



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Shared Systems Division (XL)/Division des systèmes
partagés (XL)

Terrasses de la Chaudière

4th Floor, 10 Wellington Street

4th etage, 10, rue Wellington

Gatineau

Québec

K1A 0S5

Title - Sujet ONLINE SURVEY RFP	
Solicitation No. - N° de l'invitation B8815-170230/B	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client B8815-170230	Date 2019-06-13
GETS Reference No. - N° de référence de SEAG PW-\$\$XL-141-35728	
File No. - N° de dossier 141xl.B8815-170230	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-07-08	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Miller, Tracey	Buyer Id - Id de l'acheteur 141xl
Telephone No. - N° de téléphone (613) 858-2651 ()	FAX No. - N° de FAX (819) 956-2675
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

CONTRACT AMENDMENT #001 IS RAISED TO:

1. To answer questions received from the industry.
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Questions and Answers from the Industry

- Q1. Whether companies from Outside Canada can apply for this?
(For example - from India or USA)
- A1. See Part 6, Section 6.2.
- Q2. Whether we need to come over there for meetings?
- A2. Please see Section 3.2 Section 1: Technical Bid Annex A, section 4 – Deliverables
- Q3. Can we perform the tasks (related to RFP) outside Canada?
(like, from India or USA).
- A3. See Part 6, Section 6.2.
- Q4. Can we submit the proposals via email?
- A4. Please see Part 3 – BID PREPARATION INSTRUCTIONS
- Q5. In Annex B – Evaluation Criteria – section II. Constraints (Page 66)
- a. May you please clarify if these are also mandatory? Or are they point rated?
 - b. For the policy regarding Standard on Web Accessibility – the request seems to be to provide a template. Will you provide the details so we can quote?
- A5. a) Yes, this is mandatory
b) The vender needs to provide a template that is WCAG 2.0 compliant level AA.
- Q6. For Protected B – if someone is in the process of acquiring this, but will not have it completed by the bid closing date – July 2019.
- Will they be disqualified? Is there a possibility of winning the bid if a company is not Protected B?
Can the departments ask for a waiver?
- A6. See PART 6 – SECURITY, FINANCIAL AND OTHER REQUIREMENTS
- Q7. Who are the main departments using this? We note that Citizenship is owner of the RFP, but Treasury has several criteria. Can you provide more details? Who is Treasury using now?
- A7. See 1.2 Summary (d)
- Q8. What is the expected and desired budget for this annual license?

A8. *No Budget was provided*

Q9. Can you provide more details around requirement M42?

A9. *Ability for a respondent to complete a survey on-line (using a web page) or off-line (via an app on a device that isn't connected to the internet) and when it is submitted it will be logged as having either been completed on-line or off-line.*

Q10. There is a requirement (M56) for a dashboard Analysis tool – may you provide more details around what is needed? Are advanced analytics needed? For how many users?

A10. *The dashboard should provide users with access to frequencies that can be filtered by variables such as date, status of completion, question number, etc. Advanced analytics are not required, however if any are available we would be interested to hear about them.*

Q11. Requirement M49 – asks for multiple languages – is this for the survey or for the actual platform? i.e. do you want to create surveys for respondents to be available in multiple languages? Or do you need the software interface to be available in multiple languages (for the users creating the surveys?)

A11. *This is referring to programming surveys in multiple languages. We would expect all pre-set messages in the survey (navigation buttons and errors text) to be available to survey takers in all of the languages supported by the platform.*