

Rated Technical Criteria Response Grid					Enter Bidder Name Here	
No.	Rated Technical Criteria	Supporting Evidence Required	Scoring Guidelines	Max Points	Bidder's Response	Proposal Reference
R1	<p>ISO/IEC 17025:2017 Certification</p> <p>At the time of Bid submission, the Bidder should have:</p> <p>a. a valid ISO/IEC 17025:2017 certification OR b. a valid ISO/IEC 9001:2015 certification</p>	<p>The Bidder should provide a copy of their:</p> <p>a. ISO/IEC 17025:2017 certificate OR b. ISO/IEC 9001:2015 certificate</p>	<p>3 points: Valid ISO/IEC 17025:2017 certificate provided</p> <p>1 point: Valid ISO/IEC 9001:2015 certificate provided</p> <p>0 points: No certificates provided</p> <p>Note: A Bidder who holds both certifications will be awarded 3 points only. No additional points will be awarded for holding both certifications.</p>	3		
R2	<p>TMDE Calibration Accreditations</p> <p>The Bidder will be assessed on the number of currently valid accreditations that have been issued to the Bidder for the TMDE line items in the Master Item List (MIL) Capabilities Matrix (Attachment 2) that are applicable to Canada. The TMDE item accreditation must have been issued by:</p> <p>a. the Calibration Laboratory Assessment Service (CLAS) of the National Research Council (NRC) of Canada, or b. an equivalent national Accreditation agency such as the American Association for Laboratory Accreditation (AALA or A2LA), or c. by the American National Standards Institute (ANSI) National Accreditation Board (ANAB).</p> <p>The accreditation must be applicable to Canada and must be valid at the time of bid submission.</p>	<p>The Bidder should complete the "Accreditations" column in the MS Excel spreadsheet template in Attachment 2 with the filename: "W8486-184754_G2-TMDE-EEMD_Cap".</p>	<p>The percentage of total items in the MIL Compliancy Matrix for which the Bidder has been issued a calibration accreditation that is applicable to Canada will be multiplied by 20 to determine the number of points to be awarded for this criterion. Fractional numbers will be rounded up to the nearest whole number.</p> <p>A quantity of ten (10) items will be randomly selected from those that the Bidder identifies as meeting this requirement. The Bidder will then be instructed to provide copies of the accreditations for the selected items.</p> <p>If the Bidder is unable to provide a copy of any claimed accreditations within the time period specified in the notice, then the Bid will be scored as zero (0) for this criterion.</p> <p>If the Bidder has indicated that it has fewer than 10 TMDE item accreditations, then copies of the accreditations for all items will be required and should be submitted with the bid.</p>	20		
R3	<p>TMDE Calibration Experience</p> <p>The Bidder will be assessed on the number TMDE line items in the MIL Capabilities Matrix (Attachment 2) that the Bidder has performed a successful calibration within the past three (3) years as of the date of RFP publication.</p>	<p>The Bidder should complete the "Calibrations Completed" column in the MS Excel spreadsheet template in Attachment 2 with the filename: "W8486-184754_G2-TMDE-EEMD_Cap".</p>	<p>The percentage of total items in the MIL Compliancy Matrix for which the Bidder has performed a successful calibration within the past three (3) years will be multiplied by 20 to determine the number of points to be awarded for this criterion. Fractional numbers will be rounded up to the nearest whole number.</p> <p>A quantity of ten (10) items will be randomly selected from those that the Bidder identifies as meeting this requirement. The Bidder will then be instructed to provide copies of the calibration reports or calibration certificates for the selected items (customer name and location may be redacted).</p> <p>If the Bidder is unable to provide a copy of the calibration report or calibration certificate for any item that it has claimed meets the requirements of this criterion, within the time period specified in the notice, then the Bid will be scored as zero (0) for this criterion.</p> <p>If the Bidder has indicated that it has fewer than 10 TMDE items previously calibrated, then the requested information above should be submitted with the bid for each item.</p>	20		

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R4	<p>Bidder Experience – Government Technical Services Contracts</p> <p>The Bidder should have performed multiple multi-year technical services contracts for government customers in support of existing equipment of at least \$5 million Canadian total contract value for each cited contract (excluding taxes).</p> <p>Cited contracts must have been active within the past eight (8) years from the date of publication of the RFP. Cited contracts may be completed contracts or active contracts.</p> <p>Technical services include equipment calibration, engineering, repair, overhaul and/or life cycle management services.</p>	<p>The Bidder should submit with their proposal, the following information for each contract:</p> <p>a. Ref. # (reference to a project or activity) b. Contract Title c. Start Date (month/year) d. End Date (month/year) e. Government customer contact information, which should include organization name, organization address, contact name, contact telephone number, and contact e-mail address f. Description of technical services</p>	<p>1 point per contract that meets the requirement, up to a maximum of 5 points</p>	5		
R5	<p>Target Turnaround Time Commitment – Internal Non-Urgent Calibrations</p> <p>Target Turnaround Time (TAT) for Internal non-urgent calibrations is specified in the Performance Management Framework in Annex J to the RFP under Key Performance Indicator (KPI-2.1.1) as 10 business days. Bidders will be assessed on their willingness to commit to a faster Target TAT for KPI-2.1.1, starting in Year 2 of the Contract. The Target TAT for KPI-2.1.1 will be adjusted in the Contract to the successful Bidder's commitment made in response to this criterion.</p>	<p>The Bidder should provide a Statement of Commitment for the Target Turnaround Time for KPI-2.1.1 for Internal Non-Urgent Calibration requirements.</p>	<p>___ points: Bidder commits to a Target Turnaround Time for KPI-2.1.1 for Internal Non-Urgent Calibration requirements of ____ :</p> <p>8 points: 6 business days 6 points: 7 business days 4 points: 8 business days 2 points: 9 business days 0 points: more than 9 business days 0 points: No commitment made</p> <p>Responses that are not whole numbers will be rounded up, e.g. a response of 8.5 business days will be evaluated as a response of 9 business days.</p>	8		
R6	<p>Target Turnaround Time Commitment – Internal Urgent Calibrations</p> <p>Bidders will be assessed on their willingness to commit to a Target TAT for Internal Urgent Calibration requirements that will be added to KPI-2.1.3 as part of the Contract, starting in Year 2 of the Contract. The Target TAT for KPI-2.1.3 will be adjusted in the Contract to the successful Bidder's commitment made in response to this criterion.</p>	<p>The Bidder should provide a Statement of Commitment for the Target Turnaround Time for KPI-2.1.3 for Internal Urgent Calibration requirements.</p>	<p>___ points: Bidder commits to a Target Turnaround Time for KPI-2.1.3 for Internal Urgent Calibration requirements of ____ :</p> <p>4 points: 1 calendar day 2 points: 2 calendar days 0 points: more than 2 calendar days 0 points: No commitment made</p> <p>Responses that are not whole numbers of calendar days will be rounded up, e.g. a response of 36 hours or 1.5 calendar days will be evaluated as a response of 2 calendar days.</p>	4		

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R7	<p>Contractor MIS Demonstration</p> <p>The Bidder should provide a demonstration of the capabilities of the proposed Contractor MIS that responds to the assessment factors specified in the Table 6 presented in Section 3.3 below.</p> <p>Demonstration of capability may be achieved through an interactive product, videos, screen shots, descriptive text, system brochures, slide deck presentations or a combination thereof.</p> <p>Note: The final RFP may include a requirement for Bidders to provide an on site demonstration of the Contractor MIS at a location to be specified in the National Capital Region.</p>	<p>The Bidder should provide a demonstration of the capabilities of the proposed Contractor MIS on CD/DVD/USB media with the proposal at the time of bid submission.</p> <p>The Contractor MIS demonstration will be assessed on existing capability compared to a planned capability that does not currently exist. If the capability does not currently exist, then the Bidder must describe how it will be implemented in time for the conduct of the work in order to achieve the associated points.</p>	<p>0 points will be awarded if the Contractor MIS Demonstration is not provided at bid submission. Bidders will not be afforded extra time to prepare the Contractor MIS Demonstration.</p> <p>The Total Demo Points awarded for the responses to the requirements specified in Table 6 – Contractor MIS Demonstration Requirements will be normalized to a score out of 15 points for inclusion in the Rated technical criteria. The calculated points will be rounded up to the nearest whole number. For example if the Bidder achieves a score of 50% of the total available CMIS Demonstration Points, then the Bid will be assigned a score of 8 points for this criterion (50% x 15 = 7.5, rounded up to nearest whole number = 8 points).</p>	15		
