



**RETURN BIDS TO:**

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**Bid Receiving - PWGSC / Réception des soumissions -  
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**11 Laurier St. / 11, rue Laurier**

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**Core 0B2 / Noyau 0B2**

**Gatineau, Québec K1A 0S5**

**Bid Fax: (819) 997-9776**

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

**Raison sociale et adresse du  
fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**

Electrical & Electronics Products Division

L'Esplanade Laurier

East Tower, 4th floor,

Ottawa

Ontario

K1A 0S5

<b>Title - Sujet</b> CCTV upgrade / Atlantic Region	
<b>Solicitation No. - N° de l'invitation</b> 21120-192738/A	<b>Amendment No. - N° modif.</b> 004
<b>Client Reference No. - N° de référence du client</b> 3032738	<b>Date</b> 2019-06-27
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$HN-467-76889	
<b>File No. - N° de dossier</b> hn467.21120-192738	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2019-07-04</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Dubé, Robert	<b>Buyer Id - Id de l'acheteur</b> hn467
<b>Telephone No. - N° de téléphone</b> (613) 296-1526 ( )	<b>FAX No. - N° de FAX</b> (613) 943-7620
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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**AMENDMENT #004**

This amendment solicitation is raised to answer questions from the industry.

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**Please see Amendment #002 for questions and answers #1 to #18 and Amendment #003 for questions and answers #19 to #34.**

**To answer questions 35 to 39 from the industry.**

**QUESTION 35:**

Section 4.9 of the STR identifies criteria for any new network switches being provided. One-touch edge provisioning and Network Access Control are two of these criteria. Please confirm that the existing networks are currently implementing one-touch provisioning and that device authentication software is installed.

**ANSWER 35:**

The existing system meets requirements as per STR section 4.9.

**QUESTION 36:**

CSC has identified a requirement to provide a 3 year warranty that includes labour and service call components. Given that the vast majority of the final network architecture will be existing, please confirm that National Electronic Security System Maintenance Contractor will continue to be the 1st responder for any network architecture maintenance issues and will isolate the problem to equipment specifically provided under this project.

**ANSWER 36:**

The Electronic Security System Maintenance Contractor will provide the first level maintenance- repair and will attempt to isolate problem to equipment specifically provide under this solicitation. Should the Electronic Security System Maintenance Contractor be unable to isolate the problem, CSC will request a service call for equipment provided under this solicitation.

**QUESTION 37:**

Each of the existing systems has been (or soon will be) recently upgraded and expanded by the incumbent System Integrator. Does CSC expect the winning bidder of this tender to generate a full set of manuals or will the existing O&M manuals be provided for modification?

**ANSWER 37:**

A full set of manuals are required, CSC will provide existing as-built drawings and system equipment tables of the existing system which must be updated to include equipment installed under this solicitation. These updated As-built drawings and tables must be included in the new manual set.

**QUESTION 38:**

Section 1.1 of the STR refers to NVUS thin client servers whereas Section 4.14 identifies a requirement to provide rackmount workstations. Does the existing system make use of Pivot3 Virtual Workstation Appliances and thin/zero clients?

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**ANSWER 38:**

The existing system uses Dell R230 NVUS Servers, fat clients. These servers are rack mounted in the Main CERs. The video streams are extended over TCP/IP using InvisaPC IP KVM extender.

**QUESTION 39:**

Section 5.8 Integration Responsibility of the STR indicates "the contractor is responsible for providing a fully functional system."

Please provide information on the existing interfaces, manufacturer, software versions and their capability to interface to the PIDS/FAAS over Starcom over IP. Please confirm if any additional integration tasks once identified by the Technical Authority are to be undertaken by the proponent or will be provided by Canada under a cash allowance?

**ANSWER 39:**

The contractor is responsible to provide equipment integration to the existing Genetec System and the Senstar 100 System. Integration must be completed as per the STR Specifications and Standards. Question and Answer 30 have provided the Genetec system ID and the Senstar 100 system is a Senstar manufacture system with Senstar software version 6.22, at Atlantic, Dorchester and Springhill, Nova current Senstar 100 software version is 6.19. The contractor is responsible to ensure all new equipment failures and off line alarms and are integrated to the Senstar 100 system. No cash allowance will be provide for the Genetec or Senstar 100 integration.

**ALL OTHER TERMS AND CONDITIONS OF THE BID SOLICITATION REMAIN UNCHANGED**