

Question 53:

To score full points for Evaluation Criteria *2.1a Corporate Experience* and *2.1e Additional Experience*, a project must be greater in size, scope, value and complexity than the scope in the SOW. Will the evaluation criteria be revised?

Answer 53:

Canada considered reducing the requirements of experience for 2.1a and 2.1.e but after consideration it was determined that providing examples equal to the requirement would result in a passing mark and thus no change needed to the criteria.

Question 54:

Chapter 2 of the SOW states: “Address the performance of each line item of each Chapter of this SOW using the approved QA system as directed by the PA”. What is the approved QA system referenced in?

Answer 54:

Canada will allow bidders to propose a QA system that is acceptable to the Procurement Authority.

Question 55:

Annex L refers to “performance standards”. Where are the performance standards stated in the RFP?

Answer 55:

The performance standards are all of the “performance requirements” of the relevant SOW items being measured.

Question 56:

The draft contract includes an Option to Purchase Capital Assets. This may trigger successor rights does Canada consider this an issue?

Answer 56:

Canada doesn't consider this an issue for this contract.

Question 57:

Will there be an amendment to the RFP for responses to questions that affect the RFP and how it is to be managed/bid/executed?

Answer 57:

Yes. Amendments will be made on buyandsell as required.

Question 58:

There are only 5 Buildings and numerous Weatherhavens on the Building Condition Report provided by Canada. Can Canada confirm these are the only buildings to be in scope?

Answer 58:

A building condition assessment report contain all of the buildings is available from the Contracting Authority

Question 59:

The extended length of time between Scheduled RFP close and award is a challenge with regard to retention of potential candidates. Will this be addressed and if so, how?

Answer 59:

The length cannot be adjusted as the time is required for evaluation and approval of Contractor selection.

Question 60:

Can Canada provide a list of Contractor Furnished Equipment over \$5,000?

Answer 60:

No. The Contractor may decide what equipment it will bring.

Question 61:

There are no SRAL's to be submitted as part of the Annex I –Financial Evaluation Part A - calls only for a Firm Fixed annual price with no indication that an SRAL type document is required to be submitted. If this is not the case please provide direction on where to provide this information and how will it be evaluated.

Answer 61:

No SRALs are required to be submitted. Please submit the financial evaluation as requested.

Question 62:

Will Family Day be included as a Designated Holiday for Ontario?

Answer 62:

No, Family Day will not be included as the base falls under federal jurisdiction

Question 63:

There is not designated a # or letter for “Implement the Quality Control Plan” Chapter 2 – 2.d.(2/3) (Pg 60). We believe it should be (2) and therefore throws out the sequence of this section. Can Canada clarify?

Answer 63:

Canada will update the numbering as required.

Question 64:

In Chapter 8, what is the value of the “DND fund”? Please define interval for reconciliation it should be no less than once per month. Will the contractor be permitted to markup such purchases?

Answer 64:

The value of the DND fund is \$ 150, 000.00.

Question 65:

Please provide building list for all Government Furnished Facilities in scope.

Answer 65:

Yes, this GFF list is available from the Contracting authority

Question 66:

Please clarify if the markup in Annex I will be applicable to all subcontractors used for work within scope and for IQ/TA's.

Answer 66:

The markup for subcontractors only applies to subcontracts in Task Authorizations.

Question 67:

Will full points should be awarded to any project that is of equal scope to the RFP requirements?

Answer 67:

The proposals will be evaluated in accordance with the evaluation criteria.

Question 68:

No. 2.2b, 2.2c, 2.2d, 2.2e, 2.2f, 2.2g, and 2.2h plans are missing from the system to be available for upload. Please provide confirmation when these criteria's will be available for upload online.

Answer 68:

Survey Monkey has been revised to easily allow bidders to upload these plans.

Question 69:

No. 2.4d – Chapter 2 Management and Administration there is no upload option available. Please provide confirmation when this criteria will be available for upload.

Answer 69:

Survey Monkey has been revised to easily allow bidders to upload this information.

Question 70:

Is there a limit to the size of the files that can be uploaded to each section?

Answer 70:

Each file can only be a maximum of 1 GB

Question 71:

If required, can multiple files be uploaded to answer a single category?

Answer 71:

Yes, multiple files can be uploaded

Question 72:

Are there any file types that are not accepted?

Answer 72:

All file types are accepted.

Question 73:

Is Canada planning a contingency plan to accept hard copies of bids, should there be any problems or delays because of the Apply tool?

Answer 73:

There is no contingency plan in place at this moment.

Question 74:

Is there a reason for the text in 2.1.e being repeated in three places?

Answer 74:

Canada will update the repetition.

Question 75:

2.2 – Organization-rated criteria. We can see the instructions and upload areas for 2.2a – Project management plan. However, there does not seem to be a way to access the screens for 2.2b to 2.2h. It's possible to view those sections when the PDF view is downloaded, but it is unclear how to get there in the tool (unless everything has to be submitted for 2.2a Project management plan first).

Will this section be restructured to gain visibility to 2.2b to 2.2h?

Answer 75:

This has been restructured in Survey Monkey.

Question 76:

Is there a recommended page limit to the organizational chart, or a preferred format for receiving the org chart?

Answer 76:

There is no recommended page limit or format for the organizational chart

Question 77:

The Upload button is missing from the Management and Administration page.

Answer 77:

This has been revised to include the upload button.

Question 78:

Will Canada provide a timeline as to when DND will confirm whether a fire truck will be provide or not?

Answer 78:

DND intends to add an additional structural fire truck, however proposals should be written with respect to the current SOW

Question 79:

Canada is soliciting over 750 pages of documentation and the current Closing Date does not allow Bidder reasonable time to produce a proposal. Bidder respectfully requests that the Government extend the Closing Date by an additional forty-five (45) days to 30 September 2019.

Answer 79:

Canada has extended the date to September 16, 2019.

Question 80:

It will not be possible to provide copies of the relevant contract of insurance policies. These policies can cover a global portfolio of contracts, many of which are P&C and as such we cannot pass policies on. Would proof of insurance by way of a 'certificate of insurance' issued by our brokers be acceptable? Please clarify that a 'certificate of insurance' is acceptable in place of copies of the actual insurance policy?

Answer 80:

Yes, a 'certificate of insurance' is acceptable.

Question 81:

Chapter 4 1.c.(3) identifies two fuel tanks - Diesel Tank 90,000L and Gasoline Tank 27,000 L. It further states, that a list of all storage tanks is maintained on the DND Econet system. Are there other fuel storage tanks?

Answer 81:

Yes 7 building generators (M-223 2,270L, M-211 2,220L, M-103 2200L, M-213 2,200L, M-200 300L, M-201 500 and M-205 3,290L. Also one oil furnace at the ammo compound 800L.

The two fuel tanks at the POL Point are slated to be replaced in the near future with a new 27.2K litre gasoline tank and a new 90K litre diesel tank.

Question 82:

SMAPPLY Tool: Is there a subject matter expert that can speak to the response template and associated interpretation of the requirements in the RFP? Our review of the current version of the smapply tool that is online has identified some inconsistencies and errors within the tool

itself. Are there plans to modify/ update the tool within the current bidding period? We can provide you with a full list of our observations if required.

Answer 82:

Yes. Concerns / issues can be sent to heather.murphy@tpsgc-pwgsc.gc.ca

Question 83:

Use of E-Post connect (based on wording in the RFP, it appears all risks associated with using the tool are to be borne by the bidder. Is it reasonable to interpret this reality as such, or does PSPC prefer to receive a Hard Copy Bid as well as it relates to the Financial bid?

Answer 83:

The bidder may send a hard copy if they choose to help mitigate potential issues with E-Post.

Question 84:

Phased Bid compliance process (section 4.1.1.b). The language relating to consensus and reference verification and validation in paragraph b can be construed as incomplete and potentially be deemed inequitable from a fairness perspective. Can PSPC consider revising the language to clarify the sequence of events and timeline for vetting to occur (given the projected window is ~450 days). For instance, in the event that a reference is not available due to being on leave, will the bidder be given the opportunity to identify an alternative reference, to ensure the information provided by the bidder can be verified and validated?

Answer 84:

Canada is reviewing the verbiage. More information / clarification will follow.

Question 85:

Chapter 3 1.b.(18) identifies steam generators and equipment as part of the plumbing systems. Is steam used? If so, what type and quantity of equipment is present?

Answer 85:

There is only one steam generator on the base, located in the kitchen. It is used to provide steam for the dishwashing equipment and large kettles used for boiling

Question 86:

Chapter 5 1.d.(3) states that the Contractor shall support MP operations 40 hours per week (closed on weekends and statutory holidays). What is the nature of this support?

Answer 86:

Assigns parking passes, answers phone, handle front counter reception for ID card, ID disk, security clearance etc.

Question 87:

Do the individuals supporting MP operations need to be physically located within the MP building?

Answer 87:

Yes this is the reception of the MP section and operated the section phone and front counter during normal work hrs

Question 88:

Chapter 5 2.b.(1)(b) - States that there are 16,000 alarms per year (same as # of calls received). Please confirm.

Answer 88:

The figure of 16,000 alarms in a year includes automated alerts and notifications within the system that may not even be made known to the operators. Very few automated alarms or alerts meet the threshold for being considered “emergencies”

Question 89:

Is there a fixed asset register detailing the following quantities:

- oil/water separators
- A/C units, refrigeration units, etc. requiring halocarbon
- sanitary lift stations
- man-hole accesses
- water storage tanks
- boilers
- walk-in freezers
- walk-in coolers
- reach-in coolers
- chest freezers
- water fountains
- laundry washers
- laundry dryers
- over-head doors, electric
- over-head doors, manual
- over-head cranes, electric
- over-head cranes, manual
- elevators
- vehicle lifts and hoists
- wheelchair lifts
- number of bathrooms in M-202, M-203, M-204
- kitchen equipment

Answer 89:

There are 20 bathrooms in M-202, 16 bathrooms in M-203, and 18 bathrooms in M-204. For all other quantities, see Annex B