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11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

LETTER OF INTEREST

LETTRE D'INTÉRÊT

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du

fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Civilian Aircraft Division/Division des Avions Civils

Portage III 8C1 - 50

11 Laurier St./11 rue Laurier

Gatineau

Québec

K1A 0S5

Title - Sujet Remotely Piloted Aircraft System	
Solicitation No. - N° de l'invitation M7594-185423/B	Date 2019-05-03
Client Reference No. - N° de référence du client M7594-185423	GETS Ref. No. - N° de réf. de SEAG PW-\$CAG-011-27303
File No. - N° de dossier 011cag.M7594-185423	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-05-21	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Specified Herein - Précisé dans les présentes Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input checked="" type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Gratton, Isabelle	Buyer Id - Id de l'acheteur 011cag
Telephone No. - N° de téléphone (819) 420-5362 ()	FAX No. - N° de FAX (819) 997-0437
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

REQUEST FOR INFORMATION (RFI) – Remotely Piloted Aircraft System (RPAS)

INTRODUCTION

This RFI is issued by Public Services Procurement Canada (PSPC) on behalf of the Royal Canadian Mounted Police (RCMP) to gather information to assist with the definition of the technical requirements and the development of the procurement strategy for the acquisition of Remotely Piloted Aircraft Systems (RPAS), spare parts and accessories, training, technical support and repair and overhaul services in support of RCMP's RPAS Program.

The RCMP's RPAS Program is intended to capture an aerial account to support operations. RCMP's RPAS are used for four primary purposes: crime scene examination; forensic collision reconstruction; search and rescue; and monitoring critical incidents such as emergency response teams. The program is also used to research and test RPAS countermeasures, including RPAS that can safely and securely contain other RPAS that are interfering with public safety operations.

OBJECTIVES OF THE RFI

PSPC is seeking feedback in this Request for Information (RFI) regarding the availability of current RPAS on the market meeting the technical requirements as specified in the draft Annex "A" Statement of work (included) and the capacity of the industry to provide RPAS in-service support.

FORMAT OF RESPONSES REQUESTED

Respondents are requested to provide responses to the below questions in the following format:

1. ORGANIZATION INFORMATION

Please provide a brief description of your organization (100 words or less) and the main point of contact (name, title, address, phone number and email) for your response.

2. TECHNICAL INFORMATION

a. RPAS:

Do you have a RPAS, existing or under development, that meets **all** of the technical criteria specified at section 3.0 of the SOW?

If yes, provide a brief description of your RPAS.

Respondents are also requested to provide an estimated service life for their RPAS. This information will assist PSPC in determining the duration of the Standing Offer.

b. ORGANIZATION CAPACITY:

Respondents shall indicate how their organization can ensure fulfilment of anticipated repair work (training, technical support and repair and overhaul) and if partnerships or subcontractors will be required in order to proceed.

c. ASSESSMENT OF SOW:

Respondents are requested to provide their comments, raise any concerns and, where applicable, make recommendations on how the requirements described in the SOW could be satisfied. Respondents shall clearly identify which article of the SOW their response applies to.

Only pertinent information in response to this request shall be submitted. The inclusion of general marketing or technical manuals is discouraged, unless they provide specific information that has been requested in this document.

NOTE TO RESPONDENTS

The publication of this RFI must not be construed as a commitment on GoC's part to issue a subsequent "Request for Proposal" and no Contract or other form of commitment will be entered into with any suppliers based on responses to this RFI. Canada will not be bound by anything stated herein. As a result, potential suppliers of any good or services described in this RFI should not reserve stock or facilities, nor allocate resources, as a result of any information contained in this RFI. Participation in this RFI is encouraged but is not mandatory.

There will be no short-listing of potential firms for the purposes of undertaking any future work as a result of this RFI. Similarly, participation in this RFI is not a condition or prerequisite for the participation in any potential subsequent solicitations. The responses from industry will enable Canada to evaluate the strategy to be taken, if any, in regards to issuing a solicitation for the required goods and services.

Any information submitted to PSPC in response to this RFI may be used in the development of a subsequent solicitation. Potential suppliers will not be bound by any aspect of their response to this RFI. All responses to this RFI will be held by PSPC on a confidential basis (subject to applicable legislation) and remain the property of PSPC once they have been received.

Changes to this RFI may occur and will be advertised on the Government Electronic Tendering System. Canada asks Respondents to visit Buyandsell.gc.ca regularly to check for changes, if any.

RESPONSE COSTS

Respondents will not be reimbursed for any costs incurred by participating in this RFI.

TREATMENT OF RESPONSE

1. Use of Responses: Responses will not be evaluated. However, the responses received may be used by GoC to develop or modify procurement strategies or documents for a new solicitation, if a decision is taken to pursue such a course of action. GoC will review all responses received by the RFI closing date and may, at its discretion, review responses received after the RFI closing date.

2. Review Team: A review team composed of representatives of GoC and other experts/stakeholders will review the responses. Canada reserves the right to engage any private sector or Government resources that it considers necessary to review any response. Not all members of the review team will necessarily review all responses.

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3. Confidentiality: Respondents are encouraged to identify, in the information they share with GoC, any information that they feel is proprietary, third-party or personal. GoC will handle the information in accordance with the *Access to Information Act* and the *Privacy Act*.

4. Follow-up Activity: GoC may, at its discretion, contact any respondents to follow up with additional questions or for clarification of any aspect of a response. Responses will not be formally evaluated. However, the responses received may be used by Canada to develop or modify procurement strategies or any draft documents contained in this RFI. Canada will review all responses received by the RFI closing date. Canada may, in its discretion, review responses received after the RFI closing date. Canada may, in its discretion, contact any respondents to follow-up with additional questions or for clarification of any aspect of a response.

OFFICIAL LANGUAGES

Responses to this RFI may be in one of the official languages of Canada, French or English.

ENQUIRIES

Because this is not a bid solicitation, Canada will not necessarily respond to enquiries in writing or by circulating answers to all potential suppliers. However, respondents with questions regarding this RFI may direct their enquiries to:

Isabelle Gratton
Supply Specialist
Public Works and Government Services Canada
Acquisitions Branch
Aerospace Equipment Program Directorate
11 Laurier Street, Place du Portage, Phase III
Gatineau, QC K1A 0S5

Telephone: 819-420-5362
Facsimile: 819-997-0437
E-mail address: Isabelle.Gratton@tpsgc-pwgsc.gc.ca

CLOSING DATE

Responses to this RFI will be accepted until **2:00 PM Eastern Daylight Saving Time (EDST) on May 21, 2019**. Feedback to the RFI is to be submitted electronically (by email) to the Designated PWGSC Contact Officer. The information received after that date will be considered only to the extent reasonable, in the sole opinion of Canada, given the progress of the Work at the time of the receipt of the said information.

Canada may require clarification of written responses received. If required, any clarification will be requested within 10 working days of the closing date of the RFI. Request for clarification will be submitted in writing (by email) and a response will be requested from the respondent within three (3) working days of the transmission of the clarification questions.

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ANNEX "A"

STATEMENT OF WORK

1.0 Scope

This Statement of Work (SOW) details the requirements of the Remotely Piloted Aircraft system (RPAS) required by the Royal Canadian Mounted Police (RCMP) on an as and when required basis for a period of one (1) year with an additional two (2) one year optional periods. The RPAS will act as an investigational aid for RCMP operations throughout Canada.

1.1 Objective

The objective is to establish a National Individual Standing Offer for the provision and delivery of RPAS, spare parts and accessories, training, technical support and repair and overhaul services on an as and when required basis to RCMP Units' located across Canada.

1.2 Background

The Remotely Piloted Aircraft System (RPAS) Program is intended to capture an aerial account to support RCMP operations. An RPAS is a power-driven aircraft with components, such as a camera, that is operated without a flight crew member on board.

RPAS are used for four primary purposes: crime scene examination; forensic collision reconstruction; search and rescue; and monitoring critical incidents such as emergency response teams. The program is also used to research and test RPAS countermeasures, including RPAS that can safely and securely contain other RPAS that are interfering with public safety operations.

1.3 Acronyms and Terminology

The following list of acronyms and definitions support this specification and are to be considered as supplemental information if not referred to in the text:

Compatible Viewing Platform	A commonly used portable touchscreen viewing device compatible with the systems application (i.e., iOS or android).
Compliance Statement	Will be a written agreement that the supplied goods and or service provided by the Offeror meets all required specifications.
EO/IR	Electro-Optical / Infrared
FPS	Frames Per Second
GCS	Ground Control Station
GLONASS	Global Navigation Satellite System
GPS	Global Positioning System

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IP	Ingress Protection
Payload	Cargo carried by the aircraft that is not required for flight.
RPAS	Remotely Piloted Aircraft System
Securely Paired	Data between the controller and the RPAS are encrypted.
Supporting Documentation	Proof of supporting documentation can be provided in the following formats: technical specifications, 3D sketch, photos, video or OEM letter.
Stabilized Video	To reduce blurring through image stabilization that is, the system compensates for the yaw and pitch of the machine
Technical Documents	A document that will describe the functionality and architecture of the product the Offeror is proposing.
TPOF	Technical Protective Operations Facility.
Third Party Testing	The device has been tested by an accredited independent organization and the product complies with specific industry standards.
VGA	Video Graphics Array
VTOL	Vertical Take-Off and Landing

2.0 **Reference Documents**

- Standard 922 –RPAS Safety Assurance
 - <https://www.tc.gc.ca/en/transport-canada/corporate/acts-regulations/regulations/sor-96-433/standard-922.html>
- Ingress Protection Rating Chart
 - <http://www.dsmt.com/resources/ip-rating-chart/>
- National Joint Council – Travel Directive
 - <http://www.njc-cnm.gc.ca/directive/d10/en>

3.0 **RPAS**

3.1 **Air Vehicle:**

- 3.1.1 Must meet all safety requirements set out by Transport Canada, Standard 922 –RPAS Safety Assurance, at time of solicitation.
- 3.1.2 The system must be able to take off and land vertically (VTOL) from the ground using a remote controller.
- 3.1.3 The controller must be supplied with joysticks to control the aircraft.

-
- 3.1.4 System must be supplied with a hard carrying case with a handle for the RPAS and associated controller items for field deployment.
 - 3.1.5 The air vehicle system, including control of air vehicle and control of camera, must be able to be operated by a single operator.
 - 3.1.6 The RPAS must be able to operate in altitudes up to 7500 feet above sea level (ASL).
 - 3.1.7 The RPAS speed must be a minimum of 10 meters per second.
 - 3.1.8 The RPAS range must be a minimum of 1500 meters.
 - 3.1.9 Entire system including controller must be able to operate in rain, snow, dust, and salt air conditions. System must be Ingress Protection (IP) rated at a minimum level of IP53.
 - 3.1.10 Entire system must be able to operate in temperature ranges from -20° Celsius to +40° Celsius.
 - 3.1.11 System must be able to operate with stabilized video flight during the entire time of the flight and in sustained winds of up to 60 km/h, gusting to 80 km/h.
 - 3.1.12 System's minimum flight time, including its heaviest payload must be minimum 30 minutes.
 - 3.1.13 System must have built in fault tolerance including:
 - 3.1.13.1 If low battery condition is not addressed by the operator, system will automatically fly to a pre-programmed location and land when battery is critical.
 - 3.1.13.2 If loss of communication between air vehicle and ground control station occurs, system will attempt to reconnect (altitude increase etc.) and if it cannot reconnect, the system will automatically fly to a pre-programmed location and land.
 - 3.1.13.3 If the battery condition becomes critical, aircraft will immediately initiate a landing.
 - 3.1.14 The RPAS accuracy minimum requirement must be 2.0 meters in GPS or GLONASS mode.
 - 3.1.15 The RPAS must have a sensor driven flight control system which allows the aircraft to maintain position and attitude without pilot input.
 - 3.1.16 The complete system must be able to be set-up and launched within 10 minutes.
 - 3.1.17 The system must be able to perform a target lock/stare/track on a stationary and/or moving target.
 - 3.1.18 Must have a Return to Home feature.
 - 3.1.19 The RPAS must come with the latest released version of the software/Firmware at time of call-up.

3.2 Air Vehicle Physical Requirements

- 3.2.1 The system's diagonal distance of the airframe (excluding propellers) must not exceed 90 cm.
- 3.2.2 The system's vertical height of the airframe must not exceed 40 cm.
- 3.2.3 The system's total weight, including battery, payload and propellers (including carrying case), must not exceed 15 kg.
- 3.2.4 If disassembly is required, the system must be able to be disassembled (without tools) for compact transport and storage.
- 3.2.5 If required, parts such as arms, legs, propellers and payloads must be interchangeable in the field using non specialized hand tools or commonly available hand tools.
- 3.2.6 The LED lights must be able to be turned off.
- 3.2.7 The aircraft must have IR navigation lights.

