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**Part 1 - Questions & Answers**

**Question 001:**

I am completing the bid for orthotist consultation and I have difficulty differentiating the M2 and M3 section.

Can you help me?

**Answer 001:**

The difference between the Mandatory criteria M2 and M3 in the evaluation grid is as follow:

M2 - Years of Clinical Experience refers to the proposed resource's years of experience working as a Canadian certified orthotist with direct interaction with a particular patient for the provision of their orthotic care.

M3 - Recommendation Experience refers to the proposed resource's years of experience working as a Canadian certified orthotist where the resource has made recommendations for specific orthotic devices for a particular patient, such as those found on the NIHB orthotic benefit list. The recommendations were in written form and included information such as a summary of the patient's condition, an evaluation of orthotic suitability, and rationale for the particular orthotic treatment proposed. The recommendation may have been communicated to other health care professionals such as a referring physician, a third-party funding administrations or their agents.

Also, for evaluation purposes, the years of experience between M2 and M3 may overlap.

**End of the Addendum.**