Services	partagés
Canada	

[Bidder Name:	

#### **RETURN BIDS BY E-MAIL TO:**

Nina Caldwell
nina.caldwell@canada.ca &
ssc.wtdprintingproductsproduitsimpressionatmt.spc@canada.ca
Procurement and Vendor Relations
Shared Services Canada
427 Laurier Avenue West, 3-055,
Ottawa, Ontario K1R 5C7

#### RETOURNER LES SOUMISSIONS PAR COURRIEL À:

Nina Caldwell
nina.caldwell@canada.ca &
ssc.wtdprintingproductsproduitsimpressionatmt.spc@canada.ca
Acquisitions et relations avec les fournisseurs
Services partagés Canada
427, rue Laurier Ouest, 3-055,
Ottawa, Ontario K1R 5C7

## REQUEST FOR QUOTE/ DEMANDE DE SOUMISSION

#### **Proposal To: Shared Services Canada**

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out thereof.

#### Proposition aux: Services partagés Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ciannexées, au(x) prix indiqué(s)

#### **Comments - Commentaires**

#### Issuing Office - Bureau de distribution

SSC | SPC Procurement and Vendor Relations | Achats et relations avec les fournisseurs 427 Laurier Avenue West, 3rd floor | 427, rue Laurier Ouest, 3 ième étage Ottawa, Ontario K1R 5C7

Title – Sujet	-00 -00 000		
INKJET PRINTE	RS FOR CBS	šΑ	
Solicitation No. – N° de l'invitation	Date		
RFQ 2BP871229B	May 21, 2019		
Client Reference No. – N° référence du cli	ent		
1000342407			
File No. – N° de dossier			
RAS#18-71229B			
			Time Zone
Solicitation Closes – L'invitation	prend fin		Fuseau horaire
at – à 2:00 PM	p. 0.1.0.		Eastern Daylight
on – le May 31, 2019			Time (EDT) /
011 - 1e Way 31, 2019			heure avancée de
			l'Est (HAE)
F.O.B F.A.B.			
	other-Autre:		
Address Inquiries to : - Adresser toutes q	uestions a:		
Tima Galawon		-	X No. – N° de FAX
Telephone No. – N° de téléphone : 613-882-8328			ot applicable
			эт арриоаыс
Destination – of Goods, Services, and Col Destination – des biens, services et const			
Destination – des biens, services et const	i uction :		
See herein			

Vendor/firm Name and address	
Raison sociale et adresse du fournisseur/de l'entrep	reneur
Facsimile No. – N° de télécopieur	
Telephone No. – N° de téléphone	
•	
Name and title of person authorized to sign on behal	f of Vendor/firm
(type or print)-	
Nom et titre de la personne autorisée à signer au nom du foi ou écrire en caractères d'imprimerie)	urnisseur/de l'entrepreneur (taper
ou ecine en caracteres a imprimerie)	
Signature	Date

# BID SOLICITATION INKJET PRINTERS FOR SHARED SERVICES CANADA ON BEHALF OF CANADA BORDER SERVICES AGENCY

### **TABLE OF CONTENTS**

RE	QUEST FOR QUOTE - OVERVIEW	4
1.	Summary	4
2.	Request for Quotation	4
3.	Deliverables	4
4.	National Security Exception	5
PΑ	RT 2 BIDDER INSTRUCTIONS	6
1.	Standard Instructions, Clauses, and Conditions	6
2.	Submission of Bids	6
3.	Enquiries - Bid Solicitation	7
4.	Non-Disclosure Agreement	7
5.	Applicable Laws	8
DΛ	RT 3 CERTIFICATION	•
	Certification	
2.	Mandatory Certifications Required Precedent to Contract Award	
3.	Federal Contractors Program for Employment Equity – Bid Certification	
4.	Integrity Povisions – List of Names	9
5.	Additional Certifications Precedent to Contract Award	9
6.	OEM Certification	.10
7.	Code of Conduct Certification – Certifications Required Precedent to Contract Award	.10
8.	Common Criteria security Certification	.10
DΛ	RT 4 RESULTING CONTRACT CLAUSES	44
1.	Requirement	
2.	Optional Goods	
3.	National Security Exception (NSE)	
4.	Security Requirement	
5.	Condition of Material	.12
6.	Applicable Laws	
7.	Standard Clauses and Conditions	.12
8.	General Conditions	.12
9.	Supplemental General Conditions	.12

10. Contra	ct Period	12
11. Requis	ition on Contract (ROC)	13
12. Minim	ım Work Guarantee	14
13. Delive	y	15
14. Delive	able Substitutions & Alternatives	15
15. Extens	ion of Existing Product Line	15
16. Shippi	ng Instructions	16
17. Contra	cting Authority	16
18. Client'	s Representative	16
19. Contra	ctor's Representative	16
20. Basis	of Payment	17
21. Metho	d of Payment	17
22. Compe	etitive Award	17
23. Purpos	se of Estimates	17
24. Limitat	ion of Expenditure	17
25. Price F	Protection – Most Favoured Customer	17
26. Invoici	ng Instructions	18
27. Certific	eation	18
28. Insura	nce	18
29. SACC	Manual Clauses	18
30. Hardw	are	19
31. Safegu	arding Electronic Media	19
32. Limitat	ion of Liability - Information Management/Information Technology	19
33. Priority	of Documents	21
ANNIEW A	CTATEMENT OF WORK	00
ANNEX A ANNEX B	STATEMENT OF WORKBASIS OF PAYMENT	
ANNEX C	DELIVERY	
	INTEGRITY FORM	
ANNEX E	OEM CERTIFICATION FORM	
ANNEX F	BIDDER FORMS	30
ANNEX G	COMPATIBILITY TESTING	32
ANNEX H	SUPPLY CHAIN INTGRETY PROCESS (SCI) PROCESS	
ANNEX I	SECURITY REQUIREMENTS CHECK LIST	
FORM 1	REQUISITION ON CONTRACT (ROC)	41

## **REQUEST FOR QUOTE - OVERVIEW**

	Bidders who submit a bid agree to be bound by the conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.
	The bid will be awarded to the lowest compliant bidder.
Bid Submission Details	Bids must include:  - A unit price for each of the products and part numbers;  - Prices must be in Canadian dollars;  - Prices must be Goods and Services Tax or the Harmonized Sales Tax exclusive, FOB destination, Canadian customs duties and excise taxes included within ANNEX B.  Bidders MUST sign Page 1 (front page) of the Request for Quotation (RFQ) and any certifications and forms required.
Delivery Location of Good(s):	Please see Annex C

#### 1. Summary

This bid solicitation is being issued by Shared Services Canada (SSC). The resulting contract will be used by SSC to provide shared services to Canada Border Services Agency (CBSA). It is intended to result in the award of a contract for one year, plus six one-year irrevocable options allowing Canada to extend the term of the contract. This bid solicitation does not preclude Canada from using another method of supply for entities of the Government of Canada with the same or similar needs.

Canada Border Services Agency, has a requirement for the purchase, supply and delivery of **90** Epson WORKFORCE PRO WF-C5290 inkjet printers with the option to buy **910** additional Epson WORKFORCE PRO WF-C5290 inkjet printers over the life of the contract.

Hardware is to be provided under the Contract on an as-and-when-requested basis and will be ordered by Canada using a Requisition on Contract ("ROC").

This Contract is for the supply, and delivery of the equipment, as well as allowing users to access all of the required features of the equipment for installation and configuration purposes.

There is a Federal Contractors Program (FCP) for employment equity requirement associated with this procurement: see Part 5 – Certifications, Part 7 – Resulting Contract Clauses and the annex named Federal Contractors Program for Employment Equity – Certification."

#### **Optional Additional Quantities**

The Bidder grants to Canada an irrevocable option to purchase up to **910** additional Epson WORKFORCE PRO WF-C5290 inkjet printers under the same terms and conditions and at the rates quoted in Annex B over the 7 year period. This option will be valid during the contract period and any extensions to the contract period.

#### 2. Request for Quotation

Canada requests that resellers review and respond with their best and final offer regarding the particular requirement described in the tables herein. Canada requests that the prices reflect the savings associated with the purchase of the volumes described herein.

#### 3. Deliverables

See Annex "B" Basis of Payment.

Solicitation No. - N° de l'invitation Req Ref. No. - N° de réf. du req

RFQ 2BP8-71229B RAS#18-71229B

#### 4. National Security Exception

On May 28, 2012, the Government of Canada announced on the Government Electronic Tendering Service that it had invoked the National Security Exception under the trade agreements in respect of procurements related to email, networks and data centres for Shared Services Canada. As a result, this requirement is subject to the National Security Exception.

