



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC/Réception des soumissions –
TPSGC**

11 Laurier St/11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Quebec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Business Operations Support Systems
Division/Systèmes de soutien des activités
opérationnelles
Terrasses de la Chaudière 4th Floor
10 Wellington Street
Gatineau
Quebec
K1A 0S5

Title - Sujet Mobile Security Screening Solution	
Solicitation No. - N° de l'invitation 45045-180072/B	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client 000010747	Date 2019-09-09
GETS Reference No. - N° de référence de SEAG PW-\$\$XS-003-36722	
File No. - N° de dossier 003xs.45045-180072	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-09-25	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Smith, Kenneth	Buyer Id - Id de l'acheteur 003xs
Telephone No. - N° de téléphone (613) 408-0246 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

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Mobile Security Screening Solution (MSSS)

Bid Solicitation Amendment No. 002

Part 1 – Questions and Answers

Question No. 1

What does StatCan understand by the clause entitled 5.2 (d) "Bidder Certifies that System is "Off-the-Shelf"? Throughout the RFP StatCan is asking for a system that interfaces to their Collection Management Portal as well as their RTID Inbox among other components. The system therefore requires an element of customization to meet this requirement, and there are no off the shelf platforms that can accomplish this. Would StatCan be willing to remove this clause?

Answer No. 1

Please see Article 5.2 d) in Part 5 of the Bid Solicitation for the definition of Off-the-Shelf used for this solicitation. Canada requires a proven solution that is currently available commercially. Canada understands that a proposed off-the shelf solution may require some customization to meet the requirements of this solicitation. The Bid Solicitation remains unchanged.

Question No. 2

Will the StatCan provided laptops meet the same ruggedized requirements outlined for the scanners in M3.4?

Answer No. 2

The Bidders are not required to provide laptops, Statistics Canada will be providing the laptops therefore the requirements for the laptops have no bearing on the requirements for the scanners.

Question No. 3

Section 9.R-3.a.b requires 50 scanners by 30 days from contract award and the remaining 500 by August 5, 2020, however Appendix A – Mile Stone Table, #7 requires the delivery of the remaining 500 scanners by May 29, 2020. Could you please clarify which date the 500 remaining scanners are required by?

Answer No. 3

The date for delivery of hardware and installation of the solution on the remaining 500 units is May 29, 2020. Please see Bid Solicitation Changes #1, #2, #3 and #4 below.

Question No. 4

Is StatCan open to receiving an alternate proposal that is not based on the ACAN specification? There are a number of background screening platforms available that can meet the GOC screening requirements with mobile fingerprinting solutions. This specification is very restrictive and meant to favour only 1 vendor.

Answer No. 4

As a result of challenges to the ACAN the Bid Solicitation was written to be more inclusive. Canada's requirement is outlined in Annex A of the Bid Solicitation and bids must meet the requirement as outlined. The Bid Solicitation remains unchanged.

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Question No. 5

SOW section 4.2.8 states "The secure web-based solution must deliver, enable and support the functionality to perform encrypted file transfers between hosts that have a scheduling agent without the use of 3rd party software. The file transfer must also include a checkpoint restart and verification process to ensure that total file is transferred in its entirety prior to making it available on the destination host for use by subsequent applications."

Why is 3rd Party Software eliminated as an option? Restricting the use of pre-existing scheduling software sets the requirement for further customization which increases the building timeline and cost of this project to bidders, not to mention it goes against the requirement of clause 5.2 (d) which requires bidders to certify the system to be "Off-the-Shelf".

Answer No. 5

Canada has decided to allow the use of 3rd party software for the scheduling agent. Please see Bid Solicitation Change # 5 below.

Question No. 6

SOW section 4.1.3.14 states "The Secure Adjudication Component must provide the completed results of each CRC and credit check in under 10 minutes from submission of fingerprints. In the case of a specific request being delayed at source the solution must track the submission and report progress to Statistics Canada." This processing time is not in line with RCMP's standard for Criminal Record Check processing. Although many CRC results are provided very quickly, basing the requirement on their best case scenario is unrealistic and this clause should therefore be based on RCMP's processing timelines as those are the times all vendors rely upon.

Answer No. 6

Based on Canada's experience, the RCMP normally returns a response in under 10 minutes unless manual intervention is required at the RCMP. Please see Bid Solicitation Change #6 below.

Question No. 8

SOW section 4.1.2.5 states "The Secure Fingerprinting Component must be approved by the RCMP to allow electronic submission of digital fingerprints securely from any urban, rural and remote location across Canada. This requires a Threat and Risk assessment approved by the RCMP Departmental Security Branch (DSB)." According to RCMP CCRTIS' latest communication in August 2019, the accreditation unit is still working on a standard for inspections and a list of private companies to perform the site inspections for accreditations. With this standard and list still not finalized, how can this provision be a qualifying factor?

Answer No. 8

Section 4.1.2.5 is a requirement that after contract award must be met by the solution provided by the successful Contractor by the dates specified in the Milestone Table, it is not a qualifying factor for the Bid Solicitation. The Bid Solicitation remains unchanged.

Question No. 10

Section 4.1.2.1 of the SOW states "The Secure Fingerprinting Component must import the applicant's demographic data from the Secure TBS Web Form Component one at a time or in bulk.

Answer No. 10

The workflow is provided in Appendix B to Annex A.

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Question No. 12

M-1 Corporate Experience, Livescan Fingerprint and Credit Check Solution Implementation

The Bidder must provide two Customer Reference Contracts where the Bidder successfully implemented biometric security screening solutions.

To be responsive, the Customer Reference Contracts provided must:

- i) Have been completed within three years preceding the issuance date of this RFP, or if still ongoing the Customer Reference Contract must have been in place for a minimum of six months preceding the issuance date of this RFP;
- ii) At least one of the two Customer Reference Contracts must have billed a minimum of \$300,000.00 (Canadian, including taxes) under the Customer Reference Contract as of the issuance date of this RFP; and
- iii) The work delivered by the Bidder in at least one of the Customer Reference Contracts, as of the issuance date of this RFP, must have included the following:
 - a. An RCMP accredited Direct Connect enabling submission to their Direct Connect Hub;
 - b. Electronic submission of requests to either Equifax or TransUnion using a System to System interface to obtain the Credit file for the applicant without requiring any rekeying of applicant information into a credit provider's portal;

At present there is only one RCMP Accredited Private Fingerprinting Company that also submits to credit check requests through their online system. This experience section excludes all other potential bidders with the exception of one company. This solution can be built but not within closing of this RFP.

Answer No. 12

Canada's requirement is for a solution that processes Criminal Record Checks and Credit checks and submits the results electronically to StatCan. Responses to the ACAN indicated that there was at least one other company with existing capabilities that currently submit digital fingerprints securely from any accredited location with internet connectivity across Canada using an RCMP-accredited direct connect as approved by the RCMP Departmental Security Branch (DSB) as well as an existing electronic portal with the capability to submit transactions electronically to Equifax and TransUnion, which is capable of transmitting the application without the need to rekey data. M-1 is an operational requirement to ensure that the winning bidder has the capability to successfully supply the complete solution to Canada. M-1 will remain unchanged.

Question No. 13

As it relates to Part 5, subsection 5.2 Bidder Certifies that System is "Off-the Shelf", could Canada confirm that a consortium of industry leading technology and implementation partners, providing commercially available equipment and software are eligible to bid to provide Canada with the best possible solution and to foster a competitive process?

Answer No. 13

This Bid Solicitation is open to all interested suppliers. Any Bidder or Joint Venture may submit a bid providing it meets all of the requirements set out in the Bid Solicitation. Please see 2003 (2019-03-04) Standard Instructions - Goods or Services – Competitive Requirements, section 04 – Definition of Bidder.

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Part 2 – Bid Solicitation Changes

#1 At Appendix A to Annex A:

Delete: Appendix A to Annex A – Milestone Table in its entirety.

And Replace With:

Appendix A – Milestone Table

Once Statistics Canada has tested and accepted a functional system, the following Milestones and delivery dates must be met:

	Milestone Description	Date Required
1	Final Project Management Plan	15 days from contract award
2	Incident Breach Process	30 days from contract award
3	Final Disaster Recovery and Business Continuity Plans	30 days from contract award
4	Delivery of 50 RCMP certified FAP mobile fingerprint scanners	30 days from contract award
5	Delivery of a fully tested solution and licenses, delivered and installed at Statistics Canada	30 days from contract award
6	Delivery of final documentation and training materials	May 29, 2020
7	Delivery of remaining 500 RCMP certified FAP mobile fingerprint scanners and final installation and testing of the RCMP vendor-certified Livescan solution on each of the approximate 550 Statistics Canada owned laptops completed.	May 29, 2020

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#2 At Bid Solicitation Part 7, Article 7.19 Hardware, section a):

Delete: Line 5.

And Replace With:

Delivery Date	Whether Canada decides to purchase or lease the hardware, the delivery date must be: a) 50 RCMP certified FAP mobile fingerprint scanners – 30 days from contract award. b) Approximately 500 RCMP certified FAP mobile fingerprint scanners – May 29, 2020.
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#3 At Bid Solicitation Part 7, Article 7.22 Licensed Software, section a):

Delete: Line 3.

And Replace With:

Number of Devices Licensed	50 on 30 days from contract award, and approximately 500 additional devices on May 29, 2020.
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#4 At Attachment 4.1, Section 9:

Delete: Attachment 4.1, Section 9 in its entirety.

And Replace With:

9. Point-Rated Evaluation Criteria – Proposed Approach

R-3 High-level Overview of Bidder’s Proposed Approach, Project Management Plan

Evaluation Criteria: The Bidder’s response to mandatory criteria #M-4, High-level Overview of Bidders Proposed Approach, Project Management Plan, will be further evaluated and the Bidder will be awarded up to **240 points** as follows:

R-3 High-level Overview of Bidder’s proposed Approach, Project Management Plan		
	‘A’	‘B’
	Point-rated Criteria	Max. Points
		‘C’
		Evaluation Criteria
a) High-level overview of Bidder’s Proposed Approach	<p>The Bidder’s proposed approach provided in response to criteria #M-4 should include a narrative description of the approach that the Bidder proposes to utilize to deliver the Work under the resulting Contract including, at a minimum, the Work associated with:</p> <ul style="list-style-type: none"> i. Secure TBS Web Form Component (as set-out in SOW section 4.1.1); ii. Secure Fingerprinting Component (as set-out in SOW section 4.1.2); iii. Secure Adjudication Component (as set-out in SOW section 4.1.3); 	<p>120</p> <p>Up to 120 points as follows:</p> <p>120 points – Excellent (Exceeds Requirements). The Bidder’s response:</p> <ul style="list-style-type: none"> a) Addresses each and every item of the criteria in column ‘A’, paragraph a) of this table; b) Demonstrates that the proposed approach meets all the minimum requirements stipulated in sections 4.1.1, 4.1.2, 4.1.3, 4.2, 4.3, 4.4 and 4.5 of the SOW and delivers a fully tested solution with 50 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by 30 days from contract award and the remaining 500 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by May 29, 2020;

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<p>iv. Technical Requirements (as set-out in SOW section 4.2); and</p> <p>v. Hardware (as set out in SOW section 4.3).</p>	<p>c) Provides full and complete details of the proposed approach including tasks, activities and deliverables which are based on lessons learned, established methodologies, and best practices; and</p> <p>d) Demonstrates a full understanding of the requirement, and adds value by proposing an approach that addresses all specifications, identifies potential risks and a mitigation strategy, and includes a quality assurance plan and a business continuity strategy.</p> <p>85 points – Good (Meets Most Requirements). The Bidder's response:</p> <p>a) Addresses most of the items of the criteria in column 'A', paragraph a) of this table;</p> <p>b) Demonstrates that the proposed approach meets most of the minimum requirements stipulated in sections 4.1.1, 4.1.2, 4.1.3, 4.2 and 4.3 of the SOW and delivers a fully tested solution with 50 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by 30 days from contract award and the remaining 500 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by May 29, 2020; and</p> <p>c) Provides sufficient information but lack some details of the proposed approach including tasks, activities and deliverables which are based on lessons learned, established methodologies, and best practices.</p> <p>d) Demonstrates a partial understanding of the requirement. Proposes an approach that addresses most of the specifications, identifies most potential risks and a mitigation strategy, includes a quality assurance plan and a business continuity strategy.</p>
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		<p>55 points – Incomplete (Misses Some Requirements). The Bidder's response:</p> <ul style="list-style-type: none">a) Addresses some of the items of the criteria in column 'A', paragraph a) of this table;b) Demonstrates that the proposed approach meets some of the minimum requirements stipulated in sections 4.1.1, 4.1.2, 4.1.3, 4.2 and 4.3) of the SOW and delivers a fully tested solution with 50 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by 30 days from contract award and the remaining 450 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by May 29, 2020; andc) Provides information of the proposed approach including tasks, activities and deliverables. Information is missing details, elements or is overall insufficient.d) Demonstrates a partial understanding of the requirement. Proposes an approach that addresses some of the specifications or does not address all the needs. <p>0 points – Unacceptable. The Bidder's response does not address the stated point-rated criteria in column 'A', paragraph a) of this table.</p>
<p>b) Project Management Plan (PMP)</p> <p>The Bidder's PMP proposed in response to criteria #M-4 should be provided in Microsoft Project format and show the overall schedule and clearly identify the tasks, milestones, deliverables, interdependencies and critical path to deliver the Work under the resulting Contract including, at a minimum, the Work associated with:</p>	<p>120</p>	<p>Up to 120 points as follows:</p> <ul style="list-style-type: none">• 120 points – Excellent (Exceeds Requirements)The Bidder's response:<ul style="list-style-type: none">a) Addresses each and every item of the criteria in column 'A', paragraph b) of this table;

<p>vi. Secure TBS Web Form Component (as set-out in SOW section 4.1.1);</p> <p>vii. Secure Fingerprinting Component (as set-out in SOW section 4.1.2);</p> <p>viii. Secure Adjudication Component (as set-out in SOW section 4.1.3);</p> <p>ix. Technical Requirements (as set-out in SOW section 4.2); and</p> <p>x. Hardware (as set out in SOW section 4.3).</p> <p>Notes: (1) For the purposes of this requirement, the Bidder should assume a minimum of ten days is required to obtain StatCan PM Approval, decisions and/or feedback for each milestone deliverable, plus a minimum of five additional days for StatCan PM Approval, decisions and/or feedback for each iteration of a revised deliverable. (2) This PMP will be updated with further detail and finalized as a deliverable in accordance with SOW section 4.5.4.</p>	<p>b) Demonstrates that the proposed PMP meets all the minimum requirements stipulated in sections 4.1.1, 4.1.2, 4.1.3, 4.2 and 4.3 of the SOW and delivers a fully tested solution with 50 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by 30 days from contract award the remaining 500 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by May 29, 2020;</p> <p>c) Provides a proposed PMP that identifies detailed tasks, activities and deliverables which are based on lessons learned, established methodologies, and best practices; and</p> <p>d) Demonstrates a full understanding of the requirement and adds value by proposing a PMP which improves or enhances StatCan's envisioned approach while still achieving or facilitating the stated objectives for the Mobile Security Screening Project as described in the SOW.</p> <p>• 85 points – Good (Meets Most Requirements) The Bidder's response:</p> <p>a) Addresses most of the criteria in column 'A', paragraph b) of this table;</p> <p>b) Demonstrates that the proposed PMP meets most of the minimum requirements stipulated in sections 4.1.1, 4.1.2, 4.1.3, 4.2 and 4.3 of the SOW and delivers a fully tested solution with 50 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by 30 days from contract award and the remaining 500 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by May 29, 2020; and</p>
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		<p>c) Demonstrates a partial understanding of the requirement. Proposes a PMP that identifies most of the detailed tasks, activities and deliverables which are based on lessons learned, established methodologies, and best practices.</p> <ul style="list-style-type: none">• 55 points – Incomplete (Misses Some Requirements). The Bidder's response:a) Addresses some of the items of the criteria in column 'A', paragraph b) of this table;b) Demonstrates that the proposed PMP meets some of the minimum requirements stipulated in sections 4.1.1, 4.1.2, 4.1.3, 4.2 and 4.3 of the SOW and delivers a fully tested solution with 50 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by 30 days from contract award and the remaining 500 RCMP certified FAP mobile fingerprint scanners and licenses, delivered and installed at Statistics Canada by May 29, 2020; andc) Demonstrates a partial understanding of the requirement. Proposes a PMP that identifies some of the detailed tasks, activities and deliverables.• 0 points – Unacceptable. The Bidder's response does not address the stated point-rated criteria in column 'A', paragraph b) of this table.
Total	240	

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#5 At Annex A Statement of Work, Section 4.2.8:

Delete: Section 4.2.8 in its entirety.

And Replace With:

4.2.8 The secure web-based solution must deliver, enable and support the functionality to perform encrypted file transfers between hosts that have a scheduling agent. The file transfer must also include a checkpoint restart and verification process to ensure that total file is transferred in its entirety prior to making it available on the destination host for use by subsequent applications.

#6 At Annex A Statement of Work, Section 4.1.3.14:

Delete: Section 4.1.3.14 in its entirety.

And Replace With:

4.1.3.14 The Secure Adjudication Component must provide the completed results of each CRC and credit check, for non-adverse cases or cases requiring intervention by RCMP, in under 10 minutes from submission of fingerprints. In the case of a specific request being delayed at source the solution must track the submission and report progress to Statistics Canada.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED