



Solicitation #RFx000109

Submission Deadline July 19, 2019 – 2:00 PM

REQUEST FOR QUOTATION

FOR

***MAINTENANCE AND SUPPORT SERVICES FOR CMHC'S
IBM AND LENOVO SERVER AND STORAGE
EQUIPMENT***

Date issued: July 8, 2019

Solicitation Closes: July 19, 2019

Solicitation File Number:
RFx000109

Originating Department: Office of the CIO

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Security Classification: PROTECTED

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GENERAL INFORMATION

1. CMHC BACKGROUND

CMHC is the Government of Canada's National Housing Agency with a mandate to help Canadians gain access to a wide choice of quality affordable homes. It is a Crown corporation with a Board of Directors reporting to Parliament through the Minister of Employment and Social Development, the Honourable Jean-Yves Duclos

CMHC has approximately 2,000 employees located at its National Office in Ottawa and at five Business Centres throughout Canada; Atlantic, Quebec, Ontario, British Columbia, Prairies and Territories.

2. SCOPE OF WORK

CMHC wishes to enter into an agreement (hereinafter referred to as the "Agreement") with a supplier (hereafter referred to as the "Proponent"), to provide the following:

Maintenance and support services (hereinafter referred to as the "Services") as described in Schedule A - Statement of Requirement for the CMHC server and storage equipment (hereinafter referred to as the "Equipment") listed in Tables 1 and 2 of Schedule A.

The Services will be provided at the CMHC locations shown in Schedule A.

This RFQ is intended to result in the award of an Agreement for a three (3) year term with two (2) optional one year renewal terms not to exceed a cumulative total of five (5) years.

Services must commence on August 1, 2019.

By issuing this RFQ and accepting quotations, CMHC assumes the obligation of conducting the process in a fair and transparent manner. CMHC has no obligation to procure any goods and/or services, or to compensate any Proponent for any goods and/or services other than as set out in a written agreement with that Proponent.

3. PRICE QUOTATION

The Proponent must submit a fixed (firm) price quotation relative to all of the



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goods/services and deliverables outlined in Schedule A.

Pricing must be shown in a Pricing Table and be itemized. Pricing must be provided for the initial three (3) year term and for the two (2) optional renewal periods, if available. Pricing should be based on the current quantities shown in the Tables in Schedule A.

All prices and amounts of money are to be quoted in Canadian dollars. The Goods and Services Tax (GST), Harmonized Sales Tax (HST), and Provincial Sales Tax (PST), as applicable, must be shown separately and included in the price quotation.

4. SUBMISSION INSTRUCTIONS

Proponents are required to submit their **signed** quote to ebid@cmhc-schl.gc.ca, by 2:00 p.m., July 17, 2019. The subject line of the transmission must state: **RFx000109 – MAINTENANCE AND SUPPORT SERVICES FOR CMHC SERVER AND STORAGE EQUIPMENT.**

Please be advised that EBID has a size limitation 10 MB. It is advisable and recommended that Proponents submit their quote in multiple smaller files.

Timely and correct delivery of quotes to the exact specified quotation delivery address is the sole responsibility of the Proponent. All risks and consequences of incorrect delivery of quotes are the responsibility of the Proponent. CMHC will not assume or have transferred to it those responsibilities. All registered times will be in accordance with the time CMHC computer servers **receive** the submission, not the time the quotation was sent by the Proponent*. Submissions received after 2:00 p.m. on July 19, 2019, will not be accepted.

* Please be advised that electronic transmissions may not necessarily be immediate and can experience lengthy delivery delays. Proponents should ensure that sufficient delivery time is allowed for quotations to be received.

5. FORMAT

Quotations may be submitted in MS Word or Adobe Acrobat PDF in English or in French.

NOTE: In certain email programs the “Send” format may need to be specified as either “HTML” or “Plain Text”. Rich Text formatted or Compressed (Zipped) documents cannot



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be opened by CMHC.

6. PROPONENT SELECTION

The policy pertaining to the selection of suppliers is based on the principle that all suppliers must be treated fairly and equally. Suppliers are defined as an individual or firm that could provide, or has provided, goods or services or construction under contract.

CMHC utilizes the Supplier Information (SI) database, maintained by **Public Services and Procurement Canada** as the Official CMHC source list. All Proponents **must** be registered with **Public Services and Procurement Canada** prior to submitting a response and the Procurement Business Number (PBN) provided by **Public Services and Procurement Canada** must be included with your response. If you are not registered, and you wish to do so, you may access (<https://buyandsell.gc.ca/>) or you may call their Information Line at: 1-800-811-1148.

CMHC shall conduct the RFQ process in a visibly fair manner and will treat all Proponents equitably. It is intended that the lowest cost quotation will be accepted, however, CMHC reserves the right to accept or reject any or all quotations and to verify that the supplier is able to meet the conditions outlined in the RFQ prior to awarding an Agreement.

Without changing the intent of this RFQ or the lead Proponent's quotation, CMHC will enter into discussions with the lead Proponent for the purpose of finalizing the Agreement. If at any time CMHC decides that the lead Proponent cannot satisfy CMHC's requirements, CMHC may terminate negotiations. If at this time CMHC feels that the secondary Proponent may meet the requirements, CMHC will continue the process with the secondary Proponent and so on.

Announcement of the successful Proponent will be made to all Proponents following the signing of an Agreement.

7. DECLARATION RE: BID RIGGING, COLLUSION AND GRATUITIES

In submitting its quotation, the Contractor certifies that:

- (a) prices as submitted have been arrived at independently from those of any other Proponent;
- (b) the prices as submitted have not been knowingly disclosed by the Proponent, and will not knowingly be disclosed by the Proponent prior to award, directly



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- or indirectly, to any other Proponent or competitor; and
- (c) no attempt has been made, nor will be made, to induce any other person to submit, or not to submit, a quotation, for the purpose of restricting competition.
- (d) In submitting its quotation, the Proponent certifies that no representative for the Proponent has offered or given a gratuity (e.g. an entertainment or gift) to any CMHC employee, Board member or Governor-in-Council appointee; and intended, by the

8. DRAFT AGREEMENT

This section contains the draft Agreement containing terms and conditions that will form the basis of the Agreement resulting from this RFQ. CMHC reserves the right to add, delete or revise any of these terms and conditions during negotiations. The Proponent may propose additional terms and conditions which will be accepted or rejected at CMHC's sole discretion.

For the purposes of this section the term "Contractor" refers to the successful Proponent with whom CMHC enters into an agreement.

DRAFT AGREEMENT



CMHC Agreement No. PA

THIS AGREEMENT (the "Agreement")

BETWEEN

CANADA MORTGAGE AND HOUSING CORPORATION
National Office
700 Montreal Road
Ottawa, Ontario, Canada
K1A 0P7
(hereinafter referred to as "CMHC")



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AND

(hereinafter referred to as "the Contractor")
(individually a "Party", collectively the "Parties")

WITNESSES THAT in consideration of the respective covenants and agreements of the parties, CMHC and the Contractor mutually covenant and agree as follows:

Article 1.0 - The Services

- 1.1** The Contractor covenants and agrees to provide [Click here to enter text.](#) in accordance with the Statement of Work attached as Appendix "A" (the "Services"). *{Provide general description of services.}*
- 1.2** The Contractor represents that it possesses the requisite skills and experience to perform the Services in accordance with the terms and conditions of the Agreement. The Contractor warrants that the Services will be performed in a professional manner and in accordance with accepted industry standards.
- 1.3** CMHC shall be solely responsible for, among other things: (i) making all management decisions and performing all management functions, except as directed by CMHC; (ii) designating a competent management member to reasonably oversee the Services; (iii) evaluating the adequacy and results of the Services, subject to the Contractor's implied obligations related to the Services; and (iv) establishing and maintaining internal controls, including, without limitation, monitoring ongoing activities, subject to the Contractor's implied obligations related to the Services.
- 1.4** A complete list of CMHC sites to be serviced is provided in the RFP and shall form part of this Agreement.

Article 2.0 - Term of the Agreement

- 2.1** The term of the Agreement shall be for a period of [Click here to enter text.](#) commencing on [Click here to enter text.](#) and terminating on [Click here to enter text.](#) (the "Initial Term")

2.2 Renewal

The Agreement may be renewed at CMHC's sole discretion for [Click here to enter text.](#)



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additional, [Click here to enter text.](#) year terms, not to exceed a cumulative total of [Click here to enter text.](#) years.

2.3 Termination

a) No fault termination

Notwithstanding articles 2.1 and 2.2 above, CMHC may terminate the Agreement for any reason with no penalty or charge by giving thirty (30) days written notice at any time during the Term.

b) Termination for Default of Contractor

CMHC may, by giving 10 days prior written notice to the Contractor, terminate this Agreement without penalty or charge for any of the following reasons:

- i. The Contractor commits a material breach of its duties under this Agreement, unless the Contractor cures such breach and indemnifies CMHC for any resulting damage or loss, both in a manner satisfactory to CMHC in its sole, absolute and non-reviewable discretion, within twenty (20) calendar days of receipt of written notice of breach from CMHC;
- ii. The Contractor commits numerous breaches of its duties under this Agreement that collectively constitute a material breach;
- iii. There is a change in control of the Contractor where such control is acquired, directly or indirectly, in a single transaction or series of related transactions, or all or substantially all of the assets of the Contractor are acquired by any entity, or the Contractor is merged with or into another entity to form a new entity, unless the Contractor demonstrates to the satisfaction of CMHC that such event will not adversely affect its ability to perform the services under this Agreement; or
- iv. The Contractor becomes bankrupt or insolvent, or a receiving order is made against the Contractor, or any assignment is made for the benefit of the creditors, or if an order is made or a resolution passed for the winding up of the Contractor.
- v. CMHC may terminate this Agreement without notice if the Contractor commits gross misconduct, fraud or other unlawful acts.

c) CMHC's Obligations upon Termination



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In the event that a notice of termination is given, and subject to the deduction of any claim which CMHC may have against the Contractor arising out of the Agreement or its termination, CMHC will be obliged to make payment for the value of all Services performed to the date of the notice, such value to be determined in accordance with the rate(s) specified in the Agreement. CMHC will make payment within thirty (30) days of the date of the notice or receipt of an invoice submitted by the Contractor, whichever is later. Upon such payment, it shall have no further obligation or liability of any kind to the Contractor.

d) Contractor's Obligations upon Termination

Upon termination of this Agreement or upon delivery of notice of intent to terminate this Agreement, the Contractor shall promptly review all work in progress and forward it to CMHC. The Contractor shall provide CMHC with reasonable transitional assistance at the rates specified in the Agreement, or if no rates are specified at the contractor's standard rates.

e) Termination Assistance

Commencing six (6) months prior to expiration of the Term or on such earlier date as CMHC may request, or commencing upon any notice of termination or non-renewal of this Agreement, the Contractor shall provide CMHC with reasonable termination assistance as requested by CMHC to allow the services to continue without interruption or adverse effect and to facilitate the orderly transfer of the services to CMHC or its designee.

Article 3.0 – Financial

- 3.1** In consideration of the performance of the services, as described in Article 1.0, CMHC agrees to pay the Contractor an amount based on the Contractor's rates attached as Schedule B. Notwithstanding the foregoing, under no circumstances shall CMHC's total financial liability under the Agreement exceed \$ [Click here to enter text.](#) for Services provided during the initial term of the Agreement. Pricing increases may be negotiated for each successive renewal term where applicable.
- 3.2** The amount payable to the Contractor by CMHC pursuant to article 3.1 is inclusive of all taxes, assessments, duties or other levies that may be payable, including any goods and services tax/harmonized sales tax (GST/HST) or retail sales tax (RST). No other taxes, assessments, duties or other levies shall be payable to the Contractor unless specifically agreed in writing by the Contractor and CMHC.
- 3.3** Notwithstanding article 3.2 above, GST/HST or RST, to the extent applicable and required to be collected, shall be collected by the Contractor and shown as a separate item on each



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invoice. Where the Contractor is required to collect the GST/HST, the invoice issued by the Contractor shall show the Contractor's GST/HST number. Where the Contractor is also required to collect the Quebec Sales Tax (QST), the invoice shall show the QST number. The Contractor shall duly remit to the Canada Revenue Agency or the appropriate provincial taxing authorities all taxes payable on the Services.

Version I

Any payments made to the Contractor by CMHC pursuant to article 3.1 in respect of services rendered in Canada will be subject to a 15% withholding tax as required pursuant to Regulation 105 of the *Income Tax Act*. If any such withholding taxes are required to be withheld from amounts payable to the Contractor, CMHC shall make such withholdings and duly and promptly remit the amount withheld to the Canada Revenue Agency.

Version II

Notwithstanding article 3.2 above, any payments made to the Contractor by CMHC pursuant to article 3.1 in respect of services rendered in Canada will be subject to a 15% withholding tax as required pursuant to Regulation 105 of the *Income Tax Act*. If any such withholding taxes are required to be withheld from any amounts payable to the Contractor, CMHC shall

- a) make such withholdings and duly and promptly remit the amount withheld to the Canada Revenue Agency; and
- b) record as a credit note the additional amounts to the Contractor so that the net amount received by the Contractor after such withholdings will not be less than the amount the Contractor would have received had such withholding taxes not been withheld.

3.4 Invoicing

The Contractor shall submit detailed invoices to CMHC at regular intervals during the Term, and at least on a quarterly basis, describing the Services provided during the period covered by the invoice. The Contractor must allow 30 days from delivery of invoice for payment without interest charges. The Contractor cannot invoice prior to performance of the Service.

All invoices must make reference to this Agreement by quoting CMHC file number [Click here to enter text](#).

Before advancing any amount to the Contractor, CMHC reserves the right to determine, in its sole and absolute discretion, whether the services were performed in accordance with the terms and conditions of the Agreement. In the event that the services do not meet the



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standards set out in the Agreement, CMHC may take such action as reasonably necessary to correct the Contractor's default, including, without limitation, the following:

- a) directing the Contractor to redo the work that was not completed in accordance with the Agreement;
- b) withholding payment;
- c) setting off any expenses incurred by CMHC in remedying the default of Contractor against payment for payment due to the Contractor;
- d) terminating the Agreement for default.

3.5 Method of Payment

All payments due under the Agreement will be made by means of Electronic Funds Transfer ("EFT"). The Contractor is responsible for providing CMHC with all the information set out in section 3.5.2 to allow EFT to be effected and for keeping the information up to date. In the event that CMHC is unable to make payment by EFT, the Contractor agrees to accept payment by cheque or another mutually agreeable method of payment.

3.6 Direct Deposit and Income Tax Reporting Requirement

As a federal Crown Corporation, CMHC is obliged under the Income Tax Act and Regulations to report payments to suppliers of goods and/or services by using a T1204 supplementary slip. CMHC must therefore obtain the necessary information from suppliers, including the Contractor's social insurance number and/or corporate identification number, in order to allow CMHC to make payment by EFT and to complete the T1204 supplementary slip. The Contractor is required to complete and sign a Supplier - Direct Deposit and Tax Information Form (CMHC/SCHL 3085) prior to commencement of the Term. Throughout the Term, the Contractor is required to ensure that the information provided remains accurate and up to date. The Contractor assumes full responsibility for any errors in payments or tax reporting that arise because the information supplied is inaccurate or out of date.

3.7 Audit

The Contractor shall maintain proper and standard records and accounts during the Term and for a period of three (3) years following the end of the Term. The Contractor agrees to allow CMHC's internal and external auditors the right to examine, at any reasonable time, any and all records relating to the services identified herein.

The Contractor agrees to provide the CMHC's internal or external auditors with sufficient original documents in order to conduct any audit procedures. Any audit may be conducted without prior notice; however the CMHC agrees to cooperate with the Contractor in the



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course of conducting any audit in order to avoid disruption in day-to-day operations and to preserve confidentiality of any proprietary information that is disclosed.

Article 4.0 - General Terms and Conditions

4.1 Intellectual Property Rights

All material, reports and other work product produced under the Agreement will become the sole property of CMHC upon coming into existence and CMHC will hold all intellectual property rights therein. The Contractor warrants that it has sufficient rights to satisfy this term, and that any necessary waivers of moral rights have been obtained, as provided for in the law of copyright. Upon the material coming into existence, the Contractor hereby assigns all rights in the material to CMHC and agrees to execute any document requested by CMHC acknowledging CMHC's ownership of the material and work product and the waiver of moral rights therein.

Nothing in this Agreement is intended to affect the pre-existing Intellectual Property Rights of the Parties, and all personal information, whether or not it is marked as confidential.

4.2 Confidentiality and Non-Disclosure of CMHC Information MANDATORY

In this section, "CMHC Information" refers to any and all information of a confidential nature, including all personal information that is in the care or control of CMHC, and is managed, accessed, collected, used, disclosed, retained, received, created or disposed of in relation to the provision of the Services, however the information is obtained. Without limiting the generality of the foregoing, CMHC Information includes data in any format and information obtained directly or indirectly by the Contractor.

The Contractor understands the sensitive nature of the CMHC Information and agrees to treat all CMHC Information as proprietary, confidential and sensitive during the Term and following termination of the Agreement, unless otherwise specifically agreed to in writing by CMHC. The Contractor further agrees to restrict access to CMHC Information to those persons who have a need to know this information in order to perform the Services and who are bound by an obligation of confidentiality that is as strict as that contained in this Agreement.

In the event that a breach of confidentiality occurs, the Contractor will immediately notify CMHC and co-operate with CMHC to the extent required to remedy the breach.



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Where the Services are sensitive in nature, CMHC may require that the Contractor provide an Oath of Secrecy for each of its employees or persons engaged in performing the Services.

The Contractor further acknowledges and understands that CMHC considers all CMHC information to be under its custody and control at all times, and that all information in the care and control of CMHC is subject to federal laws on privacy and access to information.

Any documents provided to the Contractor in the performance of the Services shall be returned, uncopied to CMHC or destroyed by the Contractor immediately following the termination of this Agreement. For documents not returned to CMHC, the Contractor shall provide specific proof under oath of their destruction.

A. If Information must remain in Canada (e.g. if personal information will be disclosed)

The Contractor shall ensure that CMHC Information shall remain in Canada and expressly agrees to segregate CMHC Information, whether in electronic format or in hard copy, from other information by physical or electronic means. Without limiting the generality of the foregoing, the Contractor shall not and shall ensure that any subcontractor, reseller, agent or any other entity engaged to perform any portion of the Services does not release, share or otherwise divulge CMHC Information to any other entity including subsidiaries, branch offices, partners of the Contractor or subcontractors without the prior written consent of CMHC.

B. If information need not to remain in Canada or will be accessed from outside of Canada

Note that personal information may not be stored outside of Canada

The Contractor agrees that if any CMHC Information is to be located outside of Canada for any period of time, it shall do the following:

Obtain CMHC written authorization before the information is transferred to any location outside Canada;

Provide CMHC with details as to where the information will be located outside of Canada, how it will be stored, and for what period of time it will be outside of Canada;

Ensure that CMHC Information is segregated from all other information by physical or electronic means; and

Inform CMHC of the measures in place to protect CMHC Information from disclosure.

Where disclosure of CMHC Information is required pursuant to a lawful requirement or for the purposes of complying with a subpoena or warrant lawfully issued or lawfully made by a court, or other competent authority, the Contractor shall notify CMHC promptly after



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discovering the potential of disclosure of the CMHC Information so that CMHC has the opportunity to seek a protective order or other appropriate remedy.

The Contractor also agrees that in the event that disclosure of CMHC Information is required by a valid and applicable law, it shall, in co-operation with CMHC, take all reasonable steps to prevent access to CMHC Information including but not limited to taking appropriate legal action against disclosure, providing information and other assistance in order for CMHC to take appropriate legal action against disclosure and ensuring that disclosure is strictly limited to the information lawfully requested.

4.3 Contractor's Indemnification

The Contractor agrees to indemnify, defend and hold harmless CMHC, its officers, employees and agents, for all loss, damages, costs, expenses, claims, demands, actions, suits or other proceedings of every nature and kind, including legal fees, arising from or in consequence of an act or omission of the Contractor related to the performance of the Services. To the extent that CMHC's actions contribute to the loss or damages, CMHC shall be responsible for its proportionate share of the liability. The indemnification applies whether the actions, suits or proceedings are brought in the name of CMHC or in the name of the Contractor. The Contractor shall be fully responsible to CMHC for the acts and omissions (including negligence) of its subcontractors and of persons directly or indirectly engaged by such subcontractors as if such acts and omissions were those of the Contractor.

CMHC shall have the right to assume control of its own defense at any time, provided that it assumes the costs of its defense.

4.4 Independent Contractor

It is understood by the Parties that the Contractor shall act as an independent contractor for the purposes of the Agreement. It and its employees, officers, agents and contractors are not engaged as employees of CMHC. The Contractor agrees to so advise its employees, officers, agents and contractors.

Without limiting the generality of the foregoing, the Contractor shall retain complete control of and accountability for its employees, agents and contractors. The Contractor shall prepare and process the payroll for its employees directly, and shall withhold and/or pay all applicable employment taxes and statutory payroll deductions required in respect of its employees. All personnel employed by the Contractor at the beginning of the Term shall, at all times, and for all purposes, remain solely in the employment of the Contractor.



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4.5 Contractor's Authority

The Contractor agrees that it has no authority to give any guarantee or warranty whatsoever expressed or implied on behalf of CMHC and that it is in no way the legal representative or agent of CMHC and that it has no right or authority to create any obligation on behalf of CMHC or to bind CMHC in any way.

4.6 Corporation Identification

It is agreed that the Contractor will make no use whatsoever of CMHC's name, logo or other official marks without the express written consent of CMHC.

4.7 Conflict of Interest

MANDATORY

The Contractor and its principals, employees, agents and subcontractors shall avoid any real, potential or apparent conflict of interest during the Term and shall declare any real, potential or apparent conflict of interest to CMHC immediately upon becoming aware of the conflict. The Contractor shall, upon direction of CMHC, take steps to eliminate any conflict, potential conflict or perception that a conflict of interest exists.

The Contractor must not provide any services to any third party in circumstances that might reasonably give rise to a conflict of interest between the Contractor's duties to that third party and the Contractor's duties to CMHC.

In the event that a conflict of interest, real, potential or perceived, cannot be resolved to the satisfaction of CMHC, CMHC shall have the right to immediately terminate the Agreement. All work product that has been completed at the date of termination shall be forwarded to CMHC and CMHC shall be liable for payment to the Contractor of an amount which, in the sole opinion of CMHC, constitutes reasonable payment for the partial performance of the Contractor's obligations under the Agreement. Upon such payment, CMHC shall have no further obligation of any nature or kind to the Contractor.

Any public office holder or former public office holder must be in compliance with the provisions of the *Conflict of Interest Act* in order to derive a direct benefit from any Agreement which may arise from this request for proposal.

4.8 Insurance

A) Commercial General Liability Insurance



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The contractor will provide and maintain Commercial General Liability insurance with an insurer licensed to provide insurance in Canada with a limit of not less than \$[BLANK] per occurrence for bodily injury and damage to property including loss of use of such property. This policy shall include the following extensions:

- Cross liability including severability of interest;
- Personal injury;
- Blanket contractual;
- Employers liability (or confirmation that all employees including sub-contractors and independent contractors are covered by Workers Compensation);
- Owned automobile liability;
- Policy's "Territory" provision to include Canada;
- Canada Mortgage and Housing Corporation to be added as additional insured;
- Use best efforts to provide thirty (30) days prior written notice of cancellation to Senior Advisor, Corporate Insurance, 700 Montréal Road, Ottawa, Ontario K1A 0P7; and
- Contractors liability to include operations of independent contractors (if not provided then each subcontractor must provide a certificate of insurance confirming that they have liability insurance).

