC#</b>	<b>Mandatory Technical Criteria (MTC)</b>	<b>Bidder's Response (Reference to Substantiating Materials included in Bid)</b>
<b>MTC1</b>	<p><b>Bidder's Corporate Experience</b></p> <p>Using two separate IM/IT contracts, the Bidder must demonstrate experience for each contract as follows:</p> <ul style="list-style-type: none"> <li>a) The completion of at least one year of work;</li> <li>b) Must have been for a minimum value of \$5M, (amendments and applicable taxes included); and</li> <li>c) Must have billed for at least 10 resources that are the same or similar as the resource categories listed in the Statement of Work in this requirement. The 10 resources must be from a minimum of two different resource categories that are the same or similar as the resource categories listed in the Statement of Work of this requirement. The Bidder must demonstrate similar resource categories by mapping at least 80% of the SOW tasks of this requirement to the tasks of the resource category identified in the IM/IT contract. In the event that 80% of the tasks results in a decimal (for example 4.8 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For same resource categories, Canada will automatically consider referenced resource categories, procured through the TBIPS contracting vehicle, to be 80% aligned with the SOW tasks of this requirement.</li> </ul> <p>To demonstrate this experience, the Bidder must provide the following information using Form M1 – Bidder's Corporate Experience found at the end of this Attachment:</p> <ul style="list-style-type: none"> <li>a) The name of the organization the contract was with;</li> <li>b) The Customer Reference contact information;</li> <li>c) The Contract number;</li> <li>d) The value of the Contract (applicable taxes included);</li> <li>e) The Contract start and end dates;</li> <li>f) The number of years of work completed (must be equal to or greater than 1 year);</li> <li>g) A list of the resources provided under the contract with the resource's name, the resource category, and a brief description of the services performed by the resource; and</li> </ul>	

<b>MTC#</b>	<b>Mandatory Technical Criteria (MTC)</b>	<b>Bidder's Response (Reference to Substantiating Materials included in Bid)</b>
	<p>h) For similar categories, mapping to at least 80% of the SOW tasks of this requirement to the tasks of the resource category identified in the contract.</p> <p>If any of the information is not provided in Form M1, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the information listed above within the time frame provided will render the bid non-responsive.</p> <p>Customer References may be contacted by Canada to verify the information provided in response to this criterion. See sub-article 3.2 Technical Bid, paragraph (iv) Customer Reference Contact Information of this bid solicitation for further instruction.</p> <p>Only experience claimed between January 1, 2012 and bid closing date will be considered for evaluation purposes.</p>	
<b>MTC2</b>	<p><b>Bidder's Client Demand Manager</b></p> <p>The Bidder must identify by name and position title an individual that will be designated as the Client Demand Manager. A Client Demand Manager is the Bidder's representative responsible for providing qualified resources in response to a client's request and managing any contractual issues or disputes that may arise.</p> <p>The Bidder must demonstrate that the Client Demand Manager assigned to this requirement has a minimum of five years of recent experience in this role.</p> <p>Only experience claimed between January 1, 2010 and bid closing date will be considered for evaluation purposes.</p>	
<b>MTC3</b>	<p><b>Bidder's Contract Management Plan</b></p> <p>The Bidder must provide a contract management plan that describes how it will address the following elements if it is awarded a contract:</p> <ul style="list-style-type: none"> <li>a) How the Bidder will manage the transition between the resources that are currently under contract with the client and the Bidder's resources;</li> <li>b) How the Bidder will identify, select and deploy the required resources in a timely manner;</li> <li>c) What quality assurance practices the Bidder will apply to ensure that qualified and competent resources are provided to the client; and</li> <li>d) How the Bidder will manage replacement of personnel, if required, in a manner that minimizes a negative impact to the client's operational requirements.</li> </ul>	

MTC#	Mandatory Technical Criteria (MTC)	Bidder's Response (Reference to Substantiating Materials included in Bid)
MTC4	<p><b>Bidder's Experience Delivering and Supporting Business Transformation Services</b></p> <p>The Bidder must demonstrate that it has experience delivering and supporting business transformation services for an outside client's IM/IT project.</p> <p>To demonstrate this experience, the Bidder must provide the following information:</p> <ul style="list-style-type: none"> <li>a) Experience developing Business Models, vision, mission and objective for business transformation;</li> <li>b) Experience developing business cases, program charters and program plans to plan and implement business transformation;</li> <li>c) Experience developing business process management including mapping current state processes and visioning future state processes needed for transformation;</li> <li>d) Experience drafting program management artefacts for the planning, implementation and transition to operations of business transformation objectives;</li> <li>e) Experience in Organizational Change Management activities related to transformation including stakeholder engagement, resourcing, skills development, communications, sponsorship plans, and training;</li> <li>f) Experience developing benefits management plan including metrics and ongoing monitoring and support; and</li> <li>g) Experience developing transformation governance models, organizational structures, skills capability gap analysis, program methods and practices.</li> </ul> <p>"Outside Clients" are defined as legal entities that are not a parent, subsidiary or affiliate of the Bidder. This definition is applicable to all members of any Joint Venture submitting a bid.</p> <p>Only experience claimed between January 1, 2012 and bid closing date will be considered for evaluation purposes.</p>	

**ATTACHMENT 4.1  
MANDATORY TECHNICAL CRITERIA  
WORKSTREAM 2 – PROJECT MANAGEMENT SERVICES**

<b>MTC#</b>	<b>Mandatory Technical Criteria (MTC)</b>	<b>Bidder's Response (Reference to Substantiating Materials included in Bid)</b>
<b>MTC1</b>	<p><b>Bidder's Corporate Experience</b></p> <p>Using two separate IM/IT contracts, the Bidder must demonstrate experience for each contract as follows:</p> <ul style="list-style-type: none"> <li>a) The completion of at least one year of work;</li> <li>b) Must have been for a minimum value of \$5M, (amendments and applicable taxes included); and</li> <li>c) Must have billed for at least 10 resources that are the same or similar as the resource categories listed in the Statement of Work in this requirement. The 10 resources must be from a minimum of two different resource categories that are the same or similar as the resource categories listed in the Statement of Work of this requirement. The Bidder must demonstrate similar resource categories by mapping at least 80% of the SOW tasks of this requirement to the tasks of the resource category identified in the IM/IT contract. In the event that 80% of the tasks results in a decimal (for example 4.8 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For some resource categories, Canada will automatically consider referenced resource categories, procured through the TBIPS contracting vehicle, to be 80% aligned with the SOW tasks of this requirement.</li> </ul> <p>To demonstrate this experience, the Bidder must provide the following information using Form M1 – Bidder's Corporate Experience found at the end of this Attachment:</p> <ul style="list-style-type: none"> <li>a) The name of the organization the contract was with;</li> <li>b) The Customer Reference contact information;</li> <li>c) The Contract number;</li> <li>d) The value of the Contract (applicable taxes included);</li> <li>e) The Contract start and end dates;</li> <li>f) The number of years completed (must be equal to or greater than 1 year);</li> <li>g) A list of the resources provided under the contract with the resource's name, the resource category, and a brief description of the services performed by the resource; and</li> </ul>	

<b>MTC#</b>	<b>Mandatory Technical Criteria (MTC)</b>	<b>Bidder's Response (Reference to Substantiating Materials included in Bid)</b>
	<p>h) For similar categories, mapping to at least 80% of the SOW tasks of this requirement to the tasks of the resource category identified in the contract.</p> <p>If any of the information is not provided in Form M1, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the information listed above within the time frame provided will render the bid non-responsive.</p> <p>Customer References may be contacted by Canada to verify the information provided in response to this criterion. See sub-article 3.2 Technical Bid, paragraph (iv) Customer Reference Contact Information of this bid solicitation for further instruction.</p> <p>Only experience claimed between January 1, 2012 and bid closing date will be considered for evaluation purposes.</p>	
<b>MTC2</b>	<p><b>Bidder's Client Demand Manager</b></p> <p>The Bidder must identify by name and position title an individual that will be designated as the Client Demand Manager. A Client Demand Manager is the Bidder's representative responsible for providing qualified resources in response to a client's request and managing any contractual issues or disputes that may arise.</p> <p>The Bidder must demonstrate that the Client Demand Manager assigned to this requirement has a minimum of five years of recent experience in this role.</p> <p>Only experience claimed between January 1, 2010 and bid closing date will be considered for evaluation purposes.</p>	
<b>MTC3</b>	<p><b>Bidder's Contract Management Plan</b></p> <p>The Bidder must provide a contract management plan that describes how it will address the following elements if it is awarded a contract:</p> <ul style="list-style-type: none"> <li>a) How the Bidder will manage the transition between the resources that are currently under contract with the client and the Bidder's resources;</li> <li>b) How the Bidder will identify, select and deploy the required resources in a timely manner;</li> <li>c) What quality assurance practices the Bidder will apply to ensure that qualified and competent resources are provided to the client; and</li> <li>d) How the Bidder will manage replacement of personnel, if required, in a manner that minimizes a negative impact to the client's operational requirements.</li> </ul>	

<b>MTC#</b>	<b>Mandatory Technical Criteria (MTC)</b>	<b>Bidder's Response (Reference to Substantiating Materials included in Bid)</b>
<b>MTC4</b>	<p><b>Bidder's Experience Delivering and Supporting Business Transformation Services</b></p> <p>The Bidder must demonstrate that it has experience delivering and supporting business transformation services for an outside client's IM/IT project.</p> <p>To demonstrate this experience, the Bidder must provide the following information:</p> <ul style="list-style-type: none"> <li>a) Experience developing Business Models, vision, mission and objective for business transformation;</li> <li>b) Experience developing business cases, program charters and program plans to plan and implement business transformation;</li> <li>c) Experience developing business process management including mapping current state processes and visioning future state processes needed for transformation;</li> <li>d) Experience drafting program management artefacts for the planning, implementation and transition to operations of business transformation objectives;</li> <li>e) Experience implementing plans for the launch and continuous operations of PMOs;</li> <li>f) Experience developing Organizational Change Management Plans including internal and external communications, training and stakeholder engagement plans; and</li> <li>g) Experience developing PMO benefits plan including metrics and KPI's to measure ongoing progress and success and provide recommendations for course corrections.</li> </ul> <p>"Outside Clients" are defined as legal entities that are not a parent, subsidiary or affiliate of the Bidder. This definition is applicable to all members of any Joint Venture submitting a bid.</p> <p>Only experience claimed between January 1, 2012 and bid closing date will be considered for evaluation purposes.</p>	

**ATTACHMENT 4.2  
POINT-RATED TECHNICAL CRITERIA  
WORKSTREAM 1 – BUSINESS SERVICES**

<b>RTC#</b>	<b>Rated Technical Criteria (RTC)</b>	<b>Point Rating</b>	<b>Bidder's Response (Reference to Substantiating Materials included in Bid)</b>
RTC1	<p><b>Bidder's Experience Providing Resources</b></p> <p>The Bidder should demonstrate that it has recent experience providing resources needed for the same or similar resource categories listed in the Statement of Work of this requirement to outside clients.</p> <p>"Outside Clients" are defined as legal entities that are not a parent, subsidiary or affiliate of the Bidder. This definition is applicable to all members of any Joint Venture submitting a bid.</p> <p>For the purposes of this rated criterion, where the Bidder is a Joint Venture, services billed by any Joint Venture member will be considered.</p> <p>Similar resource categories are to be demonstrated by mapping at least 80% of the SOW tasks of this requirement to the tasks of the resource category identified in the bid. In the event that 80% of the tasks results in a decimal (for example 4.8 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For some resource categories, Canada will automatically consider referenced resource categories, procured through the TBIPS contracting vehicle, to be 80% aligned with the SOW tasks of this requirement.</p> <p>To demonstrate this experience, the Bidder must submit as part of its bid:</p> <p>a) For some resource categories:</p> <ul style="list-style-type: none"> <li>(i) The name of the resource;</li> <li>(ii) The resource category and level; and</li> </ul>	<p>Up to a maximum of 30 points will be awarded as follows:</p> <p><b>B.1 Business Analyst – Level 3</b>            1 resource = 1 point            2 resources = 2 points            3 resources = 3 points            4 resources = 4 points            5 resources = 5 points</p> <p><b>B.2 Business Architect – Level 3</b>            1 resource = 1 point            2 resources = 2 points            3 resources = 3 points            4 resources = 4 points            5 resources = 5 points</p> <p><b>B.4 Business Continuity/Disaster Recovery Specialist – Level 3</b>            1 resource = 1 point            2 resources = 2 points            3 resources = 3 points            4 resources = 4 points            5 resources = 5 points</p> <p><b>B.5 Business Process Re-Engineer – Level 3</b>            1 resource = 1 point            2 resources = 2 points            3 resources = 3 points            4 resources = 4 points            5 resources = 5 points</p> <p><b>B.7 Business Transformation Architect – Level 3</b>            1 resource = 1 point            2 resources = 2 points            3 resources = 3 points            4 resources = 4 points            5 resources = 5 points</p>	

RTC#	Rated Technical Criteria (RTC)	Point Rating	Bidder's Response (Reference to Substantiating Materials included in Bid)
	<p>(iii) The TBIPS contract number for the referenced resource categories.</p> <p>b) For similar resource categories:</p> <p>(i) The name of the resource;</p> <p>(ii) The resource category and level or demonstrated experience of 10+ years in that category, the start and end dates of the experience, a brief description of the services provided by the resource, and the name of the Client for whom the services were provided; and</p> <p>(iii) The mapping of tasks for a similar resource category.</p>	<p><b>B.14 Technical Writer – Level 3</b>            1 resource = 1 point            2 resources = 2 points            3 resources = 3 points            4 resources = 4 points            5 resources = 5 points</p>	
RTC2	<p><b>Bidder's Client Demand Manager</b></p> <p>The Bidder should demonstrate the Client Demand Manager's experience by providing the following information:</p> <p>a) The number of years of experience in excess of MTC 2 serving as a Client Demand Manager for IM/IT Contracts;</p> <p>b) The number of years working for the Bidder applying the Contract management methodology claimed for Corporate mandatory criterion MTC3; and</p> <p>c) The number of resources the Client Demand Manager simultaneously managed under any contract(s) claimed.</p>	<p>Up to a maximum of 17 points will be awarded as follows:</p> <p><b>For part a)</b> points will be awarded as follows:            5+ to 6 years = 1 point            6+ to 7 years = 2 points            7+ to 8 years = 3 points            8+ to 9 years = 4 points            9+ years = 5 points</p> <p><b>For part b)</b> points will be awarded as follows:            1 point for six months of experience and 2 points for one year of experience will be awarded up to a maximum of 2 points.</p> <p><b>For part c)</b> points will be awarded as follows:            5 to 10 resources = 2 points</p>	

RTC#	Rated Technical Criteria (RTC)	Point Rating	Bidder's Response (Reference to Substantiating Materials included in Bid)
	<p>To demonstrate this experience the bidder should provide the following information for each contract claimed:</p> <ul style="list-style-type: none"> <li>a) The name of each resource and the resource category and level they were billed for;</li> <li>b) The name of the organization the contract was with;</li> <li>c) Customer Reference Contact information;</li> <li>d) the start and end dates for the contract(s);</li> <li>e) the contract numbers; and</li> <li>f) The number of resources managed per contract.</li> </ul> <p>Customer References may be contacted by Canada to verify the information provided in response to this criterion. See sub-article 3.2 Technical Bid, paragraph (iv) Customer Reference Contact Information of this bid solicitation for further instruction. Customer References are only required for the past two years from date of bid closing.</p> <p>Only experience claimed between January 1, 2010 and the bid closing date will be considered for evaluation purposes.</p>	<p>11 to 20 resources = 4 points 21 to 30 resources = 6 points 31 to 40 resources = 8 points over 40 resources = 10 points</p>	
RTC3	<p><b>Bidder's Contract Management Experience</b></p> <p>The Bidder should demonstrate that it has recent experience managing separate IM/IT contracts simultaneously with an overlap of at least 12 months between them.</p> <p>Each contract claimed should have had a minimum value of \$2M (amendments and applicable taxes included).</p>	<p>Points will be awarded for the number of contracts that overlapped by at least 12 months.</p> <p>2 contracts = 5 points 3 contracts = 8 points 4 contracts = 10 points 5 contracts = 12 points &gt;5 contracts = 15 points</p>	

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RTC#	Rated Technical Criteria (RTC)	Point Rating	Bidder's Response (Reference to Substantiating Materials included in Bid)
	<p>To demonstrate this experience the Bidder must provide the following information:</p> <ul style="list-style-type: none"><li>a) The name of the organization the contract was with;</li><li>b) The Customer Reference contact information;</li><li>c) The Contract number;</li><li>d) The value of the Contract (applicable taxes included);</li><li>e) The Contract start and end dates; and</li><li>f) A list of the resource categories provided under the contract.</li></ul> <p>Customer References may be contacted by Canada to verify the information provided in response to this criterion. See sub-article 3.2 Technical Bid, paragraph (iv) Customer Reference Contact Information of this bid solicitation for further instruction.</p> <p>Customer References are only required for the past two years from date of bid closing.</p> <p>Only experience claimed between January 1, 2012 and bid closing date will be considered for evaluation purposes.</p>		
<b>Maximum Points Available:</b>			62
<b>Minimum Points Required:</b>			43