3.3 Camera & Video Payload

- 3.3.1 Still images must be able to be captured and viewed by the operator on the controller or ground control station while the system is in the air.
- 3.3.2 Payload weight must not exceed 2 kg.
- 3.3.3 Still image resolution must be minimum 12 Mega Pixels (MP).
- 3.3.4 Video resolution EO must be minimum 1080p HD recorded.
- 3.3.5 All video must be full HD, recording at least 30 fps.
- 3.3.6 Payload must be stabilized by at least 3 axis gimbal minimum.
- 3.3.7 Payload must be low light capable (manual control camera while in flight).
- 3.3.8 Camera payload must be capable of nadir tilt.
- 3.3.9 EO/IR cameras must be made available with minimum 640x512 pixels.
- 3.3.10 Streamed EO up to 1080p and IR up to VGA.
- 3.3.11 Camera must come with a minimum of 30x optical zoom.
- 3.3.12 Digital zoom camera must be a minimum of 3x zoom.

3.4 Battery

- 3.4.1 A single battery must not exceed 160 Wh.
- 3.4.2 The battery must operate in temperatures -20°Celsius to +40°Celsius.

3.4.3 Battery cells and connections must be enclosed within a self-contained hard cased unit with no external wires.

3.4.4 The RPAS must come with one set of spare batteries (a set is defined as the quantity required to operate the aircraft).

3.5 Controller or Compatible Viewing Platform

3.5.1 Controller or compatible viewing platform must be capable of being operated without an external light source at night.

3.5.2 Controller or compatible viewing platform must be Ingress Protection rated at a minimum level of IP53.

3.5.3 The RPAS must have a Video Link Range of at least 1.5 km using the handheld GCS built in antenna.

3.5.4 The controller or compatible viewing platform must be securely paired with the RPAS and secondary controller or compatible viewing platform.

3.6 Charging System(s)

3.6.1 The charging station(s) for both batteries and controllers must be capable of both standard wall (120VAC) and vehicle (12VDC) charging methods.

3.6.2 Charging station must be capable of charging a minimum of two batteries at a time.

3.7 Flight Application

3.7.1 Real time battery status, flight telemetry, link signal status, GPS status and any fault information must be displayed by the application on the compatible viewing platform or controller for the pilot's information.

3.7.2 At minimum the software on the compatible viewing platform must have a low battery warning (RPAS and Controller), link strength indicator, loss of link warning, and a GPS status indicator.

3.8 User Manual

3.8.1 The Offeror must provide a user manual per RPAS in the form of a printed and electronic manual (one (1) copy each per RPAS) that instructs:

- 3.8.1.1 How to use the product
- 3.8.1.2 How to care for the product components
- 3.8.1.3 How to change batteries
- 3.8.1.4 Pre-flight Check Sheets and Emergency Procedures
- 3.8.1.5 Troubleshooting

3.8.2 If the system is upgraded during the standing offer period, the user manual must be updated accordingly, and new copies sent to the RCMP.

3.9 Standard Technical Support

- 3.9.1 The Offeror must provide at no cost Standard Technical Support, for the life cycle of the RPAS (six (6) years), by phone or email (with a live agent) during core business hours across Canada, Monday to Friday from 08:00 to 20:00 EST. The Offeror's personnel must be qualified and able to respond to the client's enquiries, and, to the extent possible, be able to resolve user problems.
- 3.9.2 Replies to all support enquiries must be within 24 hours, however, if it falls outside the hours specified in 3.9.1, then next business day unless after hour/emergency support is requested by the client.
- 3.9.3 As part of the Standard Technical Support, the Offeror must send any software and firmware upgrades to the RCMP via e-mail (e-mail address will be provided at time of issuance of standing offer) as soon as they are released. If the software/firmware is unavailable in a timely manner, the RCMP must be notified what effects the software/firmware is being used to remedy.

4.0 Emergency Technical Support Services (Urgent)

- 4.1 For emergency support requests shall be made by telephone with the 942 Call-Up to follow. If the request is made outside of normal working hours a CF 942 will be submitted at the start of the next business day.
- 4.2 Outside core business hours across Canada: call to the Offeror that occurs between 20:00 and 08:00 Monday to Friday EST, and between 20:00 Friday and 08:00 Monday EST, including Holidays.
- 4.3 The Offeror will provide a 24 hour telephone number at which a representative may be contacted 7 days per week.
- 4.4 For Emergency Technical Support, the Offeror will be paid as per Table 6 of the Basis of Payment.

5.0 Training

- 5.1 The Offeror shall provide, upon request, a pilot training session for up to 6 participants within 30 days of receipt of the RPAS. Training will be carried out according to the manufacturers standard course duration (maximum of 3 days) at one of the RCMP locations specified in Annex "C" list or mutually agreed upon location.
- 5.2 The pilot training session shall be conducted by a manufacturer approved instructor who will provide a training session comprising of at least but not limited to the following topics:
 - 5.2.1 Set up, test and operating procedures;
 - 5.2.2 Functionality of each of the system control features;
 - 5.2.3 Detailed list of selectable menu options and how they are accessed and activated;
 - 5.2.4 Flying practice for each of the participants, including specific scenarios related to inspection and search and rescue; and
 - 5.2.5 Basic troubleshooting; emergency procedures, and system maintenance.
- 5.3 All RPAS systems used for training must be supplied by the Offeror, and will remain their property.

- 5.4 The Offeror will provide participants with a certificate upon successful completion of the training session.
- 5.5 All travel and expenses for RCMP participants will be the responsibility of the RCMP.
- 5.6 All necessary training materials to be provided by the Offeror, including manuals, handouts, PowerPoint presentation, resource material, schematics, and training devices.
- 5.7 Offeror's pilot training session will be a firm cost. Travel and living expenses incurred will be reimbursed in accordance with the National Joint Council Travel Directive found at Section 2.0 of this SOW.

6.0 Airworthiness Inspection

- 6.1 The Offeror must perform one (1) airworthiness inspection (every 100 hours or 24 months) per aircraft at its facility.
- 6.2 The inspection must not begin without first receiving the approved Call-Up.
- 6.3 During the inspection, the Offeror must inspect the following, but not limited to:
 - 6.3.1 all firmware is up to date;
 - 6.3.2 inspection of motors and frame;
 - 6.3.3 all sensors are functioning;
 - 6.3.4 batteries are fully functional;
 - 6.3.5 GCS must be tested for connectivity; and
 - 6.3.6 other.
- 6.4 Upon completion of the inspection, the Offeror must supply a certificate of conformity showing that the aircraft is meeting all manufacturer specifications. The certificate of conformity shall also provide the conformance validity period on the certificate.
- 6.5 If repair work not covered under the warranty is required, the Offeror must inform the Technical Authority and the repair procedure found at section 7.0 of this SOW must be followed.

7.0 Non-Warranty Repairs

- 7.1 All repair services provided must be pre-approved by the Technical Authority and the Procurement Authority, using the 942 Call-Up Form.
- 7.2 Within one (1) week of receipt of the RPAS, the Offeror will conduct test, disassemble and inspect for all defects. Upon completion of the initial assessment the Offeror will supply a detailed quote that includes the following:
 - a. a tear-down report;
 - b. a description of the work to be performed;
 - c. an estimated cost for the direct labour and direct materials required to complete all necessary repairs; and

d. an estimated completion date.

- 7.3 The repair work must not begin without first receiving the approved Call-Up.
- 7.4 The Technical Authority reserves the right to authorize or decline the repair estimate.
- 7.5 The repairs must be performed within fifteen (15) calendar days of receipt of an authorized 942 Call-Up. In the event a repair cannot be completed within the 15 calendar day window due to the unavailability of repair parts, the Offeror may request an extension, in writing, to the Technical Authority. The request must clearly indicate the reason for an extension and the expected date the repair will be completed. The Technical Authority reserves the right to authorize the extension or request the device be returned to RCMP.
- 7.6 In the event the repair is declined, the Offeror will be reimbursed the inspection cost. No repair is to be performed without first receiving the Technical Authority approval with an approved 942 Call-Up. Any work performed by the Offeror without an approved 942 Call-Up will be considered as outside of the scope and will be performed at Offeror's own expense.
- 7.7 If, while performing the work, it is determined that the price of the work authorized will exceed the estimated price of the submitted 942 Call-Up, the Offeror shall immediately cease work and contact the Technical Authority and provide a revised quote.
- 7.8 Repairs must be performed in accordance with the Original Equipment Manufacturers (OEM) specifications, Airworthiness Directives and any other special instructions applicable to that specific component.
- 7.9 Material supplied must be new and conform to the latest issue of the applicable drawing, specification and/or part number that is in effect on the requested service date.
- 7.10 Upon completion of the repair work the Contactor must provide the Technical Authority with a detailed description of the work performed including the following:
- a. a description of the work performed;
 - b. a list of the replaced parts;
 - c. Certificate of Conformance for all replacement parts;
 - d. if applicable, technical inspector observations;
 - e. a copy of the final test results for the certification of the unit; and
 - f. a document certifying that all modifications were embodied and that the aircraft is meeting all manufacturer and airworthiness specifications.
- 7.11 In the event the Offeror performs a repair which requires the operating software of the device to be upgraded the Offeror must install the latest released software version whenever possible.
- 7.12 Should the RPAS, components and/or its associated systems be determined to be beyond economical repair (BER), the Offeror must notify the Technical Authority immediately and provide any associated costs for returning an item to RCMP "as-is".

8.0 Modifications and Upgrades

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- 8.1 The Offeror must provide modification and/or upgrade services to the RPAS of this SOW on an as-and-when-requested basis as requested by RCMP in the form of a pre-approved 942 Call-Up.
- 8.2 The Offeror must evaluate the requested modification and/or upgrade and provide the Technical Authority a quote that details the following:
- a. description of the work to be performed;
 - b. estimated cost, as applicable, for direct labour, direct materials, engineering, transportation, etc.;
 - c. estimated completion date; and
 - d. reference to the relevant documentation being used to perform the work.
- 8.3 The work must not begin without first receiving the approved Call-Up.
- 8.4 Upon receipt of the components, the Offeror must assess the status of all equipment and notify the Technical Authority of any optional or mandatory requirements. Such modifications are only to be incorporated upon receipt of a revised 942 Call-Up.
- 8.5 The Offeror must not proceed with any additional work without an authorized 942 Call-Up. Any work performed by the Offeror without an approved 942 Call-Up will be considered as outside of the scope and will be performed at Offeror's own expense.
- 8.6 Upon completion of the modification and/or upgrade, the Contactor must provide the Technical Authority with the following:
- a. a final report of the work performed
 - b. a list of the replaced parts;
 - c. Certificate of Conformance for the replacement parts;
 - d. a copy of the test results for the certification of the unit; and
 - e. a document certifying that all modifications were embodied and that the aircraft is meeting all manufacturer and airworthiness specifications.
- 8.7 Materiel supplied must be new and conform to the latest issue of the applicable drawing, specification and/or part number that is in effect on the requested service date.

9.0 Procurement of Accessories and Spare Parts

- 9.1 The RCMP has a requirement to purchase RPAS accessories and spare parts on an as required basis.
- 9.2 Offeror must make available to Canada a price list of RPAS spare parts and accessories including, but not limited to, the following:

Batteries	Aircraft Airframes
Chargers	Arms
Propellers	Cameras
Controllers	Additional airframe parts

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Charging cables	Additional Payloads
Connecting Cables	

10.0 General:

10.1 Technical Records

The Offeror must remedy all data and reports pertaining to any correction or replacement under this section, including revisions and updating of all affected data, manuals, publications, software and drawings called for under the standing offer.

10.2 Shipping

10.2.1 The RCMP will be responsible for the shipping charges, customs and/or duty cost incurred with sending RPAS to the Offeror's facility for work to be completed by the Offeror with the exception of RPAS shipping charges for warranty work which will be covered by the Offeror. The RCMP will provide the Offeror with the tracking number for all shipments to the Offeror's facility. The Offeror will provide the RCMP with written confirmation, in the form of an email, of receipt of the shipment.

10.2.2 The Offeror will be responsible for the shipping charges, customs and/or duty cost incurred with sending RPAS to the RCMP location as identified on the applicable 942 Call-Up. The Offeror must provide the RCMP with the tracking number for all shipments being returned to the RCMP. The RCMP will provide the Offeror with written confirmation, in the form of an email, of receipt of the shipment.

10.3 Delivery Locations

As specified at each individual Call-Up and Annex "C" Delivery Locations.

10.4 Location of Work

All service work must be performed by an Offeror's approved technician or at an authorized service facility.

11.0 Constraints

11.1 Language

Any documentation provided to the RCMP must be in English.

12.0 Timeframe and Delivery Dates

12.1 Standing Offer Period

Solicitation No. - N° de l'invitation
M7594-185423/B
Client Ref. No. - N° de réf. du client
M7594-185423

Amd. No. - N° de la modif.
File No. - N° du dossier
011cag.W7594-185423

Buyer ID - Id de l'acheteur
011cag
CCC No./N° CCC - FMS No./N° VME

The period of the Standing Offer will be one (1) year from award date with the possibility of a two (2) one (1) year optional periods.

12.2 Delivery Schedule

Required delivery dates as specified in individual Call-Ups.