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Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services - EL Division/Services
professionnels en informatique - division EL

Terrasses de la Chaudière 4th Floor

10 Wellington Street

Gatineau

Québec

K1A 0S5

Title - Sujet Professional Services - TBIPS 2	
Solicitation No. - N° de l'invitation 08915-170500/B	Amendment No. - N° modif. 013
Client Reference No. - N° de référence du client 20170500	Date 2019-07-15
GETS Reference No. - N° de référence de SEAG PW-\$\$EL-618-35796	
File No. - N° de dossier 634e1.08915-170500	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-07-19	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B.	
Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Durigan, Angela	Buyer Id - Id de l'acheteur 634e1
Telephone No. - N° de téléphone (613) 859-0753 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

The Request for Proposal (RFP) Amendment 013 is raised to answer questions received from Bidders and amend the RFP accordingly.

QUESTIONS AND ANSWERS

Question: 114

The Billable Days Response Template for all workstreams requires bidders to demonstrate that all resources performed “at least 50% of the associated tasks listed in Annex A – Statement of Work for the same resource category or similar resource category.” As standard TBIPS tasks were created to establish a common set of tasks for specific resource categories that can be applied uniformly across all Government of Canada TBIPS RFPs such as this, please confirm that bidders can demonstrate that resources completed at least 50% of the associated tasks listed in Annex A – Statement of Work or at least 50% of the standard TBIPS tasks for the same or similar resource category.

Answer: 114

The bidder must demonstrate its project experience by mapping to a minimum of 50% of the associated tasks listed in Annex A – Statement of Work.

Question: 115

In reference to statement of work for Workstream 3, resource category of “Tester” (page 61 of the RFP). 29 tasks are listed for the Tester. Bullets 3, 4, 5, 6, 7 and 8 are duplicated again for bullets 24, 25, 26, 27, 28 and 29. Could the Crown please amend the listed tasks for the Tester by deleting tasks 24, 25, 26, 27, 28 and 29 for a total of 23 tasks?

Answer: 115

See RFP amendment 22 below.

Question: 116

Within amendment 008 dated July 4th, 2019 and in particular question and answer 71, the crown has confirmed that the letters from the clients should confirm all elements described in R4.1 – R4.4.

Example R4.1 states

a) The Bidder’s response will be evaluated based on the extent to which the proposed approach and process should result in the provision of qualified resources to DFATD within five (5) days of receipt of a TA as demonstrated through the following elements

Our client signed a letter approving: Provided qualified resources to the client within 5 days of receipt of TA).

The crown has confirmed in this same amendment that element iv) refers the organization to the Bidders organization and not the clients. It is inconceivable that a client would have any knowledge that any process has been implemented within the bidder’s organization as a standard operating procedure.

We believe that all of the elements outlined are at the organizational level (the bidder) and as such a client would not be privy to the details of any of the 5 elements or how they were implemented. The clients would however be able to attest to the fact that for example a company “provided resources within 5 days of receipt of a TA” but they would not know what risks or mitigating action that company went through in order to provide resources in 5 days.

Please confirm the Crown will accept a client letter attesting to the criteria level and not the element level?

Answer: 116

The Crown will accept reference letters attesting to the criteria level.

RFP AMENDMENT

22. At Annex A Statement of Work, 5.4.3 Workstream 3: Testing Services, 5.4.3.2 A.11 – Tester:

DELETE:

Tasks include, but are not limited to the following:

- Managing walkthroughs and reviews related to testing and implementation readiness.
- Overseeing testing in accordance with the business plan.
- Data Migration and Audit testing.
- Writing and executing software test cases against system requirements,
- Creating automation test cases,
- Finding and reporting bugs
- Creating and maintaining test suites
- Performing system, regression, functional, performance, load and exploratory testing
- Engaging all performance test activity for a given project.
- Collaborating with project stakeholders to ensure effective performance planning and requirements definition.
- Analyzing performance & business requirements, deliverables, results, etc.
- Performance requirement definition.
- Performing performance risk analysis.
- Ensuring performance test consistency and adherence to organizational practices.
- Building and evaluating quality checkpoints.
- Reviewing, monitoring and summarizing progress of project testing activities – specifically performance testing
- Reviewing performance testing reports.
- Active performance testing in all phases of the project defined by the development lifecycle.
- Working with project stakeholders during project definition to help the team understand risks, dependencies, and opportunities;
- participating in requirements definition and review;
- lending subject matter expertise to projects.
- Developing performance test strategies, test approaches for performance and automation events
- Providing recommendations and implementing process improvements that will accomplish team, department and business goals.
- Data Migration and Audit testing.
- Writing and executing software test cases against system requirements,
- Creating automation test cases,
- Finding and reporting bugs
- Creating and maintaining test suites
- Performing system, regression, functional, performance, load and exploratory testing

INSERT:

Tasks include, but are not limited to the following:

- Managing walkthroughs and reviews related to testing and implementation readiness.
- Overseeing testing in accordance with the business plan.
- Data Migration and Audit testing.

- Writing and executing software test cases against system requirements,
- Creating automation test cases,
- Finding and reporting bugs
- Creating and maintaining test suites
- Performing system, regression, functional, performance, load and exploratory testing
- Engaging all performance test activity for a given project.
- Collaborating with project stakeholders to ensure effective performance planning and requirements definition.
- Analyzing performance & business requirements, deliverables, results, etc.
- Performance requirement definition.
- Performing performance risk analysis.
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- Reviewing, monitoring and summarizing progress of project testing activities – specifically performance testing
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- Active performance testing in all phases of the project defined by the development lifecycle.
- Working with project stakeholders during project definition to help the team understand risks, dependencies, and opportunities;
- participating in requirements definition and review;
- lending subject matter expertise to projects.
- Developing performance test strategies, test approaches for performance and automation events
- Providing recommendations and implementing process improvements that will accomplish team, department and business goals.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.