

Amendment 007:

The purpose of this Amendment is to:

1. Extend the closing date of the RFP to September 20, 2019
2. Answer questions posed by Stakeholders

The purpose of this amendment is to respond to questions posed by Stakeholders

Question 201:

In Annex B - Basis of Payment, Section 2.0, Options to extend the contract. Can you clarify if the firm prices submitted in Appendix B - Price Summary are adjusted to the CPI index that is exercised on the first 5 years? It is unclear whether the CPI will adjust the extension years. Please clarify.

Answer 201:

The prices submitted in the financial bid will form Appendix B Price Summary and starting in year 2 these prices will be increased with CPI for every year of the Contract including option years.

Question 202:

In Annex B - Basis of Payment, Section 5.0 states the performance incentive fee will be 2% of the previous year's actual payments. What will this performance fee be based on in year 1?

Answer 202:

As the performance incentive fee is calculated after the first year of the Contract the performance fee will be based on the actual cost of the first year.

Question 203

Annex A - Statement of Work, Chapter 4 Supply, item 4.2.a.8 states that the contractor must perform duties as outlined in the Supply Administration Manual (SAM). Please provide this manual.

Answer 203:

The Supply Administration Manual is available from the Contracting Authority.

Question 204:

Annex A - Statement of Work, Chapter 3 Facilities Operation and Maintenance Item 3.3.f. Can details of assets make, model and capacity be provided?

Answer 204:

There are 24 refrigeration units above 19 kW.

Question 205:

Annex A - Statement of Work, Chapter 3 Facilities Operation and Maintenance Item 3.3.g. Please provide the number of refrigeration units over 19kW, make, model and capacity.

Answer 205:

Section 3.3.g does not exist. See question 3.3.f. above

Question 206:

Annex A - Statement of Work, Chapter 5 Front Desk and Accommodations Section 5.2.c.4 states 4800 issues of new bedding for clients, plus weekly exchange of bedding for clients in house for over 7 days. Please indicate the number of clients that stay in house for over 7 days in a typical year.

Answer 206:

In a typical year 2000-3000 clients stay in house over 7 days

Question 207:

Annex A - Statement of Work, Chapter 6 Information Systems Item 6.2.b.1.a states that PMs must be performed in accordance with established policy and direction. Please provide this policy and direction.

Answer 207

The relevant Security Guidelines are the following:

- a. Policy of Government Security: <http://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=16578>
- b. <https://www.canada.ca/en/department-national-defence/corporate/policies-standards/defence-administrative-orders-directives/6000-series.html>

Question 208:

Annex A - Statement of Work, Chapter 7 Item 7.2.b.4 states that a full-service, full-serve sandwich bar is to be provided. Please define what full-service, full-serve means.

Answer 208:

Customers have their sandwiches custom made to order, by contractor staff, from the variety of ingredients available at the sandwich bar. The only time the customer actually touches the final assembled product is upon completion of order and handover to the customer.

Question 209:

Annex A - Statement of Work, Chapter 7 Item 7.2.c.4.a refers to Appendix 8. Please provide.

Answer 209:

Refer to NSCM and Food Services Standards, Chapter 2, page 40 of 41, the pdf is provided as an attachment.

Question 210:

Annex A - Statement of Work, Chapter 7 Item 7.2.c.6.i refers to Appendix 3. Please provide

Answer 210:

Refer to NSCM and Food Services Standards, Chapter 2, page 13,14 of 41; refer to the pdf

provided as an attachment.

Question 211:

Annex A - Statement of Work, Chapter 9 Item 9.4.f.2. refers to the Current DND 404 driving permit policy. Please provide.

Answer 211:

<https://www.canada.ca/en/department-national-defence/corporate/policies-standards/defence-administrative-orders-directives/3000-series/3020/3020-1-dnd-vehicle-use-for-ground-transport-and-driver-licensing.html>

Question 212:

Annex A - Statement of Work, Chapter 11 Item 11.1.b.5. refers to the frequency of inspections and test being based on directions contained in C. Please specify what this is referring to.

Answer 212:

Frequency of inspections and tests should be based on directions contained in CETO's, RAMM, manufactures' specifications, BOMA standards, local weather conditions; age of items; use of item (including severity of use); and local factors considered pertinent.

Question 213:

The dry cleaning and tailoring services required in chapter 4 section 4.b.1&4.b.2 suggest quantities of 20,000 units each. How are these units identified to the contractor? What Quantities can be expected at any given time? What is the expected turnaround time?

Answer 213: Dry-cleaning quantities are identified as each item or if items comes in a pair that pair is considered one item. Weekly dry-cleaning.

For tailoring services, each service or fitting is considered an item unless the service is badges some badges come as sets and a set is considered one service. Most items same day with all items completed within 5 working days

Question 214:

With regards to the Water Treatment can the volume of chemicals used historically be provided? Can we also have details of the type and spec for those chemicals used currently?

Answer 214:

The historical chlorine volume is available from the Contracting Authority.

Other chemicals used include:

- Aluminum Sulphate is used at the Water Treatment Plant and Waste water treatment plant for coagulation purposes. Currently, we receive semi-annual deliveries of this product, with an estimated liquid weight of 14,615kg (7,049kg dry weight) per delivery.
- Liquid chlorine (12 % Javex) is used at the WTP for disinfection purposes. Attached is usage over the past two years.

Question 215:

What is the volume or flow for the water and wastewater facilities?

Answer 215:

The flow rate changes from day to day, average plant capacity is 1000m³/day.

Question 216:

What chemicals are currently used at the facilities for water and wastewater?

Answer 216:

See Question 214.

Question 217:

Provide the Environmental Compliance Approval or Certificate of Approval or Permit to take Water for the facilities?

Answer 217:

4 CDTC is under Federal jurisdiction, as such it does not have a Provincial MOEE – Certificate of Approval or Permit to take water.

Question 218:

Provide the contact time (CT) calculation for the water treatment plant.

Answer 218:

Please refer to Ont Reg 170 for CT calculations

Question 219:

Provide lab results for water and wastewater for last year.

Answer 219:

DND does not have this information available.

Question 220:

SOW Chapter 4 Supply, item 2. Performance requirements states:

c.2.Dispose of salvage and destroy surplus, obsolete and deteriorated ammunition. (a) The Contractor must dispose of salvage surplus, obsolete and deteriorated ammunition in accordance with all current statutes, acts, mandates, and policy. (b) 30 times yearly.

Please define quantities per disposal/load.

Answer 220:

Apr 18 - Mar 19

	SAA	LCB	Ferrous	Aluminum	Plastic	Munition Scrap	Propellant
Apr	1253.3	0	1340.3	0	19.5	104.6	0
May	1057.6	85.8	1325	21.6	419.9	93.6	37.4
Jun	427.9	277.2	292.8	0	579.8	30	121

Jul	1260	640.2	132.5	0	1453	7.2	279.4
Aug	1740.6	781	1403.4	145.6	1584.9	36.2	340.8
Sep	577.5	0	672.2	184.8	175.3	22.8	0
Oct	999.9	594	1125.2	184.8	1150.5	114	269.2
Nov	77.6	895.4	269.4	19.2	1672.9	0.8	390.7
Dec	0	0	0	0	0	0	0
Jan	1517.1	136.4	1614	369.6	959.6	60.8	59.5
Feb	885.4	0	958.4	226.6	405.4	28.8	0
Mar	1150.6	734.8	961.3	263	2050.6	8.2	24
Total - Kg	10947.5	4144.8	10094.5	1415.2	10471.4	507	1522

SAB small arms brass
LCB Large Cal Brass
Ferrous Scrap Metal
Alum
Plastic
MunScrap Smoke & CS grenades, both military and non-military (police)
Propellant

Question 221:

From our experience with other contracts in the Defence sector, we have been required to provide both Performance and Labour and Materials bonds upon contract award; however, we do not see in the RFP this requirement for the Site Support Services contract at Meaford. If there is a requirement for this, can the relevant section reference from the RFP be provided?

Answer 221:

There is no requirement for Performance and Labour and Materials bonds.

Question 222:

In Annex G there is a requirement for a resource for 'Technicians working on security containers' to have an appropriate locksmith certificate. Can you please define the quantity of work that is required to be completed by this individual?

Answer 222:

40 – 80 hrs / yr

Question 223:

Question 14 clarifies that the 45 U-drive vehicles are included in the GFE. Can you please confirm that this is the case for the 4 seasonal U-Drive vehicles?

Answer 223:

Yes

Question 224:

With respect to the financial submission for the 4th CDTC, and given the subtleties of using the ePost Connect tool, is it possible to submit an unofficial “test” package to PSPC prior to the submission deadline?

Answer 224:

No, a test package cannot be submitted. Please refer to question 143:

Question 225:

What’s the range of calibers to be destroyed?

Answer 225:

.22 Cal to 150mm HE

Question 226:

What’s the percentage is live or spent rounds?

Answer 226:

100 % live rounds, 99.9% spent rounds.

Question 227:

Any SG shells for disposal?

Answer 227:

Yes, in limited amounts

Question 228:

What throughput expected, monthly or annually?

Answer 228:

In regards to disposal quantities, please see table provided at question 221.

Question 229:

Can disposal take place in Ontario but off site?

Answer 229:

If referring to Ammunition and salvage disposals are to be carried out IAW DND/CAF policies and procedures.

Question 230:

How much SAA will be belted ammunition?

Answer 230:

20 – 30 %

Question 231:

Provide more information on what is included in the RFP for the collection and distribution systems.

Answer 231:

1. Water Supply comes from the Georgian Bay to the main stand pipe on the Base then to the Water plant for treatment.
2. Water distribution system is classed as Level 2 system from the Ministry of Environment, Conservation and Parks

Question 232:

Does Canada expect the Transition Out costs to include any severance liability that has accrued over the term of the contract?

Answer 232:

Canada expects the transition out costs to be all inclusive

Question 233:

Chapter 5, Section 2.d Janitorial requirements specifies that the contractor must follow the Cleaning Industry Management Standard (CIMS). The CIMS Standard requires a site specific scope of work to be provided. *“1.1. Definition of Cleaning Service Requirements 1.1.1. There shall be a site-specific scope of work or performance outcome describing cleaning service requirements.”*

As part of this scope of work please provide:

- Schedule for periodic work
- Frequencies of cleaning
- Services provided to the spaces ex, garbage, spot cleaning, window blinds, vents etc.
- Window cleaning requirements

Answer 233:

The Contractor is responsible to develop their own Cleaning plan that will enable them to comply with the CIMS. LOE will be directly impacted by the number of personnel on site, both static and transient personnel on station for training.

Question 234:

What are the lamping requirements for the Site? In the BCA there are types of lights specified in some cases but does not give the quantity or usage. Please provide quantity and usage. Additionally, in some cases there is lead time associated with acquiring the lights. Is this the case for the types of lights on this site? Are we required to dispose of the lights?

Answer 234:

Lamping requirements vary from building to building. Street lighting we have changed this year to all the same type. In the BCA there are types of lights specified in some cases but the quantities and usage is currently being updated by the incumbent and will be made available once verified. The larger lights will have lead time for purchase only, most lights are commercial off the shelf. Yes, the contractor disposes of the lights within the waste streams as part of the contract.

Question 235:

Can the bidders see a draft of the articles of agreement? Or will the winning bidder have the opportunity to see and comment on them prior to award?

Answer 235:

Part 7 of the RFP-Resulting Contract is the draft of the articles of the agreement.

Question 236:

Review of the terms and conditions has identified that Canada has not included limits of liability. we would like to request the inclusion of reasonable limits to our liability and that such limits on liability be inserted into the full text of the Articles of Agreement of the contract if awarded, 2035 24 of the General Conditions contemplates this possibility:

We propose the following provisions with respect to our liability under this Contract, however, we are open to other reasonable limits on our liability:

Notwithstanding anything in this Agreement:

a) Contractor's aggregate liability for any claims, damages, injuries, losses and other liabilities of any kind, whether in contract, tort or otherwise, arising by reason of or in connection with this Contract performance or non-performance of the Work, shall in no event exceed the total annual compensation the Contractor is entitled to in the year the liability arose; and

Canada agrees that in no event shall Contractor be liable under this Contract, or in connection with the performance or non-performance of the Work, whether due to breach of contract, tort (including negligence), strict liability, or otherwise, for loss of anticipated revenues or profits, damages by reason of loss of business reputation or opportunities, or for any special, exemplary, punitive, incidental or consequential loss or damage of any nature arising at any time or from any cause whatsoever, even if Contractor was advised of the possibility of such loss or damage occurring.

Answer 236:

Canada is going to continue to remain silent on the limitation of liability.

Question 237:

Will Canada include a cure period in the final agreement? We request a cure period of 3 business days or such other reasonable period as negotiated by the parties to be included under 2035 29 Section 1.

Answer 237:

Canada will provide a cure period on a case by case basis.

Question 238:

With respect to Confidential Information, Will Canada include an additional exception to what is considered confidential information: any information that is “required to be disclosed by any applicable law or governmental or judicial authority” under 2035 22 Section?

Answer 238:

At this time Canada is not considering altering this term and condition.

Question 239:

DND Fund Spare \$150k: Does Canada want the bidder to include this fund value to the Firm Fixed Value to be submitted?

Answer 239:

Yes, this value should be in the firm fixed prices.

Question 240:

Taxi Fund \$5k: Does Canada want the bidder to include this fund value to the Firm Fixed Value to be submitted?

Answer 240:

Yes, this value should be in the firm fixed prices.

Question 241:

CSI Fund \$50k: Does Canada want the bidder to include this fund value to the Firm Fixed Value to be submitted?

Answer 241:

Yes, this value should be in the firm fixed prices

Question 242:

What are the weekend requirements for ammunition and supply distribution as part of chapter 4?

Answer 242:

Technical Service Requests (TSR) must be submitted 30 days prior to the activity taking place and this is strictly enforced. There are occasions where issues of materiel are required in order to

continue with an activity, but these requirements cannot be estimated due to their nature. Based on historical data we estimate 60 occurrences per year, as stated in Chapter 4, Para 4.a.2.

4. General.

a. Provide single Point of Contact.

- (1) The Contractor must provide a single Point of Contact to cover the time periods not covered under normal working hours. Requirements for the provision of special requests such as issues and/or receipts of material including POL and ammunition. The Point of Contact must be available by telephone or cellular phone.
- (2) 60 calls a year.

Question 243:

2.4d – For each chapter of the SOW indicate one key resource (excluding the resources evaluated in 2.4a) required to do the work and their qualifications, education and experience. Can PSPC advise whether the Contractor Site Manager can be used for the Chapter 2 Management and Admin – 2.4d

Key Resource requirement? Yes or No?

Answer 243:

No, there cannot be any double-hatting of key resources.

Question 244:

2.4d – For each chapter of the SOW indicate one key resource (excluding the resources evaluated in 2.4a) required to do the work and their qualifications, education and experience. Can PSPC advise whether the Contractor Program Manager can be used for the Chapter 15 Transition In/Out – 2.4d Key Resource requirement? Yes or No?

Answer 244:

No, there cannot be any double-hatting of key resources.

Question 245:

Can Canada provide where incidental costs pertaining to each chapter should be noted in the Financial Evaluation.

Answer 245:

The prices being requested are all inclusive prices and include incidentals.