



RETURN BIDS TO:

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Bid Receiving - PWGSC / Réception des soumissions - TPSGC

11 Laurier St./ 11 rue, Laurier
Place du Portage, Phase III
Core 0B2 / Noyau 0B2
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

**Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution
Scientific, Medical and Photographic Division /
Division de l'équipement scientifique, des produits
photographiques et pharmaceutiques
L'Esplanade Laurier
140 O'Connor Street,
East Tower, 7th Floor
Ottawa
Ontario
K1A 0S5

Title - Sujet HANDHELD BACKSCATTER X-RAY	
Solicitation No. - N° de l'invitation 47419-207933/A	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client 000347933	Date 2019-09-05
GETS Reference No. - N° de référence de SEAG PW-\$\$PV-873-77549	
File No. - N° de dossier pv873.47419-207933	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-09-24	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Specified Herein - Précisé dans les présentes	
Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input checked="" type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Shannahan, Cassandra	Buyer Id - Id de l'acheteur pv873
Telephone No. - N° de téléphone (819) 775-1562 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Amendment 001 has been raised to modify the Request for Proposal (RFP) and publish all answers to questions received to-date.

A. QUESTIONS AND ANSWERS

- Q1.** Annex A, 2.1.1 describes that training is to take place at “CBSA Facility”. Can you please provide address(es) and estimated dates for the training, so the costs for travel can be properly estimated.
- A1.** Training will be conducted at (or near) the airports of the following cities: Toronto, Vancouver, Calgary, Edmonton, Ottawa, Winnipeg, Montréal and Halifax. All of the operator training should be completed this fiscal year (i.e. before March 31st, 2020).
- Q2.** Annex A, 2.1.1 requires training for up to twenty (20) trainees, and Annex A, 2.1.3 requires that class size not exceed ten (10) trainees per session. For clarification, the firm lot price for each unit is to include two training sessions, for a total of 26 classes for the initial delivery of 13 units? Will these training sessions be held back-to-back, i.e. - over consecutive days for each training location?
- A2.** Yes, total of 26 classes for the initial delivery of 13 units. These training sessions may be held back-to-back; final scheduling will depend on the length of the training and availability of the CBSA Officers for this training while respecting operational priorities.
- Q3.** Annex A, 2.1 does not include any minimum length for each training session; does Canada have a requirement for any minimum time for both in class and in field training? Or is the total length of the training session to be determined by the bidder?
- A3.** The total length of the training session is to be determined by the bidder. This training session must cover all topics described at Annex A, 2.1.2. For the purposes of planning this training session, bidders can assume that all CBSA Officers are members of general public with no previous knowledge of handheld backscatter X-ray systems. At the end of this training, CBSA Officers must have sufficient knowledge to operate HB X-ray systems on their own, unsupervised. Please see modification to Annex A, section 2 at Part B below.
- Q4.** Do all accessories, including batteries, charger and calibration base need to fit in the backpack listed in Annex A, 3.8.2?
- A4.** No, calibration base and charger do not need to fit into the backpack. The backpack listed in Annex A, 3.8.2 must fit what is absolutely necessary for the work shift during which the HB X-ray system will be used: HB X-ray system itself with all applicable accessories to perform scanning (detachable tablet, if applicable) and 4 batteries (1 inside the unit and 3 spares inside of the backpack). Please see modification to Annex A, 3.8.2 at Part B below.
- Q5.** Can Canada provide the Polyvinyltoluene (PVT) target, as described in Attachment 1 to Part 4) for testing to ensure compliance?
- A5.** No. If bidders have difficulties obtaining Polyvinyltoluene (PVT) material they can use Polyvinyl chloride (PVC) for target material instead. Please see modification to Attachment 1 to Part 4 at Part B below.
- Q6.** Annex C, 4.0 states “The Quarterly Payment Amount shall be determined by dividing the amount shown in Table 3.0, section 3.2 divided by four.” Please confirm that this is accurate, and that the liquidated damages will be calculated on the Option for Additional User Licenses?
- A6.** This is an error. Please see modification to Annex C 4.0 at Part B below.

- Q7.** Annex A, 7.2.6 requires supplying copies of software without license restrictions. Will a USB Flash Drive, with copies of the operating system, and software client meet this requirement?
- A7.** Yes.
- Q8.** Annex A, 8.5 requires preventative maintenance for the HB units. Is the referenced maintenance expected to be completed in the field, or will the HB units be returned to the bidder for the preventative maintenance work to be completed?
- A8.** Preventative maintenance location is not prescribed. Bidders should propose the most effective maintenance strategy that meets the performance metrics described in Annex A, 8.7 and is also in accordance with supplemental conditions 4001 (2015-04-01), which will form part of any resulting contract.
- Q9.** Annex A, 7.1.7 and 7.1.10 both reference "automatic data housekeeping," can Canada please provide a description of what "automatic data housekeeping" includes?
- A9.** Data Housekeeping is defined as software capability to consolidate, transfer, combine, purge or delete data. Please see modification to Annex A, 7.1.7 at Part B below.
- Q10.** Annex A, 1.4 describes the Site Acceptance Testing (SAT), is there a maximum length of time for Canada to complete the SAT? With a payment milestone dependent on completion of the SAT, we request a maximum period of time for Canada to complete SAT, so as not to delay the payment milestone indefinitely.
- A10.** It is not possible to designate a maximum period of time for Canada to complete the SAT until the SAT Plan has been finalized. It is expected that the SAT will take place shortly after the deliveries of the HB X-ray systems. The SAT should be completed within 30 days of delivery and SAT plan approval and must be completed within 60 days of delivery and SAT plan approval. Please see modifications to Annex A, 1.4 at Part B below.
- Q11.** Annex A, 2.2.1 requires Equipment Maintenance Training for each year of system delivery. Is the winning bidder expected to provide this Equipment Maintenance Training for the option years? And, is this training to be completed in the event Canada purchases only a single HB unit during one of the options?
- A11.** Each HB X-Ray system delivered must come with all training (i.e. operator and equipment maintenance), in accordance with Annex A, 1.1.1. CBSA may also order additional sessions of Equipment Maintenance training via task authorizations, depending on the complexity of the acquired system and reliability of it while in the field.
- Q12.** Several of the requirements for Manuals and Training require both English and French, is it required for these materials to be in Canadian French or will Standard European French be accepted?
- A12.** Standard European French is acceptable.
- Q13.** The HB X-Ray system offered is only serviceable/repairable by technicians at the depot/factory level. Would CBSA be open to other repair/maintenance solutions other than Equipment Maintenance Training by CBSA technicians?
- A13.** During the initial warranty period (including any extensions thereto), the Contractor may conduct Maintenance activities in accordance with their standard operating procedures and in such a manner as to optimize the maintenance performance metrics as defined in Annex A, part 8.7.

All parts should be maintainable by the CBSA. If there are any parts which require specialized infrastructure (e.g., a laboratory cleanroom) or equipment requiring licensing or hazardous materials (e.g., gases or radioactive materials), the Contractor may request that these be completed at their facility, subject to CBSA approval. The Contractor must identify any such components at the time of bid for informational purposes only. Please see modification to Attachment 1 to Part 4 at Part B below.

Q14. Would CBSA consider an extension of the current due date (September 17, 2019) to allow additional time for vendors to submit bids?

A14. The closing date has been extended to September 24, 2019. Please see modification to RFP at Part B below.

Q15. We are interested in submitting a Proposal for the above referenced Tender, however this Tender is a very complex one, and we would require an extension to the bid closed date of September 17th 2019

We hereby request an extension to October 8th in order to have time to prepare a compliant Proposal.

A15. The closing date has been extended to September 24, 2019. Please see modification to RFP at Part B below.

B. RFP MODIFICATIONS

B1. At **ANNEX A – STATEMENT OF WORK**, Part 2.1 – Operator Training, ADD the following:

“2.1.6 At the end of this training, CBSA Officers must have sufficient knowledge to operate HB X-ray systems on their own, unsupervised.”

B2. At **ANNEX A – STATEMENT OF WORK**, ADD the following to Part 3.8.2:

“The backpack must fit what is absolutely necessary for the work shift during which the HB X-ray system will be used, i.e. HB X-ray system itself with all applicable accessories to perform scanning (detachable tablet, if applicable) and 4 batteries (1 inside the unit and 3 spares inside of the backpack).”

B3. At **ANNEX C – BASIS OF PAYMENT**, part 4.0 (1):

DELETE: “Table 3.0, section 3.2”

INSERT: “Table 3.0, section 3.3”

B4. At **ANNEX A – STATEMENT OF WORK**, ADD the following to Part 7.1.7:

“Data Housekeeping is defined as software capability to consolidate, transfer, combine, purge or delete data.”

B5. At **ANNEX A – STATEMENT OF WORK**, Part 1.4, ADD the following:

“1.4.6 The SAT should be completed within 30 days of delivery and SAT plan approval and must be completed within 60 days of delivery and SAT plan approval.”

B6. At **ATTACHMENT 1 TO PART 4**, modify as follows:

DELETE: "Target Material: Polyvinyltoluene (or similar plastic material)"
INSERT: "Target Material: Polyvinyltoluene (PVT) or Polyvinyl chloride (PVC)"

B7. At **ATTACHMENT 1 TO PART 4**, ADD the following:

"M.5. Information Related to Warranty Service"

The Bidder must identify any parts which require specialized infrastructure (e.g., a laboratory cleanroom) or equipment requiring licensing or hazardous materials (e.g., gases or radioactive materials) during warranty service. This information is requested for information purposes only and will not form part of the technical evaluation.

Details appended as:

B8. The bid closing date has been amended as follows:

DELETE September 17, 2019 at 2:00 pm EDT
INSERT September 24, 2019 at 2:00 pm EDT

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.