



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Public Works and Government Services Canada
ATB Place North Tower
10025 Jasper Ave./10025 ave. Jasper
5th floor/5e étage
Edmonton
Alberta
T5J 1S6
Bid Fax: (780) 497-3510

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Public Works and Government Services Canada
ATB Place North Tower
10025 Jasper Ave./10025 ave Jasper
5th floor/5e étage
Edmonton
Alberta
T5J 1S6

| | |
|--|---|
| Title - Sujet OCC NG-911 Call System Upgrade | |
| Solicitation No. - N° de l'invitation M5000-194349/B | Amendment No. - N° modif. 004 |
| Client Reference No. - N° de référence du client M5000-194349 | Date 2019-09-24 |
| GETS Reference No. - N° de référence de SEAG PW-\$EDM-014-11672 | |
| File No. - N° de dossier edm014.M5000-194349 | CCC No./N° CCC - FMS No./N° VME |
| Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-10-10 | Time Zone Fuseau horaire Mountain Daylight Saving Time MDT |
| F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/> | |
| Address Enquiries to: - Adresser toutes questions à: Lau, Chris | Buyer Id - Id de l'acheteur edm014 |
| Telephone No. - N° de téléphone (780) 566-2195 () | FAX No. - N° de FAX (780) 497-3510 |
| Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: | |

Instructions: See Herein

Instructions: Voir aux présentes

| | |
|--|--|
| Delivery Required - Livraison exigée | Delivery Offered - Livraison proposée |
| Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur | |
| Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur | |
| Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie) | |
| Signature | Date |

The original solicitation is hereby amended in the following manner:

- **On page 15 of 46, under ANNEX “A” STATEMENT OF WORK, 3.3 Contract Tasks:**

[Delete]:

- A fully redundant failover configuration in all centers. A single distributed platform extended to all sites is preferred if it allows for redundancy, local survivability, and independent ESInet connectivity. Any setup will also require the ability to re-route calls between all sites as required.

[Insert]:

- A fully redundant single distributed Active-Active configuration between the Edmonton and Red Deer Centers that can be extended to the optional Municipal Centers as required. These sites will all have independent ESInet connectivity.

[Delete]:

- Provide, install and configure of Session Border Controllers (SBC) with transition to NG-9-1-1 as per NENA Specs.

[Insert]:

- Provide, install and configure Session Border Controllers (SBC) and Firewalls with transition to NG9-1-1 as per NENA Specs.

- **On page 24 of 46, under ANNEX “B” MINIMUM MANDATORY PERFORMANCE SPECIFICATIONS:**

[Delete]:

- 5-3 System must have the ability to monitor call taker sessions (IE Listen in)

[Insert]:

| Item # | Mandatory Criteria – User Features | Met/ Not Met | Substantiation in Detail as to How this requirement was met. Cross Reference to Proposal (Page and Paragraph) |
|--------|---|--------------|---|
| 5-3 | System must have the ability to passively monitor call taker sessions (IE Secretly listen in) | | |

[Delete]:

- 5-9 System must feature individual agent login

[Insert]:

| Item # | Mandatory Criteria – User Features | Met/ Not Met | Substantiation in Detail as to How this requirement was met. Cross Reference to Proposal (Page and Paragraph) |
|--------|--|--------------|---|
| 5-9 | System must feature individual agent login and role based login. | | |

[Delete]:

- 6-3 System must be able to support RTT (Real time text).

[Insert]:

| Item # | Mandatory Criteria – Technical Specifications | Met/ Not Met | Substantiation in Detail as to How this requirement was met. Cross Reference to Proposal (Page and Paragraph) |
|--------|---|--------------|---|
| 6-3 | System must be able to support non-voice communications. IE. RTT (Real time text), TTY, IM etc. | | |

Solicitation No. - N° de l'invitation
M5000-194349/B
Client Ref. No. - N° de réf. du client
M5000-194349

Amd. No. - N° de la modif.
004
File No. - N° du dossier

Buyer ID - Id de l'acheteur
edm014
CCC No./N° CCC - FMS No/N° VME

[Insert]:

| Item # | Mandatory Criteria – Technical Specifications | Met/ Not Met | Substantiation in Detail as to How this requirement was met. Cross Reference to Proposal (Page and Paragraph) |
|---------------|---|---------------------|--|
| 6-11 | System must feature a programmable cherry pad to allow rapid answer of 911 calls and quick dialing etc. | | |

All other terms and conditions remain the same.