

Amendment 001

This Amendment serves to provide answers to questions 1 through 3, regarding the Invitation to Qualify (ITQ) EN920-190988/K – Stream 7.

IMPORTANT REMINDER FOR INDUSTRY: To facilitate search for industry all current and future postings related to Stabilizing Phoenix innovations and the HR and Pay Next Generation solution will include “**HRP-RHP**” in the title. Please note that vendors can subscribe to tender notice updates (RSS, ATOM, e-mail) using the keyword “**HRP-RHP**”.

TRACKING LOG OF QUESTIONS AND ANSWERS PROVIDED TO DATE

| QUESTIONS AND ANSWERS | PROVIDED IN DOCUMENT |
|------------------------------|----------------------|
| Questions and Answers 1 to 3 | Amendment 001 |

| Q# | QUESTION | RESPONSE |
|----|--|---|
| 1 | In order to ensure that all vendors are proposing similar services, can the Crown provide a clear definition of “Accelerator Services”? | Accelerator Services refers to business transformation methods that can be deployed in an organization to improve and increase the efficiency of business processes. As noted, PSPC is seeking to qualify professional services firms that have demonstrable experience in successfully completing accelerator services (business transformation) projects in high volume, repetitive transaction process environments. |
| 2 | Can the Crown please clarify the discrepancy in Mandatory Criteria 4 (Page 5 of 5, Attachment 3)? The Requirement states a 30% improvement, while the Proof Required states a 25% improvement. | These should both read 30%. |
| 3 | In order to get the best global experience to contribute to the application of accelerator services, please confirm that for project references the Bidder can use references from their parent company, affiliates or subsidiaries. | Bidders can use project references from their parent and subsidiary companies or from affiliate companies where those affiliate companies share a mutual parent company. |

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED