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Revision to a Request for a Standing Offer

Révision à une demande d'offre à commandes

Regional Individual Standing Offer (RISO)

Offre à commandes individuelle régionale (OCIR)

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Offer remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'offre demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Health Services Project Division (XF)/Division des
projets de services de santé (XF)
Terrasses de la Chaudière 5th Floor
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Title - Sujet ISC Backup Nursing Services	
Solicitation No. - N° de l'invitation 5A090-192272/A	Date 2019-09-16
Client Reference No. - N° de référence du client 5A090-192272	Amendment No. - N° modif. 002
File No. - N° de dossier 005xf.5A090-192272	CCC No./N° CCC - FMS No./N° VME
GETS Reference No. - N° de référence de SEAG PW-\$\$XF-005-36760	
Date of Original Request for Standing Offer 2019-08-29	
Date de la demande de l'offre à commandes originale	
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-10-08	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
Address Enquiries to: - Adresser toutes questions à: Chapple, Jeremy	
Buyer Id - Id de l'acheteur 005xf	
Telephone No. - N° de téléphone (873) 354-5628 ()	FAX No. - N° de FAX () -
Delivery Required - Livraison exigée	
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	
Security - Sécurité This revision does not change the security requirements of the Offer. Cette révision ne change pas les besoins en matière de sécurité de la présente offre.	

Instructions: See Herein

Instructions: Voir aux présentes

Acknowledgement copy required Accusé de réception requis	Yes - Oui <input type="checkbox"/>	No - Non <input type="checkbox"/>
The Offeror hereby acknowledges this revision to its Offer. Le proposant constate, par la présente, cette révision à son offre.		
Signature	Date	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
For the Minister - Pour le Ministre		

INDIGENOUS SERVICES CANADA (ISC)
**BACKUP NURSING SERVICES TO REMOTE, ISOLATED, AND SEMI ISOLATED
FIRST NATIONS (FN) COMMUNITIES**
SOLICITATION NO. 5A090-192272/A
AMENDMENT 002

This amendment contains the following section:

Section 1: Questions and Answers

Note: Questions are numerically sequenced upon arrival at PSPC. A question and its answer will be provided via BuyandSell as the response becomes available. Potential Offerors are therefore advised that questions and answers may be issued via BuyandSell out of sequence. The following questions have been received. In accordance with Article 13 of the 2006 Standard Instructions – Request for Standing Offers – Goods or Services - Competitive Requirements (2019-03-04), which has been incorporated into the RFSO, the questions and corresponding answers are provided to all potential Offerors as set out below:

Question 12:

How was the maximum all-inclusive firm hourly rate for RN's and NP's determined for this RFSO?

Answer 12:

ISC used 2017 salary data for RNs (NU-CHN-3) and NPs (NU-CHN-4) in remote and isolated communities for all 4 provinces from the collective agreement on the Professional Institute of the Public Service of Canada's (PIPPSC) website. The 2017 data was then adjusted to obtain 2018 values. ISC then increased the values to accommodate the allowances that RNs and NPs receive and converted that to an hourly rate assuming 1950 hours worked per year. Lastly, a margin for contractor overhead and profit was added to the hourly rate to determine the maximum firm hourly rates as stated in Attachment 2 to Part 4.

Question 13:

For clause 2.3.4.3 (page 44) what are the anticipated response timeframe parameters?

2 hours for the booking of travel within a short time frame (i.e. Nurse departing within 48 hours) is reasonable however this timeframe can be challenging if applied for all authorized TAs.

Answer 13:

Canada does not anticipate applying the 2 hour minimum deadline to all travel bookings on an authorized TA.

Any resulting SOs will be used as a backup mechanism to obtain nursing services when the primary contractor for that Region is unable to provide service. As a result, there is a higher likelihood that the ISC nursing requirements obtained under the SOs will be needed on an urgent basis. However, the 2 hour deadline specified in article 2.3.4.3 is the minimum deadline that will be applied. The Task Authorization Authority (TAA) may provide a longer response time at their discretion, on a case by case basis, taking into account the Period of Service start date for the Task Authorization.

Question 14:

In reference to the Statement of Work for all regions, requirement 6 a) Certification requirements at Task Authorization stage;

- a) For PALS and ACLS will certifications issued by organizations that have based their course content on the Heart and Stroke Foundation of Canada or the American Heart Association content be accepted?
- b) For Immunization, will previously accepted ISC reviewed and approved contractor equivalents developed for immunization certification be accepted?

Answer 14:

- a) No, Canada will only accept certifications issued by the Heart and Stroke Foundation of Canada or the American Heart Association. This is the new ISC standard for its nurses and is the requirement for all Contract Nurses under this Standing Offer. This requirement ensures that Contract Nurses have completed a practical component of the PALS and ACLS training, a mandatory step required for certification by both the Heart and Stroke Foundation of Canada and the American Heart Association. Many other providers of the PALS and ACLS training issue certificates online and have no practicum component, nor are they recognised by or accredited by the Heart and Stroke Foundation of Canada or the American Heart Association.
- b) Yes, Canada will accept the immunization component from an ISC-approved Contract Nurse Training Program (CNTP) as equivalent, for successful Offerors that currently hold contracts under the following contract numbers: HT426-172611/002/XF, HT426-172611/003/XF, HT426-172611/004/XF and HT360-123541/003/XF, if these contracts are still valid at the time of the TA Group Invitation issuance. All other Offerors are required to demonstrate that proposed Contract Nurses hold valid immunization certifications and meet the requirements outlined in the RFSO.

Question 15:

For Appendix C to Annex A – Time Sheet. Will the call up number be required in addition to TA number? In addition, for Standby Hours, previously the nurses shift (i.e. 1st or 2nd) was required. Can you please confirm that this is no longer required for work performed under these TA's?

Answer 15:

Yes, the Call-up number is required and should be referenced on all documents in fields where indicated in Appendix C to Annex A – Time Sheet, Appendix G to Annex A – Invoice and Appendix H to Annex A – Record of Call Back.

Contract Nurses required to be on Standby will be compensated accordingly, and the Contract Nurse's standby order information is not required on the timesheet under this RFSO.