R8	<p>Contractor Calibration Programme Manager</p> <p>The experience of the Bidder's Contractor Calibration Programme Manager will be assessed for the number of years of experience as the Account Manager or Project Manager for multi-year technical services project(s) valued at \$5 million Canadian (excluding taxes) or greater.</p>	<p>The Bidder should provide a tabular summary demonstrating how the proposed resource meets all of the experience requirements specified in the criterion description with the following column headings:</p> <p>a. Ref. # (reference to a project or activity listed in the résumé) a. Start Date (month/year) b. End Date (month/year) c. Duration (months) (not including overlapping experience with concurrent projects/activities) d. Project/Activity (Title and description of how the project/activity specifically relates to the experience requirement)</p>	<p>3 points: more than 20 years 2 points: more than 16 years 1 points: more than 12 years 0 points: 12 years or less</p>	3		

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R9	<p>Contractor Service Manager</p> <p>The experience of the Bidder's proposed Contractor Service Manager will be assessed for the number of years of experience as the Technical Services Manager for a calibration services contract and/or as the Manager or Deputy Manager of an ISO/IEC 17025 accredited calibration laboratory</p>	<p>The Bidder must provide a copy of the résumé for the proposed Contractor Service Manager.</p> <p>The Bidder should provide a tabular summary demonstrating how the proposed resource meets all of the experience requirements specified in the criterion description with the following column headings:</p> <p>a. Ref. # (reference to a project or activity listed in the résumé) b. Start Date (month/year) c. End Date (month/year) d. Duration (months) (not including overlapping experience with concurrent projects/activities) e. Project/Activity (Title and description of how the project/activity specifically relates to the experience requirement)</p>	<p>3 points: more than 12 years 2 points: more than 9 years 1 points: more than 6 years 0 points: 6 years or less</p>	3		
R10	<p>DRMIS Technician – Goods Movement</p> <p>The Bidder's proposed resource should meet all of the following requirements:</p> <p>a. Secondary school diploma or an acceptable combination of education, training and experience. b. Minimum of three (3) years of relevant experience in goods movement administration. c. Minimum of three (3) years of experience performing data entry and data verification analysis in an SAP-based Enterprise Resource Planning (ERP) system. d. Minimum of two (2) years of experience performing data entry in DRMIS.</p> <p>A university degree or college diploma will be acceptable in lieu of a secondary school diploma. Note that prior DRMIS experience is not a mandatory requirement for the resource performing this role.</p> <p>The two DRMIS roles must be performed by different resources in accordance with the system accountability rules.</p>	<p>The Bidder should provide a copy of the résumé for the proposed DRMIS Technician – Goods Movement. The Bidder should provide a tabular summary demonstrating how the proposed resource meets all of the experience requirements specified in the criterion description with the following column headings:</p> <p>a. Ref. # (reference to a project or activity listed in the résumé) b. Start Date (month/year) c. End Date (month/year) d. Months (not including overlapping experience with concurrent projects/activities) e. Project/Activity (Title and description of how the project/activity specifically relates to the experience requirement)</p>	<p>1 point: Proposed resource meets all requirements 0 points: No response or proposed resource does not meet all requirements</p>	1		

