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Toronto

Ontario

M2N 6A6

Revision to a Request for a Standing Offer

Révision à une demande d'offre à commandes

National Master Standing Offer (NMSO)

Offre à commandes principale et nationale (OCPN)

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Offer remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'offre demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Public Works and Government Services Canada
Ontario Region
10th Floor, 4900 Yonge Street
Toronto
Ontario
M2N 6A6

Title - Sujet NSCC Temp Help Services	
Solicitation No. - N° de l'invitation EQ732-192729/A	Date 2019-07-17
Client Reference No. - N° de référence du client EQ732-192729	Amendment No. - N° modif. 003
File No. - N° de dossier TOR-9-42023 (009)	CCC No./N° CCC - FMS No./N° VME
GETS Reference No. - N° de référence de SEAG PW-\$TOR-009-7783	
Date of Original Request for Standing Offer Date de la demande de l'offre à commandes originale 2019-06-12	
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-07-22	
Address Enquiries to: - Adresser toutes questions à: Holvec, Monique	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
Telephone No. - N° de téléphone (647) 616-3991 ()	Buyer Id - Id de l'acheteur tor009
FAX No. - N° de FAX () -	
Delivery Required - Livraison exigée	
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	
Security - Sécurité This revision does not change the security requirements of the Offer. Cette révision ne change pas les besoins en matière de sécurité de la présente offre.	

Instructions: See Herein

Instructions: Voir aux présentes

Acknowledgement copy required Accusé de réception requis	Yes - Oui <input type="checkbox"/>	No - Non <input type="checkbox"/>
The Offeror hereby acknowledges this revision to its Offer. Le proposant constate, par la présente, cette révision à son offre.		
Signature	Date	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
For the Minister - Pour le Ministre		

Solicitation Amendment No. 003 is being issued to address the following:

A) Questions and Answers

Amendment:

A) Questions and Answers

Q1: What are the historic usage rates of resources through the current standing offer? Specifically, the approximate ratio of junior to intermediate to senior resources? We believe overhead costs could be affected. We anticipate a higher turnover for junior resources compared to the more senior roles.

A1: Unfortunately we did not maintain records on the historical agents' levels between Junior, Intermediate and Senior. Our estimation is that there will be 50% senior, 25% intermediate and 25% junior, but this is not based on history.
The reasons for agents being at different levels have always varied and would not be replicated with a new pool of agents, therefore it's not relevant to us to maintain such statistics.
Turnover is based on many factors, and since all agents start as junior, the statistics would have been very misleading if an agent was not tracked from start to finish.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME