



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions -
TPSGC**

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Communication Procurement Directorate/Direction de
l'approvisionnement en communication
360 Albert St./ 360, rue Albert
12th Floor / 12ième étage
Ottawa
Ontario
K1A 0S5

Title - Sujet Social Media Monitoring	
Solicitation No. - N° de l'invitation W8484-209504/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client W8484-20-9504	Date 2019-08-13
GETS Reference No. - N° de référence de SEAG PW-\$\$CY-025-77463	
File No. - N° de dossier cy025.W8484-209504	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-08-20	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Kamal, Mostafa	Buyer Id - Id de l'acheteur cy025
Telephone No. - N° de téléphone (613) 949-8350 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Amendment 003 is raised to respond to bidder questions.

Question 1:

You are requesting, unlimited data, unlimited requests, full history, i.e. twitter 2008, etc.
i.e. user can request the same query unlimited times.

As indicated in Annex A-Statement of Work, the contractor must allow users to perform historical searches on keywords that have not yet been monitored and analyses of at least one (1) year prior to SMMT contract award. It is an asset requirement for bidders to provide historic data that is greater than 1 year old, with no limit on results and/or search terms.

1a) do you expect historic data to 2008. Twitter

Yes.

1b) do you expect no limit on how many results appear.

Yes.

1c) do you expect that each query has no limits on the number of terms

Yes.

Question 2

2-A: For the unlimited users, how many concurrent users do you expect (ball park)?

For unlimited users, a limit on concurrent users is not expected. However, it is unlikely that more than 20 -30 users would be using the system at the same time.

2-B: Do you expect more than 30 people to edit/write queries?

We would not expect more than 30 people to edit/write queries.

2-C: Are these users' editors or readers?

These users would be editors with readers' access.

Question 3:

Can you confirm that all users are named users, i.e. will not be shared by multiple people.

Users will not be shared by multiple people.

Note: When users no longer need access, they would be replaced with someone else.

Solicitation No. - N° de l'invitation
W 8484-209504/A
Client Ref. No. - N° de réf. du client
W 8484-209504

Amd. No. - N° de la modif.
003
File No. - N° du dossier
cy025. W 8484-209504

Buyer ID - Id de l'acheteur
CY025
CCC No./N° CCC - FMS No./N° VME

Question 4:

Given that there are many users how many training sessions do you expect. Are the users proficient in boolean logic? Do you expect training on boolean logic or simply navigation.

Training can be provided online, through video or other effective training products and methods that can be easily shared. The training would simply be related to navigation and not on Boolean logic.

Question 5:

From broadcast, does DND expect search in transcriptions. Does client expect video clips?

The department expects access to information and content posted online and in social media conversations. Full transcripts or video clips are not expected yet reactions related them is expected.

All other terms and conditions remains unchanged.