#### PART 2 BIDDER INSTRUCTIONS

#### 1. Standard Instructions, Clauses, and Conditions

- (a) All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual (https://buyandsell.gc.ca/policyand-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.
- **(b)** Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.
- (c) The 2003 (2018-05-22) Standard Instructions Goods or Services Competitive Requirements are incorporated by reference into and form part of the bid solicitation. If there is a conflict between the provisions of 2003 and this document, this document prevails. All references to PWGSC contained within the Standard Instructions will be interpreted as a reference to SSC, except for section 5(2)(d).
- (d) Section 3 of the Standard Instructions Goods and Services Competitive Requirements 2003 is amended as follows: delete "Pursuant to the *Department of Public Works and Government Services Act*, S.C. 1996, c.16"
- (e) Subsection 5(4) of 2003, Standard Instructions Goods or Services Competitive Requirements is amended as follows:

Delete: sixty (60) days

ii) Insert: one hundred and twenty (120) days

#### 2. Submission of Bids

- (a) Bids must be submitted only to Shared Services Canada, Senior Procurement Officer, Nina Caldwell by e-mail only to nina.caldwell@canada.ca and <a href="mailto:ssc.wtdprintingproducts-produitsimpressionatmt.spc@canada.ca">ssc.wtdprintingproducts-produitsimpressionatmt.spc@canada.ca</a> by the date and time indicated on the cover page of the bid solicitation. For an offer to be considered, this RFQ must be completed and submitted in its entirety. All queries concerning the RFQ, whether before or after closing date, must be in writing by e-mail and addressed to Nina Caldwell at <a href="mailto:nina.caldwell@canada.ca">nina.caldwell@canada.ca</a> and <a href="mailto:ssc.wtdprintingproducts-produitsimpressionatmt.spc@canada.ca">ssc.wtdprintingproducts-produitsimpressionatmt.spc@canada.ca</a>.
- (b) Suppliers may submit their bid in multiple emails, but all emails must arrive before the solicitation closing date and time to be evaluated as part of the bid. The maximum email size that can be received by SSC is 10 MB. Suppliers should ensure that they submit their bid in multiple emails if their attachments will cause the email to exceed that size.
- (c) The time at which the bid is received by SSC will be determined by the "Sent Time" indicated in the email received by SSC at the Email Address for RFQ Submission.
- (d) During the two hours leading up to the closing date and time, an SSC representative will monitor the Email Address for RFQ Submission and will be available by telephone at the Contracting Authority's telephone number). If the Supplier is experiencing difficulties transmitting the email, the Supplier should contact SSC immediately.
- **(e)** Canada will not be responsible for any technical problems experienced by the Supplier in submitting its bid, unless Canada's systems are responsible for a delay in delivering the email to the SSC Email Address for RFQ Submission.
- (f) In the case of emergency, SSC has the discretion to accept a hand delivered (in person by a representative of the Supplier or by courier) of a hard copy submission that includes the entire bid. However, the hand delivered bid must be received by the closing date and time. As indicated above, an SSC representative will be available at the Contracting Authority's telephone number during the two hours before the solicitation closing date and time to receive bids submitted in this way. The only circumstances in which SSC will accept a delayed hand delivered bid is if the Supplier can show that the SSC representative was unavailable to receive the hand delivered bid, and attempts were made during the two hours before the solicitation closing date and time to make delivery.

- (g) Due to the nature of the bid solicitation, bids transmitted by facsimile to Shared Services Canada will not be accepted.
- (h) Blank Prices: Bidders are requested to insert "\$0.00" for any item for which it will not charge or for items that are already included in other prices set out in the tables. If the Bidder leaves any price blank, Canada will treat the price as "\$0.00" for evaluation purposes and may request that the Bidder confirm that the price is, in fact, \$0.00. No bidder will be permitted to add or change a price as part of this confirmation. Any bidder who does not confirm that the price for a blank item is \$0.00 will be declared non-responsive

#### 3. Enquiries - Bid Solicitation

- (a) All enquiries must be submitted in writing to the Contracting Authority no later than 5 federal government working days before the bid closing date. Enquiries received after that time may not be answered.
- (b) Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a "proprietary" nature must be clearly marked "proprietary" at each relevant item. Items identified as proprietary will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the questions or may request that the Bidder do so, so that the proprietary nature of the question is eliminated, and the enquiry can be answered with copies to all bidders. Enquiries not submitted in a form that can be distributed to all bidders may not be answered by Canada.

#### 4. Non-Disclosure Agreement

By submitting a response, the Bidder agrees to the terms of the non-disclosure agreement below (the "Non-Disclosure Agreement"):

- (a) The Bidder agrees to keep confidential any information it receives from Canada regarding Canada's assessment of the Bidder's Supply Chain Security Information (the "Sensitive Information") including, but not limited to, which aspect of the Supply Chain Security Information is subject to concern, and the reasons for Canada's concerns.
- **(b)** Sensitive Information includes, but is not limited to, any documents, instructions, guidelines, data, material, advice or any other information whether received orally, in printed form or otherwise and whether or not that information is labeled as classified, proprietary or sensitive.
- (c) The Bidder agrees that it will not reproduce, copy, divulge, release or disclose, in whole or in part, in whatever way or form any Sensitive Information to any person other than a person employed by the Bidder who has a security clearance commensurate with the level of Sensitive Information being accessed, without the prior written consent of the Contracting Authority. The Bidder agrees to immediately notify the Contracting Authority if any person, other than those permitted by this Article, accesses the Sensitive Information at any time.
- (d) All Sensitive Information will remain the property of Canada and must be returned to the Contracting Authority or destroyed, at the option of the Contracting Authority, if requested by the Contracting Authority, within 30 days following that request.
- (e) The Bidder agrees that a breach of this Non-Disclosure Agreement may result in disqualification of the Bidder at RFP stage, or immediate termination of the resulting Contract. The Bidder also acknowledges that a breach of this Non-Disclosure Agreement may result in a review of the Bidder's security clearance and review of the Bidder's status as an eligible bidder for other requirements.

This Non-Disclosure Agreement remains in force indefinitely.

Solicitation No. - N° de l'invitation Req Ref. No. - N° de réf. du req

RFQ 2BP8-71229B RAS#18-71229B

#### 5. Applicable Laws

(a) Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

A Bidder may, at its discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of its bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of its choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidder.

#### PART 3 CERTIFICATIONS

#### 1. Certification

- (a) Bidders must provide the required certifications and documentation to be awarded a contract.
- **(b)** The certifications provided by bidders to Canada are subject to verification by Canada at all times. Canada will declare a bid non-responsive, or will declare a contractor in default, if any certification made by the Bidder is found to be untrue, whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.
- **(c)** The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply with this request will also render the bid non-responsive or will constitute a default under the Contract.

#### 2. Mandatory Certifications Required Precedent to Contract Award

- (a) Bidders must submit the following duly completed certifications as part of their bid.
- (b) Code of Conduct and Certifications

By submitting a bid, the Bidder certifies that the Bidder and its affiliates are in compliance with the provisions as stated in Section 01 Code of Conduct and Certifications – Bid of Standard Instructions 2003. The related documentation therein required will assist Canada in confirming that the certifications are true.

#### 3. Federal Contractors Program for Employment Equity – Bid Certification

- (a) By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list (http://www.labour.gc.ca/eng/standards\_equity/eq/emp/fcp/list/inelig.shtml) available from Human Resources and Skills Development Canada (HRSDC) Labour's website
- **(b)** Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list at the time of contract award.

#### 4. Integrity Provisions – List of Names

- (a) Bidders who are incorporated, including those bidding as a joint venture, must provide a complete list of names of all individuals who are currently directors of the Bidder.
- **(b)** Bidders bidding as sole proprietorship, as well as those bidding as a joint venture, must provide the name of the owner(s).
- (c) Bidders bidding as societies, firms or partnerships do not need to provide lists of names.

#### 5. Additional Certifications Precedent to Contract Award

(a) The certifications listed below should be completed and submitted with the bid but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the Contracting Authority will so inform the Bidder and provide the Bidder with a time frame within which to meet the requirement. Failure to comply with the request of the Contracting Authority and meet the requirement within that time period will render the bid non-responsive.

#### 6. OEM Certification

- (a) Any Bidder that is not the Original Equipment Manufacturer (OEM) for every item of hardware proposed as part of its bid is required to submit the OEM's certification regarding the Bidder's authority to provide and maintain the OEM's hardware, which must be signed by the OEM (not the Bidder). No Contract will be awarded to a Bidder who is not the OEM of the hardware it proposes to supply to Canada, unless the OEM certification has been provided to Canada. Bidders are requested to use the OEM Certification Form included with the bid solicitation. Although all the contents of the OEM Certification Form are required, using the form itself to provide this information is not mandatory. For Bidders/OEMs who use an alternate form, it is in Canada's sole discretion to determine whether all the required information has been provided. Alterations to the statements in the form may result in the bid being declared non-responsive.
- **(b)** If the hardware proposed by the Bidder originates with multiple OEMs, a separate OEM certification is required from each OEM.
- **(c)** For the purposes of this bid solicitation, OEM means the manufacturer of the hardware, as evidenced by the name appearing on the hardware and on all accompanying documentation.

#### 7. Code of Conduct Certifications - Certifications Required Precedent to Contract Award

- (a) Bidders should provide, with their bids or promptly thereafter, a complete list of names of all individuals who are currently directors of the Bidder. If such a list has not been received by the time the evaluation of bids is completed, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Bidders must submit the list of directors before contract award, failure to provide such a list within the required time frame will render the bid non-responsive.
- (b) The Contracting Authority may, at any time, request that a Bidder provide properly completed and Signed Consent Forms (Consent to a Criminal Record Verification form PWGSC-TPSGC 229) for any or all individuals named in the aforementioned list within a specified delay. Failure to provide such Consent Forms within the delay will result in the bid being declared non-responsive.

#### 8. Common Criteria Security Certification

- (a) Bidders should provide with their bids the proposed multi-function devices Common Criteria Security Certification, brochure and configuration pages (aka white pages) for each model submitted for consideration.
- **(b)** If the Common Criteria Security Certification is unavailable due to the fact that the machine is currently in evaluation, Bidders should identify this and provide a verifiable link to the website which demonstrates this status.

RFQ 2BP8-71229B

RAS#18-71229B

#### PART 4 RESULTING CONTRACT CLAUSES

#### 1. Requirement

The Contractor must provide the supply and delivery of Inkjet printers for Canada Border Services Agency in accordance with and as described in Annex A.

- (a) \_\_\_\_\_ (the "Contractor") agrees to supply to the Client the goods described in the Contract, including the Technical Specifications, in accordance with, and at the prices set out in, the Contract. This includes supplying the purchased Hardware.
- (b) Client: Under the Contract, the "Client" is Shared Services Canada ("SSC"), an organization with a mandate to provide shared services. This contract will be used by SSC to provide shared services to Canada Border Services Agency. This Contract will be used by SSC to provide shared services to its clients, which include SSC itself, those government institutions for whom SSC's services are mandatory at any point during the Contract Period, and those other organizations for whom SSC's services are optional at any point during the Contract Period and that choose to use those services from time to time. SSC may choose to use this Contract for some or all of its clients and may use alternative means to provide the same or similar services.
- (c) Reorganization of Client: The Contractor's obligation to perform the Work will not be affected by (and no additional fees will be payable as a result of) the renaming, reorganization, reconfiguration, or restructuring of any Client. The reorganization, reconfiguration and restructuring of the Client includes the privatization of the Client, its merger with another entity, or its dissolution, where that dissolution is followed by the creation of another entity or entities with mandates similar to the original Client. In connection with any form of reorganization, Canada may designate another department or government body as the Contracting Authority or Technical Authority, as required to reflect the new roles and responsibilities associated with the reorganization.

#### 2. Optional Goods

The Contractor grants to Canada the irrevocable option to acquire the goods described at Annex A of the Contract under the same terms and conditions and at the prices and/or rates stated in the Contract. The option may only be exercised by the Contracting Authority by notice in writing and will be evidenced, for administrative purposes only, through a contract amendment.

The Contracting Authority may exercise the option at any time before the expiry of the Contract by sending a written notice to the Contractor.

#### 3. National Security Exception (NSE)

On May 4, 2014, the Government of Canada announced on the Government Electronic Tendering Service that it had invoked the National Security Exception under the trade agreements in respect of procurements related to end user device hardware, software and associated support services for Shared Services Canada. As a result, this requirement is subject to the National Security Exception.

#### 4. Security Requirement

This document is UNCLASSIFIED, however;

- (a) The Contractor shall treat as confidential, during as well as after the performance of the services contracted for, any information of the affairs of Canada of a confidential nature to which its servants or agents become privy;
- **(b)** Contractor's personnel must be escorted by a Canada Border Services Agency employee at all times while on site.
- (c) See Annex I for SRCL.

RAS#18-71229B

#### 5. Condition of Material

Material supplied shall be new and conform to the latest issue of the applicable drawing, specification and/or part number that is in effect on the solicitation closing date.

#### 6. Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

#### 7. Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual (<a href="https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual">https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual</a>) issued by Public Works and Government Services Canada. All references contained within the General Conditions or Supplementary General Conditions to the Minister of Public Works and Government Services will be interpreted as a reference to the minister presiding over Shared Services Canada and all references to the Department of Public Works and Government Services will be interpreted as Shared Services Canada.

#### 8. General Conditions

2035 (2018-06-21), General Conditions - Higher Complexity - Services, apply to and form part of the Contract. These General Conditions are amended as follows:

Section 2 of the General Conditions is amended as follows: delete "Pursuant to the *Department of Public Works and Government Services Act*, S.C. 1996, c.16"

#### 9. Supplemental General Conditions

4001 (2015-04-01) Hardware Purchase, Lease and Maintenance; and

4003 (2010-08-16) Licensed Software; and

4004 (2013-04-25) Maintenance and Support Services for Licensed Software apply to and form part of the Contract

#### 10. Contract Period

- (a) Contract Period: The "Contract Period" is the entire period of time during which the Contractor is obliged to perform the Work, which includes:
  - The "Initial Contract Period", which begins on the date the Contract is awarded and ends one year later;
  - ii) The period during which the Contract is extended, if Canada chooses to exercise any options set out in the Contract.

#### (b) Option to Extend the Contract:

- i) The Contractor grants to Canada the irrevocable option to acquire the goods described at Annex A of the Contract under the same terms and conditions and at the prices and/or rates stated in the Contract. The option may only be exercised by the Contracting Authority by notice in writing and will be evidenced, for administrative purposes only, through a ROC or contract amendment.
- **ii)** The Contracting Authority may exercise the option at any time before the expiry of the Contract by sending a written notice to the Contractor.

RFQ 2BP8-71229B

RAS#18-71229B

#### 11. Requisition on Contract (ROC)

- a) Purpose of ROC: Hardware is to be provided under the Contract on an as-and-when-requested basis and will be ordered by Canada using a Requisition on Contract ("ROC").
- **b) Process for Issuing a ROC:** If a requirement is identified, a draft ROC will be prepared by CBSA and accompanied by a quote from the supplier detailing the cost to provide the hardware. The Contractor's ROC quotation must be in accordance with:
  - 4.11.a.1 The firm rates set out in Annex B for hardware on an "As and When Requested" Basis.
- c) Approval Process: If Canada approves the Contractor's quotation, Canada will issue the ROC by forwarding a signed copy of the final ROC form to the Contractor. Whether or not to approve or issue a ROC is entirely within Canada's discretion.
- **d) ROC Authority and Limitation to Validly Issue a ROC**: To be validly issued, a ROC must include the following signatures:

a)

- i) For any ROC, inclusive of revisions, with a value less than or equal to \$25,000.00. the ROC must be signed by the CBSA Technical Authority, the Contractor's Representative, and by the RCMP Procurement Authority or SSC Contracting Authority;
- **ii)** For any ROC, inclusive of revisions, with a value more than \$25,000.00 the ROC must be signed by the CBSA Technical Authority, the Contractor's Representative, and by the SSC Contracting Authority;
- iii) The SSC Contracting Authority may issue a ROC directly to the Contractor at any value;
- iv) ROCs can only be issued during the Contract Period; and
- v) All limitations are inclusive of GST, HST and any applicable provincial disposal surcharges.

Any ROC that does not bear the appropriate signatures is not validly issued by Canada. Any work performed by the Contractor without receiving a validly issued ROC is done at the Contractor's own risk. If the Contractor receives a ROC that is not appropriately signed, the Contractor must notify the Contracting Authority. By providing written notice to the Contractor, the Contracting Authority may suspend the Client's ability to issue ROCs at any time, or reduce or increase the dollar value threshold described above in sub-article i-ii; any suspension or reduction notice is effective upon receipt.

- e) Contents of a ROC: The ROC must contain the following information, if applicable:
  - i) the details of any financial coding to be used;
  - ii) description and quantity of goods being ordered;
  - iii) the interval during which the work is to be carried out (beginning and end dates) and delivery date(s);
  - iv) the specific work location or delivery location;
  - v) the price payable to the Contractor for performing the task; and,
  - vi) any other constraints that might affect the performance of the work.
- f) Price Quotation in Response to a Change Request or ROC or Request for Quote:

The Contractor will not be paid for providing a quotation or for providing other information required to prepare and respond to a ROC. The Contractor must provide any information requested by Canada in relation to the preparation of a ROC in accordance with the Contract. The Contractor's quotation must remain valid for a period of no less than 3 months. The Contractor must provide a quote 5 days after date of request from SSC.

