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**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

This document contains a security requirement.

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

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K1A 0S5

<b>Title - Sujet</b> IT Professional Services Omnibus	
<b>Solicitation No. - N° de l'invitation</b> 47419-252068/B	<b>Amendment No. - N° modif.</b> 006
<b>Client Reference No. - N° de référence du client</b> 1000342068	<b>Date</b> 2019-04-10
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$EL-640-34768	
<b>File No. - N° de dossier</b> 640e1.47419-252068	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2019-04-25</b>	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Pui, Ivy	<b>Buyer Id - Id de l'acheteur</b> 640e1
<b>Telephone No. - N° de téléphone</b> (613) 858-9873 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

The purpose of Amendment number 006 is to:

- answer a bidder's question; and
- amend the Request for Proposal (RFP).

### **QUESTION AND ANSWER**

#### **Question 21**

Please refer to 1.2 Resource Mandatory Technical Evaluation Criteria, Resource Category: Application/Software Architect (SAP BASIS) – Level 3, MT2 and MT3.

To the best of our knowledge, there have been no federal government departments within the past 10 years that have completed new SAP implementations. If there were a new SAP implementation, there is usually only 1 BASIS consultant per implementation project. A consultant on a new SAP implementation project would likely be on this project for less than 2 years, so even if there has been 1 new implementation project, it is unlikely there is a candidate who has 5 years of experience on a new SAP implementation, and once the implementation is completed, the candidate is doing maintenance and support so any candidate who has a 5 year project for an implementation is likely only a maximum of 2 years of implementation experience and 3 or more years of maintenance and support. The Bidder understands that the MT2 requirement does not specify that the experience should be with a federal government department. However, the Bidder asserts that with this type of government requirement, a resource who has been working as an Application/Software Architect (SAP BASIS) – Level 3 with a Secret level clearance, which is a candidate with government experience along with new SAP implementation experience, these variables greatly limits the pool of qualified candidates and makes it virtually impossible to provide a candidate who can meet the MT2 requirement.

The Bidder requests that the Crown remove the MT2 requirement and amend MT3 to include “New SAP implementation” into the listed options to meet the requirement.

#### **Answer 21**

MT2 does not limit the bidder to demonstrate that the proposed resource has technical experience gained in public sector only.

Canada has reviewed the request, please refer to the RFP Amendment below for changes to MT2 for Resource Category: Application/Software Architect (SAP BASIS) – Level 3. However, MT3 requirement remains unchanged.

**RFP AMENDMENT**

**1. At Attachment 4.1 – Bid Evaluation Criteria of the RFP, 1.2 Resource Mandatory Technical Evaluation Criteria for Resource Category: Application/Software Architect (SAP BASIS) – Level 3:**

**DELETE:**

<b>MT2</b> <small>PB</small>	<p>The bidder must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 10 years from the original bid closing date, designing and implementing a new SAP implementation including:</p> <ul style="list-style-type: none"> <li>• planning and sizing the technical landscape(s) (all states); and</li> <li>• installing, configuring and integrating components and modules</li> </ul> <p>and 5 or more of the following tasks:</p> <ul style="list-style-type: none"> <li>• load balancing, failover and recoverability</li> <li>• change management and maintenance strategy</li> <li>• central user administration</li> <li>• securing</li> <li>• performance and load testing</li> <li>• backup and restore</li> <li>• implementing and stabilizing production to maximize performance</li> </ul>		
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**INSERT:**

<b>MT2</b> <small>PB</small>	<p>The bidder must demonstrate that the proposed resource has a minimum of 3 years of experience designing and implementing a new SAP implementation including:</p> <ul style="list-style-type: none"> <li>• planning and sizing the technical landscape(s) (all states); and</li> <li>• installing, configuring and integrating components and modules</li> </ul> <p>and 5 or more of the following tasks:</p> <ul style="list-style-type: none"> <li>• load balancing, failover and recoverability</li> <li>• change management and maintenance strategy</li> <li>• central user administration</li> <li>• securing</li> <li>• performance and load testing</li> <li>• backup and restore</li> <li>• implementing and stabilizing production to maximize performance</li> </ul> <p><b>Note: The minimum duration of a qualifying project is 18 months.</b></p>		
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**6. At Appendix C to Annex A – Resources Assessment Criteria And Response Table, Mandatory Technical (MT) Criteria for Resource Category: Application/Software Architect (SAP BASIS) – Level 3:**

**DELETE:**

<b>MT2</b> <small>PB</small>	<p>The Contractor must demonstrate that the proposed resource has a minimum of 5 years of experience, gained within the last 10 years from the original bid closing date, designing and implementing a new SAP implementation including:</p> <ul style="list-style-type: none"> <li>• planning and sizing the technical landscape(s) (all states); and</li> <li>• installing, configuring and integrating components and modules</li> </ul> <p>and 5 or more of the following tasks:</p> <ul style="list-style-type: none"> <li>• load balancing, failover and recoverability</li> <li>• change management and maintenance strategy</li> <li>• central user administration</li> <li>• securing</li> <li>• performance and load testing</li> <li>• backup and restore</li> <li>• implementing and stabilizing production to maximize performance</li> </ul>		
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**INSERT:**

<b>MT2</b> <small>PB</small>	<p><b>The Contractor must demonstrate that the proposed resource has a minimum of 3 years of experience designing and implementing a new SAP implementation including:</b></p> <ul style="list-style-type: none"> <li>• planning and sizing the technical landscape(s) (all states); and</li> <li>• installing, configuring and integrating components and modules</li> </ul> <p>and 5 or more of the following tasks:</p> <ul style="list-style-type: none"> <li>• load balancing, failover and recoverability</li> <li>• change management and maintenance strategy</li> <li>• central user administration</li> <li>• securing</li> <li>• performance and load testing</li> <li>• backup and restore</li> <li>• implementing and stabilizing production to maximize performance</li> </ul> <p><b>Note: The minimum duration of a qualifying project is 18 months.</b></p>		
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**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED**