



**QUESTIONS AND ANSWERS – SET 3**  
**RFP 87055-18-0255**  
**August 28, 2019**

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**QUESTION 17**

Q17. As per Amendment 002 (page 3 of 6): 'Time charged by the Contractor will be for the hours worked at the service location. No overtime charges will be permitted and travel time to the location of service will not be reimbursed. Rates are to be provided as indicated below.'

In order to give you fair fixed hourly rates for the hours worked at the different service locations without travel time. For some locations this is not an issue since we have offices near these locations. Few others are far from certain our points of service. For all sites we will need to have an estimate of the numbers of hours for each site. That way we will be able to blend properly our travel time into the fixed hourly rates.

A17. The CNSC cannot provide a time estimate for the regional and site offices as the request for services at the identified locations can greatly vary.

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**QUESTION 18**

Q18. In the technical evaluation, if all mandatory criteria are met, is it simply pass or fail or is there a weighed percentage that is to be added to the total evaluated price?

A18. The Basis of Selection is Mandatory Technical Criteria only. The responsive bid with the lowest Total Evaluated Price will be recommended for award of a contract.

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**QUESTION 19**

Q19. In Table A. Professional Services (Attachment 2 to Part 3 – Financial Evaluation –, page 13), fixed hourly rates are requested. The total of the evaluated price is to be only for 1 hour for each resource category for 5 years. The 4 different type of resources are to perform a lot more than 1 hour a year. Are you to multiply the fixed hourly rates by an estimate number of hours to be provided every year or you are to count 1 hour per year per resource category?

A19. The table will be amended to add an hourly multiplier for each resource category.

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**QUESTION 20**

Q20. Are there any cameras that will require a lift for access?

A20. Only one camera will require a lift, which is located at 280 Slater Street.

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#### **QUESTION 21**

Q21. Will escorts be required?

A21. Technicians will be escorted by CNSC staff at the regional and site offices. The technicians for the NCR will receive an access card following their security clearance verification (Reliability Status). The technicians for the NCR will be escorted in CNSC High Security zones.

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#### **QUESTION 22**

Q22. For new installations or changes will be included in the contract or billed separately based on time and material?

A22. New installations or changes to existing equipment may be billed separately. There will be no service cost associated with the repair or replacement of defective equipment installed by the Contractor.

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