- g) Price Support: As requested by Canada in the ROC, the Contractor must submit and be in accordance with:
  - i) Price quotation(s) obtained from supplier(s);
  - ii) Prices to be in accordance with Annex B hardware on an "As and When Requested Basis"
- h) Charges for Work under a ROC: The Contractor must not charge Canada anything more than the price set out in the ROC unless Canada has issued a ROC amendment authorizing the increased expenditure. Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work unless they have been approved, in writing, before being incorporated into the Work, by the applicable Authority, in accordance with the approval process outlined in this Article entitled "Requisition on Contract."
- i) Consolidation of ROCs for Administrative Purposes: The Contract may be amended from time to time to reflect all validly issued ROCs to date, to document the Work performed under those ROCs for administrative purposes.
- j) Periodic Usage Reports: The Contractor must compile and maintain records on its provision of goods to the federal government under authorized ROC issued under the Contract. The Contractor must provide this data to Canada in accordance with the reporting requirements detailed below. If some data is not available, the reason must be indicated. If services are not provided during a given period, the Contractor must still provide a "NIL" report. The data must be submitted on a quarterly basis to the SSC Contracting Authority. From time to time, the SSC Contracting Authority may also require an interim report during a reporting period.

The quarterly periods are defined as follows:

- a) 1st quarter: April 1 to June 30;
- b) 2<sup>nd</sup> quarter: July 1 to September 30;
- c) 3<sup>rd</sup> quarter: October 1 to December 31; and
- d) 4th quarter: January 1 to March 31.

The data must be submitted to the SSC Contracting Authority no later than 5 calendar days after the end of the reporting period.

#### 12. Minimum Work Guarantee

- a) In this clause:
  - i. "Maximum Contract Value" means the amount specified in the "Limitation of Expenditure" clause set out in the Contract (excluding GST/HST); and
  - ii. "Minimum Contract Value" means 100% of the Maximum Contract Value for the Initial Contract Period.
- b) Canada's obligation under the Contract is to request Goods in the amount of the Minimum Contract Value or, at Canada's option, to pay the Contractor at the end of the Contract in accordance with sub-article c). In consideration of such obligation, the Contractor agrees to stand in readiness throughout the Contract Period to perform the Work described in the Contract. Canada's maximum liability for work performed under the Contract must not exceed the Maximum Contract Value, unless an increase is authorized in writing by the Contracting Authority.
- c) In the event that Canada does not request goods in the amount of the Minimum Contract Value during the Contract Period, Canada must pay the Contractor the difference between the Minimum Contract Value and the total cost of the Work requested.
- d) Canada will have no obligation to the Contractor under this article if Canada terminates the entire Contract:
- i) for default;

ii) for convenience as a result of any decision or recommendation of a tribunal or court that the contract be cancelled, re-tendered or awarded to another supplier; or for convenience within ten business days of Contract award.

#### 13. Delivery

All the deliverables must be received within 30 calendar days of Contract Award and that all optional printer purchases must be delivered to CBSA within 30 calendar days of an order request.

Precise addresses to be provided upon Contract Award.

Within 5 business days of each delivery, the Contractor must provide the CBSA project authority via email an electronic spreadsheet (MS-Suite 2007 (or latest)) identifying the serial number and the physical address for each unit delivered. As additional units are delivered they must be added to the electronic spreadsheet making it a cumulative listing.

#### 14. Deliverable Substitutions & Alternatives

- a) The Contractor may propose a substitution or alternative for an existing product listed in the Contract, provided the proposed substitute or alternative meets or exceeds the specification(s) of the existing product and the price for the substitute or alternative product does not exceed:
  - the firm price (or ceiling price, if applicable) for the product originally offered in the Contractor's bid that resulted in the award of the Contract;
  - ii) the current published list price of the substitute product, minus any applicable Government discount; or
  - iii) the price at which the substitute product is generally available for purchase, whichever is the lowest.
- b) The proposed substitution/alternative may be subject to benchmark evaluation and the Contractor must pay for all costs associated with the benchmark evaluation (e.g., transportation, benchmark fee, etc.). and will require the approval of CBSA as a valid replacement.
- c) Substitute or alternative items must not be shipped until formally authorized by the Contracting Authority after the Technical Authority determines the substitution or alternative is acceptable. Whether or not to accept or reject a proposed substitution or alternative is entirely within the discretion of Canada. If Canada does not accept a proposed substitution or alternative, the Contractor must continue to deliver the original product. If accepted, the substitution will be documented for the administrative purposes of Canada by a contract amendment, by removing the existing product and including the substitution instead. If accepted, the addition of any alternative product will be documented for the administrative purposes of Canada by a contract amendment, by adding the alternative as a product under the Contract. Once an alternative product has been included in the Contract, Canada may purchase either product, at its option.
- d) The ability to propose a substitution or alternative for any given product does not relieve the Contractor of its obligation to make delivery of the existing product when ordered within the period set out in the Contract, regardless of whether or when the proposed substitution is approved.

#### 15. Extension of Existing Product Line

- a) During the Contract Period, if technological improvements have been made to the products available for purchase under the Contract, the Contractor may propose new products that are an extension of an existing product line or the "next generation" of an existing product line that meet or exceed the specification(s) of existing products under the Contract, if the price for the new product does not exceed:
  - i) the firm price (or ceiling price, if applicable) for the product originally offered in the Contractor's bid that resulted in the award of the Contract;
  - ii) the current published list price of the substitute product, minus any applicable Government discount; or

Solicitation No. - N° de l'invitation Req Ref. No. - N° de réf. du req

RFQ 2BP8-71229B RAS#18-71229B

iii) the price at which the substitute product is generally available for purchase, whichever is the lowest.

- **b)** The proposed new product may be subject to benchmark evaluation and the Contractor must pay for all costs associated with the benchmark evaluation (e.g., transportation, benchmark fee, etc.).
- c) Whether or not to accept or reject a proposed new product is entirely within the discretion of Canada. If Canada does not accept a proposed new product that is proposed to replace an existing product, the Contractor must continue to deliver the original product. If accepted, the addition of the new product will be documented for the administrative purposes of Canada by a contract amendment, by adding the new product to the Contract.
- d) No new products will be included in the Contract until one year after the Contract is awarded.

#### 16. Shipping Instructions

Goods must be consigned and delivered to the destination specified in the contract Incoterms 2000 "DDP Delivered Duty Paid".

#### 17. Contracting Authority

The **Contracting Authority** is named below and is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority.

Name: Nina Caldwell

Department: Shared Services Canada

Address: 427 Laurier Avenue West, Floor 3-055

Ottawa, ON K1R 5C7

Telephone: 613-882-8328

E-mail address: <u>nina.caldwell@canada.ca</u>

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

#### 18. Client's Representative

The Client's Representative for the Contract is (Contact information TBD at contract award):

Department: Canada Border Services Agency

#### 19. Contractor's Representative

The Contractor's Representative for the Contract is (Please fill out):

Name	
Title	
Company	
Address	
Telephone	
Facsimile	
Email address	

#### 20. Basis of Payment

For providing the Hardware, Software and Maintenance and Support in accordance with the Contract, Canada will pay the Contractor the firm prices set out in Annex B, FOB destination, including all customs duties, applicable taxes extra (if applicable).

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work, unless they have been approved, in writing, by the Contracting Authority before their incorporation into the Work.

#### 21. Method of Payment - Multiple Payments

H1001C (2008-05-12), Multiple Payments

#### 22. Competitive Award

The Contractor acknowledges that the Contract has been awarded as a result of a competitive process. No additional charges will be allowed to compensate for errors, oversights, misconceptions or underestimates made by the Contractor when bidding for the Contract.

#### 23. Purpose of Estimates

All estimated costs contained in the contract are included solely for the administrative purposes of Canada and do not represent a commitment on the part of Canada to purchase goods or services in these amounts. Any commitment to purchase specific amounts or values of goods or services is described elsewhere in the contract.

#### 24. Limitation of Expenditure

- (a) Canada's total liability to the Contractor under the Contract must not exceed the amount set out on page 1 of the Contract, less any Applicable Taxes. With respect to the amount set out on page 1 of the Contract, Customs duties are included, if applicable and Applicable Taxes are included. Any commitments to purchase specific amounts or values of goods or services are described elsewhere in the Contract.
- (b) No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum when:
  - i) it is 75 percent committed, or
  - ii) 4 months before the Contract expiry date, or
  - **iii)** as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work, whichever comes first.
  - iv) If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Providing this information does not increase Canada's liability.

#### 25. Price Protection - Most Favoured Customer

- a) To the best of the Contractor's knowledge, the prices it is charging to Canada under the Contract are not higher than the lowest prices/rates that it has charged any other customer (including other Government of Canada entities) for a similar quality and quantity of goods and services in the year before the Contract was awarded.
- b) The Contractor also agrees that, if after the date the Contract is issued it reduces the prices it charges to other customers for a similar quality and quantity of goods and services, it will reduce the prices for all remaining deliveries under the Contract (with notice to the Contracting Authority).

RFQ 2BP8-71229B

RAS#18-71229B

- c) At any time during the 6 years after making the final payment under the Contract or until all claims and disputes then outstanding are settled, whichever is later, Canada has the right to audit the Contractor's records to verify that it is receiving (or has received) these prices. Canada will give at least 2 weeks of notice before the audit.
- d) During this audit, the Contractor must produce invoices and contracts for similar quality or quantity of goods or services sold to other customers from one year before the Contract was awarded until the end of the Contract Period. If the Contractor is required by law or by contract to keep another customer's information confidential, the Contractor may black out any information on the invoices or contracts that could reasonably reveal the identity of the customer (such as the customer's name and address), as long as the Contractor provides, together with the invoices and contracts, a certification from its Chief Financial Officer describing the profile of the customer (e.g., whether it is a public sector or private sector customer and the customer's size and number and location of service locations).
- e) In determining whether the goods and services sold to another customer were of similar quality, the terms and conditions of the contract under which those goods and services were delivered will be considered, if those terms and conditions are reasonably likely to have had a material effect on pricing.
- f) If Canada's audit reveals that the Contractor charged lower prices for a similar quality and quantity of goods and services under any contract where deliveries were made in the year before the Contract was awarded, or that the Contractor delivered additional goods or services under the Contract after reducing its prices for other customers but without reducing the prices under the Contract, then the Contractor must pay to Canada the difference between the amount charged to Canada and the amount charged to the other customer, up to a maximum of 25% of the value of the Contract.

Canada acknowledges that this commitment does not apply to prices charged by any affiliates of the Contractor.

#### 26. Invoicing Instructions

The Contractor must submit invoices in accordance with the information required in section 06, Invoice Submission, of the 2029 (2016-04-04) General Conditions - Goods or Services.

Invoices must be distributed as follows: The original and two (2) copies of the invoices and maintenance reports must be forwarded to the Project Authority as identified in the Contract under article 7.7 "Authorities".

By submitting invoices, the Contractor is certifying that the goods and services have been delivered and that all charges are in accordance with the Basis of Payment provision of the Contract, including any charges for work performed by subcontractors.

#### 27. Certifications

Compliance with the certifications provided by the Contractor in its bid is a condition of the Contract and subject to verification by Canada during the entire Contract Period. If the Contractor does not comply with any certification or it is determined that any certification made by the Contractor in its bid is untrue, whether made knowingly or unknowingly, Canada has the right, under the default provision of the Contract, to terminate the Contract for default.

#### 28. Insurance

SACC Manual clause SPC G1005C (2016-01-28) Insurance

The Contractor is responsible for deciding if insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any insurance acquired or maintained by the Contractor is at its own expense and for its own benefit and protection. It does not release the Contractor from or reduce its liability under the Contract.

#### 29. SACC Manual Clauses

SACC Manual clause A9068C (2010-01-11) Government Site Regulations

RAS#18-71229B RFQ 2BP8-71229B

SACC Manual clause A9117C (2007-11-30), Direct Request by Customer Department.

SACC Manual clause B7500C (2006-06-16) Excess Goods

SACC Manual clause B1501C (2018-06-21) Electrical Equipment

SACC Manual clause D0018C (2007-11-30) Delivery and Unloading

#### 30. **Hardware**

With respect to the provisions of Supplemental General Conditions 4001:

Part IV of 4001 applies to the Contract (Additional Conditions: Purchase)	Yes
Part V of 4001 applies to the Contract (Additional Conditions: Maintenance)	N/A
Delivery44 Location	Refer to Part 7 Resulting Contract Clauses, Section 7.8 Delivery
Delivery Date	Refer to Part 7 Resulting Contract Clauses, Section 7.8 Delivery
Contractor must deliver Hardware Documentation	Yes
Contractor must update Hardware Documentation throughout Contract Period	No - Section 7(5) of 4001 does not apply to the Contract.
Hardware Documentation must include maintenance documentation	No
Contractor must Install Hardware at time of Delivery	Yes
Hardware is part of a System	Yes
Lease Period	N/A
Option to Extend Lease Period	N/A
Delivery of Leased Hardware	N/A
Principal Period of Maintenance (PPM)	PPM is defined as the consecutive hour period per day between the hours of 08:00 to 17:00 (ET) Monday through Friday, excluding statutory holidays.
4001 08 - Level of Service	Contractor must ensure 95% availability in a normal user month.
4001 25 (7) Hardware Maintenance Service Report	Copies of these reports must be made available to the Contracting Authority within thirty (30) days of request.
4001 26 Class of Maintenance Service	N/A
4001 26 (3).a.(i) Service Response Time	See 7.17 Service Response Time during PPM
Toll-free Telephone Number for Maintenance Service	[to be completed with information from the Contractor at the time of award]
Website for Maintenance Service	[to be completed with information from the Contractor at the time of award]

In addition to and not withstanding 4001 (2015-04-01) Supplemental General Conditions Hardware Purchase. Lease and Maintenance the following articles apply to the Contract.

#### Safeguarding Electronic Media

Before using them on Canada's equipment or sending them to Canada, the Contractor must use a regularly updated product to scan electronically all electronic media used to perform the Work for computer viruses and other coding intended to cause malfunctions. The Contractor must notify Canada if any electronic media used for the Work are found to contain computer viruses or other coding intended to cause malfunctions.

If magnetically recorded information or documentation is damaged or lost while in the Contractor's care or at any time before it is delivered to Canada in accordance with the Contract, including accidental erasure, the Contractor must immediately replace it at its own expense.

#### 32. Limitation of Liability - Information Management/Information Technology

This section applies despite any other provision of the Contract and replaces the section of the general conditions entitled "Liability". Any reference in this section to damages caused by the

Contractor also includes damages caused by its employees, as well as its subcontractors, agents, and representatives, and any of their employees. This section applies regardless of whether the claim is based in contract, tort, or another cause of action. The Contractor is not liable to Canada with respect to the performance of or failure to perform the Contract, except as described in this section and in any section of the Contract pre-establishing any liquidated damages. The Contractor is only liable for indirect, special or consequential damages to the extent described in this section, even if it has been made aware of the potential for those damages.

#### (b) First Party Liability:

- i) The Contractor is fully liable for all damages to Canada, including indirect, special or consequential damages, caused by the Contractor's performance or failure to perform the Contract that relate to:
  - (A) any infringement of intellectual property rights to the extent the Contractor breaches the section of the general conditions entitled "Intellectual Property Infringement and Royalties";
  - (B) physical injury, including death.
- **ii)** The Contractor is liable for all direct damages caused by the Contractor's performance or failure to perform the Contract affecting real or tangible personal property owned, possessed, or occupied by Canada.
- iii) Each of the Parties is liable for all direct damages resulting from its breach of confidentiality under the Contract. Each of the Parties is also liable for all indirect, special or consequential damages in respect of its unauthorized disclosure of the other Party's trade secrets (or trade secrets of a third party provided by one Party to another under the Contract) relating to information technology.
- iv) The Contractor is liable for all direct damages relating to any encumbrance or claim relating to any portion of the Work for which Canada has made any payment. This does not apply to encumbrances or claims relating to intellectual property rights, which are addressed under (i) above.
- v) The Contractor is also liable for any other direct damages to Canada caused by the Contractor's performance or failure to perform the Contract that relate to:
  - (A) any breach of the warranty obligations under the Contract, up to the total amount paid by Canada (including any applicable taxes) for the goods and services affected by the breach of warranty; and;
  - (B) any other direct damages, including all identifiable direct costs to Canada associated with re-procuring the Work from another party if the Contract is terminated either in whole or in part for default, up to an aggregate maximum for this subparagraph (B) of the greater of 0.5 times the total estimated cost (meaning the dollar amount shown on the first page of the Contract in the block titled "Total Estimated Cost" or shown on each call-up, purchase order or other document used to order goods or services under this instrument), or \$1,000,000.00.

In any case, the total liability of the Contractor under subparagraph (v) will not exceed the total estimated cost (as defined above) for the Contract or \$1,000,000.00, whichever is more.

vi) If Canada's records or data are harmed as a result of the Contractor's negligence or willful act, the Contractor's only liability is, at the Contractor's own expense, to restore Canada's records and data using the most recent back-up kept by Canada. Canada is responsible for maintaining an adequate back-up of its records and data.

#### (c) Third Party Claims:

i) Regardless of whether a third party makes its claim against Canada or the Contractor, each Party agrees that it is liable for any damages that it causes to any third party in connection with the Contract as set out in a settlement agreement or as finally determined by a court of competent jurisdiction, where the court determines that the Parties are jointly and severally liable or that one Party is solely and directly liable to the third party. The amount of the liability will be the amount set out in the settlement agreement or determined by the court to have been the Party's portion of the damages to the third party. No settlement agreement is binding on a Party unless its authorized representative has approved the agreement in writing.

