



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

**Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC**  
**epost Connect/Serv Connexion poste**  
**Bid Fax: (613) 997-9776**

**Revision to a Request for a Standing Offer**

**Révision à une demande d'offre à commandes**

Regional Individual Standing Offer (RISO)

Offre à commandes individuelle régionale (OCIR)

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Offer remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'offre demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

**Raison sociale et adresse du  
fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**

Health Services Project Division (XF)/Division des  
projets de services de santé (XF)  
Terrasses de la Chaudière 5th Floor  
10 Wellington Street  
Gatineau  
Gatineau  
K1A 0S5

<b>Title - Sujet</b> ISC Backup Nursing Services		
<b>Solicitation No. - N° de l'invitation</b> 5A090-192272/A		<b>Date</b> 2019-10-08
<b>Client Reference No. - N° de référence du client</b> 5A090-192272		<b>Amendment No. - N° modif.</b> 009
<b>File No. - N° de dossier</b> 005xf.5A090-192272	<b>CCC No./N° CCC - FMS No./N° VME</b>	
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XF-005-36760		
<b>Date of Original Request for Standing Offer</b> Date de la demande de l'offre à commandes originale		2019-08-29
<b>Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2019-10-15</b>		<b>Time Zone Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>Address Enquiries to: - Adresser toutes questions à:</b> Chapple, Jeremy		<b>Buyer Id - Id de l'acheteur</b> 005xf
<b>Telephone No. - N° de téléphone</b> (873) 354-5628 ( )	<b>FAX No. - N° de FAX</b> ( ) -	
<b>Delivery Required - Livraison exigée</b>		
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>		
<b>Security - Sécurité</b> This revision does not change the security requirements of the Offer. Cette révision ne change pas les besoins en matière de sécurité de la présente offre.		

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Acknowledgement copy required</b> <b>Accusé de réception requis</b>	<b>Yes - Oui</b> <input type="checkbox"/>	<b>No - Non</b> <input type="checkbox"/>
<b>The Offeror hereby acknowledges this revision to its Offer.</b> <b>Le proposant constate, par la présente, cette révision à son offre.</b>		
<b>Signature</b>	<b>Date</b>	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
<b>For the Minister - Pour le Ministre</b>		

**INDIGENOUS SERVICES CANADA (ISC)**  
**BACKUP NURSING SERVICES TO REMOTE, ISOLATED, AND SEMI ISOLATED**  
**FIRST NATIONS (FN) COMMUNITIES**  
**SOLICITATION NO. 5A090-192272/A**  
**AMENDMENT 009**

This amendment contains the following section:

1. Questions and Answers

**Section 1: Questions and Answers**

Note: Questions are numerically sequenced upon arrival at PSPC. A question and its answer will be provided via BuyandSell as the response becomes available. Potential Offerors are therefore advised that questions and answers may be issued via BuyandSell out of sequence. The following questions have been received. In accordance with Article 13 of the 2006 Standard Instructions – Request for Standing Offers – Goods or Services - Competitive Requirements (2019-03-04), which has been incorporated into the RFSO, the questions and corresponding answers are provided to all potential Offerors as set out below:

**Question 72:**

Do we have to include the entire Request for Standing Offer document when submitting our offer or simply the pages where we have something to register?

**Answer 72:**

There is no requirement for an Offeror to provide a copy of the RFSO to Canada as part of their offer. Please refer to Part 3 of the RFSO for offer preparation instructions.

**Question 73:**

Will the ISC Nursing Backup Standing Offers replace all other methods of supply previously used to back up the primary providers in each market? (i.e. HT360-123541/003/XF, etc.)?

**Answer 73:**

The resulting Standing Offers are intended to be the primary backup instrument used to supplement nursing services received through the primary contracts in each Region. However, as stated in Part 7, A, article 7.15 of the RFSO, nothing in a resulting Standing Offer grants the Offeror the exclusive right to provide the Work. Canada shall at any time have the right to engage alternate or supplemental parties to perform the same or similar Work described in Annex A.

**Question 74:**

Is the Kilometric rate, as identified in the Oct. 1, 2019 National Joint Council Travel Directive, what ISC will be paying the contractor should a nurse provide her own transportation to the airport? In addition to the reimbursement of all taxi, bus, etc. will ISC also reimburse excess baggage to and from the work location as well as if the nurse should be relocated while on assignment?

**Answer 74:**

The Kilometric rates published in Appendix B, Kilometric Rates - Modules 1, 2 and 3, of the National Joint Council Travel Directive will be used to reimburse any Contract Nurse using their own transport provided that the travel itinerary which includes this travel has been approved by the Task Authorization Authority.

Canada will not mail belongings back and forth between nursing stations between assignments. All freight and excess baggage must be paid by the Contractor and only invoiced to Canada if approved under the terms of a specific Task Authorization.

Canada will be responsible for travel costs associated with any change in the Location of Work that is initiated by Canada.

**Question 75:**

Amendment 006, Answer to question 44: "Yes, Canada will reimburse authorized travel and living expenses reasonably and properly incurred in the performance of the Work, in accordance with Annex B, provided that the travel originates from within Canada."

If ISC is covering all travel costs within Canada; in the spirit of fiscal responsibility with Canadian taxpayer money, please indicate what specific airfare restrictions will be in effect? I.e. are there any restrictions on what fare class could be booked (business class, latitude, or just the lowest fare?)

**Answer 75:**

In accordance with the National Joint Council Travel Directive, where commercial transportation is authorized and used, the standard for air travel is economy class. The lowest available airfares appropriate to particular itineraries shall be sought and bookings shall be made as far in advance as possible.

**Question 76:**

Page 44 of 69, article 2.3.4.3: What are the specific penalties to the Contractors should they fail to meet the deadlines set out within this RFSO?

**Answer 76:**

If a Contractor fails to meet article 2.3.4.3 of the Contract, then they are in default of Contract, and Canada would reserve the right to terminate the Contract for default under the 2035 (2018-06-21), General Conditions - Higher Complexity - Services.

In addition, if a Contract is terminated for default, then under article 7.11.2, Suspension or Set Aside of Qualification by Canada, subsection C, iv, Canada may, by sending written notice to the Offeror, set aside the Standing Offer.

**Question 77:**

Under Amendment 007, RFSO modifications 12, 13, 14, 15, 16, 17, 18, 19, Offers are now permitted to submit experience in a community that the Offeror has certified using Appendix C to Attachment 1 to Part 4.

Will Canada be providing new M2 and M(NP)2 response templates?

**Answer 77:**

Canada will not be publishing new response templates for RFSO criteria A-M2, M-M2, O-M2, Q-M2, A-M(NP)2, MM(NP)2, and O-M(NP)2. Offerors submitting an offer using experience in a community that the Offeror has certified using Appendix C to Attachment 1 to Part 4 can use the existing templates that have been published and proceed by entering the name of the community by hand instead of using the drop down menu to select a community.