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R11	<p>DRMIS Technician – Work Order Management</p> <p>The Bidder's proposed resource should meet all of the following requirements:</p> <ul style="list-style-type: none"> a. Secondary school diploma or an acceptable combination of education, training and experience. b. Minimum of three (3) years of relevant experience in work order administration. c. Minimum of three (3) years of experience performing data entry and data verification analysis in an SAP-based Enterprise Resource Planning (ERP) system. d. Minimum of two (2) years of experience performing data entry in DRMIS. <p>A university degree or college diploma will be acceptable in lieu of a secondary school diploma. Note that prior DRMIS experience is not a mandatory requirement for the resource performing this role.</p> <p>The two DRMIS roles must be performed by different resources in accordance with the system accountability rules.</p>	<p>The Bidder should provide a copy of the résumé for the proposed DRMIS Technician – Goods Movement. The Bidder should provide a tabular summary demonstrating how the proposed resource meets all of the experience requirements specified in the criterion description with the following column headings:</p> <ul style="list-style-type: none"> a. Ref. # (reference to a project or activity listed in the résumé) b. Start Date (month/year) c. End Date (month/year) d. Months (not including overlapping experience with concurrent projects/activities) e. Project/Activity (Title and description of how the project/activity specifically relates to the experience requirement) 	<p>1 point: Proposed resource meets all requirements</p> <p>0 points: No response or proposed resource does not meet all requirements</p>	1		
R12	<p>Program Management Plan Completeness</p> <p>The completeness of the content provided in response to the requirements specified in Section 10.3 of the Data Item Description for CDRL/DID 100.001.</p>	<p>The Bidder should submit a fully completed Program Management Plan with detailed responses to the requirements specified in Section 10.3 of the Data Item Description for CDRL/DID 100.001.</p>	<p>___ points: A detailed response describing how the Bidder meets the requirements is provided for ___% of the requirements.</p> <p>10 points: 100% of the requirements 9 points: 90% of the requirements 8 points: 80% of the requirements 7 points: 70% of the requirements 6 points: 60% of the requirements 5 points: 50% of the requirements 4 points: 40% of the requirements 0 points: less than 40% of the requirements</p>	10		
R13	<p>Information Management (IM) Plan Completeness</p> <p>The completeness of the content provided in response to the requirements specified in Section 10.3 of the Data Item Description for CDRL/DID 300.002.</p>	<p>The Bidder should submit a fully completed Program Management Plan with detailed responses to the requirements specified in Section 10.3 of the Data Item Description for CDRL/DID 300.002.</p>	<p>___ points: A detailed response describing how the Bidder meets the requirements is provided for ___% of the requirements.</p> <p>5 points: 100% of the requirements 4 points: 80% of the requirements 3 points: 60% of the requirements 2 points: 50% of the requirements 1 points: 40% of the requirements</p>	5		

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R14	<p>Integrated Logistics Support (ILS) Plan Completeness</p> <p>The completeness of the content provided in response to the requirements specified in Section 10.3 of the Data Item Description for CDRL/DID 300.001.</p>	<p>The Bidder should submit a fully completed Program Management Plan with detailed responses to the requirements specified in Section 10.3 of the Data Item Description for CDRL/DID 300.001.</p>	<p>1 point: A detailed response describing how the Bidder meets the requirements is provided for 80% or more of the requirements.</p> <p>0 points: A detailed response describing how the Bidder meets the requirements is provided for less than 80% of the requirements.</p>	1		
R15	<p>Quality Assurance (QA) Plan Completeness</p> <p>The completeness of the content provided in response to the requirements specified in Section 10.3 of the Data Item Description for CDRL/DID 300.003.</p>	<p>The Bidder should submit a fully completed Program Management Plan with detailed responses to the requirements specified in Section 10.3 of the Data Item Description for CDRL/DID 300.003.</p>	<p>1 point: A detailed response describing how the Bidder meets the requirements is provided for 80% or more of the requirements.</p> <p>0 points: A detailed response describing how the Bidder meets the requirements is provided for less than 80% of the requirements.</p>	1		
MAXIMUM TOTAL POINTS AVAILABLE (Note: there is no minimum score required to pass)				100		