- ii) If Canada is required, as a result of joint and several liability, to pay a third party in respect of damages caused by the Contractor, the Contractor must reimburse Canada by the amount finally determined by a court of competent jurisdiction to be the Contractor's portion of the damages to the third party. However, despite paragraph (i), with respect to special, indirect, and consequential damages of third parties covered by this section, the Contractor is only liable for reimbursing Canada for the Contractor's portion of those damages that Canada is required by a court to pay to a third party as a result of joint and several liability that relate to the infringement of a third party's intellectual property rights; physical injury of a third party, including death; damages affecting a third party's real or tangible personal property; liens or encumbrances on any portion of the Work; or breach of confidentiality.
- iii) The Parties are only liable to one another for damages to third parties to the extent described in this subparagraph (c).

#### 33. Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- (a) These Articles of Agreement, including any individual SACC clauses incorporated by reference in these Articles of Agreement;
- (b) General conditions 2035 (2018-06-21), Higher Complexity Goods
- **(c)** Supplemental general conditions, in the following order;
  - i) 4001 (2015-04-01), Supplemental General Conditions Hardware Purchase, Lease and Maintenance;
  - ii) 4003 (2010-08-16) Licensed Software; and
  - iii) 4004 (2013-04-25) Maintenance and Support Services for Licensed Software
- (d) Annex A, Statement of Work;
- (e) Annex B, Basis of Payment
- (f) Annex C, List of Delivery Locations
- (g) Annex I, SRCL
- (h) The Contractor's quote dated \_\_\_\_\_.

Solicitation No. - Nº de l'invitation

## ANNEX A STATEMENT OF WORK

#### 1.1 Requirement

This bid solicitation is being issued by SSC. The resulting contract will be used by SSC to provide shared services to Canada Border Services Agency. It is intended to result in the award of a contract for one year, plus six one-year irrevocable options allowing Canada to extend the term of the contract. This bid solicitation does not preclude Canada from using another method of supply for entities of the Government of Canada with the same or similar needs.

Canada Border Services Agency, has a requirement for the purchase, supply and delivery of 90 Epson WORKFORCE PRO WF-C5290 inkjet printers with the option to buy 910 additional Epson WORKFORCE PRO WF-C5290 inkjet printers over the life of the contract.

Hardware is to be provided under the Contract on an as-and-when-requested basis and will be ordered by Canada using a Requisition on Contract ("ROC").

This Contract is for the supply, and delivery as well allowing users to access all of the required features of the equipment.

There is a Federal Contractors Program (FCP) for employment equity requirement associated with this procurement: see Part 5 - Certifications, Part 7 - Resulting Contract Clauses and the annex named Federal Contractors Program for Employment Equity – Certification."

#### 1.2 **Optional Quantities**

The Bidder grants to Canada an irrevocable option to purchase up to 910 additional Epson WORKFORCE PRO WF-C5290 inkjet printers under the same terms and conditions and at the rates quoted in Annex B over the 7 year period. This option will be valid during the contract period and any extensions to the contract period.

Only the products listed below are acceptable for bidding purposes. No substitutions will be accepted.

#### Requirement:

The following is a list of mandatory required items:

Quantity	Product
90	An Epson WORKFORCE PRO WF-C5290 printer solution that includes:  a. The Epson WORKFORCE PRO WF-C5290 printer;  b. Two (2) black ink cartridges, one which must be a high yield cartridge; and  c. Two sets of any required colour ink cartridges.
90	An aftermarket paper tray lock mechanism kit that will fit the Epson WORKFORCE PRO WF-C5290's front loading paper tray and that can be installed by CBSA.  CBSA must be provided the following information for assessment:  a. Lock brand;  b. Model; and  c. A description of the tray location for the lock installation and instructions on how to install the lock on all printers proposed.

Solicitation No. - N° de l'invitation Req Ref. No. - N° de réf. du req

RFQ 2BP8-71229B

RAS#18-71229B

The lock mechanism kit provided must use an adhesive for installation and **NOT** require drilling holes into printer components.

[Bidder Name:	

# ANNEX B BASIS OF PAYMENT

## **B1. Epson WORKFORCE PRO WF-C5290**

		FIRM RATE PER UNIT	OPTIONAL PERIODS					
Equipment Offered List the mainframe and all added optional equipment required to meet the Specifications as detailed in Annex A.	Part Number	INITIAL Year 1 (Per device)	Optional Year 1	Optional Year 2	Optional Year 3	Optional Year 4	Optional Year 5	Optional Year 6
Base Unit Model Name:		\$	\$	\$	\$	\$	\$	\$
		\$	\$	\$	\$	\$	\$	\$
		\$	\$	\$	\$	\$	\$	\$
		\$	\$	\$	\$	\$	\$	\$
		\$	\$	\$	\$	\$	\$	\$
		\$	\$	\$	\$	\$	\$	\$
		\$	\$	\$	\$	\$	\$	\$
TOTAL		\$	\$	\$	\$	\$	\$	\$

#### **B2. OPTIONAL FOR CBSA- PART REPLACEMENT DELIVERABLES**

		FIRM RATE PER UNIT			OPTIONAL	. PERIODS		
Description	Part Number	INITIAL Year 1	Optional Year 1	Optional Year 2	Optional Year 3	Optional Year 4	Optional Year 5	Optional Year 6
Epson WORKFORCE PRO WF-C5290 Printer Power cords		\$	\$	\$	\$	\$	\$	\$
TOTAL		\$	\$	\$	\$	\$	\$	\$

		FIRM RATE PER UNIT			OPTIONAL	PERIODS		
Description	Part Number	INITIAL Year 1 (per device )	Optional Year 1	Optional Year 2	Optional Year 3	Optional Year 4	Optional Year 5	Optional Year 6
Replacement aftermarket paper tray lock mechanism kit (please provide component price list, if parts can be purchased separately i.e. L-shaped bracket)-		\$	\$	\$	\$	\$	\$	\$
TOTAL FMR		\$	\$	\$	\$	\$	\$	\$

[Bidder Name:

Table 3 - Total Bid Price					
Item No.		Price			
1	Total (CAD) of Deliverables	\$			
2	Delivery	\$			
3	Electronic Handling Fee's	\$			
	SUBTOTAL BID PRICE:	\$			
	TOTAL:	\$			

#### **ANNEX C**

### List of Delivery Location and Onsite Maintenance and Support Locations

### **Delivery Locations**

All purchases will be delivered to a location(s) specified by CBSA within the National Capital Region (NCR). From here the client will distribute the devices to specific locations.

# ANNEX D INTEGRITY FORM

Adresse de courriel /E-mail Address:
Ministère/Department:
Shared Services Canada
Dénomination sociale complète du fournisseur / Complete Legal Name of Supplier
Adresse du fournisseur / Supplier Address
NEA du fournisseur / Supplier PBN

## **ANNEX E OEM CERTIFICATION FORM**

This confirms that the original equipment manufacturer (OEM) identified below has authorized the Bidder named below to provide and maintain its products under any contract resulting from the bid solicitation identified below.						
Name of OEM						
Signature of authorized signatory of OEM						
Print Name of authorized signatory of OEM						
Print Title of authorized signatory of OEM						
Address for authorized signatory of OEM						
Telephone no. for authorized signatory of OEM						
Fax no. for authorized signatory of OEM						
Date signed						
Solicitation Number						
Name of Bidder						

#### **ANNEX F**

#### **BIDDER FORMS**

BID SUBMIS	SSION FORM
Bidder's full legal name [Note to Bidders: Bidders who are part of a corporate group should take care to identify the correct corporation as the Bidder.]	
Authorized Representative of Bidder for evaluation purposes (e.g., clarifications)	Name
	Title
	Address
	Telephone #
	Fax #
	Email
Bidder's Procurement Business Number (PBN) [see the Standard Instructions 2003] [Note to Bidders: Please ensure that the PBN you provide matches the legal name under which you have submitted your bid. If it does not, the Bidder will be determined based on the legal name provided, not based on the PBN, and the Bidder will be required to submit the PBN that matches the legal name of the Bidder.]  Jurisdiction of Contract: Province in Canada the bidder wishes to be the legal jurisdiction applicable to	
any resulting contract (if other than as specified in solicitation)	
Former Public Servants  See the Article in Part 2 of the bid solicitation entitled Former Public Servant Certification for a definition of "Former Public Servant".	Is the Bidder a FPS in receipt of a pension as defined in the bid solicitation?  Yes No  If yes, provide the information required by the Article in Part 2 entitled "Former Public Servant Certification"
	Is the Bidder a FPS who received a lump sum payment under the terms of the work force adjustment directive?  Yes No  If yes, provide the information required by the Article in Part 2 entitled "Former Public Servant Certification"
Canadian Content Certification	On behalf of the bidder, by signing below, I confirm that [check the box that applies]:
As described in the solicitation, bids with at least 80% Canadian content are being given a preference.	At least 80 percent of the bid price consists of Canadian goods and services (as defined in the solicitation)
[For the definition of Canadian goods and services, consult the PWGSC SACC clause A3050T]	Less than 80 percent of the bid price consists of Canadian goods and services (as defined in the solicitation)

Solicitation No. - N° de l'invitation Req Ref. No. - N° de réf. du req

RFQ 2BP8-71229B

RAS#18-71229B

Number of FTEs [Bidders are requested to indicate, the total number of full-time-equivalent positions that would be created and maintained by the bidder if it were awarded the Contract. This information is for information purposes only and will not be evaluated.]	
Security Clearance Level of Bidder [include both the level and the date it was granted] [Note to Bidders: Please ensure that the security clearance matches the legal name of the Bidder. If it does not, the security clearance is not valid for the Bidder.1	

On behalf of the Bidder, by signing below, I confirm that I have read the entire bid solicitation including the documents incorporated by reference into the bid solicitation and I certify that:

- 1. The Bidder considers itself and its products able to meet all the mandatory requirements described in the bid solicitation;
- 2. This bid is valid for the period requested in the bid solicitation;
- 3. All the information provided in the bid is complete, true and accurate; and
- 4. If the Bidder is awarded a contract, it will accept all the terms and conditions set out in the resulting contract clauses included in the bid solicitation.

#### Signature of Authorized Representative of Bidder

RAS#18-71229B

#### ANNEX G

#### **COMPATIBILITY TESTING**

At the request of Canada, the Contractor with the best value technically compliant bid must make available the test printer, in the configurations specified in the RFP, for a compatibility test by Canada prior to the award of Contract to determine whether the proposed printer will meet Canada's requirements.

To complete these tests, the contractor must make the test printer available for testing in the **National Capital Region** of Canada either at the contractor's site or at an existing installation site in a different client's environment within 10 days of notification of such test by SSC.

The product for testing must:

- (a) be configured and identical to the equipment proposed in the RFP and be in accordance with the Mandatory Technical Specifications;
- (b) be loaded with all necessary drivers; and
- (c) be compatible with the specific hardware, network or software requirements identified by the Project Authority and/or the Contracting Authority at the time notice of testing is given to the Contractor.

#### **Compliance Verification and Compatibility Testing**

Failure of the proposed printer to meet the technical specifications of the RFP and any subsequent clarifications thereto may result in elimination of the printer without further consideration.

In the event that the test printer does not function in accordance with the technical requirements of the bid solicitation or is not able to function in the Canada Border Services Agency's environment with Canada Border Services Agency's applications, the Contractor will be required to rectify the incompatibility within 48 hours of notification. The resulting fault will be deemed a technical fault. A maximum of 2 technical faults will be allowed.

If the test printer, or its replacement, exhibits a third technical fault or if the contractor fails to meet the 48 hour deadline (on the first OR second technical fault) the test device will be deemed non-compliant.

If the testing indicates that some upgrades/changes (for example, to the drivers or firmware) are required, Canada will work with the Contractor to resolve these issues provided that the they are reasonable and can be resolved within a reasonable amount of time.

If the test printer provided is new and is to be delivered to the end-user's location, and if it is agreed upon with Canada, the test printer may be considered as the unit of sale.

#### ANNEX H

#### SUPPLY CHAIN INTGRETY PROCESS (SCI) PROCESS

#### 1. SCI REQUIREMENT

In order to remain a Bidder and to be eligible to bid on any solicitation associated with this procurement process, each Bidder will need to complete the Supply Chain Integrity process.

#### **Definitions**

The following words and expressions used with respect to Supply Chain Integrity assessment have the following meanings:

- (a) "Product" means any hardware that operates at the data link layer of the OSI Model (Layer 2) and above; any software; and any Workplace Technology Devices;
- (b) "Workplace Technology Device" means any desktop, mobile workstation (such as a laptop or tablet), smart phone, or phone, as well as any peripheral item or accessory such as a monitor, keyboard, computer mouse, audio device or external or internal storage device such as a USB flash drive, memory card, external hard drive or writable CDs and DVDs or other media;
- (c) "Product Manufacturer" means the entity that assembles the component parts to manufacture the final Product:
- (d) "Software Publisher" means the owner of the copyright of the software, who has the right to license (and authorize others to license/sub-license) its software products;
- (e) "Canada's Data" means any data originating from the Work, any data received in contribution to the Work or any data that is generated as a result of the delivery of security, configuration, operations, administration and management services, together with any data that would be transported or stored by the contractor or any subcontractor as a result of performing the Work under any contract resulting from a subsequent solicitation; and
- (f) "Work" means all the activities, services, goods, equipment, matters and things required to be done, delivered or performed by the contractor under any contract resulting from a subsequent solicitation.

#### **Mandatory Ongoing Qualification Submission Requirements**

Bidders must submit, by the closing date and time of this RFQ the following Supply Chain Security Information (SCSI):

- a) IT Product List: Bidders must identify the Products over which Canada's Data would be transmitted and/or on which Canada's Data would be stored, that would be used and/or installed by the Bidders or any of its subcontractors to perform any part of the Work, together with the following information regarding each Product;
  - (i) **Location**: identify the where each Product is interconnected with any given network for Canada's Data (identify the service delivery points or nodes, such as points of presence, third party locations, data centre facilities, operations centre, security operations centre, internet or other public network peering points, etc.);
  - (ii) **Product Type**: identify the generally recognized description used by industry such as hardware, software, etc.; components of an assembled Product, such as module or card assembly, must be provided for all layer 3 internetworking devices;
  - (iii) **IT Component**: identify the generally recognized description used by industry such as firewall router, switch, server, security appliance, etc.;
  - (iv) **Product Model Name or Number**: identify the advertised name or number of the Product assigned to it by the Product Manufacturer;
  - (v) Description and Purpose of the Product: identify the advertised description or purpose by the Product Manufacturer of the Product and the intended usage or role in the Work described in the resulting contract;
  - (vi) **Source**: identify the Product Manufacturer, Software Publisher and/or Original Equipment Manufacturer of embedded components;

(vii) Name of Subcontractor: in the "SCSI Submission Form" provided with this solicitation, "Name of Subcontractor" refers to the subcontractor that will provide, install or maintain the Product, if the Bidder would not do so itself.

While submitting the information is mandatory, Bidders are requested to provide the SCSI by using the SCSI Submission Form. Canada requests that, on each page, Bidders indicate their legal name and insert a page number as well as the total number of pages. Canada also requests that Bidders insert a separate row in the SCSI Submission Form for each Product. Canada requests that Bidders not repeat multiple iterations of the same Product (e.g., if the serial number and/or the color is the only difference between two Products, they will be treated as the same Product for the purposes of SCSI).

- b) **List of Subcontractors**: The Bidder must provide a list of any subcontractors that could be used to perform any part of the Work (including subcontractors affiliated or otherwise related to the Bidder) pursuant to any resulting contract. The list must include at a minimum:
  - (i) the name of the subcontractor;
  - (ii) the address of the subcontractor's headquarters;
  - (iii) the portion of the Work that would be performed by the subcontractor; and
  - (iv) the location(s) where the subcontractor would perform the Work.

This list must identify all third parties who may perform any part of the Work, whether they would be subcontractors to the Bidder, or subcontractors to subcontractors of the Bidder down the chain. Any subcontractor that could have access to Canada's Data or would be responsible either for transporting it or for storing it must be identified. For the purposes of this requirement, a third party who is merely a supplier of goods to the Bidder, but who does not perform any portion of the Work, is not considered to be a subcontractor. Subcontractors would include, for example, technicians who might be deployed or maintain the Bidder's solution. If the Bidder does not plan to use any subcontractors to perform any part of the Work, Canada requests that the Bidder indicate this in its bid submission.

#### 2. Assessment of Supply Chain Security Information:

Canada will assess whether, in its opinion, the Supply Chain Security Information creates the possibility that the Bidder's solution could compromise or be used to compromise the security of Canada's equipment, firmware, software, systems or information.

In conducting its assessment:

- a) Canada may request from the Bidder any additional information that Canada requires to conduct a complete security assessment of the Supply Chain Security Information. The Bidder will have 2 working days (or a longer period if specified in writing by the Contracting Authority) to provide the necessary information to Canada. Failure to meet this deadline will result in the bid submission being disqualified.
- b) Canada may use any government resources or consultants to conduct the assessment and may contact third parties to obtain further information. Canada may use any information, whether it is included in the bid submission or comes from another source, that Canada considers advisable to conduct a comprehensive assessment of the Supply Chain Security Information.
- If, in Canada's opinion, any aspect of the Supply Chain Security Information, if used in a solution, could compromise or be used to compromise the security of Canada's equipment, firmware, software, systems or information:
- a) Canada will notify the Bidder in writing (sent by email) and identify which aspect(s) of the Supply Chain Security Information is subject to concern(s) or cannot be assessed (for example, proposed future releases of products cannot be assessed). Any further information that Canada might be able to provide to the Bidder regarding its concerns will be determined based on the nature of the concerns. In some situations, for reasons of national security, it may not be possible for Canada to provide further information to the Bidder; therefore, in some circumstances, the Bidder will not know the underlying

reasons for Canada's concerns with respect to a product, subcontractor or other aspect of the Bidder's Supply Chain Security Information.

- b) The notice will provide the Bidder with one opportunity to submit revised Supply Chain Security Information within the 2 calendar days following the day on which Canada's written notification is sent to the Bidder (or a longer period specified in writing by the Contracting Authority).
- c) If the Bidder submits revised Supply Chain Security Information within the allotted time, Canada will perform a second assessment. If Canada determines that any aspect of the Bidder's revised Supply Chain Security Information could compromise or be used to compromise the security of Canada's equipment, firmware, software, systems or information, no further opportunities to revise the Supply Chain Security Information will be provided and the previously Bidder will be disqualified and unable to participate in the subsequent procurement phase(s).

By participating in this process, the Bidder acknowledges that the nature of information technology is such that new vulnerabilities, including security vulnerabilities, are constantly being identified. Also, the Bidder acknowledges that Canada's security assessment does not involve the assessment of a proposed solution. As a result:

- a) qualification pursuant to the SCI assessment does not constitute an approval that the products or other information included as part of the Supply Chain Security Information will meet the requirements of any subsequent solicitation or any resulting contract or other instrument that may be awarded as a result of any subsequent solicitation;
- b) qualification pursuant to the SCI assessment does not mean that the same or similar Supply Chain Security Information will be assessed in the same way for future requirements;
- c) arising security threats may affect some aspect(s) of a Bidder's Supply Chain Security Information which has become the subject of security concerns. At that point, Canada will notify the Bidder and provide the Bidder with an opportunity to revise its Supply Chain Security Information, using the same process described above; and
- d) during the performance of a subsequent contract, if Canada has concerns regarding certain products, designs or subcontractors originally included in the Supply Chain Security Information, the terms and conditions of that contract will govern the process for addressing those concerns.

The Bidder with the lowest BFOP will be notified in writing regarding whether or not they continue to be qualified to proceed to the next stage of the procurement process based on the SCI assessment.

Any Bidder that has qualified based on the SCI assessment will be required to provide the proposed hardware throughout the contract period. Except pursuant to the potential Product Substitutions, no alternative or additional Products or subcontractors may be proposed by the Bidder. This will be a mandatory requirement of the solicitation process.

By submitting its SCSI, the Bidder agrees to the terms of the following non-disclosure agreement (the "Non-Disclosure Agreement"):

- a) The Bidder agrees to keep confidential any information it receives from Canada regarding Canada's assessment of the Bidder's Supply Chain Security Information (the "Sensitive Information") including, but not limited to, which aspect of the Supply Chain Security Information is subject to concern, and the reasons for Canada's concerns.
- b) Sensitive Information includes, but is not limited to, any documents, instructions, guidelines, data, material, advice or any other information whether received orally, in printed form or otherwise, and regardless of whether or not that information is labeled as classified, confidential, proprietary or sensitive.

RFQ 2BP8-71229B

RAS#18-71229B

- c) The Bidder agrees that it will not reproduce, copy, divulge, release or disclose, in whole or in part, in whatever way or form any Sensitive Information to any person other than a person employed by the Bidder who has a need to know the information as well as a security clearance commensurate with the level of Sensitive Information being accessed, without first receiving the written consent of the Contracting Authority.
- d) The Bidder agrees to notify the Contracting Authority immediately if any person, other than those permitted by this Sub-article, accesses the Sensitive Information at any time.
- e) All Sensitive Information will remain the property of Canada and must be returned to the Contracting Authority or destroyed, at the option of the Contracting Authority, if requested by the Contracting Authority, within 30 days following that request.
- f) The Bidder agrees that a breach of this Non-Disclosure Agreement may result in disqualification of the Bidder at any stage of the procurement process, or immediate termination of a resulting contract or other resulting instrument. The Bidder also acknowledges that a breach of this Non-Disclosure Agreement may result in a review of the Bidder's security clearance and review of the Bidder's status as an eligible bidder for other requirements.
- g) This Non-Disclosure Agreement remains in force indefinitely. If the Bidder wishes to be discharged from its obligations with respect to any records that include the Sensitive Information, the Bidder may return all the records to an appropriate representative of Canada together with a reference to this Non-Disclosure Agreement. In that case, all Sensitive Information known to the Bidder and its personnel would remain subject to this Non-Disclosure Agreement, but there would be no further obligations with respect to the secure storage of the records containing that Sensitive Information (unless the Bidder created new records containing the Sensitive Information).

# ANNEX I SECURITY REQUIREMENTS CHECK LIST (SRCL)

Government	Gouvernement			Contra	ct Number / Numéro du contr	at
of Canada	du Canada				Reg# 1000342407	
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3. a) Subcontract Number / Numéro	o du contrat de sous	-traitance 3. b) N	lame and Add	ress of Subcon	ractor / Nom et adresse du so	ous-traitant
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PART D - AUTHORIZATION / PART	TIE D - AUTORISATIO	N		-						
13. Organization Project Authority / 0	Chargé de projet de l'or	ganisme	86-C-108-6-CH							
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signatore	$\overline{}$					
Greg Cameron		Director		حو	<del>~</del>					
Telephone No N° de téléphone 343-291-6697	Facsimile No Nº de		E-mail address - Adresse cou greg.cameron@cbsa-asfc.gc.		Date May	20/10				
<ol> <li>Organization Security Authority /</li> </ol>	14. Organization Security Authority / Responsable de la sécurité de l'organisme									
Name (print) - Nom (en lettres moulé		Title - Titre		Signature	,,					
Scott Campb		Secu	ritt advisor	1 8	ott	Compled				
Telephone No N° de téléphone 343 - S42 - 2094	Facsimile No Nº de	Scotta, CAMPLINGUERSA-ASE 3/05/18				105/18				
<ol> <li>Are there additional instructions ( Des instructions supplémentaires</li> </ol>	e.g. Security Guide, Se (p. ex. Guide de sécur	curity Classific rité, Guide de d	cation Guide) attached?		5	√ No Yes Non Oui				
<ol><li>Procurement Officer / Agent d'ap</li></ol>	provisionnement									
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature						
Telephone No Nº de téléphone	Facsimile No Nº de	télécopieur E-mail address - Adresse		courriel Date						
17. Contracting Security Authority / Autorité contractante en matière de sécurité										
Name (print) - Nom (en lettres moulé		Title - Titre		Signature						
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Security Classification / Classification de sécurité Non-Classified

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Solicitation No. - N° de l'invitation

Req Ref. No. - N° de réf. du req

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RFQ 2BP8-71229B RAS#18-71229B

# Form 1 Requisition of Contract (ROC) Form

**REQUISITION ON A CONTRACT (ROC)** 

	HIPPING BILLS, AN AGREEMENT REF		WC	CONTRACT NUMBER:				
CBSA Branch		FINANCIAL ENCUMBRANCE NUMBER	REQUISIT NUMBER	ION	ROC NO	D:		
TO: Contractor: Address:		in accordance with The ROC shall be a goods: In accordance with Only services / good against this Requis Each request will b Each Invoice shall	NTRACTOR: lested to supply the following services and or goods, e with the terms of the above referenced contract.  all be used only to order the following services or e with the Contract.  s / goods identified in the contract shall be supplied Requisition on a Contract.  t will be invoiced separately.  shall be prepared in accordance with the set out in the Contract.					
DELIVERY DATE:								
PERIOD OF REQU	JISITION ON CONT	FRACT:	From: To:					
<b>BASIS OF PAYMEN</b>	T:							
Description	Qty.	Unit P	rice	Extended Price				
			1		Subtotal:			
		Estima	ated Taxes					
	Total price Approved for this ROC:							

Solicitation No. - N° de l'invitation

Req Ref. No. - N° de réf. du req

RFQ 2BP8-71229B

RAS#18-71229B

The Contractor shall not charge Canada for any costs exceeding this total price unless Canada has issued a ROC amendment authorizing the increased expenditure.

APPROVED BY							
Technical Authority	Representative of Contractor	RCMP Procurement or SSC Contracting Authority (as applicable)					
NAME:	NAME:	NAME:					
SIGNATURE DATE:	SIGNATURE DATE:	SIGNATURE DATE:					