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SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

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Title - Sujet IPS: 7 Workstreams / 7 Volets	
Solicitation No. - N° de l'invitation T8086-172450/A	Amendment No. - N° modif. 017
Client Reference No. - N° de référence du client T8086-172450	Date 2019-05-10
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-626-34855	
File No. - N° de dossier 626zm.T8086-172450	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-05-22	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B.	
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Address Enquiries to: - Adresser toutes questions à: Holden, Carole	Buyer Id - Id de l'acheteur 626zm
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AMENDMENT NO. 017

This amendment is raised to revise the RFP and to answer bidders' questions.

RFP REVISIONS:

REVISION 1

At Appendix C to Annex A: RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE:

Delete in its entirety

Insert:

**APPENDIX C TO ANNEX A
RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE
WORKSTREAM 1 – APPLICATION SERVICES**

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the résumé. Only the specific answer should be provided.

A.7 Programmer/ Analyst, Level 2 and 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 2 Resource: Five years within the past nine years b) Level 3 Resource: Ten years within the past fifteen years.</p> <p>The Project must demonstrate that the resource provided services the same or similar to tasks a., b., c. and g. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 2 Resource: Three projects each with a minimum duration of six months. If the project involved "new technologies" as indicated on the TA, then one project with a minimum duration of four months is acceptable. b) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved "new technologies" as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

A.11 Tester, Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a. Level 3 Resource: Ten years within the past fifteen years.</p> <p>The Project must demonstrate that the resource provided services the same or similar to tasks b., d., h. and i. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a. Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

**APPENDIX C TO ANNEX A
RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE
WORKSTREAM 2 – PROJECT MANAGEMENT SERVICES**

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the résumé. Only the specific answer should be provided.

P.9 Project Manager, Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years.</p> <p>The Project must demonstrate that the resource provided services the same or similar to tasks a., d., e. and i. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved "new technologies" as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

**APPENDIX C TO ANNEX A
RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE
WORKSTREAM 3 – CYBER PROTECTION SERVICES**

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the résumé. Only the specific answer should be provided.

C.3 IT Security TRA and C&A Analyst, Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years.</p> <p>The Project must demonstrate that the resource provided services the same or similar to tasks a., b., c. and d. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of four months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

C.7 IT Security Design Specialist, Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years.</p> <p>The Project must demonstrate that the resource provided services the same or similar to tasks a., b., c. and d. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p>		

a) Level 3 Resource: Five projects each with a minimum duration of four months. If the project involved "new technologies" as indicated on the TA, then one project with a minimum duration of four months is acceptable.		
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**APPENDIX C TO ANNEX A
RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE
WORKSTREAM 4 – IM/IT SERVICES**

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the résumé. Only the specific answer should be provided.

I.3 Database Analyst/ IM Administrator, Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years. The Project must demonstrate that the resource provided services the same or similar to tasks a., b., c. and h. for Database Analysts and tasks e., f., i. and j. for the IM Administrators listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

I.6 Network Analyst, Level 2 and 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 2 Resource: Five years within the past nine years b) Level 3 Resource: Ten years within the past fifteen years. The Project must demonstrate that the resource provided services the same or similar to tasks a., b. c. and d. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of</p>		

<p>the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 2 Resource: Three projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p> <p>b) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		
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I.11 Technology Architect, Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor’s Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years.</p> <p>The Project must demonstrate that the resource provided services the same or similar to tasks a., b., c. and g. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

**APPENDIX C TO ANNEX A
RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE
WORKSTREAM 5 – BUSINESS SERVICES**

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the résumé. Only the specific answer should be provided.

B.1 Business Analyst, Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years. The Project must demonstrate that the resource provided services the same or similar to tasks b., g., h. and i. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved "new technologies" as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

B.4 Business Continuity/ Disaster Recovery Specialist, Level 2 and 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 2 Resource: Five years within the past nine years b) Level 3 Resource: Ten years within the past fifteen years. The Project must demonstrate that the resource provided services the same or similar to tasks a., b., f. and g. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 2 Resource: Three projects each with a minimum duration of six months. If the project involved "new technologies" as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

<p>b) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		
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B.10 Help Desk Specialist, Level 2 and 3

Mandatory Technical Criteria	Met/ Not Met	Contractor’s Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 2 Resource: Five years within the past nine years b) Level 3 Resource: Ten years within the past fifteen years. The Project must demonstrate that the resource provided services the same or similar to tasks e., h., i. and p. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 2 Resource: Three projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable. b) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

B.14 Technical Writer, Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor’s Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years. The Project must demonstrate that the resource provided services the same or similar to tasks a., d., g. and j. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

**APPENDIX C TO ANNEX A
RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE
WORKSTREAM 6 – CRM AND UX SERVICES**

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the résumé. Only the specific answer should be provided.

A.7 Programmer/ Analyst (CRM), Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Three years within the past five years. The Project must demonstrate that the resource provided services the same or similar to tasks a., b., c. and h. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

A.12 Web Architect (UX), Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years. The Project must demonstrate that the resource provided services the same or similar to tasks a., b., c. and p. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated</p>		

on the TA, then one project with a minimum duration of four months is acceptable.		
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A.13 Web Designer (UX), Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years.</p> <p>The Project must demonstrate that the resource provided services the same or similar to tasks c., d., e. and f. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

B.1 Business Analyst (UX), Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years.</p> <p>The Project must demonstrate that the resource provided services the same or similar to tasks b., j., k. and o. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

**APPENDIX C TO ANNEX A
RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE
WORKSTREAM 7 – BI AND DATA ANALYTICS**

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the résumé. Only the specific answer should be provided.

A.7 Programmer/ Analyst (BI and Data Analytics), Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years.</p> <p>The Project must demonstrate that the resource provided services the same or similar to tasks b., e., j. and o. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p> <p>a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved “new technologies” as indicated on the TA, then one project with a minimum duration of four months is acceptable.</p>		

A.1 Application/ Software Architect (BI and Data Analytics), Level 3

Mandatory Technical Criteria	Met/ Not Met	Contractor's Response (Cross Reference to Résumé)
<p>MTC1 The Contractor must demonstrate using projects, that the proposed resource has the minimum number of years of experience specified below for the resource category identified in the Task Authorization (TA).</p> <p>a) Level 3 Resource: Ten years within the past fifteen years.</p> <p>The Project must demonstrate that the resource provided services the same or similar to tasks b., c., d. and i. listed in Annex A – Statement of Work for the resource category identified in the TA.</p>		
<p>MTC2 The Contractor must demonstrate, using project descriptions, that the proposed resource has demonstrated experience in each of the technologies, software, tools and techniques identified in the TA as essential within the last seven years, as follows:</p>		

a) Level 3 Resource: Five projects each with a minimum duration of six months. If the project involved "new technologies" as indicated on the TA, then one project with a minimum duration of four months is acceptable.		
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REVISION 2

At Solicitation Amendment 015:

Delete:

Answer 98: Your request has been considered but the requirement remains unchanged.

Insert:

See Revision 1 from this Solicitation Amendment.

QUESTIONS AND ANSWERS

Question 102:

Regarding MTC1 – 2 and MTC 1 – 3

for all Workstreams, MTC1–2 requires that *The Contract(s) identified must have a cumulative total of at least 2000 billable days for the specific workstream resource categories covering a period not more than three years.* and MTC1-3 requires that *The Bidder must provide the following information for the identified Contract(s):*

- a) *The name of the client organization;*
- b) *The project name under which services were provided (if applicable);*
- c) *The client's full name;*
- d) *The client's title, email address and telephone number;*
- e) *The Contract number or reference number;*
- f) *The start and end dates for the Initial Contract Period, not including amendments;*
- g) *The total initial minimum value (excluding applicable taxes) of the Initial Contract Period, not including amendments;*
- h) *The resource categories provided under the Contract and a brief description of their tasks;*
- i) *The first and last name of the resource cross referenced against the resource category in Annex A of this Bid Solicitation (for categories outside of the Workstream, provide the first and last name of each resource);*
- j) *The total number of days billed per resource under the Contract; and*
- k) *For similar categories, the mapping of the SOW tasks of this requirement to the tasks of the resource category identified in the reference contract.'*

Several of the contracts that we wish to reference account for several resource categories (including the categories per respective workstream) and billable days far exceeding the minimum 2,000 billable days required in a given three-year period. Please confirm that, specifically, for:

f) and j) above - Refers only to the three-year billing period that supports a total of at least 2,000 billable days?

h) and i) above - If the Bidder can meet and/or exceed the 2,000 billable days in the workstream specific, categories (i.e., WS2 - Project Managers), they do not have to provide the names or brief description of tasks for other resource categories that are outside the workstream specific categories?

Answer 102:

In terms of f) and j) Canada will require that the billing period be limited to up to three years for demonstrating the required billable days and will only require 2000 billable days. Should the Bidder provide a reference contract that is for more than 2000 billable days they will have met the requirement for f) and j) but the additional billable days will not be reviewed.

In terms of h) and i), the Bidder must identify the first and last name of the resource cross referenced against the resource category in Annex A of this Bid Solicitation (for categories outside of the Workstream, provide the first and last name of each resource).

Question 103:

For RTC2, RTC3 & RTC4 please confirm a contract that was awarded in 2010 but ongoing within the last 7 years would be an accepted reference given the risk strategy, contract management plan and talent management plan were implemented and the practices on-going through the duration of the contract. Alternately would you amend RTC2, RTC3 & RTC4 tohas been implemented in IT Professional Services Contracts within the past ten years as of bid closing.

Answer 103: Your request has been considered but the requirement remains unchanged.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME