



QUESTIONS AND ANSWERS – SET 2
RFP 87055-18-0255
August 14, 2019

QUESTION 6

Q6. Are the stipulated response times based on regular working days Monday to Friday only, excluding weekends and holidays?

A6. Yes

QUESTION 7

Q7. Do the “regular working hours”, stipulated in Article 14 of Annex A – Statement of Work, include Monday to Friday excluding weekends and holidays?

A7. Yes

QUESTION 8

Q8. Annex B, on page 37, is about Basis of payment, there is nothing about maintenance and its schedule.

A8. The Maintenance Schedule Requirements can be found at Annex D. This will be rectified in an amendment.

QUESTION 9

Q9. Is the labour for these maintenances to be included in ATTACHMENT 2 TO PART 3 – FINANCIAL EVALUATION, TABLE B. MONTHLY MAINTENANCE on page 14?

A9. The Monthly Maintenance is a Fixed All-Inclusive Monthly Rate. When preparing your financial bid for the monthly maintenance, the Fixed All-Inclusive Monthly Rate should include all overhead, operating costs, labour, etc.



QUESTION 10

Q10. Are Lenel support charges also to be included in Table B?

A10. No

QUESTION 11

Q11. Are the replacement parts to be billable?

A11. Yes, but we reserve the right to purchase parts from other authorized suppliers.

QUESTION 12

Q12. Is the CNSC satisfied that the established criteria are not overly restrictive?

A12. Yes

QUESTION 13

Q13. Is the CNSC satisfied that multiple firms will meet the established criteria?

A13. Yes

QUESTION 14

Q14. Is the CNSC satisfied that the requirements as established will permit a fair, open and transparent competitive process?

Q14. Yes

QUESTION 15

Q15. We request that:

1. the CNSC acknowledge that companies may not have offices and employees in every region, and;
2. the CNSC allow bidders to offer contractors (certified technical resources locally) or utilize their own technical resources from other regions with no additional expense or travel costs. All resources will be subject to the security clearance identified in the contract.

A15. The request for proposal will be amended to allow subcontractors for the regional and site offices only.

QUESTION 16

Q16. The insurance provision references Annex D but there are no insurance requirements specified within that Annex.

A16. The insurance requirement was removed. This will be rectified in an amendment.