B) Property Floater

Where applicable, the Contractor shall insure all property brought onto the premises or otherwise in their care, custody, and control against direct physical loss or damage. The property insured shall include but not be limited to any stock, inventory and equipment on a replacement cost basis.

C) Professional (Errors & Omissions) Liability

The Contractor will provide and maintain Professional Liability insurance with an insurer licensed to do business in Canada or an equivalent coverage based on insurance reasonably available within Canada as generally accepted in the Contractor's professional services industry, with a limit of not less than \$[BLANK]. The contractor use best efforts to provide thirty (30) days prior written notice of cancellation to Senior Advisor, Corporate Insurance, 700 Montréal Road, Ottawa, Ontario K1A 0P7. Coverage is to include Contractor employees and contract employees (if applicable) as insureds. The Contractor shall ensure that the policy is renewed continuously for a minimum period of two (2) years following the expiration or early termination of this Agreement.

D) Fidelity Bond/Employee Dishonesty Insurance



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The Contractor shall carry a fidelity bond/employee dishonesty insurance with an insurer licensed to do business in Canada the policy shall extend to include a third party extension (client coverage). Insurance is to include a third party extension for a limit of not less than \$[BLANK]. The Contractor shall ensure that the policy is renewed continuously for a minimum period of two (2) years following the expiration or early termination of this Agreement.

E) Network Security Liability and Privacy Liability

The Contractor will provide and maintain Network Security Liability and Privacy Liability with an insurer licensed to do business in Canada or equivalent coverage based on contractor's Professional Liability insurance policy, with a limit of not less than \$[BLANK]. The Contractor use best efforts to provide thirty (30) days prior written notice of cancellation to Senior Advisor, Corporate Insurance, 700 Montréal Road, Ottawa, Ontario K1A 0P7. Coverage is to including Contractor's employees and contract employees (if applicable) as named insured. The Contractor shall ensure that the policy is renewed continuously for a minimum period of two (2) years following the expiration or early termination of this Agreement.

F) Other conditions

If there are material changes in the scope of Services provided under this Agreement, CMHC may request changes to the minimum insurance coverage set out above. All insurance policies required to be maintained by the Contractor pursuant to this insurance clause shall be primary with respect to this Agreement and any valid and collectible insurance of CMHC shall be in excess of the Contractor's insurance and shall not contribute to it. In addition the Contractor shall provide written notice to CMHC forthwith upon learning that an insurer described in this insurance clause intends to cancel, or intends to make or has made a material change to, any insurance referred to in this insurance clause. A Certificate of Insurance meeting the above requirements shall be delivered to CMHC upon execution of this agreement and any Contract and for each renewal thereafter.

Without in any way restricting CMHC's discretion to grant or withhold its consent to a request to subcontract pursuant to this Agreement or any other contract, the Contractor agrees that it shall contractually obligate any subcontractor or independent contractor retained in connection with this Agreement and any other contract to maintain insurance against such risks and in such amounts that having regard to such subcontractor's or independent contractor's involvement in the provision of the Services could reasonably be expected to be carried by persons acting prudently and in a similar business to that of such subcontractor or independent contractor. It shall be the sole responsibility of the Contractor to decide whether or not any other insurance coverage, in addition to the insurance requirements stipulated herein, is necessary for its own protection or to fulfill its obligation



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under this Agreement. All insurance policies shall be provided and maintained by the Contractor at its own expense

4.9 No Limitation

No specific remedy expressed in the Agreement is to be interpreted as limiting the rights and remedies which CMHC may be entitled to under any Agreement or otherwise in law.

4.10 Non-Compliance

If the Contractor fails to comply with a direction or decision of CMHC properly given under the terms of the Agreement, CMHC may take such actions and incur such costs that are reasonably required to implement its direction including, without limitation, the engagement of another contractor and withholding of payment due to the Contractor for Services rendered, which moneys may be set off by CMHC against any expenses that it may incur in remedying a default or failures as described above.

4.11 Force Majeure

In the event that a Party is prevented from fulfilling its obligations under the terms of the Agreement by a force majeure or act of God (an event or effect that cannot be reasonably anticipated or controlled), the impacted Party shall notify the other Party in writing as soon as reasonably possible. The written notice shall be sent by registered mail and shall outline the circumstances that constitute a force majeure or an act of God, which may include, but are not limited to, war, serious public disturbances, impediments arising from orders or prohibitions of public authority, actions of public enemies, strikes, lockouts and other labour disputes, riots, flooding, hurricane, fire, explosion or any other natural disasters over which the Party has no reasonable control.

Where CMHC concludes, in its sole discretion, that the Contractor will not be able to fulfill its obligations under the Agreement, CMHC may secure the services of other qualified Contractors to perform the Services without further compensation or obligation to the Contractor.

4.12 Non-Waiver

Failure by either party to assert any of its rights under the Agreement shall not be construed as a waiver thereof.

4.13 Laws Governing Agreement



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This Agreement shall be governed by and construed in accordance with the laws of the Province of Ontario and the laws of Canada as applicable. The parties attorn to the jurisdiction of the Federal Court or the courts of the Province of Ontario as appropriate in the circumstances.

The Contractor shall give all notices and obtain all licenses, permits and authorizations required to perform the Services. The Contractor shall comply with all the laws applicable to the services or the performance of the Agreement.

- 4.14 Reports** Assessment reports are to be prepared in accordance with Section 2 of Schedule “A” (“Status Reports”) requirements. In addition to the Status Reports, the Contractor shall also supply an executive summary of the main findings and recommendations in a final report in any standard format that CMHC may prescribe and in compliance with CMHC’s information technology requirements.]

4.15 Official Languages

MANDATORY

The Contractor acknowledges and understands that CMHC is governed by the *Official Languages Act* and follows related Treasury Board policies. The Contractor agrees to cooperate with CMHC to take any measures necessary to ensure compliance with the *Act*. The Contractor further understands and agrees to ensure that services provided to and communications with CMHC employees are available in the official language that predominates in the office in which they work.

4.16 Access to CMHC Property

The Agreement does not provide automatic access to CMHC premises. Where specified in the Agreement CMHC agrees to permit access by the Contractor’s employees onto CMHC premises for the purpose of fulfilling its obligations as per the terms of this Agreement. However, CMHC reserves the right to refuse entry of Contractor’s personnel for operational reasons. CMHC also will have the right at any time to remove from and/or refuse entry to its premises any incompetent or intemperate employee, or any employee who violates CMHC Safety and/or Security regulations or interferes with CMHC operations at the site.

4.17 Suspension of Services and Changes in Specifications

CMHC may, at any time and from time to time, order a suspension of the Services in whole or in part, and make modifications of, changes in or additions to the specifications of the type of Services offered and methods of delivery. All directions given by CMHC in writing with respect to the foregoing shall be complied with by the Contractor. If any such suspension, modification, change or addition results in an increase or decrease in the cost of the Services, the amount in Section 3.1 shall be adjusted accordingly, provided that the Contractor shall in



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no event be entitled to compensation for any loss of anticipated profits and provided further that minor increases or decreases in cost shall be disregarded.

4.18 Extras

Except as otherwise provided in the Agreement, no payment for extras shall be made unless such extras and the price thereof have been authorized in writing by CMHC.

4.19 Assignment of the Agreement

The Agreement shall not be assigned in whole or in part by the Contractor without the prior written consent of CMHC, which may be withheld for any reason.

It is understood and agreed that the Contractor may engage other entities to assist with the Contractor in providing of the Services, provided that the Contractor shall at all times retain full responsibility for the provision and quality of the Services and acts in a manner which fully recognizes and respects the confidential nature of the Services. No purported assignment of the Agreement shall relieve the Contractor from any obligation under the Agreement or impose any liability upon CMHC.

4.20 Closure of CMHC Offices or Suspension of Operations

Where CMHC premises become inaccessible due to evacuation or closure because of events or circumstances beyond the control of CMHC, where the health or safety of persons on the premises may be reasonably determined by CMHC, in its sole judgment, to be at risk, or where CMHC operations are suspended, payment to the Contractor may be suspended or modified. Where the Contractor provides satisfactory evidence to CMHC that the Contractor will continue to incur monetary obligations to others directly as a result of its undertakings under this Agreement and is unable to mitigate its losses due to such obligations, CMHC may continue payment in full, or at a reduced amount, or suspend payment completely.

4.21 Severability

If any part of the Agreement is determined to be unenforceable by a competent authority, it may be severed from the Agreement so as to preserve the intentions of the Parties to the extent possible.

4.22 Scope of Agreement

This Agreement contains all of the agreements of the Parties and no other representations or warranties, verbal or otherwise, exist between the Parties except those set out herein or



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attached as Specifications, Conditions and Addendum and signed by both Parties. In case of conflicts between the Contractor's documents and CMHC's documents, the latter shall govern.

4.23 Binding

This Agreement shall be binding upon the Parties, their heirs, executors, administrators, successors and assigns.

4.24 Survival of Terms

Any terms of this Agreement that by their nature extend beyond its termination remain in effect until fulfilled, and apply to respective heirs, executors, administrators, successors and assignees. Without limiting the foregoing, the Contractor's obligations under Sections 3.6 (Audit), 4.1 (Intellectual Property Rights), 4.2 (Confidentiality and Non-Disclosure of CMHC Information), 4.3 (Contractor's Indemnification), 4.8 (Insurance), and 4.13 (Laws Governing Agreement), shall survive the expiry or termination of this Agreement regardless of the method or manner in which it is terminated.

Article 5.0 - Agreement Administration

5.1 Contract Administrator

Each Party shall assign a contract administrator that will be responsible for overseeing the Agreement. The individuals named in section 5.2 are the initial agreement administrators.

The Parties shall notify the other in writing in the event that the contract administrator is changed. CMHC will notify the Contractor in writing of the names of any CMHC representatives who are authorized to assign jobs and approve payments with respect to the work carried out under this Agreement.

5.2 Notices

All invoices and notices issued under the Agreement shall be in writing and shall be forwarded via mail, courier or e-mail:

To CMHC at the following address:

Canada Mortgage and Housing Corporation

Name

Title



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Room
700 Montreal Road
Ottawa, Ontario
K1A 0P7
Phone:
Email:

To the Contractor at the following address:

Phone:
E-mail:

Article 6.0 - Documents comprising the Agreement

6.1 The documents which comprise the entire agreement between the Parties with respect to this matter consist of the following:

- (a) This form of Agreement as executed ;
- (b) CMHC's Request for Proposal dated ;
- (c) The Contractor's submitted Proposal dated ; and

together with all written change notices issued by CMHC hereunder and such further specifications and documents as the parties may agree in writing.

6.2 The documents comprising the Agreement are complementary and what is called for in any one shall be binding as if called for by all. The Agreement documents shall be interpreted as a whole and the intent of the whole shall govern. In the event of a conflict between them, the Agreement documents shall have precedence among themselves in the order as listed above.

IN WITNESS WHEREOF this Agreement has been executed by duly authorized officers of the Parties as follows:

THE CONTRACTOR

CANADA MORTGAGE AND HOUSING CORPORATION

Date: _____

Date: _____



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SCHEDULE A STATEMENT OF REQUIREMENT

Description of the Services:

Proponents must provide, at a minimum, the Services described below for the Equipment and locations listed in the spreadsheet forming part of this Schedule A:

The Services for the Equipment listed in Table 1 - IBM SAN Storage equipment - must be provided directly by the OEM, IBM.

The Services for the Equipment listed in Table 2 - IBM and Lenovo servers - may be provided by the OEM or by an authorized third party provider.

Support Services:

Proponent must provide toll-free telephone and online Help Desk support 7 days a week, 24 hours a day, 365 days a year including:

1. General phone support;
2. Initial phone-based diagnostics;
3. Opening and escalation of support incident;
4. Call status report.

Maintenance Services:

Proponents must provide maintenance services 7 days a week, 24 hours a day, 365 days a year including:

1. Cost of labour required to maintain the Equipment in good working order; and
2. Cost of Equipment replacement parts:

Proponent shall include replacement parts as necessary to conform with the maintenance provisions outlined in this Schedule A. All Equipment replacement parts supplied by the Proponent must be new or refurbished and certified as new. The parts must also: a) be off-the-shelf, meaning it must be composed of standard equipment requiring no further research or development; b) be a model that is still in production by the manufacturer at the time of delivery; and c) conform to the version of the applicable specification or part number of the manufacturer in effect at the time of delivery; and



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3. Cost of labour including transportation to replace the Equipment parts.

Response Time:

Proponents must respond within four (4) hours of CMHC placing a service call, by phone and/or electronically. Proponent will open a time stamped service ticket upon receiving CMHC request for service and provide confirmation of service ticket number and date stamped time.

If service call necessitates on-site servicing or replacement of Equipment parts, the Proponent must send a qualified resources to service the Equipment and to install the replacement parts, when necessary, at the CMHC locations identified and listed in the Tables 1 and 2 within four (4) hours from time stamped on the applicable service ticket or any other time agreed to by CMHC.

Escalation Procedures:

Proponent must provide their incident escalation procedures.

De-Commissioning of Equipment:

CMHC will provide thirty (30) days’ notice to the Proponent when equipment is to be de-commissioned. Accordingly, the Proponent will cease charging the associated fees for the de-commissioned Equipment in the following month. For example, if notice is given in May, charges will cease July 1st. Proponent will refund to CMHC the unliquidated portion of any advance payments made by CMHC to the Proponent within thirty (30) days from the date the fees cease.

CMHC Equipment and Locations:

Table 1 – IBM SAN STORAGE EQUIPMENT

Server Name	Address	CITY	Prov	Serial Number	Model	Description
DRSFS02	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	10198BT	2498-B40	SAN40B 4



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NATFS05	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	10198HK	2498-B40	SAN40B 4
NATFS06	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	10198HH	2498-B40	SAN40B 4
NATFS03	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	107171G	2498-B40	SAN40B 4
NATFS04	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	107172P	2498-B40	SAN40B 4
DRSFS01	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	1071731	2005-B32	SAN32B-2
NATFS01	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	104631L	2005-B64	SAN64B-2
NATFS02	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	104639A	2005-B64	SAN64B-2
DRSXIV01	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Mississauga	ON	7804997	2812-A14	XIV Gen 2
NATXIVG3	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	7810787	2812-214	XIV Gen 3
NATXIVG4	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	7812794	2812-214	XIV Gen 3
DRSV7000 CTRL	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	78204BD	2076524	Storwize V7000
DRSV7000 DSK01	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	782065P	207612F	V7000 Expan.
DRSV7000 DSK02	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	78205KK	207612F	V7000 Expan.



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DRSV7000 DSK03	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	78205KD	207612F	V7000 Expan.
DRSV7000 DSK04	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	78205LF	207612F	V7000 Expan.
DRSV7000 DSK05	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	78205LB	207612F	V7000 Expan.
DRSV7000 DSK06	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	782064G	207612F	V7000 Expan.
DRSV7000 DSK07	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	782064P	207612F	V7000 Expan.
DRSV7000 DSK08	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	782066C	207612F	V7000 Expan.
DRSV7000 DSK09	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	78228PZ	207612F	V7000 Expan.
NATV7000 CTRL	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	78204AM	2076524	Storwize V7000
NATV7000 DSK01	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	782067T	207612F	V7000 Expan.
NATV7000 DSK02	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	782064N	207612F	V7000 Expan.
NATV7000 DSK03	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	782067V	207612F	V7000 Expan.
NATV7000 DSK04	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	782064M	207612F	V7000 Expan.
NATV7000 DSK05	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	782065K	207612F	V7000 Expan.



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NATV7000 DSK06	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	782065T	207612F	V7000 Expan.
NATV7000 DSK07	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	782064H	207612F	V7000 Expan.
NATV7000 DSK08	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	782065V	207612F	V7000 Expan.
NATV7000 DSK09	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	782281T	207612F	V7000 Expan.

TABLE 2 – IBM AND LENOVO SERVER EQUIPMENT

Server Name	Location	City	Prov	Serial Number	Model	Server Description
PBCADDC01	Suite 200, 1000 – 7th Avenue S.W., T2P 5L5	Calgary	AB	E2DFR09	5463G2U	X3550 M5
PBCOPSMFS01	Suite 200, 1000 – 7th Avenue S.W., T2P 5L5	Calgary	AB	E2DFR05	5463G2U	X3550 M5
GRIN1	1661 Duranleau St, V6H 3S3	Vancouver, Granville Isle	BC	KQTAF3F	8841/15U	X236
BBCFLDFS01		Vancouver	BC	J10X1RT	5463G2U	X3500 M5
BCYS3		Vancouver	BC	J10X1RR	5463G2U	X3500 M5
GRIFLDFS01		Vancouver	BC	J10X1TK	5464G2U	X3500 M5
BBCADDC01	1111 West Georgia Street, Suite 2000, V6E 4M3	Vancouver	BC	E2DFR06	5463G2U	X3550 M5
BBCOPSMFS01	1111 West Georgia Street, Suite 2000, V6E 4M3	Vancouver	BC	E2DFR03	5463G2U	X3550 M5
ABCADDC01	1894 Barrington Street, 9th Floor, B3J 2A8	Halifax	NS	E2DFR12	5463G2U	X3550 M5
ABCOPSMFS01	1894 Barrington Street, 9th Floor, B3J 2A8	Halifax	NS	E2DFR04	5463G2U	X3550 M5
NATOV01	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	KPXNH3	8671/LAX	X235
NATOV02	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	KPXNH8	8671/LAX	X235
NATOV03	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	KPXNH8	8671/LAX	X235
DEVMFT01	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	KQVYB0W	8837/15U	X336



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DRSVMWESX55	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	E2DFR15	5463NEU	X3500 M4
DRSVMWESX50	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	E2DFR14	5463NEU	X3500 M4
DRSVMWESX56	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	06FYAFY	5463NEU	X3500 M4
DRSVMWESX51	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	E2VG282	5463NEU	X3500 M4
PRDVMWESX56	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	E2DXX17	5463NEU	X3500 M4
PRDVMWESX51	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	E2DXX18	5463NEU	X3500 M4
PRDVMWESX50	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	E2DXX19	5463NEU	X3500 M4
PRDVMWESX55	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	E2DXX20	5463NEU	X3500 M4
NATESX15	700 Montreal Road, Bldg C0 209A, K1A 0P7 (Basement)	Ottawa	ON	KQ44MWD	7944/82U	X3550
NATESX14	700 Montreal Road, Bldg C0 209A, K1A 0P7 (Basement)	Ottawa	ON	KQ44MWX	7944/82U	X3550



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NATESX16	700 Montreal Road, Bldg C0 209A, K1A 0P7 (Basement)	Ottawa	ON	KQ44MXP	7944/82U	X3550
NATESX12	700 Montreal Road, Bldg C0 209A, K1A 0P7 (Basement)	Ottawa	ON	KQ44NCL	7944/82U	X3550
NATESX13	700 Montreal Road, Bldg C0 209A, K1A 0P7 (Basement)	Ottawa	ON	KQ44NFD	7944/82U	X3550
NATESX11	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	KQ15TDZ	7944/82U	X3550
NATESX10	700 Montreal Road, Bldg C0 114, K1A 0P7 (Basement)	Ottawa	ON	KQ15TFC	7944/82U	X3550
DRSVMWESX46	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	E2H8489	7914/83U	X3550 M4
DRSVMWESX45	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	E2H8490	7914/83U	X3550 M4
PRDVMWESX46	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	E2H8487	7914/83U	X3550 M4
PRDVMWESX45	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	E2H8488	7914/83U	X3550 M4
OBCADDC01	100 Sheppard Ave. E., Suite 500, M2N 6Z1	Toronto	ON	E2DFR08	5463G2U	X3550 M5
OBCOPSMFS01	100 Sheppard Ave. E., Suite 500, M2N 6Z1	Toronto	ON	E2DFR10	5463G2U	X3550 M5
DEVESX21	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	KQ0531W	7947/62U	X3650
DEVESX20	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	KQ0531X	7947/62U	X3650



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PRDFAXAPP02	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	99E2934	7947/E2U	X3650
NATN31	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	99AA580	7979/71U	X3650
NATH06A	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	KQZZWR4	7979/71U	X3650
NATH06B	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	KQZZWW6	7979/71U	X3650
EITR11A	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	99CE058	7979/B3U	X3650
EITR11B	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	99CE060	7979/B3U	X3650
EITR11C	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	99MC046	7979/E9U	X3650
ORLOPSMFS01	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	99MC049	7979/E9U	X3650
PRDFAXAPP01	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	99MC061	7979/E9U	X3650
NATFMT01	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	99MC054	7979/E9U	X3650
DRSBAASMA02	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	06CMAAD	7915/83U	X3650 M4
PRDBAASMA01	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06CLZZZ	7915/83U	X3650 M4
PRDBAASMA02	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06CMAAF	7915/83U	X3650 M4
PRDBAASMA03	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06CMAAK	7915/83U	X3650 M4



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DRSBAASMA01	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	06CLZZY	7915/83U	X3650 M4
WEBI18	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	KQTLY8Z	8863/1RU	X366
WEBI16	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	KQTAB3K	8863/1RU	X366
DRSESX05	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	06B0819	7147/A6U	X3690
DRSESX06	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	06B0820	7147/A6U	X3690
DRSESX04	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	06B0822	7147/A6U	X3690
DRSR11	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	664014	7147/A5U	X3690
NATR11C	700 Montreal Road, Bldg C0 209A, K1A 0P7 (Basement)	Ottawa	ON	664015	7147/A5U	X3690
NATR11D	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06W8131	7147/A6U	X3690 X5
DRSR12	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06W7936	7147/A6U	X3690 X5



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NATR11E	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06W7938	7147/A6U	X3690 X5
NATR11G	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06W7937	7147/A6U	X3690 X5
NATR11F	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06W8132	7147/A6U	X3690 X5
DRESX21	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	06B6849	7143/C2U	X3850
DRESX20	SunGard Availability Services (Canada) Ltd., (CMHC Cage), 1800 Argentia Road, Mississauga, ON L5N 3K3	Mississauga	ON	06B6850	7143/C2U	X3850
WEBI21	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	0603287	7141/2RU	X3850
NATESX22	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	KQ5V7TB	7143/C2U	X3850
NATESX21	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06B6848	7143/C2U	X3850
NATESX20	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06B6852	7143/C2U	X3850
WEBI19	700 Montreal Road, Bldg C, K1A 0P7 (3rd floor or Basement)	Ottawa	ON	99C3498	8864/2RU	X3850
NATR08	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	KQ3XT3L	7143/C2U	X3850 X5
NATR07	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	KQ58YZZ	7143/C2U	X3850 X5



Solicitation #RFx000109

Submission Deadline July 19, 2019 – 2:00 PM

PRDVMWESX05	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06BP329	3837/C4U	X3850 X6
PRDVMWESX04	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06BP330	3837/C4U	X3850 X6
NPRDVMWESX71	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06BP331	3837/C4U	X3850 X6
PRDVMWESX02	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06BP332	3837/C4U	X3850 X6
PRDVMWESX03	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06BP333	3837/C4U	X3850 X6
NPRDVMWESX72	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06BP334	3837/C4U	X3850 X6
PRDVMWESX01	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06BP335	3837/C4U	X3850 X6
NPRDVMWESX70	700 Montreal Road, Bldg C0 111, K1A 0P7 (Basement)	Ottawa	ON	06BP336	3837/C4U	X3850 X6
CAQADDC01	1100 René-Lévesque West, 1st Floor, H3B 5J7	Montreal	QU	E2DFR07	5463G2U	X3550 M5
CAQOPSMFS01	1100 René-Lévesque West, 1st Floor, H3B 5J7	Montreal	QU	E2DFR11	5463G2U	X3550 M5