**ATTACHMENT 4.2  
POINT-RATED TECHNICAL CRITERIA  
WORKSTREAM 2 – PROJECT MANAGEMENT SERVICES**

RTC#	Rated Technical Criteria (RTC)	Point Rating	Bidder's Response (Reference to Substantiating Materials included in Bid)
RTC1	<p><b>Bidder's Experience Providing Resources</b></p> <p>The Bidder should demonstrate that it has recent experience providing resources needed for the same or similar resource categories listed in the Statement of Work of this requirement to outside clients.</p> <p>“Outside Clients” are defined as legal entities that are not a parent, subsidiary or affiliate of the Bidder. This definition is applicable to all members of any Joint Venture submitting a bid.</p> <p>For the purposes of this rated criterion, where the Bidder is a Joint Venture, services billed by any Joint Venture member will be considered.</p> <p>Similar resource categories are to be demonstrated by mapping at least 80% of the SOW tasks of this requirement to the tasks of the resource category identified in the bid. In the event that 80% of the tasks results in a decimal (for example 4.8 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For same resource categories, Canada will automatically consider referenced resource categories, procured through the TBIPS contracting vehicle, to be 80% aligned with the SOW tasks of this requirement.</p> <p>To demonstrate this experience, the Bidder must submit as part of its bid:</p> <p>a) For same resource categories:</p> <p>(i) The name of the resource;</p>	<p>Up to a maximum of 30 points will be awarded as follows:</p> <p><b>P.1 Change Management Consultant – Level 3</b> 1 resource = 1 point 2 resources = 2 points 3 resources = 3 points 4 resources = 4 points 5 resources = 5 points</p> <p><b>P.5 Project Executive – Level 3</b> 1 resource = 1 point 2 resources = 2 points 3 resources = 3 points 4 resources = 4 points 5 resources = 5 points</p> <p><b>P.9 Project Manager – Level 3</b> 1 resource= 1 point 2 resources = 2 points 3 resources = 3 points 4 resources = 4 points 5 resources = 5 points</p> <p><b>P.9 Project Manager – Release Manager – Level 3</b> 1 resource = 1 point 2 resources = 2 points 3 resources = 3 points 4 resources = 4 points 5 resources = 5 points</p> <p><b>P.10 Project Scheduler – Level 3</b> 1 resource = 1 point 2 resources = 2 points 3 resources = 3 points 4 resources = 4 points 5 resources = 5 points</p> <p><b>P.12 Risk Management Specialist – Level 3</b> 1 resource = 1 point</p>	

RTC#	Rated Technical Criteria (RTC)	Point Rating	Bidder's Response (Reference to Substantiating Materials included in Bid)
	<p>(ii) The resource category and level; and</p> <p>(iii) The TBIPS contract number for the referenced resource categories.</p> <p>b) For similar resource categories:</p> <p>(i) The name of the resource;</p> <p>(ii) The resource category and level or demonstrated experience of 10+ years in that category, the start and end dates of the experience, a brief description of the services provided by the resource, and the name of the Client for whom the services were provided; and</p> <p>(iii) The mapping of tasks for a similar resource category.</p>	<p>2 resources = 2 points 3 resources = 3 points 4 resources = 4 points 5 resources = 5 points</p>	
<b>RTC2</b>	<p><b>Bidder's Client Demand Manager</b></p> <p>The Bidder should demonstrate the Client Demand Manager's experience by providing the following information:</p> <p>a) The number of years of experience in excess of MTC2 serving as a Client Demand Manager for IM/IT Contracts;</p> <p>b) the number of years working for the Bidder applying the Contract management methodology claimed for Corporate mandatory criteria MTC3; and</p> <p>c) The number of resources the Client Demand Manager simultaneously</p>	<p>Up to a maximum of 17 points will be awarded as follows:</p> <p><b>For part a)</b> points will be awarded for years of experience as follows:</p> <p>5+ to 6 years = 1 point 6+ to 7 years = 2 points 7+ to 8 years = 3 points 8+ to 9 years = 4 points 9+years = 5 points</p> <p><b>For part b)</b> points will be awarded as follows:</p> <p>1 point for six months of experience and 2 points for one year of experience will be awarded up to a maximum of 2 points.</p> <p><b>For part c)</b> points will be awarded as follows:</p>	

RTC#	Rated Technical Criteria (RTC)	Point Rating	Bidder's Response (Reference to Substantiating Materials included in Bid)
	<p>managed under any contract(s) claimed.</p> <p>To demonstrate this experience the bidder should provide the following information for each contract claimed:</p> <ul style="list-style-type: none"> <li>a) The name of each resource and the resource category and level they were billed for;</li> <li>b) The name of the organization the contract was with;</li> <li>c) Customer Reference contact information;</li> <li>d) the start and end dates for the contract(s);</li> <li>e) the contract numbers; and</li> <li>f) The number of resources managed per contract.</li> </ul> <p>Customer References may be contacted by Canada to verify the information provided in response to this criterion. See sub-article 3.2 Technical Bid, paragraph (iv) Customer Reference Contact Information of this bid solicitation for further instruction.</p> <p>Customer References are only required for the past two years from date of bid closing.</p> <p>Only experience claimed between January 1, 2010 and bid closing date will be considered for evaluation purposes.</p>	<p>5 to 10 resources = 2 points            11 to 20 resources = 4 points            21 to 30 resources = 6 points            31 to 40 resources = 8 points            over 40 resources = 10 points.</p>	
<b>RTC3</b>	<p><b>Bidder's Contract Management Experience</b></p> <p>The Bidder should demonstrate that it has recent experience managing separate IM/IT contracts simultaneously with an overlap of at least 12 months between them.</p>	<p>Points will be awarded for the number of contracts that overlapped by at least 12 months.</p> <p>2 contracts = 5 points            3 contracts = 8 points            4 contracts = 10 points            5 contracts = 12 points            &gt;5 contracts = 15 points</p>	

Solicitation No. - N° de l'invitation  
G9292-176717/B

Amd. No. - N° de la modif.  
005

Buyer ID - Id de l'acheteur  
380zm

Client Ref. No. - N° de réf. du client  
G9292-176717

File No. - N° du dossier  
380zmG9292-176717

CCC No./N° CCC - FMS No/ N° VME

RTC#	Rated Technical Criteria (RTC)	Point Rating	Bidder's Response (Reference to Substantiating Materials included in Bid)
	<p>Each contract claimed should have had a minimum value of \$2M (amendments and applicable taxes included).</p> <p>To demonstrate experience the Bidder should provide the following information:</p> <ul style="list-style-type: none"><li>a) The name of the organization the contract was with;</li><li>b) The Customer Reference contact information;</li><li>c) The Contract number;</li><li>d) The value of the Contract (applicable taxes included);</li><li>e) The Contract start and end dates; and</li><li>f) A list of the resource categories provided under the contract.</li></ul> <p>Customer References may be contacted by Canada to verify the information provided in response to this criterion. See sub-article 3.2 Technical Bid, paragraph (iv) Customer Reference Contact Information of this bid solicitation for further instruction.</p> <p>Customer References are only required for the past two years from date of bid closing.</p> <p>Only experience claimed between January 1, 2012 and bid closing date will be considered for evaluation purposes.</p>		
<b>Maximum Points Available:</b>			62
<b>Minimum Points Required:</b>			43

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**FORM M1  
BIDDER'S CORPORATE EXPERIENCE**

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BIDDER'S CORPORATE EXPERIENCE**

In accordance with the requirements of mandatory evaluation criterion MTC1, please provide the following information for each contract claimed:

- a) The name of the organization the contract was with:
- b) The Customer Reference contact information:
- c) The Contract number:
- d) The value of the Contract (amendment and applicable taxes included):
- e) The Contract start and end dates:
- f) The number of years of work completed (must be equal to or greater than 1 year):
- g) The provision of a list of 10 resources that performed IM/IT services under the contract along with the resource category, and a brief description of the services performed by the resource (2 to 3 sentences maximum); and
- h) For similar categories, mapping to at least 80% of the SOW tasks of this requirement to the tasks of the resource category identified in the contract.

(1) Name:  
Resource Category:  
Brief Description of Services performed:

(2) Name:  
Resource Category:  
Brief Description of Services performed:

(3) Name:  
Resource Category:  
Brief Description of Services performed:

(4) Name:  
Resource Category:  
Brief Description of Services performed:

(5) Name:  
Resource Category:  
Brief Description of Services performed:

(6) Name:

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G9292-176717/B

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G9292-176717

File No. - N° du dossier  
380zmG9292-176717

CCC No./N° CCC - FMS No/ N° VME

Resource Category:  
Brief Description of Services performed:

(7) Name:  
Resource Category:  
Brief Description of Services performed:

(8) Name:  
Resource Category:  
Brief Description of Services performed:

(9) Name:  
Resource Category:  
Brief Description of Services performed:

(10) Name:  
Resource Category:  
Brief Description of Services performed: