



RETURN BIDS TO:

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- TPSGC

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Quebec

K1A0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Informatics Professional Services Division/Division des
services professionnels en informatique
Terrasses de la Chaudière 4th Floor
10 Wellington Street
Gatineau
Quebec
K1A0S5

Title - Sujet ADS-ITSM Delivery and Support PS	
Solicitation No. - N° de l'invitation W8485-195127/A	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client W8485-195127	Date 2019-04-17
GETS Reference No. - N° de référence de SEAG PW-\$IPS-009-34975	
File No. - N° de dossier 009ips.W8485-195127	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-05-06	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B.	
Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Kalinigondo, Bikina	Buyer Id - Id de l'acheteur 009ips
Telephone No. - N° de téléphone (613) 858-9365 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. - N° de l'invitation
W8485-195127/A
Client Ref. No. - N° de réf. du client
W8485-195127/A

Amd. No. - N° de la modif.
001
File No. - N° du dossier
009ips. W8485-195127/A

Buyer ID - Id de l'acheteur
009ips
CCC No./N° CCC - FMS No./N° VME

SOLICITATION AMENDMENT 001

This solicitation amendment is raised to:

1. Revise the Request for Proposal and
2. Provide answers to Bidders questions in relation to this solicitation.

Note to Bidders:

In accordance with Article 2.3 (a), the deadline for submitting questions and enquiries is no later than 10 (ten) calendar days before the bid closing date. Canada makes no commitment to provide answers to questions submitted after that deadline.

1. Revision

1. The Solicitation Amendment 001 is issued to extend Solicitation period to May 6th, 2019.

At Page one of the Solicitation:

Delete: **Solicitation closes - L'invitation prend fin**
at - à **02:00 PM**
on - le **2019-04-30**

Insert: **Solicitation closes - L'invitation prend fin**
at - à **02:00 PM**
on - le **2019-05-06**

All other Terms and Conditions remain unchanged.

2. Questions and Answers

Question #1

[\[Interested Supplier\]](#) has the below question in reference to this solicitation:

Is there presently or has there been an incumbent performing these services in some capacity, in the past 12 months? If so, could you please provide the name of the supplier, the value of the contract and whether or not they have been invited to participate in this current solicitation?

Answer #1

Yes, there is presently a supplier performing these services. The services are performed by Sierra Systems Group Inc. The estimated contract value is \$5,710,579.30.

Note that all TBIPS SA Holders currently holding a TBIPS SA for Tier 2, in all resource categories and in the National Capital Region (NCR) under the EN578-170432 series of SAs are eligible to compete. Sierra Systems Group Inc. is eligible to bid on this requirement.

Question #2

Could you kindly advise if there's an incumbent currently performing services or services similar to what's described in this RFP?

Answer #2

Please refer to Answer #1 of Question #1.

Solicitation No. - N° de l'invitation W8485-195127/A	Amd. No. - N° de la modif. 001	Buyer ID - Id de l'acheteur 009ips
Client Ref. No. - N° de réf. du client W8485-195127/A	File No. - N° du dossier 009ips. W8485-195127/A	CCC No./N° CCC - FMS No./N° VME

Question #3

In response to the Request for Proposal W8485-195127/A ADS-ITSM Delivery and Support PS, we are submitting the following question:

Would Canada please consider extending the Solicitation closing date to Friday 3 May 2019, to accommodate the working days lost to the observance of Easter Weekend, which includes Good Friday and Easter Monday?

Answer #3

Canada agrees to extend the solicitation closing date until May 6th, 2019. Please refer to Article 1 of Revision1 above.
