



Question 1:

Specify the qualification requirement under “provide a TRAINED fire response.”

Answer 1:

The contractor must provide personnel that possess Federal and Provincial certifications and training. Further, personnel must be familiar with contractor and local Standard operating procedures and equipment.

Question 2:

Within RAMM (Fire Protection Program) several DAOD’s are mandatory including 4007-2 and 4007-5. Please confirm if the intent is that the Contractor will have to staff for 24/7 coverage with the staffing levels below.

4007-5

5.1 For HAZMAT and CBRN incident purposes, DND and CAF fire departments shall have the following minimum number of firefighters on-duty and equipment available on a 24-hour, 7-days per week basis:

4007-2

4.1 For the conduct of emergency fire operations, base and wing commanders shall ensure that there is at least one firefighting apparatus designed to combat infrastructure fires for their base or wing, and that the following number and type of qualified firefighters are available:

Supervisor 1

- a CAF member of the firefighter military occupation of the rank of sergeant or above;
- a DND employee who has successfully completed the qualification level (QL) 6A course for firefighters; or
- a DND employee who has been certified by an institution, acceptable to the CFFM, to National Fire Protection Association (NFPA) 1021 Fire Officer Level I.

Journey person 2

- a DND employee or CAF member who has successfully completed the QL5A course for firefighters; or
- a DND employee who has been certified by an institution, acceptable to the CFFM, to the:
O NFPA 1001 Firefighter Level II; and
O NFPA 1002 Fire Apparatus Driver or Operator.

Apprentice 2

- a DND employee or CAF member who has successfully completed the QL3 course for firefighters; or
- a DND employee who has been certified by an institution, acceptable to the CFFM, to NFPA 1001 Firefighter Level 1.

Answer 2:

Yes, the Contractor will have to staff in accordance with the DAOD.

Question 3:



Will the Financial Evaluation Price Proposal Table A include a line for Food Firm Fixed pricing in order to capture that labour?

Answer 3:

Yes, PSPC has updated the financial evaluation to include a line item for firm fixed pricing in food services

Question 4:

Does the criteria “support services requirement” mean that the bidder, at their discretion, chooses only one line item from each chapter to be addressed? AND that the same line item could be used more than once if it appears in multiple chapters? OR is the bidder required to address and describe the entire chapter as a whole for 2.1a & 2.1e?

Answer 4:

The bidders are required to address and describe the entire chapter, not just selected line items. The suggested page lengths have been updated for 2.1a to 10 pages and for 2.1e to 5 pages.

Question 5:

Does Canada have a Capital Infrastructure Plan over the lifetime of the contract?

Answer 5:

4 CDTC Capital infrastructure upgrades are driven by many factors including: budget, training mandate and Operational requirements, and Canadian Army priorities. As stated in Annex A of the RFP: chapter 2 Management and Administration, Para 1 (d), " DND will initiate capital upgrades to 4 CDTC, which may impact the Operation and Maintenance (O&M) costs and services of the Contract. The upgrades must be performed by the Contractor at Canada's discretion. If performed by the Contractor they are considered Indefinite Quantity (IQ) Work and the Contractor's responsibility for these upgrades will be addressed in the Terms and Conditions of the Contract. Any variation to terms and Conditions of the Contract will be negotiated with the Contractor by the Contracting Authority. Following the implementation of any capital works upgrade, Canada retains the right to renegotiate the costs associated with the annual O&M in the remaining years of the Contract."

Question 6:

What is the Contract's mandated Facilities Management requirements? What is the compliance requirements for Facilities Management?

Answer 6:

The contractors mandated requirements are as stated in Annex A, Chapter 3, performance requirements. Compliance of these requirements will be in accordance with all Federal and Provincial policies, DND policies and procedures and local guidelines.

Question 7:

Will the successful bidder personnel will be embedded with Canadian Forces Personnel?



Answer 7:

Contractor personnel will be expected to work alongside Military and DND employees for the duration of the contract.

Question 8:

Can Canada please clarify that training will be provided for the Canadian Forces software?

Answer 8:

Specific training for DND and CAF software will be provided (if not otherwise stated in the RFP) by either classroom or online self-paced training.

Question 9:

Can Canada provide the list of GFE, Material, and facilities that bidders require in order to provide the services of this SOW?

Answer 9:

GFE and GFM is available online. Facilities reports are available upon request.

Question 10:

SOW Chapter 2 - Management and Administration, Performance Requirements, para g. states that watchkeeping requirements is for each section; however, we can only see this requirement in Chapters 2, 5, 8, 9, 10, and 11. Can Canada clarify the watchkeeping requirements?

Answer 10:

The watch keeping mentioned in Chapters 2,5,8,9,10 and 11 have very specific requirements that are not otherwise covered by the definition found in Chapter 2 which applies to the entire SOW.

Question 11:

Can a bidder have a single point of contact or other innovative approaches to address the watchkeeping requirements?

Answer 11:

Whereas specific qualifications or training will be required, no. Watch keeping duties are to address issues that arise outside of normal operating hours and provide assistance, not to identify then notify the adequate personnel, thereby increasing response time. Unless otherwise stated, the contractor can propose or implement an alternative solution where applicable.

Question 12:

Can Canada please confirm how many work orders are expected to go over \$7,500?

Answer 12:

Historical quantities are available online.



Question 13:

Chapter 9 Transport, Para 5a seems to fit Chapter 4 Supply. Can Canada please confirm whether this assumption is correct?

Answer 13:

This section should read: a. The Contractor must provide a single Point of Contact to cover the time periods not covered under hours of operation requirements for the provision of duty driver(s) and after-hours vehicle sign-out and trip ticket issue/receipt.

Question 14:

Can Canada please clarify that the 45 continuous U-Drive vehicles per year will be provided in the GFE?

Answer 14:

Yes. DND will provide the U-Drive vehicle that will be managed by the contractor.

Question 15:

Can Canada please clarify what is required in for "Estimated Meal Cost Elements: \$TBD"?

Answer 15:

The amount will be based on the costs forecasted by the contractor as part of the cost reimbursable portion of Food services for the remainder of the contract.

Question 16:

Item 7.1.1 lists 12 required services, whereas the SOW Chapters list 13 required services. Can Canada please clarify?

Answer 16:

This has been changed by PSPC

Question 17:

Canada please clarify what is meant by "Vehicle Maintenance Fee;"?

Answer 17:

Costs incurred by the contractor for off-site Vehicle Maintenance that has an approved TA will be in accordance with the rates at Appendix of Annex B. for instance, some specialized equipment cannot be repaired on site but only by the manufacturer or authorized repair facility.

Question 18:

Can Canada please clarify that the PIF is calculated on firm-fixed price and IQ (TA) actual payments for the previous contract year?

Answer 18:



Correct

Question 19:

Please provide the Specific Resource Allocation List (SRAL) for the bidder to complete.

Answer 19:

This document is created by the bidder. It is to contain the information found at ref 6.3.2.1 - 6.3.2.12 inclusive.

Question 20:

Can Canada please clarify the value bidders are to use for Total Cost of Services For Proposal Evaluation Purposes? Annex I, #1 Indicates \$2M whereas #2 states that it should be \$1M.

Answer 20:

PSPC has updated the numbers so that the total cost and Annex I are the same.

Question 21:

Can Canada please confirm how many description per Point Rated Requirement for Annex J, Criteria 2.1a and 2.1e?

Answer 21:

5 mandatory key chapter can be found at Annex J 1b. PSPC corrected the error at 2.1e. Point will be awarded based on the Evaluation Schema for the 6 remaining chapters, collectively. If there are no comparable services for one of the 6 remaining chapters of the SOW, you will receive zero (0) points for that chapter only.

Question 22:

Can Canada please confirm whether Canada requires a Technical Plan for Chapter 1: Overview, and Chapter 15: Transition-In and Transition-Out.

Answer 22:

Chapter 15 will be evaluated as part of the proposal, Chapter 1 overview will not be evaluated.

Question 23:

Total max points available in Annex J Point Rated Criteria for 2.3b is 50 points per SOW chapter for a total of 750 points. The listed amount in the Draft RFP is 700. Can Canada please confirm which Chapters require a plan and the total amount of available Max Points?

Answer 23:

Only 14 chapters will be evaluated, making the total 700. Chapter 1 will not be evaluated.

Question 24:

Can Canada please confirm whether Canada requires a Staffing Plan for Chapter 1: Overview, and Chapter 15: Transition-In and Transition-Out?



Answer 24:

Canada requires a staffing plan for Chapter 15, and it will be evaluated. Chapter 1 will not be evaluated.

Question 25:

Total max points available in Annex J Point Rated Criteria for 2.3c is 50 points per SOW chapter for a total of 750 points. The listed amount in the Draft RFP is 700. Can Canada please confirm which Chapters require a plan and the total amount of available Max Points?

Answer 25:

Only 14 chapters will be evaluated, making the total 700. Chapter 1 will not be evaluated.

Question 26:

Can Canada please confirm that the same key resource can be used for more than one Chapter of the SOW as long as that Key Resource satisfies the SOW requirements? And this will not cause negative impact on the proposal evaluation.

Answer 26:

Correct. The resources identified here can satisfy multiple chapters of the SOW as long as the services are provided as stated. Note: these key resources cannot assume additional responsibilities or key roles.

Question 27:

Can Canada please confirm whether Canada requires a Key Resource for Chapter 1: Overview, and Chapter 15: Transition-In and Transition-Out?

Answer 27:

The bidder must provide a key resource for chapter 15, chapter 1 will not be evaluated. For example a program Manager or other management oversight.

Question 28:

Does Canada expects both the CPM and the CSM to be full time on site?

Answer 28:

The CPM and CSM must be available to respond to issues or concerns in a timely manner. The bidder is to propose a solution that will meet that requirement.

Question 29:

The Draft RPP states that the Contractor will be responsible for parts. Will this be clarified at the RFP stage?

Answer 29:

The contractor will request the required parts through the Departmental System of Record, DRMIS. If the parts, equipment or funding is not provided by Canada, the contractor is responsible for the sourcing and supplying the materials required.



Question 30:

ASC's TF!TM software has been in use to support VIQ adjustments on the Meaford contract since 2003.

Answer 30:

ASC's TF! software was considered during this process. It is Canada's intent to consider feedback from other providers and choose the most effective, efficient, user-friendly and cost effective solution, which has yet to be determined.

Question 31:

Since the draft RFP does not contemplate the construction of a large, multi-million dollar project, it is recommended that the requirement be removed in the final RFP.

Answer 31:

Canada reserves the right to undertake projects of all size and scope based on Canada's requirements and budget.

Question 32:

It is recommended that additional insurance requirements for an RFP of this scope to include, but not limited to, Garage Automobile Liability Insurance, Comprehensive Crime Insurance, Errors & Omissions Liability, Environmental Impairment Liability, etc.

Answer 32:

It is the responsibility of the Bidder to determine if more insurance is required.

Question 33:

What constitutes "Core SOW Elements"? Our interpretation based on the current wording is that PIF scoring will automatically be \$0 if any one task line, in any of the SOW elements are not completely fulfilled. Is that Canada's intention?

Answer 33:

Article 22 is for the current contract. The contract that will be awarded will reflect the current RFP. Core elements can be defined as any work stated in the SOW that will directly impact the level of service required in the contract.

Question 34:

Specify the qualification requirement under "provide a TRAINED fire response."

Answer 34:

The contractor must provide personnel that possess Federal and Provincial certifications and training. Further, personnel must be familiar with contractor and local Standard operating procedures and equipment.

Question 35:



Reference Ch.14 – RAMM has been replaced by the Fire Protection Program as it relates to Fire Services. If so, will PSPC be updating the reference in the RFP?

Answer 35:

Yes. The reference has been updated.

Question 36:

Can Canada please define “contain” within the text “contain and extinguish incipient fires”. As per NFPA 1901 - a Triple Combination Pumper would be required to maintain compliance to this requirement. If so, will it be part of GFE or CFE?

Answer 36:

Contain – to control and prevent further spreading of smoke and fire damage. At this time a Triple Combination Pumper truck will not be provided.

Question 37:

There are no facilities available to perform in house Extinguisher inspections in accordance with Fire Protection Plan (FPP). Therefore, the exact number of extinguishers at the training center needs to be added to the RFP and the maintenance schedule in order to price through subcontractor.

NFPA 10 dictates the proper maintenance schedule for extinguishers. This should be clearly stated or added to the RFP in order to identify proper level of effort.

Answer 37:

Contractor will be responsible for the maintenance of the extinguishers. Approx. 400 various types 5, 10, 15, 20lbs units.

Question 38:

ARFF DAOD 4007-3 identifies Meaford as an H2 site which requires an ARFF Pumper and all ancillary equipment associated with such. Is the ARFF pumper and associated equipment going to be provided as well as staffing levels?

Answer 38:

No an ARFF pumper will not be provided by DND at this time. The minimal service however is still required. A portable 150lb extinguisher should be sufficient. AMEREX or BUCKEYE for this task if and when any rotary wing aircraft are landing.

Question 39:

To remain compliant with DAOD 4007-3 in order to provide a complete ARFF response the existing fire hall in would require extensive upgrades. Does Canada plan on upgrading the existing fire hall in order to comply with the requirement of the DAOD?

For example: sleeping quarters, kitchen, showers, air and exhaust extraction system for the vehicles, office space, a room for extinguisher maintenance to name a few.

If not what is Canada’s approach to ensure this standard is met?



Answer 39:

There will be a plan put in place to modify the existing building to ensure it is up to all code requirements.

Question 40:

Can Canada please define the types of spills contractor is responsible for?

Answer 40:

All types of petroleum, oils, and lubricate spills to assist in the cleanup and disposal of the materials

Question 41:

Who is being trained by the contractor in basic firefighting procedures and Hazmat spill response by qualified personnel as directed by the PA?

Answer 41:

Both DND and Contractor staff. Military Fire Extinguisher Training which is annually completed for those members that require it. Approx. 300 person annually.

Question 42:

If Meaford Fire Department cannot respond then the Contractor must take action. This contradicts the requirement to “contain”. Is it 10, 30, or 40 minutes?

Answer 42:

A new Fire Risk Assessment will be completed by the CFFM’s office and the timing will likely remain the same 10 minutes. At present the timing for Meaford is approx. 30minutes.

Question 43:

Is the expectation that the contractor will be responsible to respond to hazmat incidents off garrison outside the scope of the contract? Please identify the equipment to be provided to meet this requirement.

Answer 43:

Only under special incidents if required. (i.e. Military off road accident).

Question 44:

What type, equipment and capability will the truck have if provided?

Answer 44:

At present there are two Brush Fire Trucks, the equipment you can see during the visit. A request has been made for DND to provide GFE fire truck; however, there is no indication that this request will be supported. The contractor is required to provide appropriate equipment for this purpose.

Question 45:



Are bidders allowed to submit project references for work performed within and outside of Canada?

Answer 45:

Yes, Bidder's may submit project references from outside of Canada.

Question 46:

What is the final RFP release date to Buy and Sell?

Answer 46:

The final RFP was released May 17, 2019.

Question 47:

What is the final date for bidders to submit proposals?

Answer 47:

Please see <https://buyandsell.gc.ca/procurement-data/tender-notice/PW-19-00875237> for the most up to date information.

Question 48:

What is the date of the site visit?

Answer 48:

The site visit will be from June 19-20, 2019.

Question 49:

Will the Government please confirm that Bidders will be allowed to tour all the Meaford Facilities and ranges that are a part of this bid opportunity during the upcoming August 2019 Site Visit?

Answer 49:

The upcoming site visit will be more thorough than the site tour done in April 2019 and bidders will be allowed to ask questions. Canada will be providing more information closer to the date.

Question 50:

Please explain how the pricing evaluation process is performed in regards to determining a "fair and reasonable price" based on a government estimate?

Answer 50:

Canada is seeking competitive bids, and is not basing the cost on a government estimate.

Question 51:



Assuming the Government has a predetermined range of acceptable bid prices, are there mechanisms for determining the validity of bids that are outliers of the predetermined range (i.e., either too high or too low)?

Answer 51:

Canada does not have a predetermined range of acceptable bid process. Canada is accepting competitive bids

Question 52:

Will the government consider making the Transition Costs a plug number to ensure that there is fairness between the incumbent and competitor bids? The incumbent has a distinct advantage over competitors for the costs of transition.

Answer 52:

No, Canada is not considering making the Transition Costs a plug number at this time.